

Half year 2004 results presentation

13 August 2004

Structure of document

Part I

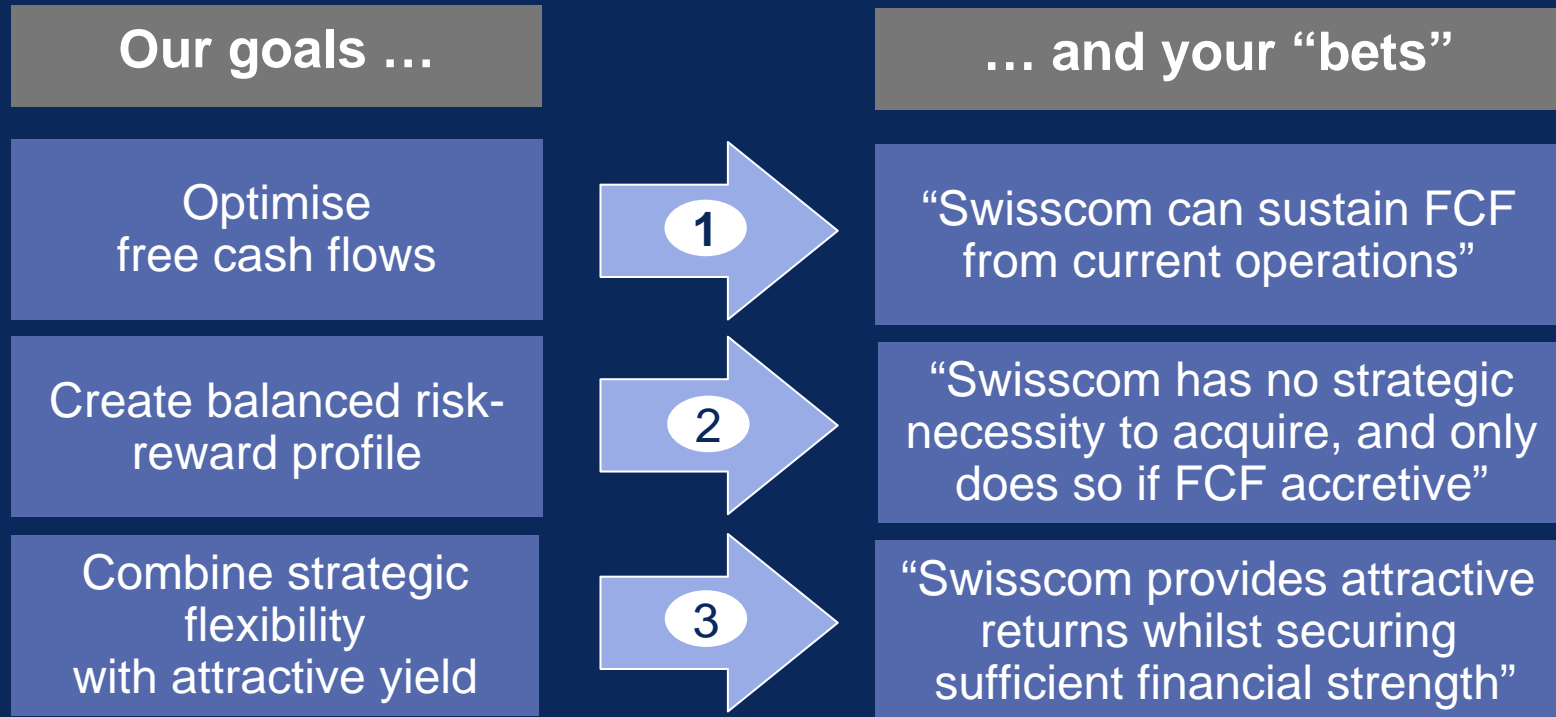
- Conference call presentation:
key messages

Part II

- Supporting background information

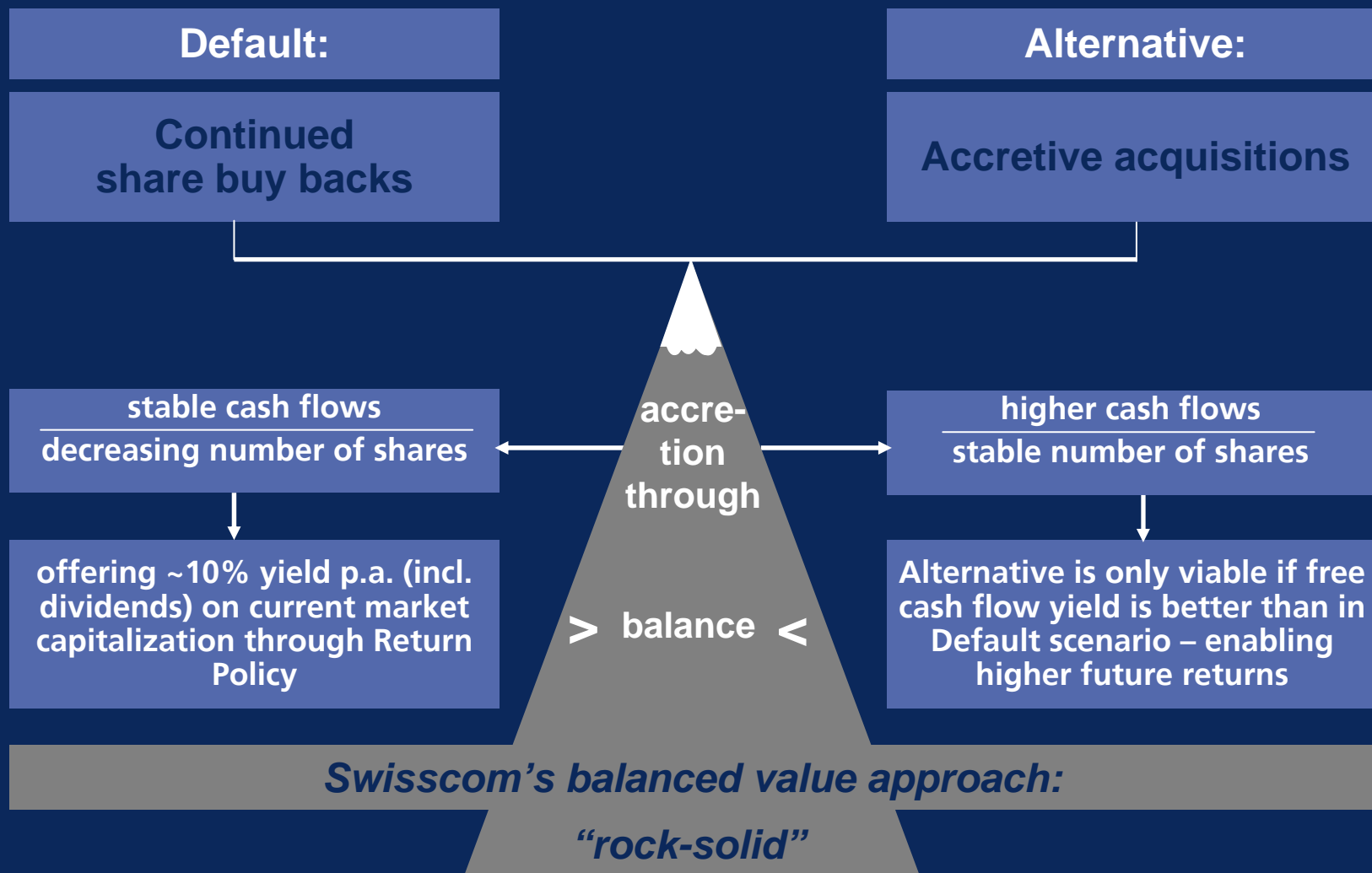
	Presentation key messages	Slide
<u>Jens Alder, CEO</u>	1. “Bets” and “balance”	4
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Are we still aligned?



