

## Business Internet light

# Simple, reliable Internet access for your SME.

Business Internet light from Swisscom offers you a cheap yet secure and reliable means of broadband Internet access. The ideal starter product for your SME, it can easily be adapted and expanded at any time in line with your changing needs thanks to professional support from a Swisscom IT partner.

### Which customers is Business Internet light especially suitable for?

This is the right product for you if your company, agency or organisation has the following needs:

- You want a cost-effective way to provide secure data transfer and Internet access for your staff with minimal downtime.
- You would like to be able to choose from the range of options offered by Swisscom and your trusted IT partner both now and in the future.
- You want to count on Swisscom's tried-and-tested installation, integration and support services.
- You would rather pay a fixed monthly charge than charges based on usage time or data volume.
- All you need is a cheap, secure connection for EFT/POS communication or Protection-Net.

### What are the advantages of Business Internet light?

- It is **limited to the most important elements** of a broadband connection for your SME: You start off with a cost-effective basic product tailored specifically to SMEs that can easily be adapted with the aid of your IT partner and Swisscom as your company grows.

- You **save time** thanks to **punctual, stress-free installation:**

You leave the task of installing and configuring your Business Internet light connection to a Swisscom accredited IT partner who can accommodate your existing network concept on request.

- You pay a **fixed monthly charge with no time or data limits:**

The fixed monthly charge for Business Internet light means that what used to be a variable expense is now a budgetable cost item.

### Which services do you get with Business Internet light?

#### Business Internet light basic product:

- Access with the following bandwidths (downstream/upstream):
- VDSL - 500/100 kbit/s for EFT/POS and Protection-Net only
- VDSL - 2,000/200 kbit/s max., 10,000/1,000 kbit/s max., 20,000/2,000 kbit/s max., 30,000/3,000 kbit/s max.
- VDSL - 2,000/2,000 kbit/s\*, 4,000/4,000 kbit/s\*, 6,000/6,000 kbit/s\*, 8,000/8,000 kbit/s\*
- Optical Fibre - 30,000/3,000 kbit/s, 50,000/5,000 kbit/s
- Free Hotline and IT specialist referral Includes dial-up backup account (using a fixed IP address if available)

\* For business profiles, Swisscom guarantees that faults will be repaired within 24 hours of being reported. If a faulty connection is not restored within 24 hours, and if Swisscom (Switzerland) Ltd is directly responsible for the fault, we will refund one month's line rental (max. 1 x a month).



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**Business Internet light options:**

- Choice of hardware from a range of tested models
- Business SLA (guaranteed repairs within 24 hours for private profiles - 2,000/200 kbit/s max., 10,000/1,000 kbit/s max., 20,000/2,000 kbit/s max., 30,000/3,000 kbit/s max., Optical Fibre - 30,000/3,000 kbit/s, 50,000/5,000 kbit/s)
- Fixed IP addresses
- Virus & spam filter (including e-mail backup)
- Customer-specific DNS service

**Set-up by an IT partner**

An IT partner can set up Business Internet light for you at your offices.

**Where can you find further information?**

[www.swisscom.ch/sme](http://www.swisscom.ch/sme)

Free Hotline: 0800 055 055

