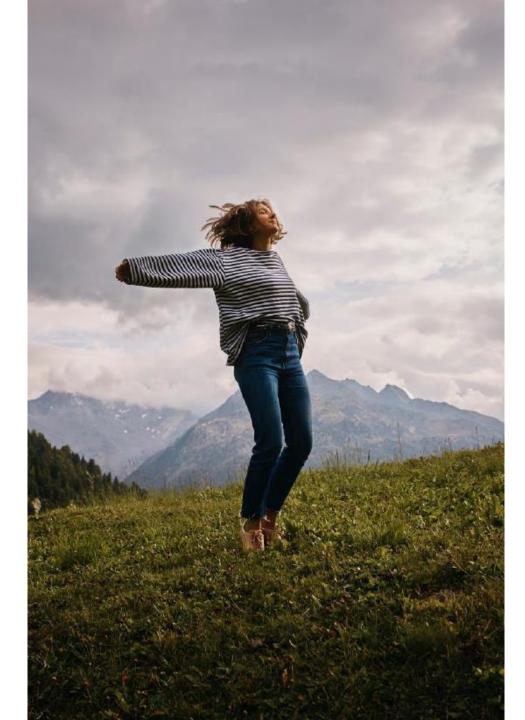
# Q2 2020 results

Analyst and investor presentation

13 August 2020





# Agenda

IntroductionLouis Schmid, IR1. HighlightsUrs Schaeppi, CEO2. Business reviewUrs Schaeppi, CEO3. Financial resultsMario Rossi, CFO4. Q&AallAppendixVertical Schwidth





### Q2 in a nutshell

Overall solid results thanks to strong execution along Swisscom's strategic settings

Several wins for **best mobile network** in Switzerland



#### Satisfying Swiss business

despite lower roaming volume but with positive NPS and Solutions business



# 1<sup>st</sup> green bond in €

issued by a listed Swiss company





**Resilient operations** during Covid-19 pandemic



Fastweb: favorable results and further strategic moves



Strong execution in cost savings (CHF -64mn in H1). EBITDA outlook confirmed

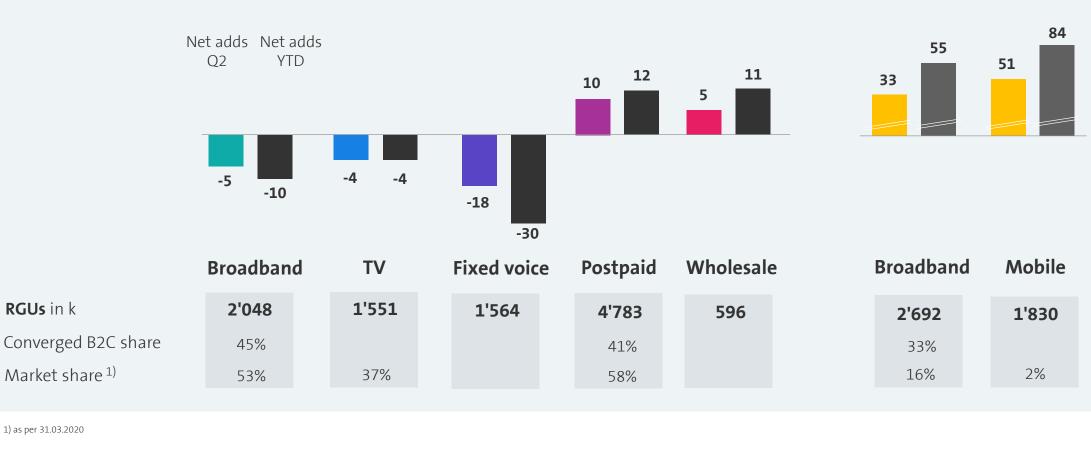
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# Q2 market (share) performance

Switzerland positive in postpaid and wholesale compensating BB decline. Fastweb customer base growing

**Fastweb** (RGUs in k)



Swisscom Switzerland (RGUs in k)

1) as per 31.03.2020

**RGUs** in k



## **Q2** financial performance

Satisfying EBITDA development thanks to successful cost reduction in Switzerland and Fastweb growth