Investing in Swisscom shares: based on 3 “balanced bets”

The balancing act of value creation



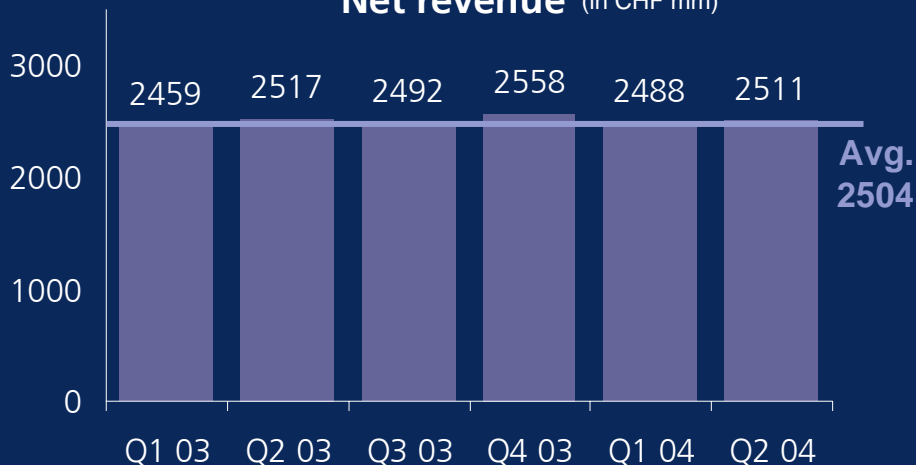
Introductory remark on restatement 03 and Q1 04

- **Reported FY 03 and Q1 04 figures were restated to reflect:**
 - Closing of sale debitel per 8 June
 - direct interconnection between Orange and Swisscom Mobile

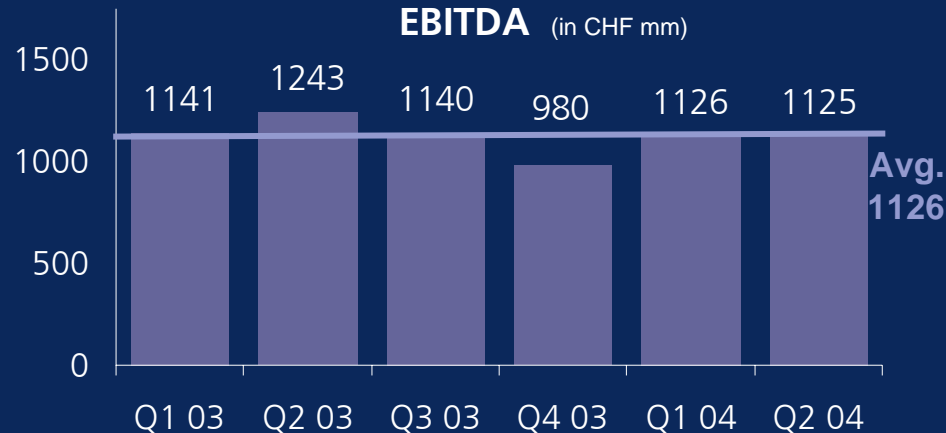
- **Impact:**
 - nil on group EBITDA
 - Realisation of currency translation adjustment from sale debitel, impacting net income by CHF 238 mm negative. No cash flow impact
 - shifts of revenues, costs, and minutes of traffic between/within segments Fixnet and Mobile

Quarterly results at a glance – robust performance

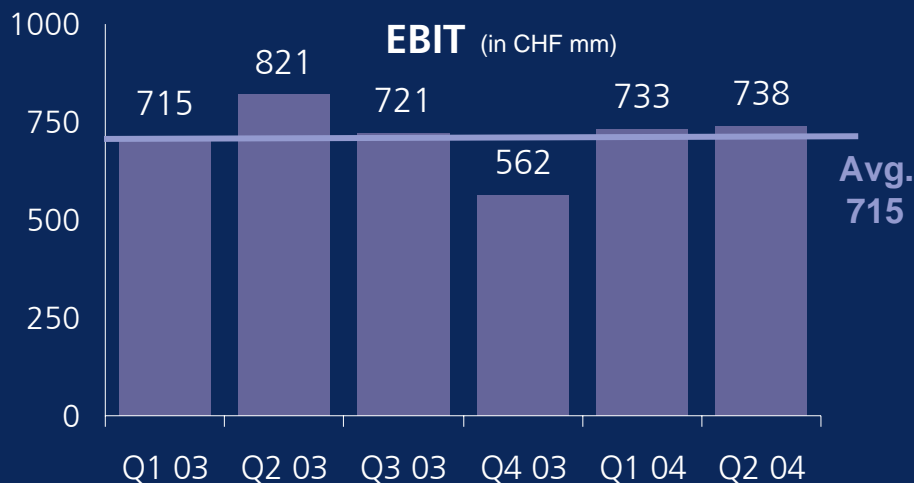
Net revenue (in CHF mm)



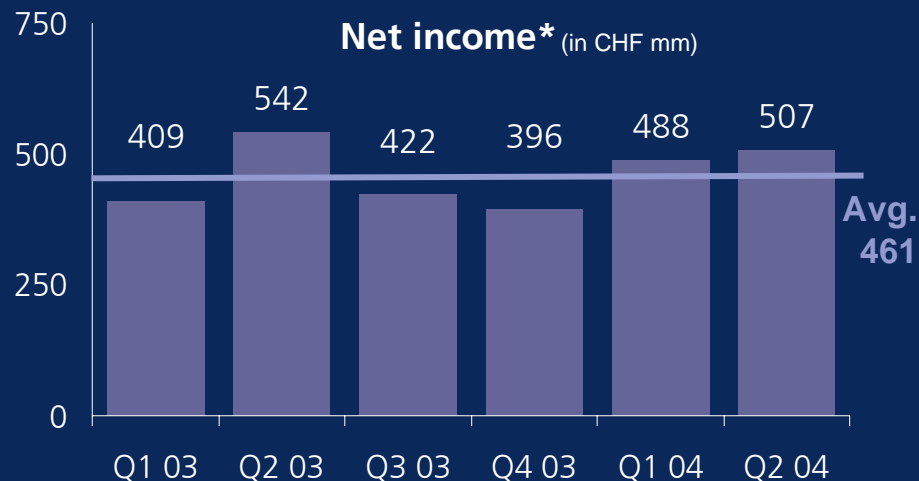
EBITDA (in CHF mm)



EBIT (in CHF mm)



Net income* (in CHF mm)



* Q4 03 excl. debitel impairment, net and Q2 04 excl. debitel CTA

Key figures – “ups and downs” in balance

Key figures Swisscom Group

in CHF mm	30.06.2004	change YOY
Net revenue	4,999	0.4%
EBITDA	2,251	-5.6%
EBITDA margin	45.0%	
EBIT	1,471	-4.2%
Net Income	757	-20.5%
CAPEX	480	-7.3%
EFCF	1,755	252%
Net cash	2,065	n.m.
FTE	15,721	-4.8%

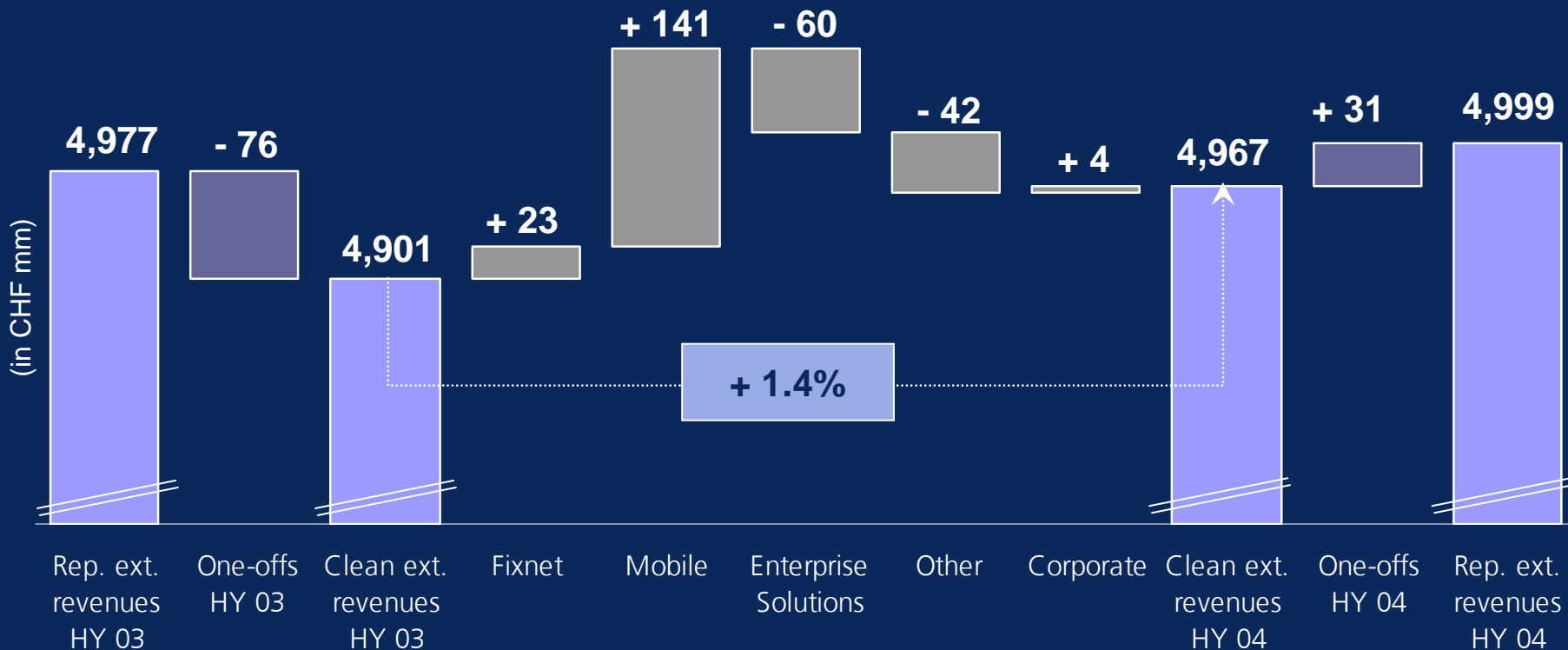
Ups:

