


Key to your mobile services bill

- 1 Indicates which Swisscom bill (mobile services or fixed network) is meant.
- 2 Here you can find the key information on your bill: the billing period, the bill total payable, the due date and your phone number.
- 3 This section includes personal details.
- 4 If you pay your bill via direct debit (LSV) or Debit Direct, the date is shown here when the amount is deducted from your bank or post office account. This section indicates if your bill has any credit and that the amount will be credited to the next bill.
- 5 Each section on the bill is illustrated with a symbol.
- 6 Within the sections, the costs for products and services are listed in the following order: subscriptions, calls, business numbers and special numbers, other services, credit and discounts.
- 7 The subscriptions section shows all regular costs, classified according to: subscription, additional service or option.
- 8 Other sub-divisions are possible. For example, distinctions are made between national, international, outgoing and incoming calls when abroad.

- 9 Under business numbers and special numbers, the connection costs to these types of numbers appear. Here you can also find calls to information services.



1 Services Bill Mobile Communication

Swisscom (Switzerland) Ltd, Contact Center Mobile, CH-3050 Bern
 Mr Thomas Example
 Street 10
 9999 Musterstadt

Month 01.01.09 - 31.01.09
 Amount due incl. VAT **CHF 69.60**
 Date due 26.02.09

Telephone number **079 123 45 67**

Date 04.02.09
 Invoice number 000123456789
 Customer number 1.0011

4 The invoice total will be debited to your bank account on 26.02.09.
 For information on your Swisscom bill and electronic alternatives to the paper bill, please visit www.swisscom.ch/bill

5 **Mobile Communication**

Subscriptions	Quantity	Unit charge	VAT in %	Amount incl. VAT
Subscriptions				
NATEL® swiss liberty	1	25.00	7.6	25.00
Additional services				
Itemized statement standard	1	0.00	7.6	0.00
Options				
Weekend Option 1000	1	10.00	7.6	10.00
Subtotal				35.00

6 **Calls**

National	Quantity	Unit charge	VAT%	incl. VAT
National				
Telephony, Whole Week rate			7.6	13.50
Telephony to other operators			7.6	7.20
SMS, Whole Week rate	20		7.6	4.00
Data charged per volume	440 KB		7.6	4.40
International from Switzerland				
Telephony, Whole Week rate			7.6	3.60
Outgoing abroad				
Telephony, Charge by zone			7.6	9.40
SMS, Worldwide tariff	6		7.6	2.40
Subtotal				44.50

7 **Business Numbers/ Special Numbers ¹**

Business Numbers/ Special Numbers ¹	Quantity	Unit charge	VAT%	incl. VAT
Business Numbers/ Special Numbers ¹				
Directory Enquiry 18xy			7.6	1.80
Premium Rate 0900/0901			7.6	2.40
Subtotal				4.20

8 please turn over >

Swisscom (Switzerland) Ltd
 Contact Center Mobile
 CH-3050 Bern

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Telefax 0800 55 76 00
www.swisscom.ch
Postal account 87-693077-6

VAT number 457 430
 Swisscom (Switzerland) Ltd
 Alte Tiefenastrasse 6
 CH-3050 Bern

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- 10 Credits and charges that are not shown in another column are listed here.
- 11 The costs incurred are totalled per section.
- 12 The bill total payable and the VAT are also highlighted with a symbol. You can find information about billing connections from abroad and about added value services here.
- 13 In the «Information about your services bill» section, you will find details of inclusive units that you have used from additional services, options or promotions. An overview of calls from abroad is also listed. All information and prices were already reflected in the bill and are purely additional information.

General information

- > If several phone lines are invoiced on your bill, you will also receive a list of costs stating the units per line in addition to your bill.
- > You can find all details for each phone number on the online bill, or optionally on the itemised bill. www.swisscom.ch/billonline

	Month	01.01.09 - 31.01.09	
	Amount	CHF 69.60	
	Invoice number	000123456789	

Other services	Quantity	Unit charge	VAT in %	Amount inkl. VAT
Mobile portal/ Vodafone live! ¹				
News, Sport & Weather	2		7.6	7.00
Services of other providers ¹				
SMS Services	2		7.6	2.40
Subtotal				9.40

Credits and discounts	Quantity	VAT%	incl. VAT
Credits			
Credit for News, Sport & Weather	1	7.6	-3.50
Subtotal			-3.50
Total Mobile Communication			89.60

Other credits, discounts and charges	Quantity	VAT in %	Amount inkl. VAT
Credits			
Advanced payment		7.6	-20.00
Subtotal			-20.00
Total Other			-20.00

Amount due	Amount due incl. VAT in CHF
	69.60

VAT breakdown according to rate	Amount VAT	Amount excl. VAT	Amount incl. VAT
7.6% rate	4.92	64.68	69.60

Generally the invoice covers services used during the billing period. Please note however that certain services such as those used in foreign countries are often invoiced with a delay. Free services that were used have been taken into consideration.

¹ Value added services. The holders of 0900.../0901.../0906... numbers and of short numbers are listed on the OFCOM-homepage: www.e-ofcom.ch/liste. Holders of SMS/MMS short numbers are listed on the Swisscom website at: www.swisscom.ch/short-numbers

Used included units	Quantity	Unit
Weekend Option 1000	38	Min

Summary of calls abroad	Network	Country	incl. VAT
	Vodafone D2	Germany	11.80
Total			11.80