EBITDA development in CHF mn and YOY changes

	Q2 2020	H1 2020							
Net revenue	CHF <b>2'706</b> mn (-3.5% YoY)	CHF <b>5'443</b> mn (-3.9% YoY)	1'121	+5	Underlyi	ng performa +9	<b>nce -17</b> -9	-12	1'097
Net income	CHF <b>342</b> mn (-13.9% YoY)	CHF <b>736</b> mn (-5.6% YoY)	Group	Adjustm	ent Swisscom				Group
CAPEX	CHF <b>559</b> mn (-28.2% YoY)	CHF <b>1'075</b> mn (-17.1% YoY)	Q2 19	IFRS 16		Fastweb in CHF mn	Others	One- offs <sup>3)</sup>	Group Q2 20
Net debt $^{1)}$		CHF <b>9'129</b> mn (-4.3% YoY)		1'097	-75	1'022	-559		
Leverage <sup>2)</sup>		<b>2.1x</b> (stable YoY)		-24		-30		463 +190	
	•			EBITDA Q2 20	Lease expense <sup>4)</sup>	EBITDAaL Q2 20	CAPEX	OpFCF proxy <sup>5)</sup> Q2 20	
			4) consists of	depreciation right of	1'958mn 2) 1.8x IFRS16 adjustec use assets excluding IRU of CHF HF -6mn when excluding prior ye	64mn and interest expen	se leases of CHF -11mn,		
Breaking News	Market	Financials							

# 2. Business Review



## **Satisfying network performance and business resilience during Covid-19 pandemic** Continuously back to (new) normality

#### Workaday normalising

- Working from home well perceived
- Swisscom staff partially back in offices with safety concept
- Individual responsibility in social distancing and hygiene measures

#### **Network performing**

- Sufficient network capacities to manage 1.6x calls and 1.3x data traffic
- Outages independent from Covid-19 situation (random cases)

#### No CAPEX delays

- Construction activities in Switzerland and Italy on usual level
- H1 2020 investments in line with FY guidance of CHF 2.3bn



#### Swiss business resilient

- B2C: easing of interventions positive for shop frequencies, low churn ratios, NPS encouraging
  - B2B with limited business effects (so far): W- down and Solutions steady

#### Lower roaming volume

• Less travelling impacts roaming volume and top-line negatively and outpayments positively

#### Fastweb on track

- Positive momentum in fixed
- Mobile with lighter subs growth
- Bad debt situation under control
- Higher demand for ICT Solutions



# **Covid-19 food for thoughts**

Underlying trends for telecom operators and ICT industry unchanged but positively stimulated

<ul> <li>Digital transformation</li> <li>New digital services on the rise</li> <li>Higher data observation and protection</li> <li>Move to a cashless</li> </ul>	<ul> <li>Revision of cost base</li> <li>Working from home a reliable alternative</li> <li>Optimising office spaces and travel/rental costs</li> <li>Use digital chances</li> </ul>	As <b>employer</b> • Hybrid working modes • Office space optimisation • Less travelling (costs) In <b>B2C</b>
<ul> <li>society</li> <li>Channel mix changing</li> </ul> New customer needs	more aggressively	<ul> <li>Video conferencing</li> <li>Entertainment-on-demand</li> <li>Data-based services (e.g. OTT</li> <li>E-learning</li> </ul>
<ul> <li>and behaviours</li> <li>Online first</li> <li>Increasing care of hygienic measures</li> <li>Rising importance of home market</li> </ul>	<ul> <li>Reputation up thanks to ability to operate in crisis</li> <li>Reliable infra, the backbone of society</li> </ul>	In <b>B2B</b> • Collaboration solutions • Video conferences • UBB connections for SMEs • Cloud and security services



# Future-proof networks essential to deliver superior customer experience

It all matters: capacity, speed, coverage and best technology (mix)

#### The w-network leader in Switzerland

Winner of all network tests in H1 2020

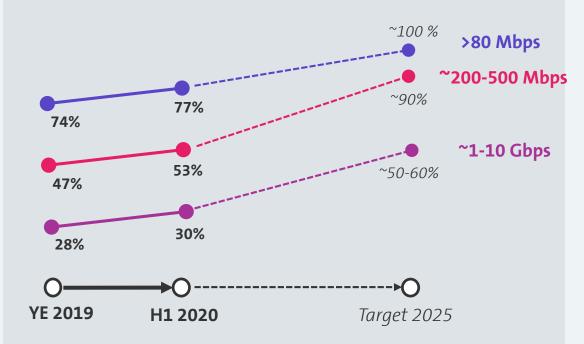


- Swisscom mobile phone network **among the top** three in Europe\*
- Swisscom provides **up to** 1 Gbps of 5G to 90% of the Swiss population
- **Constantly expanding 5G+** network to provide **speeds of** up to 2 Gbps



#### Fibre push progressing well

- 70% of all municipalities UBB equipped
- Rollout on track according to 2025 plan



\* Source: Connect EU network test H1 2020



# B2C market and commercial update as per Q2

Swisscom well positioned to defend leading market position despite Covid-19 situation and high competition

#### Market shape extra-ordinary and competitive

• Lock-down impacted market volume ...