- **Revenue** increases from Fixnet (DSL charges) and Mobile (subscriber growth)
- **EFCF** 2.5x higher than last year, especially due to proceeds from sale debitel and “empty debt maturity profile”
- **Net cash** position of CHF 2,1 bln at 30.6.2004, CHF 500 mm higher than at 31.12.03

Downs:

- **Revenue** from Enterprise Solutions (competition and economic pressure), Other (Systems and IT) and Corporate
- **EBITDA** down YOY, however prior year EBITDA was highest ever since IPO. Margin at robust 45%
- **Net income** down 20.5% YOY, mainly due to one-off CTA of CHF 238 mm

Drivers of group revenues



One-offs HY 03

- TFL sale
- national roaming
- release of provisions

Fixnet

- + ADSL-push
- dial-up traffic
- Business lines

Mobile

- + subs growth
- + data increase
- + handset sale

Enterprise Sol.

- competition
- price pressure
- leased lines

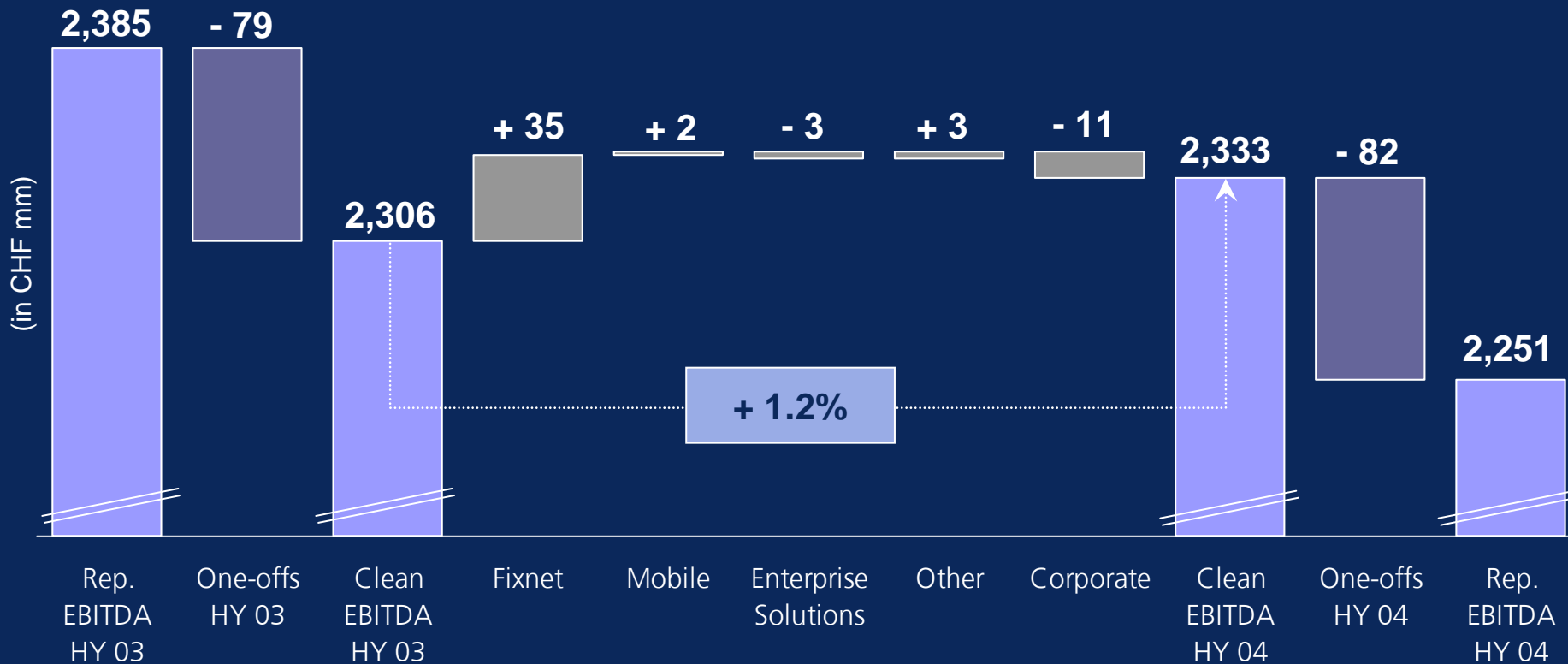
Other

- Systems
- IT Services

One-offs HY 04

- + Billag card services

Drivers of group EBITDA



+ 1.2%

<p>One-offs HY 03</p> <ul style="list-style-type: none"> + rest. charges, net - TFL sale - national roaming - release of provisions 	<p>Fixnet</p> <ul style="list-style-type: none"> + ADSL-push - COGS (handsets) + less FTE's 	<p>Mobile</p> <ul style="list-style-type: none"> + subs growth + handset sale - COGS (handsets) - SAC and SRC 	<p>Enterprise Sol.</p> <ul style="list-style-type: none"> - price pressure + COGS + less FTE's 	<p>Other</p> <ul style="list-style-type: none"> + Systems - Eurospot 	<p>One-offs HY 04</p> <ul style="list-style-type: none"> - rest. charges, net - quarterly Vod fee + Billag card services
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Wireline business – on track

Key financials Fixnet

in CHF mm	HY 2004	change YOY
Net revenue ¹	2,879	0.3%
EBITDA	1,121	4.0%
EBITDA margin	38.9%	
EBIT	653	22.7%
CAPEX	201	-30.9%
Number of FTE's	7,653	-3.8%

Key financials Enterprise Solutions

in CHF mm	HY 2004	change YOY
Net revenue ¹	564	-8.6%
EBITDA	65	140.7%
EBITDA margin	11.5%	
EBIT	58	625.0%
CAPEX	8	60.0%
Number of FTE's	931	-13.2%

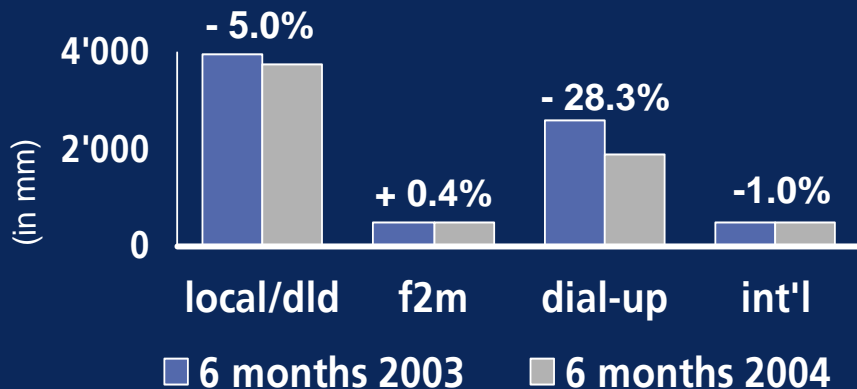
¹ including intersegment revenue

HY highlights Wireline

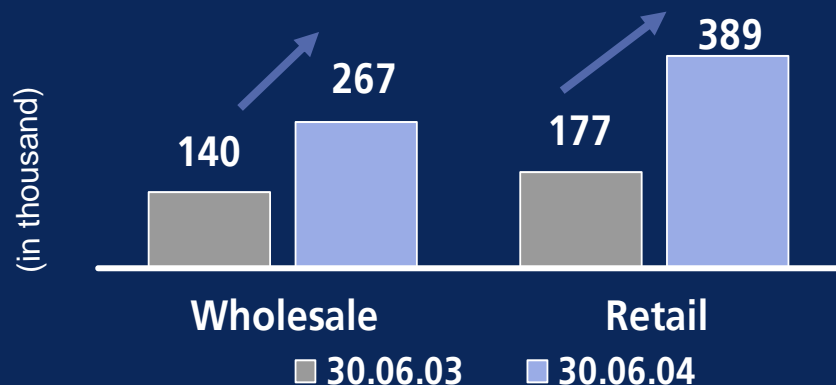
- Wireline traffic **substituted** by access:
 - Traffic (nat+int'l) down CHF 55 mm
 - Access revenues up CHF 85 mm
- 656k **DSL** lines: up 339k YOY (+107%)
- Significant **cost cuts**: Fixnet and Enterprise Solutions together reduced cost by CHF 124 mm (-5.2%)
- Substantial **efficiency** improvement:
 - Fixnet: -3.8% YOY to 7,653 FTE's
 - ES: -13.2% YOY to 931 FTE's
 - total Wireline: -442 FTE's YOY
- Strong **EBITDA-margin** improvement:
 - Fixnet: 38.9% from 37.6%
 - ES: 11.5% from 4.4%

