



swisscom

Swisscom Together

Conditions for offers for Mobile Connections

Supplementary service "Swisscom Together"

- 1.1 "Swisscom Together" is a service offered by Swisscom (Switzerland) Ltd (hereafter "Swisscom"), allowing the participants of a closed user group to make phone calls to each other free of charge within a range defined in the following. For mobile customers of Swisscom, it is a service offered in addition to their NATEL contract (subscription or NATEL easy product family; excluding, however, third party offers via the mobile network of Swisscom). For fixed-line customers of Swisscom, there is a separate contract (for conditions, see www.swisscom-fixnet.com/together).
- 1.2 The user group consists at least of one fixed-line access and at least two mobile accesses of Swisscom. The fixed-line customer is responsible for the establishment of the user group and the payment of the monthly subscription charge of "Swisscom Together".
- 1.3 The mobile customer of Swisscom (hereafter "customer") has no claim that a user group is established, and he/she has no claim to become or remain a member of such a group. Explicitly, he/she may be excluded from a user group by the fixed-line customer or – in case of a breach of contract or misuse – by Swisscom.
- 1.4 Each customer can only participate in one user group.
- 1.5 The customer is asked via SMS if he/she would like to participate in a specific user group. If he/she does not decline the offer within the given time frame and if the user group is constituted, his/her telephone number will be communicated to the other group members. Accordingly, the customer as a member will receive the telephone numbers of the other members.
- 1.6 If the customer declines participation in the user group in due time or if the user group cannot be set up, he/she will make his/her calls at standard rates as before, and his/her telephone number will not be communicated to the other members of the user group.
- 1.7 "Swisscom Together" is valid for normal voice telephony but not for special applications such as machine-to-machine-, direct dial-in and permanent connections. As long as a user group is active, voice traffic among members is free of charge, subject to the following exceptions:
 - Video telephony and roaming (outgoing and incoming calls abroad), data services (in particular: SMS, MMS) and outgoing calls of Swisscom Business participants (mobile business customers) are chargeable at the usual rates.
 - Calls and recalls via Combox as well as connections via call forwarding services are all chargeable.
- 1.8 A customer can ask the Swisscom Hotline (0800 55 64 64) for the present members in his/her user group, and demand cancellation of his/her personal membership anytime.
- 1.9 A customer cannot influence changes in, or dissolution of the user group. Members are obliged to notify each other immediately about their own cancellation or cancellation of the entire user group. After both types of cancellation, the standard rates according to a customer's NATEL contract apply again with immediate effect, regardless of the fact that other members may or may not have respected their obligation to inform each other.
- 1.10 Swisscom reserves the right to change their products anytime (e.g. limitation of the call duration and of the free minutes per month), to amend or to cancel the offer. The customer will be notified in due form.