

Fact Sheet

Roaming Tariffs

Roaming

Roaming is the ability to make and receive phone calls or transmit and receive data over a third-party mobile network. The network operator charges the home mobile operator a fee for the use of the third-party network which then serves as a basis for setting the roaming tariffs.

Standard tariff

Effective 22 September 2007, Swisscom Mobile is introducing lower roaming tariffs for residential and business customers. The standard tariff applies to all postpaid and prepaid customers and does not require prior registration. In EU member states, these new tariffs are below the regulated EU limits.

Roaming tariffs for NATEL® customers within Europe			
	New	Old	Difference
Calls to Switzerland, postpaid	0.85	1.50	– 43 %
Calls to Switzerland, prepaid	0.85	2.–	– 57 %

Swisscom Mobile's reduced roaming tariffs apply both to EU member states as well as countries outside Europe (see table overleaf).

Roaming options

Options offering even more attractive rates are available for persons who make a lot of phone calls abroad. The Euro Passport option remains the lowest-cost offering from Swisscom Mobile for calls within Europe. Principally, the options are not activated automatically but must be activated by the customer.

Euro Passport at a glance

- The first minute costs CHF 1.10, each minute thereafter CHF 0.60
- The option is activated free of charge for NATEL® subscribers
- Activation / deactivation is carried out by sending the text „Start Europe“ / „Stop Europe“ via SMS to the number 444
- For Prepaid customers the option costs CHF 5 for 30 days

Outside Europe, people who make a lot of phone calls can benefit from lower charges by subscribing to the Vodafone World™ option for a monthly fee of CHF 5 (see table).

Billing increments

Roaming calls are billed in 60 / 60 second increments, the standard increment used for billing purposes within Europe.

Information on mobile roaming tariffs
www.swisscom-mobile.ch/roaming

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Overview of tariffs for residential customers

Standard tariff for NATEL® subscribers (postpaid) without option							
Calling from	Destination of outgoing calls					Incoming calls	SMS
	Local	CH	Zone A	Zone B	Zone C		
Zone A	0.85	0.85	0.85	2.20	3.70	0.40	0.40
Zone B	1.40	2.20	2.20	2.20	3.70	0.80 – 1.60	0.40
Zone C	1.60	3.70	3.70	3.70	3.70	1.20 – 3.–	0.40

Standard tariff for NATEL® easy customers (prepaid) without option							
Calling from	Destination of outgoing calls					Incoming calls	SMS
	Local	CH	Zone A	Zone B	Zone C		
Zone A	0.85	0.85	0.85	2.85	4.75	0.40	0.90
Zone B	2.85	2.85	2.85	2.85	4.75	2.–	0.90
Zone C	4.75	4.75	4.75	4.75	4.75	3.–	0.90

Euro Passport				
In country visited	To Switzerland	To Zone A	Incoming	SMS
1st min. 1.10	1st min. 1.10	1st min. 1.10	0.40	0.40
2nd min. 0.60	2nd min. 0.60	2nd min. 0.60	0.40	0.40

Vodafone World™							
Calling from	Destination of outgoing calls					Incoming calls	SMS
	Local	CH	Zone A	Zone B	Zone C		
Zone B	1.19	1.87	1.87	1.87	3.15	0.80 – 1.60	0.40
Zone C	1.28	2.96	2.96	2.96	2.96	1.20 – 3.–	0.40

Zone A = Standard tariff

Countries by zone – outgoing and incoming calls	
Zone A	Andorra, Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, UK, Vatican
Zone B	Albania, Australia, Belarus, Bosnia & Herzegovina, Canada, Croatia, Macedonia, Moldavia, Montenegro, New Zealand, Serbia incl. Kosovo, Turkey, Ukraine, USA
Zone C	All other countries

Overview of tariffs for business customers

Standard tariff for business customers							
Calling from	Destination of outgoing calls					Incoming calls	SMS
	Local	CH	Zone A	Zone B	Zone C		
Zone A	0.85	0.85	0.85	2.–	2.60	0.40	0.40
Zone B	1.05	2.–	2.–	2.–	2.60	0.80 – 1.60	0.40
Zone C	1.15	2.60	2.60	2.60	2.60	1.20 – 3.–	0.40

Vodafone World™							
Calling from	Destination of outgoing calls					Incoming calls	SMS
	Local	CH	Zone A	Zone B	Zone C		
Zone B	0.90	1.70	1.70	1.70	2.21	0.80 – 1.60	0.40
Zone C	0.92	2.08	2.08	2.08	2.08	1.20 – 3.–	0.40

Zone A = Standard tariff