Fixnet – further push of BB operations

Retail minutes (Fixnet)



ADSL subscribers



Key observations

- From minutes to **access**; from variable to **recurring revenues**
- From narrowband to **broadband**
- Unlocking latent demand: **average BB ARPU > dialup ARPU**. This clearly points out willingness to pay for better services (convenience, speed, cost control)
- ADSL** mkt. share of total broadband market (i.e. incl. cable): 60%
- Fixnet starts **TV-over-DSL** trials and aims to launch a triple play offer in 2005

Mobile business – investing in revenue growth

Key financials Swisscom Mobile

in CHF mm	HY 2004	change YoY
Subscribers (thousand)	3,898	6.1%
ARPU (CHF/month)	80	0.0%
Net revenue ¹	2,146	5.6%
EBITDA	977	-7.5%
EBITDA margin	45.5%	
EBIT	797	-11.3%
CAPEX	199	8.7%
Number of FTE's	2,498	3.0%

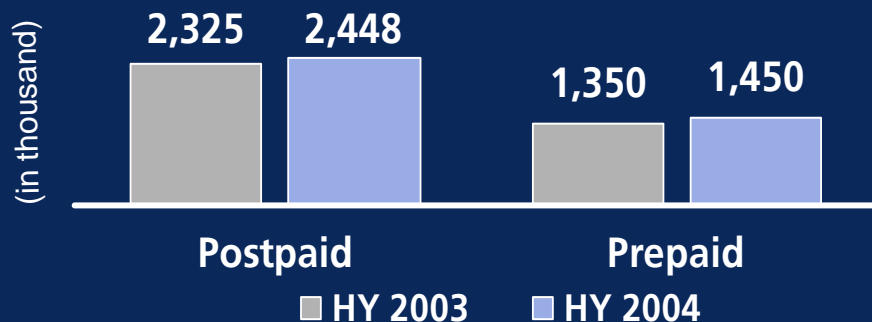
¹ including intersegment revenue

HY highlights Swisscom Mobile

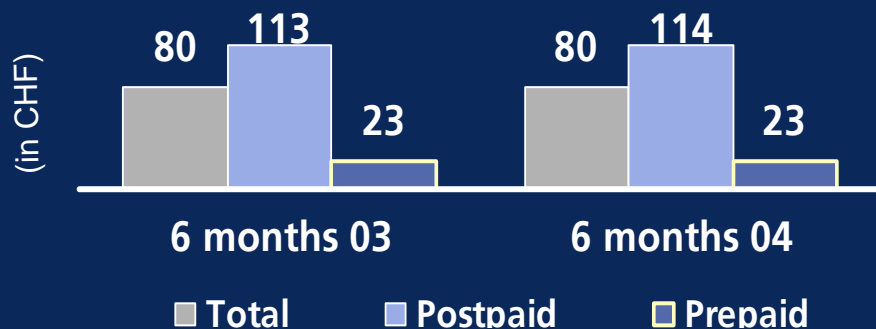
- **Revenue** increase of CHF 114 mm YOY:
 - data contributing +29 mm (+13% YOY)
 - voice delivers +40 mm (+4%)
 - other (esp. handsets): +11 mm (+15%)
 - Intra-company +30 mm (+10%)
- Overall **market share** stable at 64%
- Successful push of Vodafone Live! with **>250k** subscribers at end of July
- **EBITDA** margin at 45%, pressured esp. by higher SAC's / SRC's, release of deferred revenues in H1 03, quarterly Vodafone fee bookings - unlike last year (Q4) – and halt of national roaming agreement in H2 03
- **CAPEX** of CHF 199 mm, up CHF 16 mm because of UMTS/WLAN push

Mobile business – KPI's stable at high level

Mobile subscribers



ARPU development



Key observations

- Swiss **penetration** up to 84%
- **Churn** rate below 1% per month in 2004 - 5.9% for first 6 months
- **AMPU** (118 min.) down 2% YOY
- **ARPU** YOY stable at CHF 80
- **SMS** usage 15% higher YOY with 1,037mm messages sent (retail)
- **Vodafone Live!** customers (6% of customer base at 30.6.04) generate higher-than-average ARPU's
- **Data ARPU** up 10% YOY and represents now 12% of total ARPU

Other businesses

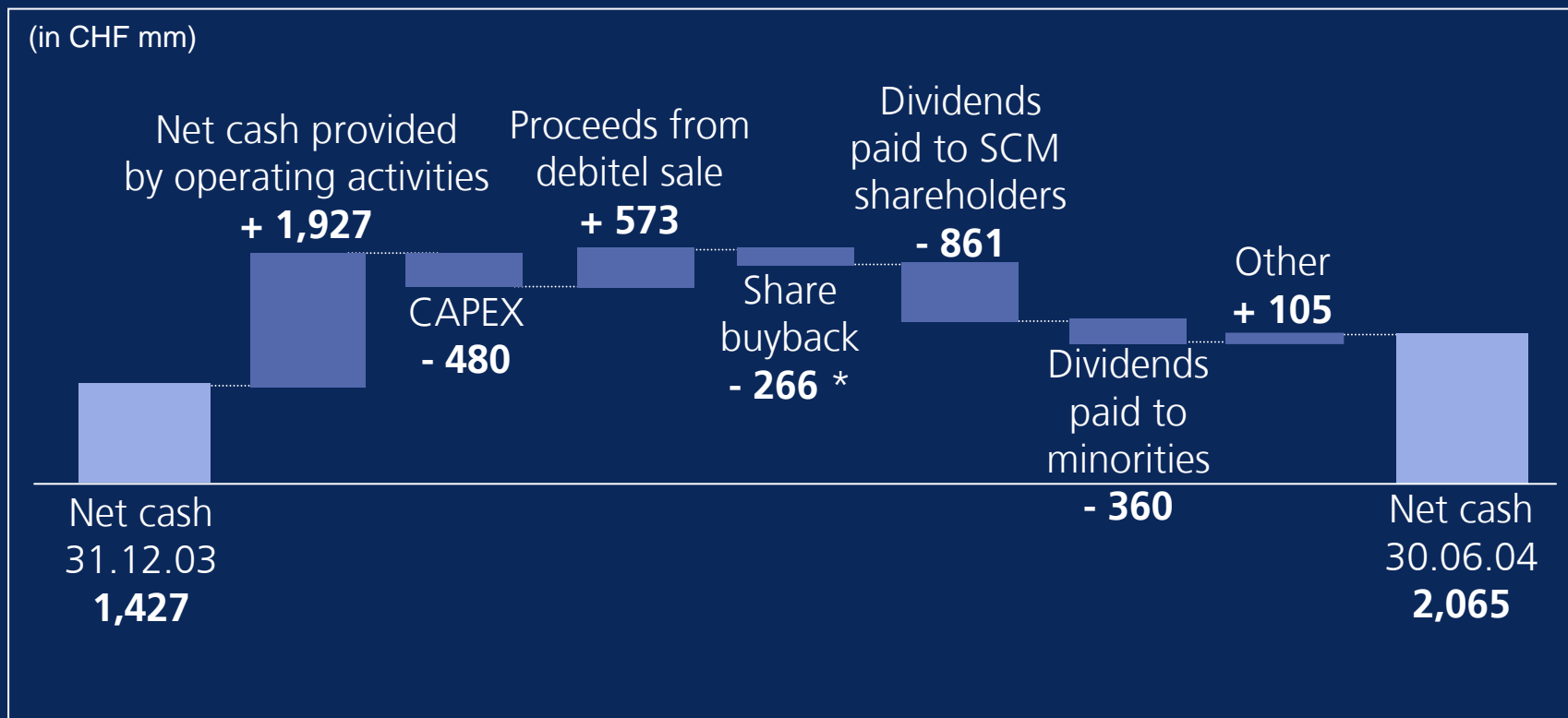
Segment “Other”

- **Revenues** down 5% YOY
 - Systems and IT Services down 18% resp. 9%
 - Billag revenues double after integration of T-Systems’ Card Services
- **Restructuring** efforts have mainly safeguarded margins. Staff down by 334 FTE’s (-8% YOY), despite +126 FTE’s in Billag and + 38 FTE’s in Eurospot
- **EBITDA** stable at CHF 109 mm

Segment “Corporate”

- **EBITDA** turning negative partially due to several one-offs: lack of elimination bookings (difference of CHF 51 mm), higher net cost of idle workforce (difference of CHF 32 mm) and provisions (CHF 22 mm)

Change of net cash



* related taxes of CHF 142 mm were paid in July, causing difference between CHF 266 mm in cash flow statement and CHF 408 mm in Shareholders' Equity per 30.6.2004

EFCF development

Definition of EFCF	HY 03 (in CHF mm)	FY 03 (in CHF mm)	HY 04 (in CHF mm)
+ EBITDA	+ 2,385	+ 4,504	+ 2,251
- CAPEX	- 518	- 1,165	- 480
- Δ working cap. & other	- 171	+ 297	- 182
- tax (cash)	+ 8	- 56	- 118
- net interest	- 26	- 44	- 24
- minorities	- 390	- 390	- 360
= FCF from operations	= 1,288	= 3,146	= 1,087
- net acquisitions / divestments	- 40	+ 517	+ 683
- debt repayments (net)	- 750	- 750	- 15
=			
EFCF available to shareholders in t+1	+ 498	+ 2,913	+ 1,755

Outlook

- Group **revenue** of approximately CHF 10 bln
- Group **EBITDA** of CHF 4,3 bln
- **CAPEX** of CHF 1,3 bln

“Ups and downs”, however guidance unchanged

Thank you for your attention!

