

MultiLINE^{ISDN} price list.

ISDN access to the fixed network.

Access		Price per month	Price per order
Single access with 3 numbers	Subscription fee	43.20	
	Connection fee		43.–
	Connection fee per additional access ordered at the same time for the same address by the same owner		21.50
MultiLINE change of address fee	First access		43.–
	Additional access		each 21.50
	Keep the same number		free of charge
Additional telephone numbers	2 additional numbers (5 in total)	10.80	
	7 additional numbers (10 in total)	20.90	
Change of telephone number(s) per access	At customer's request		95.–
	Required for technical reasons due to change of address or upgrade to MultiLINE ^{ISDN}		free of charge
Temporary cancellation (minimum 2 months, maximum 8 months)	With 3 number		54.–
	With 5 numbers		72.–
	With 10 numbers		90.–
Barring set	Barring set 1	free of charge	free of charge
	Barring of all calls – incl. carrier selection (call-by-call)		
	Barring set 2	free of charge	free of charge
	Barring of all international calls (incl. satellite phones), 0900, 0901 and 0906 numbers, and carrier selection (call-by-call). The automatic wake-up call service cannot be used.		
	Barring set 3	free of charge	free of charge
Barring of 0906 numbers			
Barring set 4	free of charge	free of charge	
Barring of carrier selection (call-by-call)			
Barring set 5	free of charge	free of charge	
Barring of 0900, 0901 and 0906 numbers			
The automatic wake-up call service cannot be used.			

Valid from 1 September 2012. All prices in CHF including VAT. Prices subject to change.

Information on additional telephone services can be found:

- > in the brochure «Telefon-Zusatzdienste», which can be ordered free of charge via the freephone number 0800 800 800 or
- > on the Internet at www.swisscom.com/additionalservices

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A Basic service

- 1 Access
 - > 1 access
 - > 2 x 64kbit/s ISDN user channels
 - > 3 telephone numbers
(Multiple Subscriber Number, MSN)
- 2 Availability management
 - > Call back if busy
 - > Call waiting
 - > Three-way conference
 - > Call hold
 - > Barring of outgoing calls to erotic numbers
 - > Terminal portability
 - > Call forwarding
 - > User-to-user signalling
- 3 Absence management
 - > Direct call forwarding
 - > Call forwarding if no reply
 - > Call forwarding if busy
 - > COMBOX basic
- 4 Identification
 - > Show caller identification
 - > Restrict caller identification (per call)
 - > Show called number identification
 - > Reject anonymous calls
- 5 Charge information
 - > Show charge information during the call
 - > Itemised statement (on request)
- 6 Service and support
 - > Access to service and emergency numbers
 - > Transcription services for the hard of hearing
 - > Free entry in telephone directory
 - > Free copy of telephone directory
 - > Faults can be reported 24 hours a day,
7 days a week

B Options

- > Call forwarding unconditional
- > 2 additional telephone numbers (5 in total)
- > 7 additional telephone numbers (10 in total)
- > Restrict caller identification (permanently)
- > Restrict called number identification (permanently)
- > Rejection of reverse-charge calls
- > Barring of outgoing calls (various barring sets)
- > Carrier Preselection (CPS)
- > SMS service for fixed network
- > ETV online
- > COMBOX pro

C Data processing for marketing purposes

Customers can restrict or forbid the use of their data for marketing purposes.

D Conciliation board

The conciliation board, ombudscom, mediates in civil law disputes between customers and telecommunications service providers. Further information can be found at www.ombudsman.ch.