• ... and share of distribution channels



• Q2 with unchanged **intense competition** 

#### **Ready to benefit from market recovery in H2**

• New marketing campaign 'ready' initiated



- Boost inOne (FM) offerings and attack through selective promotions
- Clear service champion:
   1<sup>st</sup> place 8<sup>th</sup> time in a row



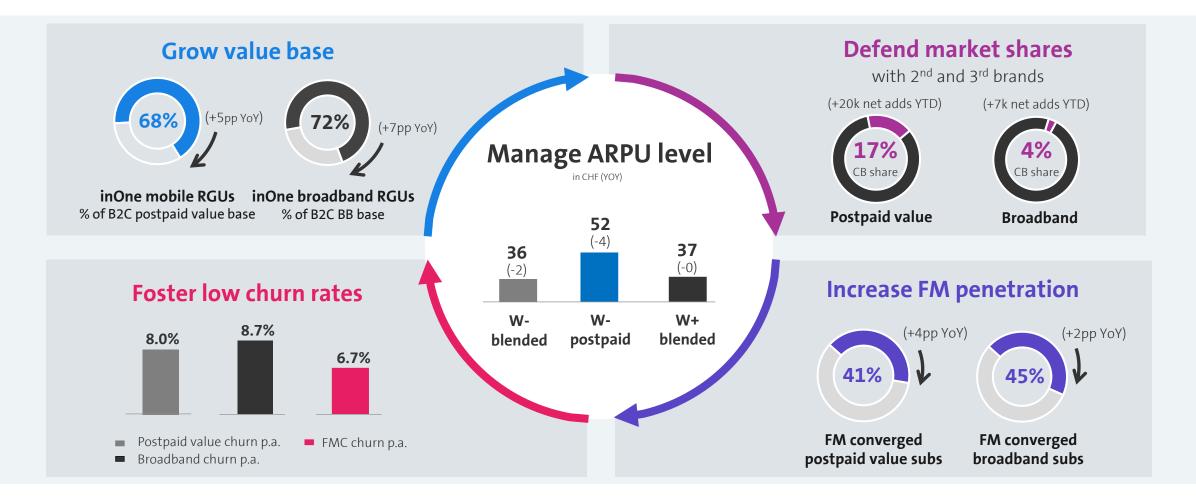
- Product offerings extended
  - 2<sup>nd</sup>-hand smartphones
  - New smart life products available
  - MySports on Swisscom TV
  - New MyService Portfolio





# **Operational KPIs of B2C as per Q2**

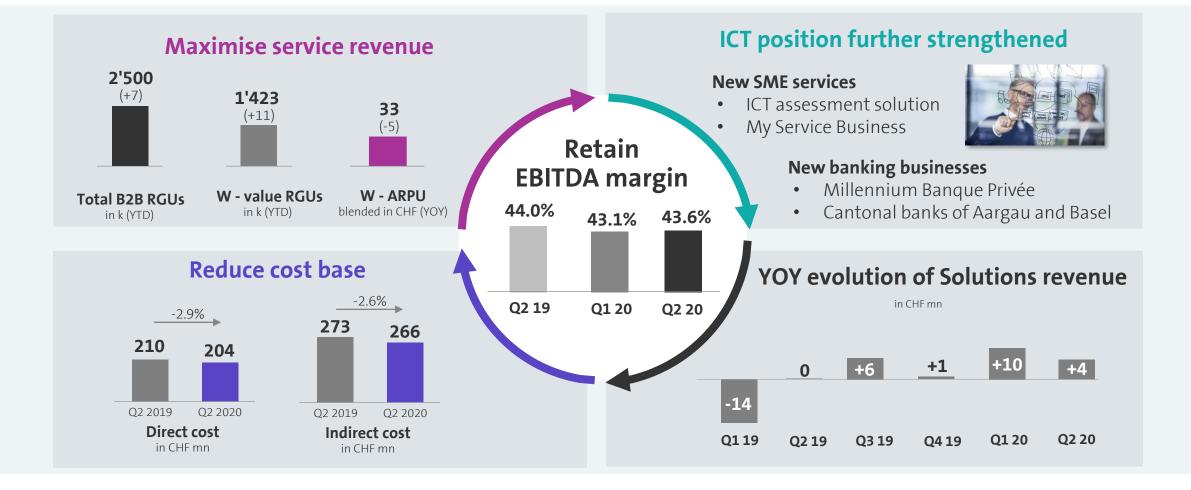
Ongoing shift to SIM-only subscriptions with increasing FM share and cementing low churn rates