Questions & Answers

*[Please also refer to separate background slides
detailing the presentation]*

For further information, please contact:

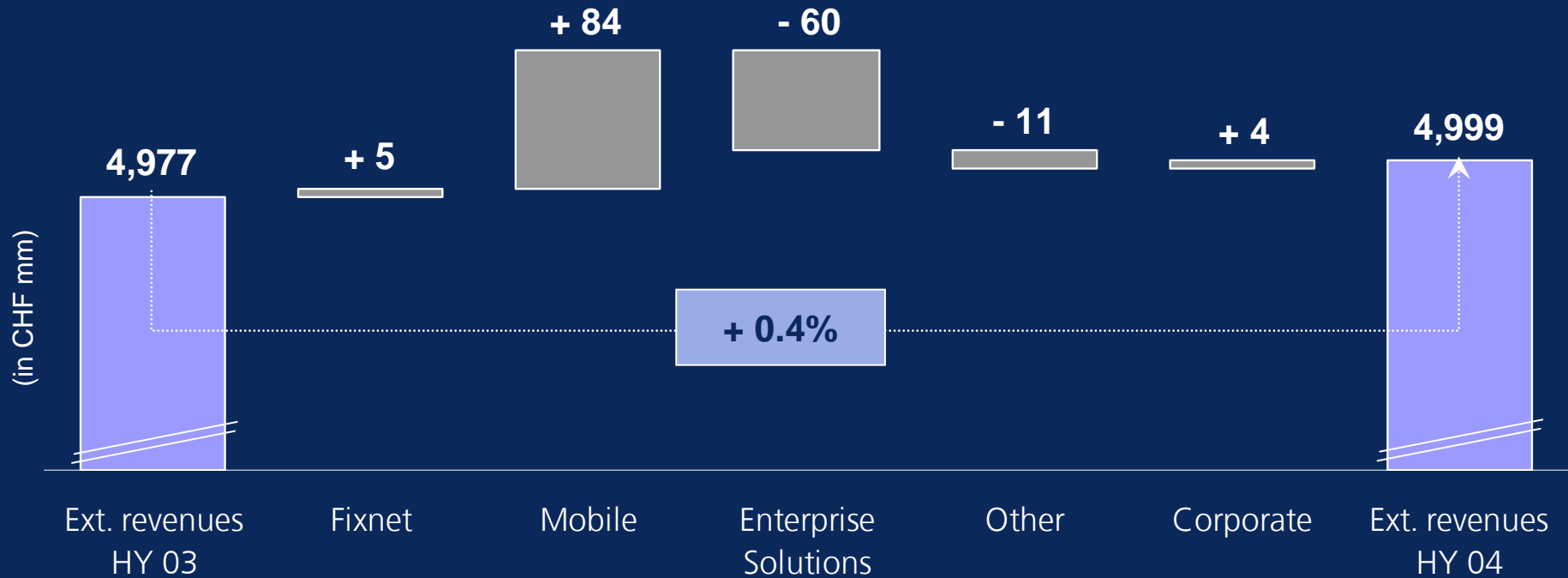
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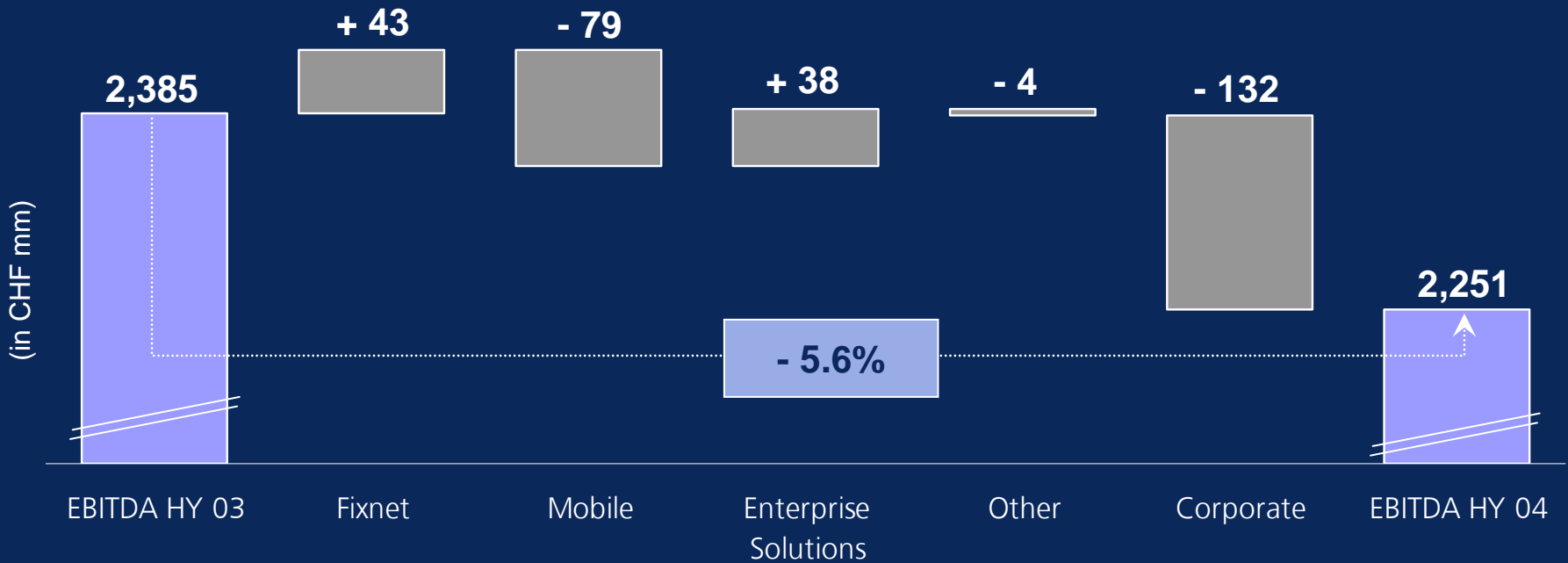
homepage: www.swisscom.com/ir

