Certificate CH13/0618

The management system of



Swisscom (Switzerland) Ltd

Alte Tiefenaustrasse 6, 3048 Worblaufen, Switzerland

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

For the following activities

The IT Service Management System of Swisscom (Switzerland) Ltd, that supports the planning, implementation and delivery of ICT Managed Services to its corporate market customer base.

This certificate is valid from 12 May 2023 until 11 May 2026 and remains valid subject to satisfactory surveillance audits.

Issue 8. Certified since 23 June 2013

Jorothan M. Hall

Authorised by Jonathan Hall Global Head - Certification Services

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