

Rousseau 10

User Guide



Base station overview

① LED signals

White, permanent light:

- Base station ready, you can register a handset

Slow flashing white light:

- Paging call in progress
- Active call (you are making a call)

Fast flashing white light:

- Handset registration in progress (paging key has been pressed)

Flashing red light:

- Registration or configuration in progress

Red, permanent light:

- No Internet connection
- Ethernet cable not plugged in

Slow red and white flashing light:

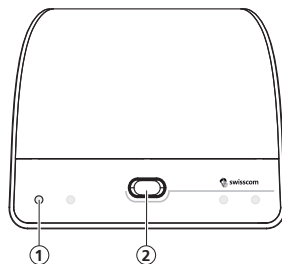
- Installing new base station software

Fast red and white flashing light:

- During reset of the base station

No light:

- No power connection, base station not ready



② Paging key

Press briefly (approx. 1 sec.):

Start paging. Activates ring on mislaid handsets so they can be found.

Press and hold down (approx. 5 sec.):

Activate registration mode on base station to register handsets.

Contents

Requirements:

- ⇨ Broadband Internet access (Swisscom DSL)
- ⇨ Swisscom DSL router (LAN-IEEE 802.3)

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Safety notes

Connected to a Swisscom DSL router (LAN-IEEE 802.3), your Swisscom Rousseau 10 is designed for operation on the Swisscom IP fixed network. Please read the safety notes and user guide before putting the phone into operation. If you give your Swisscom Rousseau 10 to another party, it must be accompanied by the user guide.



- ⇨ The ambient temperature must be between 5 °C and 40 °C.
- ⇨ Use only the following supplied power supply:
MN-A002-A080 ; 7.5 V \Rightarrow , 300mA from MEIC
- ⇨ Using other power supplies can be dangerous and cause malfunctions or damage the base Rousseau 10.
- ⇨ This product requires an electrical supply of 100-240 volts AC.
- ⇨ The mains power plug must always be easily accessible.
- ⇨ To disconnect the device from mains, separate the plug from the wall socket first.
- ⇨ Do not use your base Rousseau 10 in environments at risk from explosion (e.g. paint-works, petrol stations etc.)
- ⇨ Do not position the base Rousseau 10 in bathrooms or showers.
- ⇨ The radio signals may influence the working of medical equipment.
- ⇨ Do not touch open contacts!
- ⇨ **Please note:** If the device is passed to another user, please reset the device (see page 7)

Product dimensions and weight

155 x 123 x 55 mm / 150 g

Environmental impact



At the end of its working life this device must not under any circumstances be disposed of as normal waste. It must be taken to a point of sale or central collection point for electronic and electrical devices in accordance with the Swiss Ordinance on the Return, Taking Back and Disposal of Electrical and Electronic Appliances (ORDEA).


The individual materials are recyclable as indicated. By reutilizing, recycling or reusing them in any other form, you are making a major contribution towards environmental protection.

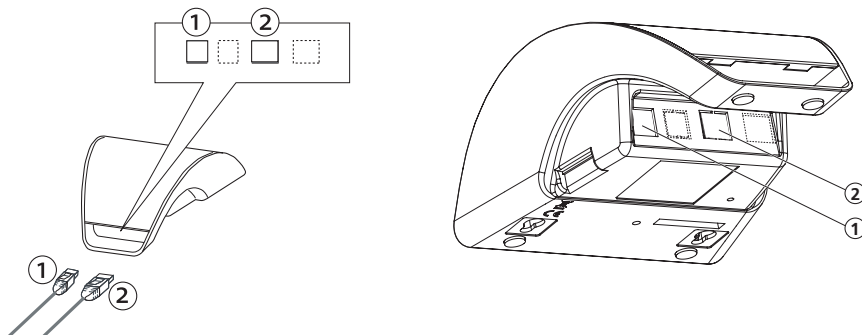
Startup

Check the contents of the package

- ⇨ 1 Rousseau 10 base station
- ⇨ 1 power supply MN-A002-A080 ; 7.5 V \equiv , 300mA from MEIC for connecting the base station to the power wall socket
- ⇨ 1 Ethernet (LAN-) cable for connecting the base station to the Swisscom router (LAN/Swisscom DSL)

Connecting the base station

Attention Start installing the base station only when the  light on the Swisscom DSL router is lit.