Overview of group revenue changes



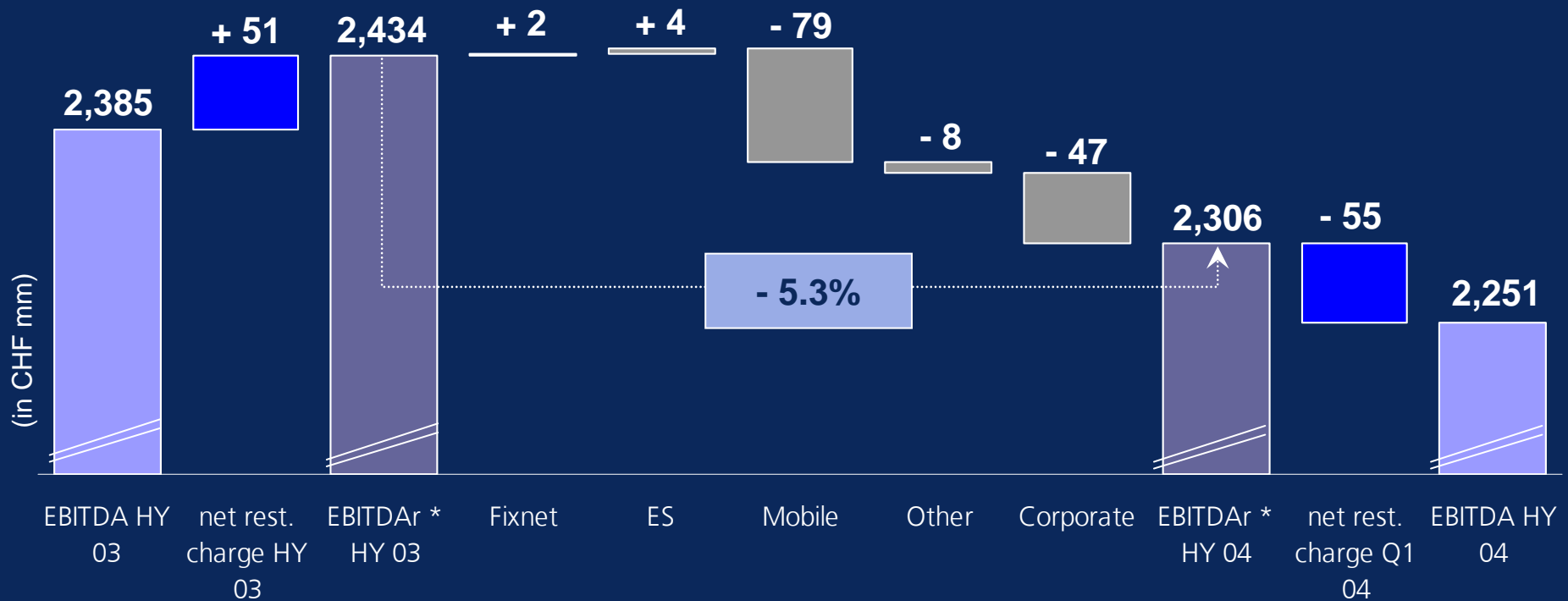
= external revenues
 = revenue changes

Overview of group EBITDA changes



= group EBITDA
 = EBITDA changes

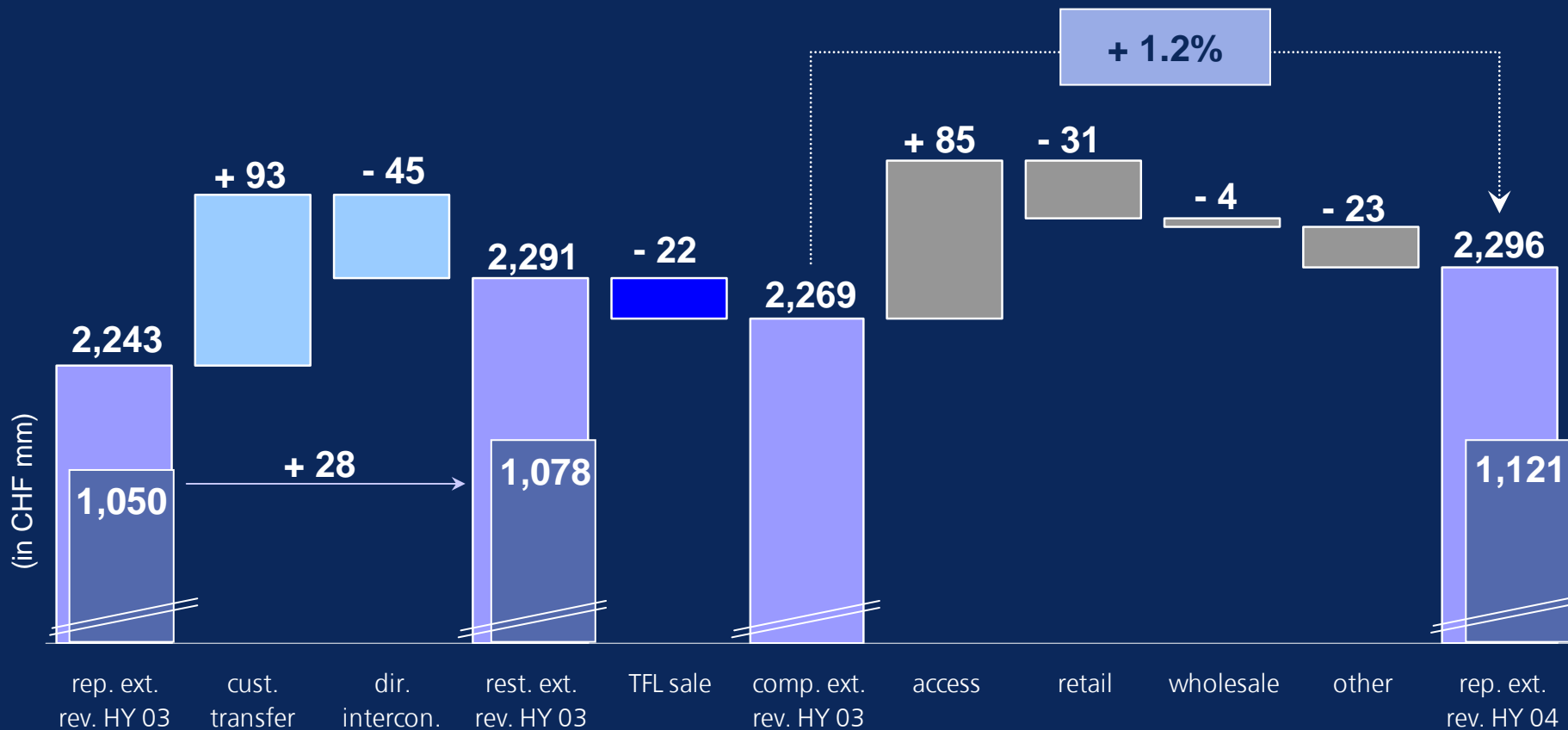
Group EBITDA and EBITDAr *



= EBITDA
 = net rest. charges, net
 = EBITDAr*
 = EBITDA changes, excl. termination benefits

* EBITDAr = EBITDA before restructuring charges

Fixnet revenues and EBITDA

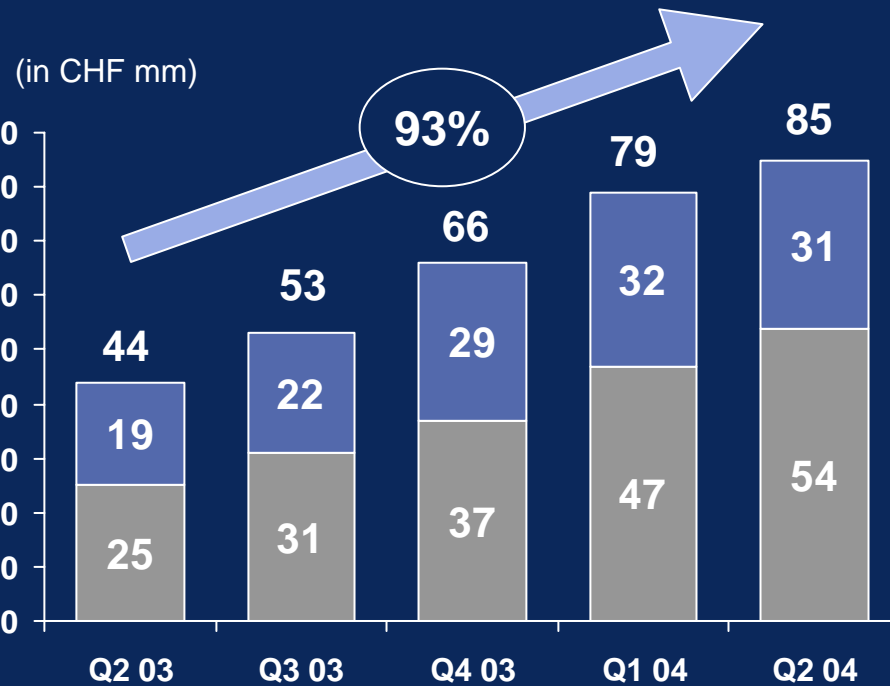
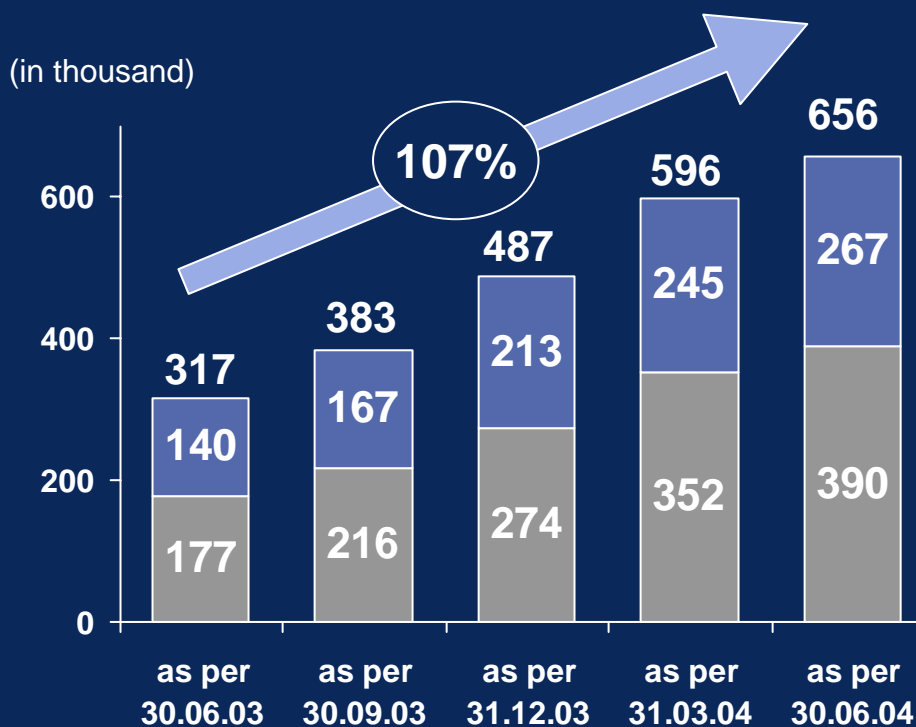


