

## **1 Scope of application**

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These Conditions shall apply to the offer "DSL and NATEL® Pro" service provided by Swisscom (Switzerland) Ltd (hereinafter referred to as "Swisscom").

## **2 Requirements**

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"DSL und NATEL® Pro" shall only be available in combination of an DSL offer (max. 20,000 kbps) with certain NATEL® subscriptions as specified by Swisscom. The currently permissible combinations can be found at [www.swisscom.ch/dslnatelpro](http://www.swisscom.ch/dslnatelpro).

To be eligible for DSL as a supplementary service to the NATEL® contract, the customer must terminate any pre-existing fixed-line connection contract with Swisscom, thereby cancelling all related telephone services (e.g. incoming/outgoing calls, emergency calls or fax function) and options (e.g. half-price subscriptions etc.). This also means that any Carrier Preselection (CPS; selection of an alternative provider for telephone calls) function shall no longer be supported.

If the contract owner of "DSL and NATEL® Pro" is not the contract owner of the fixed-line connection, the latter must terminate his/her fixed-line connection and agree to the conditions for the offer "DSL and NATEL® Pro".

## **3 Mobile communications service**

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No amendment shall be made to the existing content of the NATEL® contract. In particular the contract's minimum duration of the NATEL® contract shall remain valid.

## **4 DSL supplementary service**

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The minimum subscription period for the DSL supplementary service shall be 12 months. Any minimum subscription period of a pre-existing Swisscom DSL subscription shall be taken into account.

For technical reasons, the static IP address option shall not be available.

The DSL supplementary service shall generally be billed with the same frequency as the NATEL® basic services.

A contract with another Internet service provider does not release the customer from his or her obligations to Swisscom.

## **5 Termination**

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Termination of the DSL supplementary service shall be possible only as of the end of a calendar month, subject to a two-month notice period, at the earliest, however, as of the end of the minimum subscription period. If it is not terminated, the contract shall continue for an indefinite term.

In the event of the customer's premature termination of the contract, which shall be subject to Swisscom approval, the Customer shall be liable for payment of the remaining monthly charges up to the end of the minimum subscription period. The same shall apply if the DSL supplementary service becomes invalid due to cancellation of the NATEL® contract or a new order of the fixed-line connection, or if the DSL supplementary service is cancelled by Swisscom due to payment default or other breach of contract by the Customer.

Termination of the DSL supplementary service shall have no effect on the underlying NATEL® contract. If the underlying NATEL® contract is terminated, however, the DSL supplementary service shall also be terminated at the same time.

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