To make calls, you must connect the base station to the mains power supply and the Swisscom DSL router. Follow the steps below in the order given:

1. Connect the mains cable to the base station:
 - Insert the mains cable plug in the red socket on the base station.
 - Insert the power supply in the 230 V socket. The LED on the front of the base station now shows a red light (first solid, then flashing).

2. Connect the base station to the Swisscom DSL router:

- Insert one of the yellow plugs on the Ethernet cable in the LAN socket on the back of the base station.
- Insert the second yellow Ethernet cable plug in a LAN socket on the Swisscom DSL router. The LED on the front of the base station flashes red (registration in progress).

Once the base station has been registered, the LED on the front switches from red to white and remains permanently lit. Your Rousseau 10 base station is now ready. You can now register your handset on the base station (see handset user guide).

Note

- The base station must always be plugged into the mains; otherwise it will not function.
 - Use only the power supply provided.
 - When stowing the cable under the base station, make sure it is stable.
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Setting up the base station

To obtain the best possible range, we recommend positioning the base Rousseau 10 in a location central to your sphere of activity. Avoid positioning it in niches, recesses and behind steel doors.

To avoid radio signal interference from other electronic equipment, we recommend that the base station and handset are situated at the greatest possible distance (min. 1 meter) from other equipment.

- ⇨ Do not expose the base station to direct sunlight.
- ⇨ Protect the base station against moisture. Do not position it in rooms exposed to condensation, corrosive steam or excessive dust. Condensation can be present in basements, garages, conservatories or sheds.
- ⇨ The ambient temperature must be between 5 °C and 40 °C.

Position the base station in a clean, dry and well-aired location.

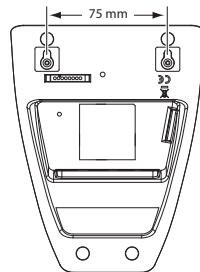
Choose a place which is stable, level, and not subject to vibrations. To avoid mutual interference, do not position the base station in the immediate vicinity of electronic

equipment such as hi-fi systems, office equipment or microwave ovens. Avoid positioning the base Rousseau 10 near heat sources such as heating elements or near obstacles such as metal doors, thick walls, niches and cupboards.

Wall mounting

You can mount your base station on the wall:

1. Turn the base station so that the back faces you:
2. Drill two holes (distance between the holes = 75 mm) at the preferred position on the wall.
3. Insert 2 dowels and 2 screws in the wall. Make sure the screws protrude approx. 3 mm.
4. Fix the base station to the wall.



Central phonebook / calls list

Central phonebook

Your Rousseau 10 base station has capacity to store 250 entries. All handsets registered on the base station can access the central phonebook (only Cat-IQ 2.0 handsets supporting central phonebook).

Note

- To find out how to access the central phonebook, refer to the user guide for your handset.
 - Your Swisscom Rousseau 10 is delivered with the Swisscom Contact Center number 0800 800 800 (Hotline) already stored in the phonebook.
This free number can be called to obtain advice on all questions about telecommunications: fixed network, mobile, broadband DSL, IP telephony, Swisscom TV, billing questions and much more.
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Calls list


New calls are stored in the base station's calls list. The Rousseau 10 base station can store 20 calls (answered and unanswered) in the calls list.

Note To find out how to access the calls list, refer to the user guide for your handset.

Troubleshooting

If you have been unable to set up your base station, it does not necessarily mean the device is faulty/defective. Sometimes you only need to briefly interrupt the flow of electricity: unplug the power supply, wait a few seconds and plug it in again.