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### Solutions growing thanks to continuous extension of ICT capabilities

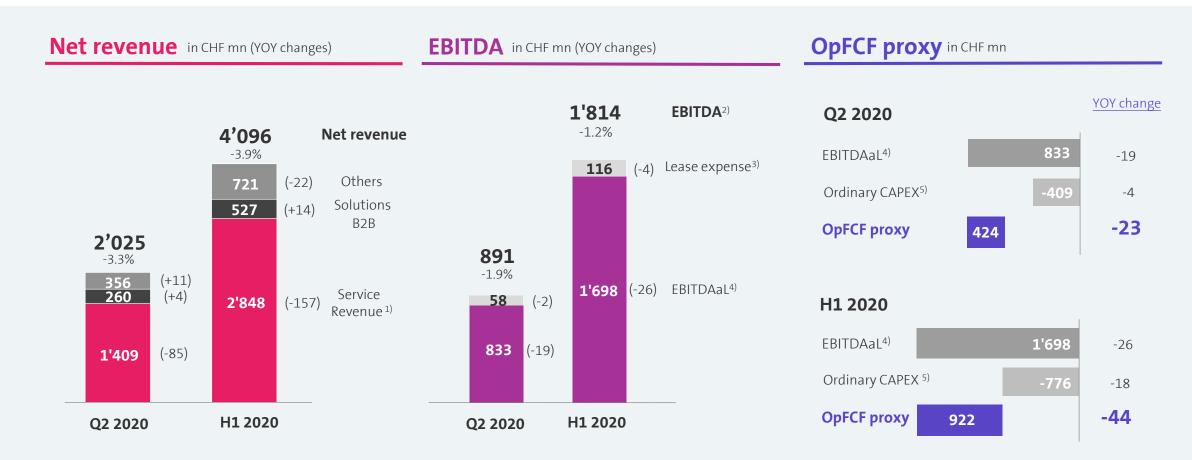
EBITDA margins higher thanks to consequent cost reductions compensating service revenue pressure





## **Financial performance of Swisscom Switzerland**

Cost savings nearly compensate top-line decline. OpFCF proxy in line with FY expectation



1) H1 with outbound roaming (Covid-19) impacts of CHF -27mn (Q1 CHF -5mn, Q2 CHF -22mn), 2) reported EBITDA, 3) consists of depreciation right of use assets and interest expense leases, 4) EBITDA minus lease expense, 5) Q2 2019 excluding spectrum expenses of CHF 196mn



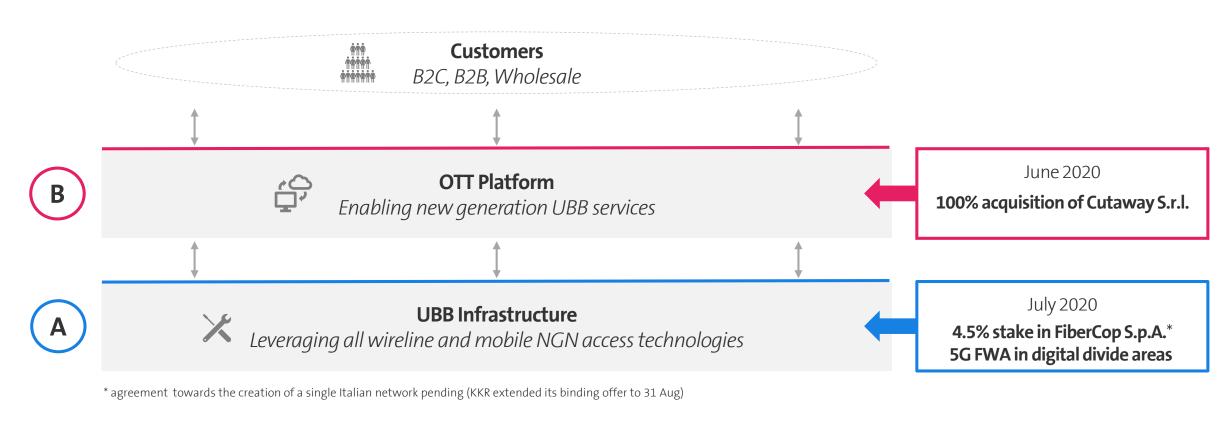
# Several new initiatives will accelerate the execution of Fastweb's strategy

