

Pricing summary of your selected services	Price per month	Price per order
MultiLINE ISDN: Subscription fee and activation charge	43.00	–

Price list MultiLINE ISDN	Price per month	Price per order	
<b>Single access with 3 phone numbers</b>	Subscription fee	43.00	–
	Activation charge	–	43.00
	Activation charge from the 2 <sup>nd</sup> access at the same installation address when ordered with the 1 <sup>st</sup> access by the same owner	–	21.50
	Activation charge for home movers	–	43.00
<b>Additional phone numbers (MSN)</b>	2 additional phone numbers (5 in total)	10.80	–
	7 additional phone numbers (10 in total)	20.90	–
<b>Change of phone number(s)</b>	At customer's request	–	95.00
	For technical reasons following change of address or conversion to MultiLINE ISDN	–	Free of charge
<b>Keep existing phone number</b>	Due to move to new address within same area code	–	Free of charge
<b>Temporary access</b>	For exhibitions, sporting events, concerts, conferences, construction sites, etc.	Special terms	Special terms
<b>Temporary service cancelling (min. 2 months, max. 8 months)</b>	Per access with 3 numbers	–	54.00
	Per access with 5 numbers	–	72.00
	Per access with 10 numbers	–	90.00

Applicable as of 12 March 2007.

All prices in CHF incl. VAT. Prices subject to modification.

For information on telephone supplementary services, please see:

- the brochure "Telefon-Zusatzdienste" (German),
- the brochure "Services téléphoniques supplémentaires" (French),
- the brochure "Servizi telefonici supplementari" (Italian), which you can order for free via the toll-free number 0800 800 800.
- the Internet at our Homepage [www.swisscom.ch](http://www.swisscom.ch)

**Scope of Service Information MultiLINE ISDN** – see at the back

# MultiLINE ISDN

## ISDN Access

### Scope of Service Information

#### **1 Basic service**

---

##### **1.1 Access**

- 1 access
- 2 x 64 kbit/s ISDN user channels
- 3 telephone numbers  
(Multiple Subscriber Number, MSN)

##### **1.2 Availability management**

- Completion of call to busy subscriber
- Call waiting
- Three party service
- Call hold
- Outgoing call barring on erotic numbers
- Terminal portability
- Call forwarding
- User-to-user signalling

##### **1.3 Absence management**

- Call forwarding direct
- Call forwarding no reply
- Call forwarding busy
- Combox Basic

##### **1.4 Identification**

- Calling line identification presentation
- Connected line identification presentation
- Calling line identification restriction (per call)
- Rejection of anonymous calls

##### **1.5 Advice of charge**

- Advice of charge during the call
- Itemised statement (on request)

##### **1.6 Service and Support**

- Access to service and emergency numbers
- Transcription services for the hard of hearing
- Entry in telephone directory
- A free telephone directory
- Fault reports accepted 24 hours a day, 7 days a week

#### **2 Options**

---

- Call forwarding unconditional
- 2 additional telephone numbers (total 5 MSN)
- 7 additional telephone numbers (total 10 MSN)
- Calling line identification restriction  
(as a permanent function)
- Connected line identification restriction  
(as a permanent function)
- Rejection of reverse-charge calls
- Malicious call identification  
(investigating authority and Swisscom)
- Outgoing call barring (various blocking sets)
- Carrier Preselection (CPS)
- SMS service for analogue fixed networks
- ETV® Online

#### **3 Data processing for marketing purposes**

---

Customers can restrict or forbid the use of their data for marketing purposes.

#### **4 Conciliation board**

---

The conciliation board ombudscom mediates in civil law disputes between customers and telecommunication providers. Further information can be found on [www.ombudscom.ch](http://www.ombudscom.ch).