The following tips will help you to correct certain faults:

Symptom	Solution
LED flashing red: <ul style="list-style-type: none">• Registration or configuration in progress	<ul style="list-style-type: none">• Wait until the active processes are completed and the LED is white and permanently lit.
LED flashing red and white: <ul style="list-style-type: none">• Installing new base station software or during reset of the base station	<ul style="list-style-type: none">• Wait until the active processes are completed and the LED is white and permanently lit.
LED red, permanently lit: <ul style="list-style-type: none">• Ethernet cable not plugged in• No Internet connection	<ul style="list-style-type: none">• Check the cable connection between base station and Swisscom DSL router (the base station LED must be white and permanently lit).• Check the operating status of the Swisscom DSL router. Light  on Swisscom DSL router must be white.
LED does not light up: <ul style="list-style-type: none">• No power• Base station not ready	<ul style="list-style-type: none">• Check and re-insert the mains cable (base station LED must be white and permanently lit).

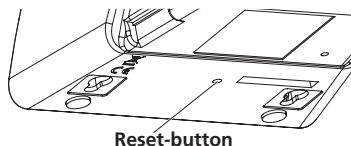
Resetting the Rousseau 10 base station

Important

If you want to give or sell the Swisscom Rousseau 10 to another party, you must reset it to the default settings (ex factory). Unplug the Ethernet cable BEFORE resetting and do NOT re-insert it. This way, your telephone data are deleted in the Swisscom Rousseau 10 and you can avoid subsequent users telephoning at your cost.

Reset base station:

- Using a pointed object (e.g. a paper clip), press the recessed Reset key on the bottom of the base station, hold down for several seconds and release.



Note

- Resetting the base station deletes ALL entries on your Swisscom Rousseau 10 (settings, entries in the central phonebook, entries in the unanswered/answered calls list, handsets are deregistered and the system PIN is reset to 0000).
 - Resetting the base station does NOT delete data on the handset (entries in the local phonebook, numbers in the redial list). These can be deleted directly on the handset (see handset user guide).
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Important information

Risks of nomadic use when making emergency calls

Your Swisscom Rousseau allows you to make calls on your own number when on the move, as if you were calling from home ("nomadic use").

However, for emergency calls to the police, fire service etc., Swisscom cannot determine your actual location and only identifies your home address. This can result in callouts to the wrong location. Swisscom therefore advises you to use your mobile phone or the fixed-line telephone at the location when making emergency calls outside the home.

Compatibility

Operating analog or ISDN handsets on the base station is not recommended since the functions may be restricted or not available at all, and voice quality may be less than satisfactory.

Approval and conformity

The base station Rousseau 10 complies with the basic requirements contained in the R&TTE Guidelines 99/5/EC and is suitable for connection and operation in the member states indicated on the packaging.

This device is designed for operation on the Swisscom VoIP network.

The declaration of conformity may be viewed at:

www.swisscom.ch

CE symbol

The base Rousseau 10 complies with the requirements of the EU Directive 99/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity as well as the



CAT-iq Standard 2.0.



The CE symbol confirms the conformity of the base Rousseau 10 with the above guidelines.

Warranty and support

Support

If you have any general questions about products and services, please do not hesitate to contact Swisscom Customer Service on freephone number 0800 800 800 or visit www.swisscom.ch

Warranty

Repairs are carried out in accordance with the “Warranty conditions of Swisscom (Switzerland) Ltd”.

In the event of defects occurring, the Customer may contact the sales outlet or the appropriate Swisscom customer service. Any costs associated with bringing back and collecting the device shall be borne by the Customer, even in the case of a warranty claim. If, at the request of the Customer, defects and faults are remedied at his place of residence (not possible for all devices), Swisscom shall charge the Customer for the travel to the work site, the use of vehicles and the duration of the work.

If the equipment is leased, you can benefit from the free on-site service.

Restrictions

The warranty does not cover operating items and consumables such as batteries or data carriers (e.g. operating instructions on CD or paper). Nor does it apply to defects which can be attributed to the penetration of moisture or other outside influences (damage as a result of being dropped, crushed or struck, incl. damage during transportation).

Help

For general questions on products, services etc., contact the Swisscom information desk (freephone 0800 800 800).

Cleaning – when necessary

Clean the base Rousseau 10 with a slightly damp cloth or an antistatic cloth. Never use a dry cloth. Avoid using other cleaning and abrasive agents.