Building sustainable growth through differentiation

#### Fastweb strategy is to become an 'infrastructure-based OTT'

New strategic initiatives

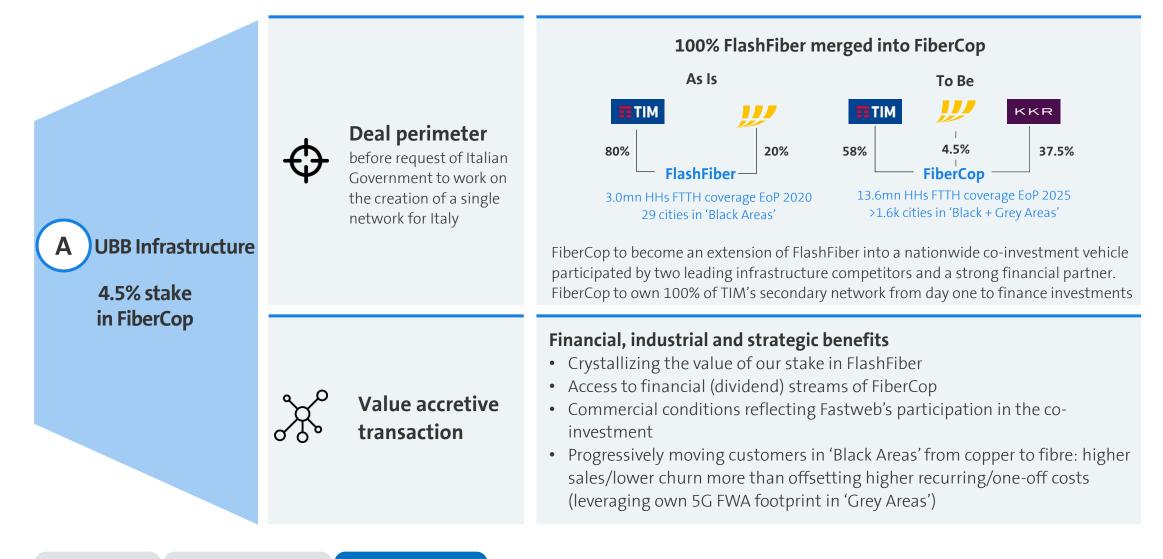
#### Coupling OTTs service capabilities with NGN infrastructure





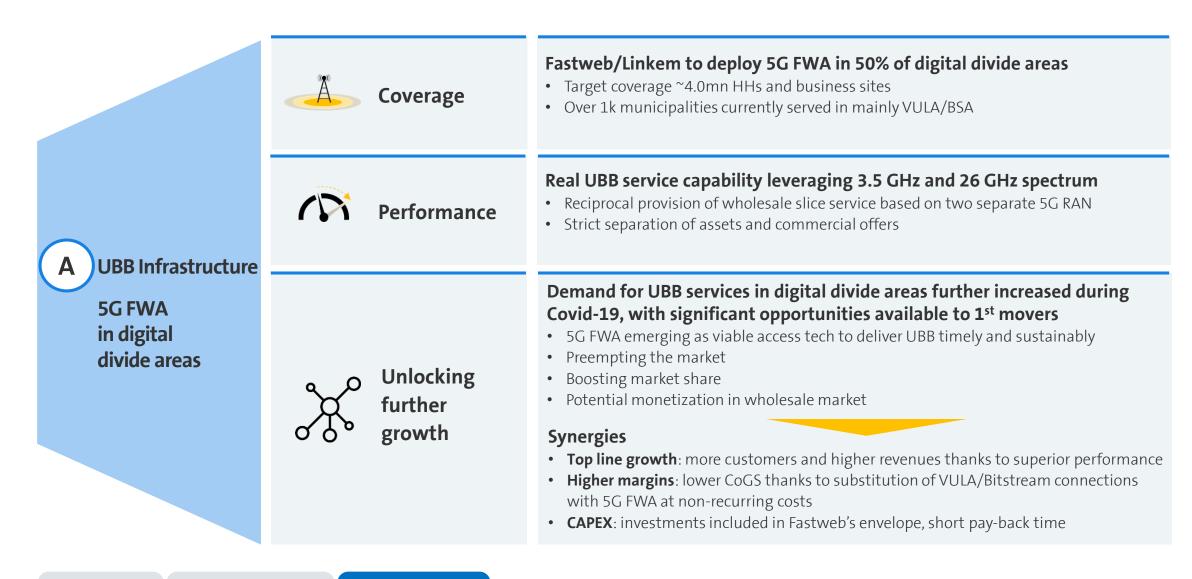
## Stake in FiberCop will enhance Fastweb's financial, industrial and strategic positioning