= external revenues
 = restatements
 = exceptional effects
 = revenue changes
 = EBITDA

Fixnet leading Swiss broadband provider

ADSL subscribers, cumulative

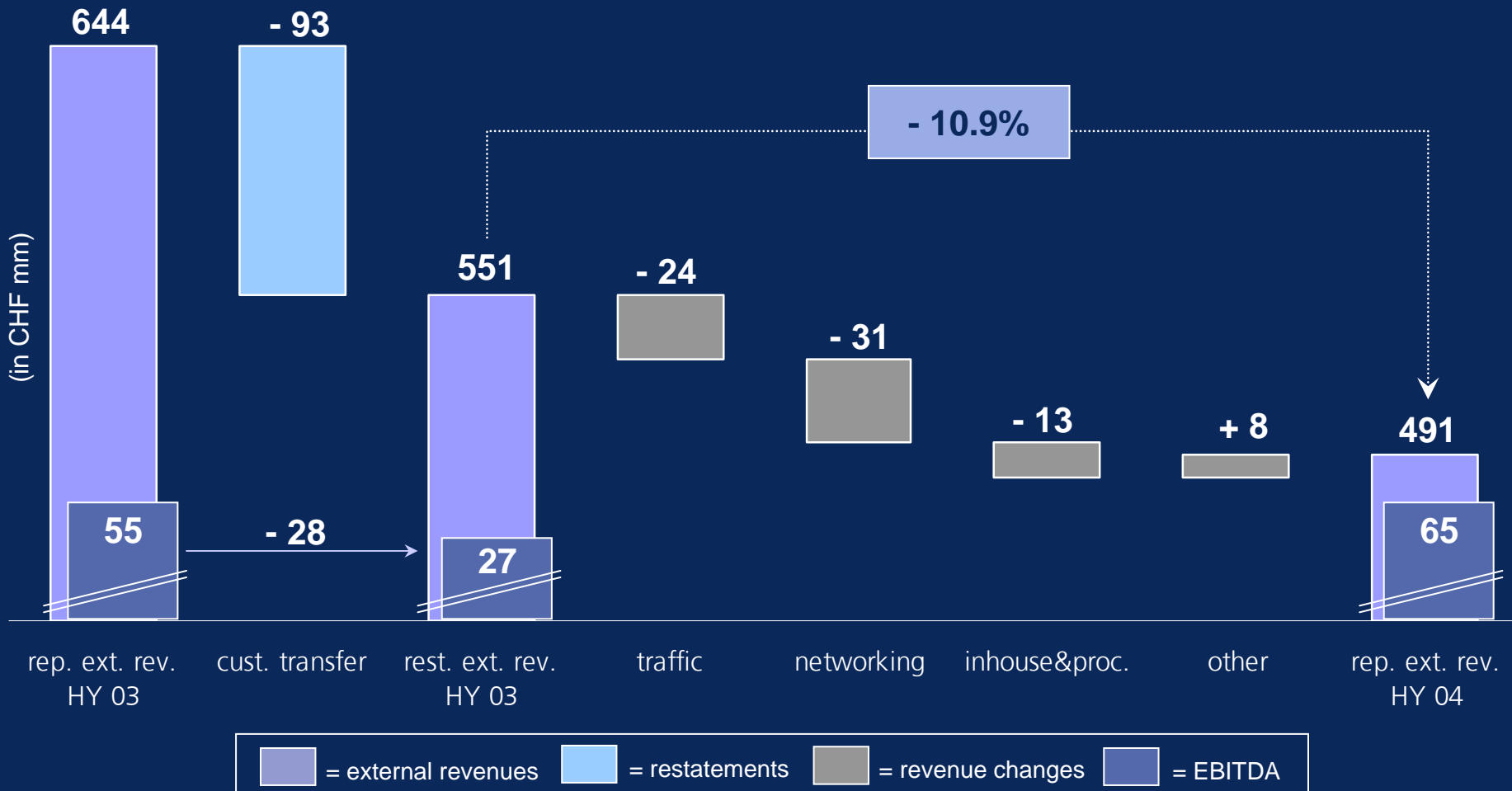
Broadband revenues, per quarter



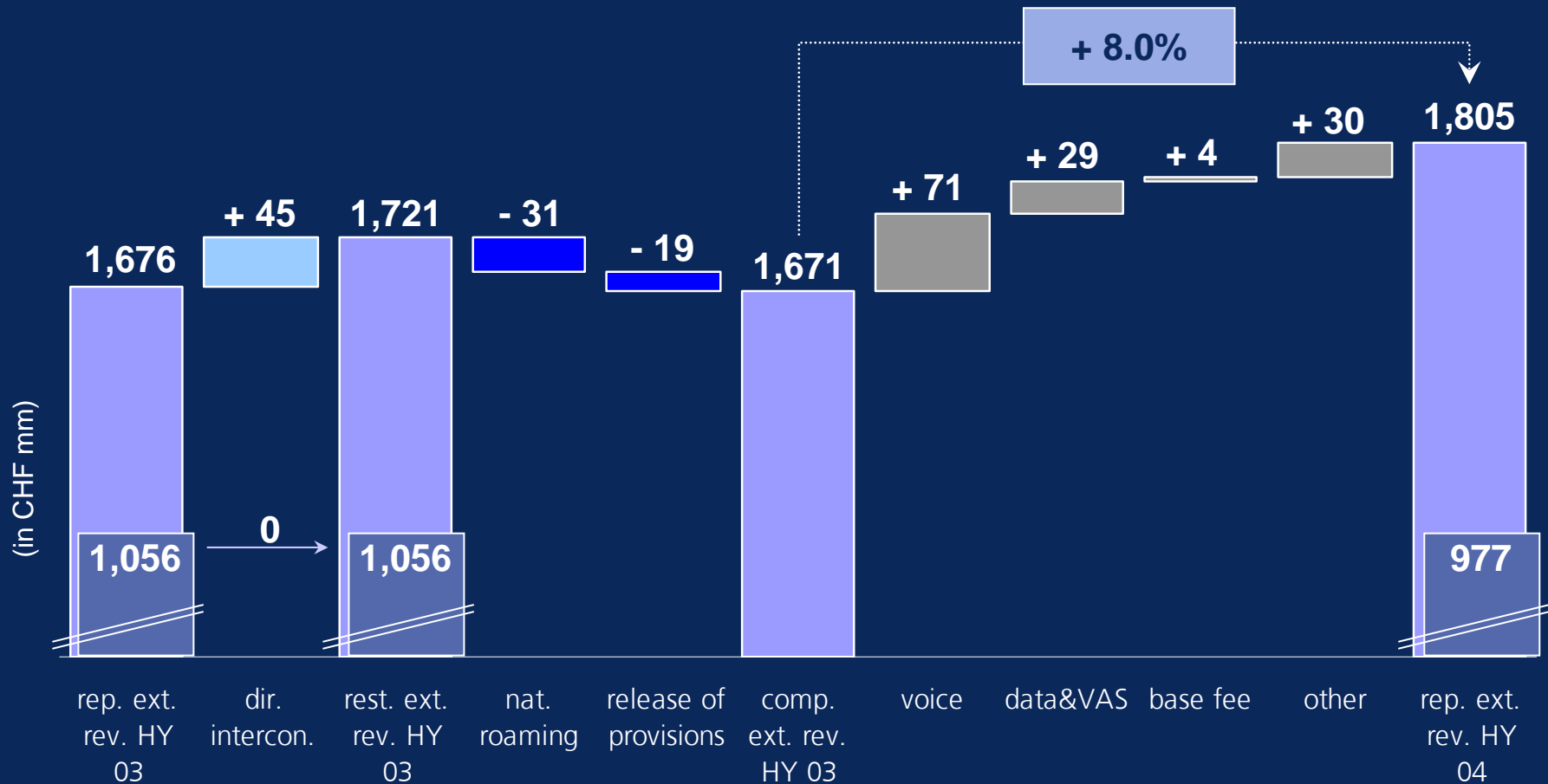
■ Retail ■ Wholesale

■ Retail ■ Wholesale

Enterprise Solutions revenues and EBITDA

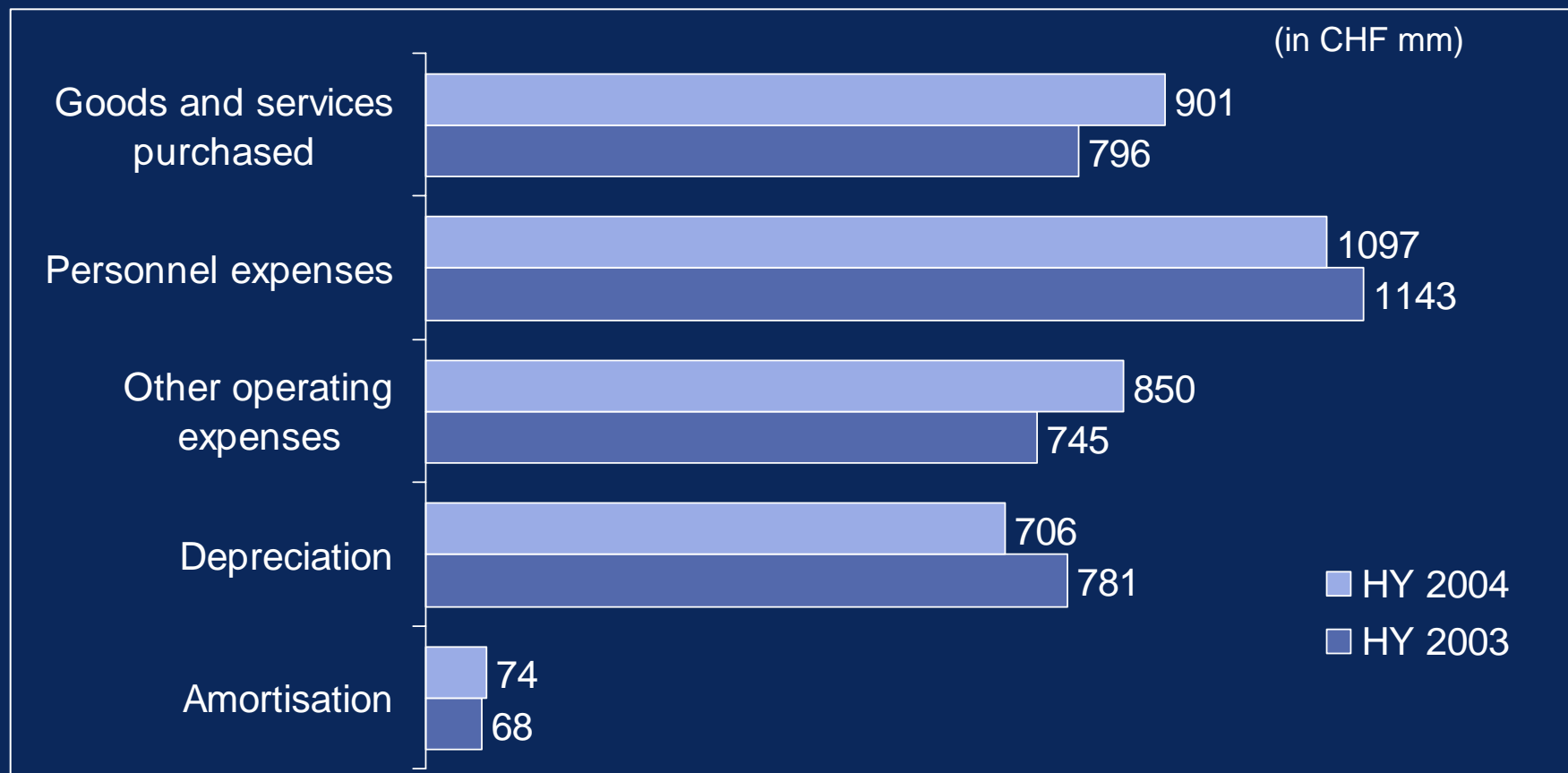


Mobile revenues and EBITDA



= external revenues
 = restatements
 = exceptional effects
 = revenue changes
 = EBITDA

Group OPEX overview



Costs related to workforce reduction

(in CHF mm)	Q1 03	Q2 03	HY 03	Q3 03	Q4 03	FY 03	Q1 04	Q2 04	HY 04
Fixnet	42	6	48	5	10	63	4	3	7
Enterprise Solutions	31	1	32	-	9	41	(1)	(1)	(2)
Mobile	-	-	-	-	-	-	-	-	-
<i>Swisscom IT Services AG</i>	1	3	4	-	44	48	-	-	-
<i>Swisscom Systems AG</i>	-	-	-	-	-	-	-	-	-
Other	1	3	4	-	44	48	-	-	-
Termination benefits excl. Corporate	74	10	84	5	63	152	3	2	5
<i>Corporate excl. elimination</i>	4	2	6	8	28	42	-	-	-
<i>Elimination</i>	-48	-8	-56	-2	-48	-106	-	1	1
Corporate	(44)	(6)	(50)	6	(20)	(64)	-	1	1
Group termination benefits	30	4	34	11	43	88	3	3	6
<i>Work_Link / EMC, total exp., net</i>	7	10	17	19	31	67	27	22	49
Group expenses of job-cut measures	37	14	51	30	74	155	30	25	55

Group P&L overview

(in CHF mm)	30.06.2003	30.06.2004	change YOY
EBITDA	2,385	2,251	-5.6%
Depreciation	-781	-706	-9.6%
Amortisation of intangible assets	-48	-50	4.2%
Amortisation of goodwill	-20	-24	20.0%
EBIT	1'536	1'471	-4.2%
Net financial result	-22	-23	4.5%
Income tax expense	-295	-282	-4.4%
Equity in net income of affiliated companies	12	7	-41.7%
Minority interest	-202	-175	-13.4%
Discontinuing operations	-77	-241	213.0%
Net income	952	757	-20.5%
EPS (in CHF)	14.38	11.47	-20.2%

Group CF overview

(in CHF mm)	30.06.2003	31.03.2004
EBITDA	2,385	2,251
Change in net operating assets & other	-171	-182
Income taxes paid	8	-118
Net interest paid	-26	-24
Net cash provided by operating activities	2,196	1,927
CAPEX	-518	-480
Proceeds from debitel sale		573
Other cash flows from investing activities, net	-45	-35
Net cash from investing activities	-563	58
Repayment of debt, net	-840	-79
Share buyback		-266
Dividends paid to SCM shareholders	-794	-861
Dividends paid to minority interests	-390	-360
Net cash used in financing activities	-2,025	-1,566
Net decrease in cash and cash equivalents	-392	419
Cash and cash equivalents at end of the period	1,138	3,513

Group capital structure

(in CHF mm)	31.12.2003	30.06.2004
Short term debt	515	473
