



## Curriculum Vitae

# Mark Düsener

## Head of IT, Network & Infrastructure

Member of the Executive Committee Swisscom Switzerland  
Born 1974

German citizen

Degree in Communications Engineering, Technical University of Munich (TU)

Diploma in Technology Management, Center for Digital Technology & Management (CDTM), TU Munich and Ludwig Maximilian University Munich

Mark Düsener has been Head of the IT, Network & Infrastructure division since September 2024 and a member of the Executive Committee Swisscom Switzerland (Management Board) since April 2025. He has been with Swisscom since November 2020 and was most recently head of the Mobile Network, Mobile Services & B2B Telco unit. In this role, he was already a member of the IT, Network & Infrastructure division management. Prior to this, Mark Düsener was Managing Director of Deutsche Telekom Healthcare Solutions GmbH, where he was responsible for the company's global healthcare business. Between 2000 and 2017, he held various positions at Vodafone Germany, where he was responsible, amongst other things, for developing the handset strategy, managing the LTE auctions and planning the 4G rollout in Germany. Mark Düsener was a member of the Swisscom Group Management from September 2024 to March 2025.

## Career

- 2000–2005 Technology Manager, Vodafone Group Strategy, Germany
- 2005–2007 Manager New Business Development, Vodafone, Germany
- 2008–2009 Head of Technology at otelo, Germany and Poland
- 2009–2011 Senior Manager Technology Strategy, Vodafone, Germany
- 2011–2012 Head of Demand Management Consumer Applications, Vodafone, Germany
- 2012–2015 Head of Service Delivery and Project Management, Vodafone, Germany
- 2015–2017 Head of Strategic Planning, Partner & Carrier Management, Vodafone, Germany
- 2017–2018 Senior Vice President Strategy, Portfolio & Transformation, T-Systems International, Germany
- 2018–2020 Senior Vice President Healthcare Solutions, T-System International, Germany
- 2019–2020 Managing Director Deutsche Telekom Healthcare and Security Solutions GmbH, T-Systems International, Germany
- 2020–August 2024 Head of Mobile Network, Mobile Services & B2B Telco, Swisscom AG
- Since September 2024 Head of the IT, Network & Infrastructure division, Swisscom Ltd
- September 2024–March 2025 Member of the Swisscom Group Management
- Since April 2025 Member of the Executive Committee Swisscom Switzerland