Fastweb welcomes Government's interest and is constructively taking part in the discussions to reach a strategic agreement for the future of digital transformation in Italy with the widest possible participation by 31 August



## 5G FWA deployment in digital divide areas will position Fastweb as first mover on UBB

Extending the strategic and efficiency advantages secured by own infrastructure





# Cutaway will expand Fastweb's capability to provide E2E Cloud solutions

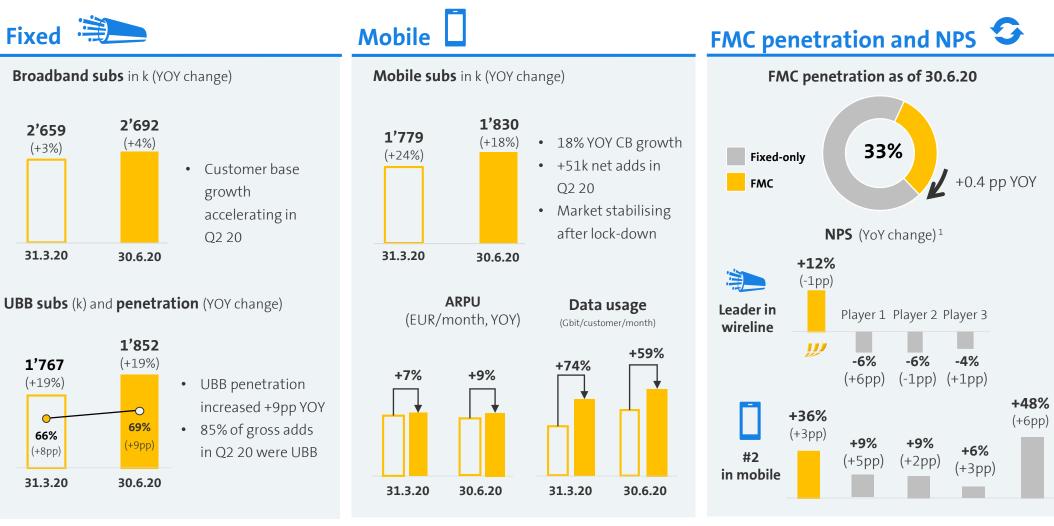
Increasing ICT market penetration and margins

	Market trends	<ul> <li>Telco and ICT markets increasingly integrated</li> <li>Wireline telco services EUR 1.3bn in 2019, -4% CAGR 2019-2023<sup>1</sup></li> <li>Mobile telco services EUR 0.9bn in 2019, -1% CAGR 2019-2023<sup>1</sup></li> <li>ICT VAS EUR 1.5bn in 2019, +6% CAGR 2019-2023<sup>1</sup></li> </ul>						
B OTT Platform	Fastweb positioning	<ul> <li>Uniquely positioned to leverage telco business to scale-up ICT VAS sales thus securing future growth</li> <li>&gt;50% market share in telco data services</li> <li>Low single-digit market share in ICT VAS</li> </ul>						
100% stake in Cutaway	Synergies from Cutaway integration	<ul> <li>Acquisition of 100% of shares, company to be merged into Fastweb</li> <li>Strong asset portfolio <ul> <li>100 highly skilled professionals</li> <li>Data center/laaS/SAP integration capabilities</li> <li>Established customer base in executive/top B2B segment, national reach</li> </ul> </li> <li>Scalability of service platforms</li> </ul> Synergies <ul> <li>Top line growth: capability to address higher volumes of commercial opportunities</li> <li>Higher margins: enhanced ICT portfolio -&gt; lower dependency from 3<sup>rd</sup> parties' solutions</li> </ul>						
<sup>1</sup> Source: Ernst & Young, 2019								
Covid-19 Swisscom Swi	itzerland Fastweb							



