

LAN-I

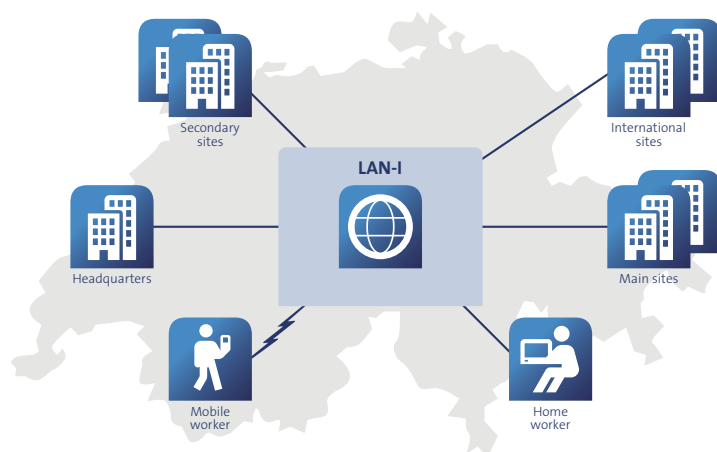
The modern network for your company-wide communication

Your benefits

- Networking of all sites from company headquarters to home office, tailored to suit your needs
- Ideal platform for your Internet and extranet applications
- Maximum support and nationwide fault rectification from a single source
- High security thanks to data exchange on a private network, instead of via an Internet connection
- Excellent value for money
- Expandable with additional modules at any time
- Can be combined with other services from Swisscom Solutions

What you need

Whether you're a small or large enterprise, your company's various sites should be optimally networked. Your employees need to communicate and to access the same data at all times, regardless of their location. Your solution must be secure and offer A-Z service for support and fault rectification, ideally from a single source, so that even after installation you can continue to trust a reliable partner, thus



leaving you with more time for your core business. What's more, you want to be permanently flexible, and to expand the solution in future where necessary. And, of course, good value for money is important to you.

Our solution

Our LAN Interconnect Service (LAN-I) puts your company in the position to merge all local networks (LANs) to form one single, company-wide communication infrastructure. Employees can communicate regardless of where they are located, and can access shared databases, e-mail and all other incorporated applications. Regardless of whether one or several workplaces or even a large subsidiary is involved, your individual sites can directly communicate with each other right across Switzerland and even internationally, without the need to configure connections beforehand. The platform for our LAN-I Service is based on MPLS technology (Multiprotocol Label Switching) and guarantees total flexibility. What's more, you receive your own private network (VPN), which ensures high security. Even after installation, you will enjoy comprehensive operational support. In addition, any faults will be rectified efficiently and nationwide, and from a single source.

LAN-I is modular and can be expanded at any time through other Swisscom services such as Internet, Application Performance Management, Security Services, RAS and VoIP. This means the service is ideal for all companies, from small enterprises right through to international corporations. You will receive the high Swisscom quality you expect at a highly competitive price.

LAN-I Facts & Figures

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Installation

Scope of delivery	Designed and implemented completely ready for operation
Ready for Service	Guaranteed ready-for-service date
Delivery period	4–8 weeks
Contract term	12 months to 5 years

Standard features

Transmission services	Bandwidths from 300 Kbit/s to 1 Gbit/s; 1 Gbit/s – 10 Gbit/s on request
Network protocol	IP
Connectivity	Any-to-any
LAN interfaces	Ethernet, 10/100/1000 Mbit/s
Bandwidth alteration (CARIP) and LAN-IP address	Via Web interface within 24 hours

Service management

Service level	Service availability contractually defined, around-the-clock helpdesk, monitoring, fault management, hardware and software maintenance, proven and guaranteed availability (SLA) with financial compensation regulations
Support Level	3 levels available, ranging from Mon – Fri, 7 a.m. – 6 p.m. to around the clock, seven days a week
E-services	Web-based reporting (traffic & SLA), trouble ticketing, change management, near real-time traffic utilisation reporting, traffic quality reporting, e.g. jitter, delay and packet loss

Economy

Costs	Clearly budgetable, optimum value for money, minimum investment, no costs for own network infrastructure
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Options

Additional LAN Interfaces	Ethernet 10/100/1000 Mbit/s or Tokenring 4/16 Mbit/s
Hub-&-spoke connectivity	Enables conscientious limitation of communication (any-to-one)
Further redundancy	Increased redundancy for important sites, in line with access types (SDT1) or with DualNet
Class of service	Voice data prioritisation with Voice over IP, alongside critical data applications with 4 classes
Multi-VPN	Enables several VPNs (virtual private networks) to terminate at one terminal via the same access line
Further options	Many more options are available upon request

LAN-I can be combined with other services from Swisscom

RAS	Flexible and secure remote access to company network
Managed Firewall	For secure Internet access
IP-Plus	Optimum, integrated connection to the Internet
CyberKey	For supreme network and data security
VoIP Solutions	Solutions for networking PBXs (VoIP)
Application Performance Management	Visibility and optimum performance on corporate networks
Mobile VPN Access	The secure mobile LAN-I corporate network access

The information in this document does not constitute a binding offer. It is subject to revision at any time.