Long term debt (esp. cross border tax lease)	1,293	1,359
Long term net finance lease obligation	1,131	1,067
Total debt	2,939	2,899
Less: financial assets from lease-and-leaseback transactions	-1,011	-1,064
Less: cash, cash equivalents and securities	-3,355	-3,900
Net cash	1,427	2,065
Shareholders' equity	7,669	7,368
Balance sheet total	16,540	15,414
Book leverage ¹	-18.6%	-28.0%
Equity ratio ²	46.4%	47.8%

¹ Book leverage = net debt / shareholders' equity, ² Equity ratio = shareholders' equity / total assets

Closing of debitel sale (to Permira) effective

- 29 April: signed sale of entire 95% stake in debitel, including 2% Swisscom bought from EP recently
- Closing took place on 8 June 2004
- Sales price Euro 640 mm (equity value)
- Proceeds in 2004 Euro 430 mm. Remaining 210 mm locked through interest bearing vendor loan note until 2011/2012
- **EFCF contribution in H1 2004 CHF 573 mm on net basis. Deferred proceeds of CHF 45 mm to be expected in second half of 2004**
- Reps/warranties include risks from one of debitel's international subsidiaries. Provisions of CHF 23mm booked. Call option secured to take control and limit risk
- P&L effect 2004: CHF 8 mm book loss from transaction plus cumulative currency translation adjustments with a (non-cash) impact on the P&L of CHF -238 mm

Closing – and deconsolidation – as per 8 June 2004

Cautionary statement regarding forward-looking statements

"This communication contains statements that constitute "forward-looking statements". In this communication, such forward-looking statements include, without limitation, statements relating to our financial condition, results of operations and business and certain of our strategic plans and objectives.

Because these forward-looking statements are subject to risks and uncertainties, actual future results may differ materially from those expressed in or implied by the statements. Many of these risks and uncertainties relate to factors which are beyond Swisscom's ability to control or estimate precisely, such as future market conditions, currency fluctuations, the behaviour of other market participants, the actions of governmental regulators and other risk factors detailed in Swisscom's past and future filings and reports filed with the U.S. Securities and Exchange Commission and posted on our websites.

Readers are cautioned not to put undue reliance on forward-looking statements, which speak only of the date of this communication.

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