#### **Consumer performance**

On track towards a fully UBB and convergent customer base despite Covid-19

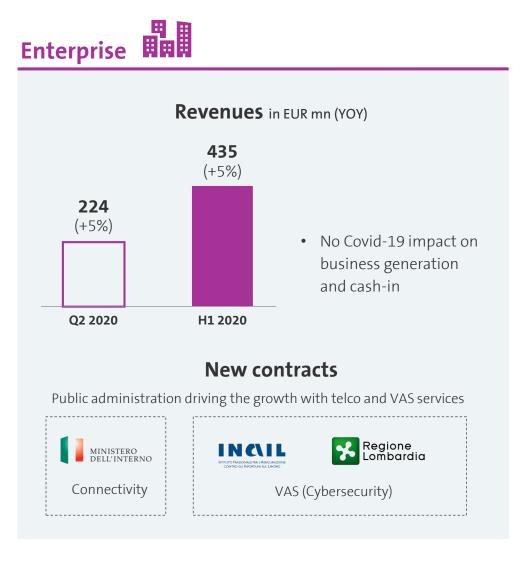


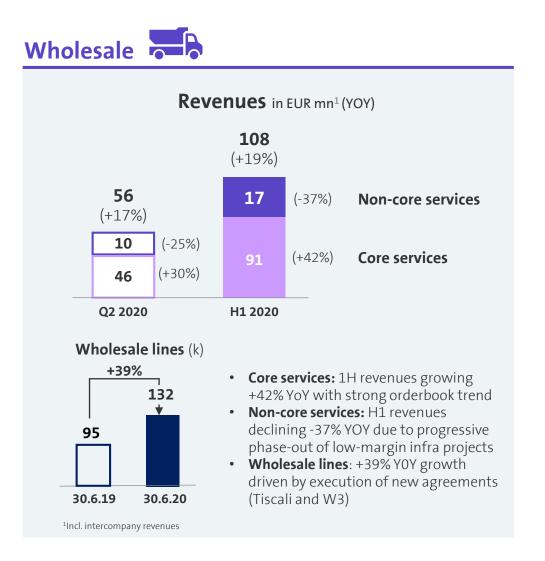
1) NPS surveys performed by an independent third party, average 2019 and average 1H 2020 data



