



DIA Direct Internet Access

Swisscom Wholesale

swisscom

C1 Public



DIA - Direct Internet Access

Agile and scalable network solutions, SDWAN and the 1Gbit standard are changing the nature of connectivity. We want to address this development as Swisscom Wholesale and therefore offer you Direct Internet Access (DIA) as a contemporary wholesale product for access service separation.

The inclusive solution with optional SLA and optionally fixed IPv4 or IPv6 addresses offers a reliable connectivity to the Internet, according to your project needs.

Thanks to fully digitized fulfillment and assurance you benefit from processes via the Wholesale portal with maximum transparency and low operational cost for planning and maintaining your customer projects.

The equipment is directly delivered to the end customer location and by "Always-on" will be usable without any local configuration. On request we take over the on-site installation at your selected location.



Scalable und fully managed. With DIA Swisscom Wholesale brings a Plug and Play Layer 3 service for sophisticated projects.

DIA provides you:

- > Internet access in Swisscom-quality
- > Bandwidth scalability from 10 Mbit/s to 1 Gbit/s
- > Flexible useable due to four access configurations: NAT, PPP-Passthrough, IP-Passthrough, DMZ
- > Best service-quality and -availability thanks to end-to-end availability up to 99.95% p.a. and optional guaranteed time to repair of 4 hours.
- > Order and configuration fully via the CWS portal
- > Swisscom CPE included
- > Optional on-site installation by Swisscom



Direct Internet Access

Bandwidth Sym.	Bandwidth Asym.*
10/10	
50/50	50/10
100/100	100/20
200/200	200/50
500/500	400/80
1000/1000	

*Copper only

SLA type	Basic Light	Silver Light	Premium Silver
Support-Times		7 x 24	
Troubleshooting	Mo-Fr, 8-17h reactive	Mo-So, 7-22h proactive	7 x 24 proactive
Access availability	≥ 99.50% not guaranteed	≥ 99.80% guaranteed	≥ 99.95% guaranteed
Time to Repair	≤ 10h not guaranteed	≤ 8h guaranteed	≤ 4h guaranteed
Max# Incidents	≤ 8 p.a. not guaranteed	≤ 8 p.a. guaranteed	≤ 4 p.a. guaranteed

Available in all of CH on Copper & FTTH

Optional site survey clarification

Optional onsite-installation by Swisscom

Optional fixed IP addresses

Incl. CPE by Swisscom

Option fixed IP addresses	1	4	8	16	32	64
Free usable	-	1	5	13	29	61