#### **B2B performance**

Growth confirmed in Enterprise and in Wholesale core business

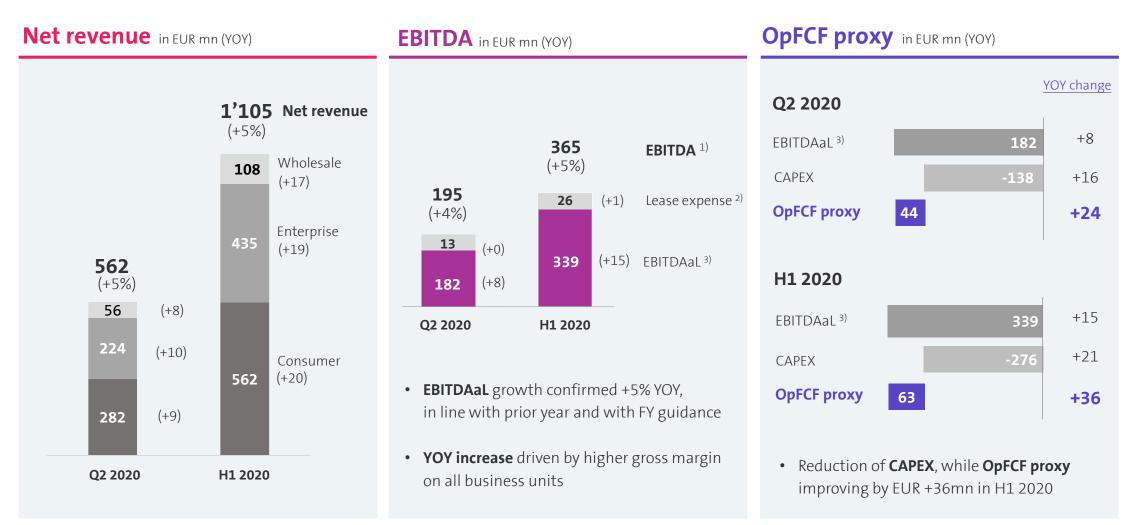






# **Financial performance of Fastweb**

Performance in line with guidance

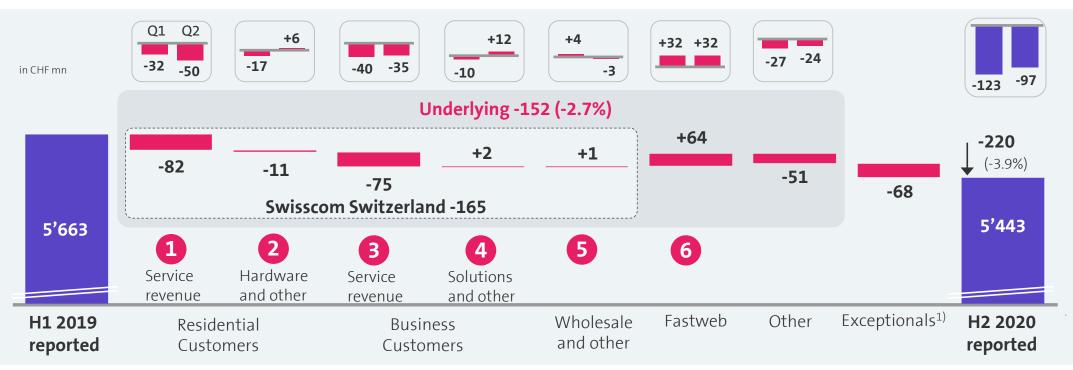


1) Reported EBITDA, 2) Consists of depreciation right of use assets and interest expense leases, 3) EBITDA minus lease expense

# **3. Financial Results**

# Group revenue and changes by segments

Swisscom Switzerland with extraordinary roaming impacts due to Covid-19



High promotional activities and ongoing brand shifts lead to pressure on service revenue. Q2 acceleration mainly due to lower roaming volume driven by Covid-19 situation (H1 CHF -10mn)



Q1 negative due to device decoupling, Q2 positive as IFRS15 revenue adjustment slows down

1) Consists of currency impacts (CHF -68mn)



Balance Sheet

Outlook

- Price pressure in wireless and wireline. Covid-19 led to lower roaming revenues (H1 CHF -17mn)
- 4 Solutions with growth CHF +14mn (cloud services and banking) partly compensated by lower hardware sales



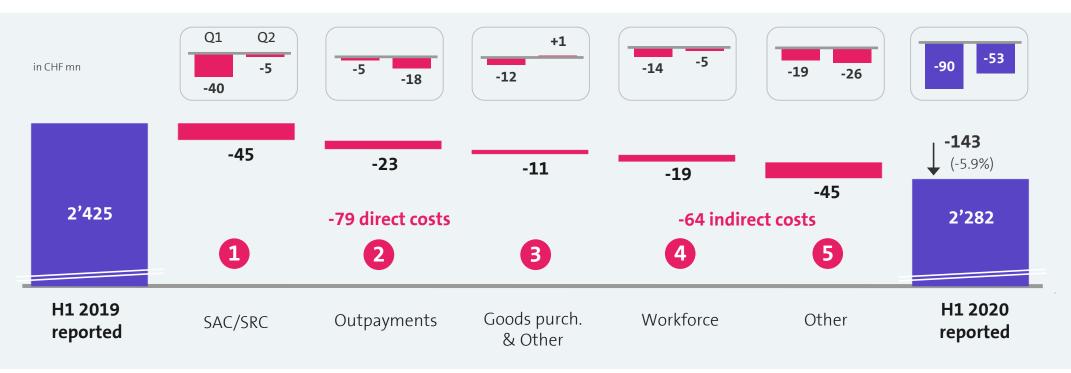
- Increase in MVNO and UBB services compensated by lower inbound roaming due to Covid-19 (H1 CHF -14mn)
- 6 Consumer, Enterprise and Wholesale with positive evolution

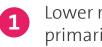
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# **OPEX Swisscom Switzerland and YOY changes**

Operational excellence initiatives with expected impacts lowering OPEX on a recurring basis





Lower retention and acquisition costs primarily for wireless

Mostly impacted by lower roaming 2 outpayments (Q2 with lower volume due to Covid-19)

- Decrease driven by lower hardware sales in customer 3 projects
  - Operational excellence leads to an FTE reduction at Swisscom Switzerland of -663 YoY (o/w -447 in H1 2020)
- Lower costs for marketing communication, customer 5 care and IT

**Balance Sheet** 

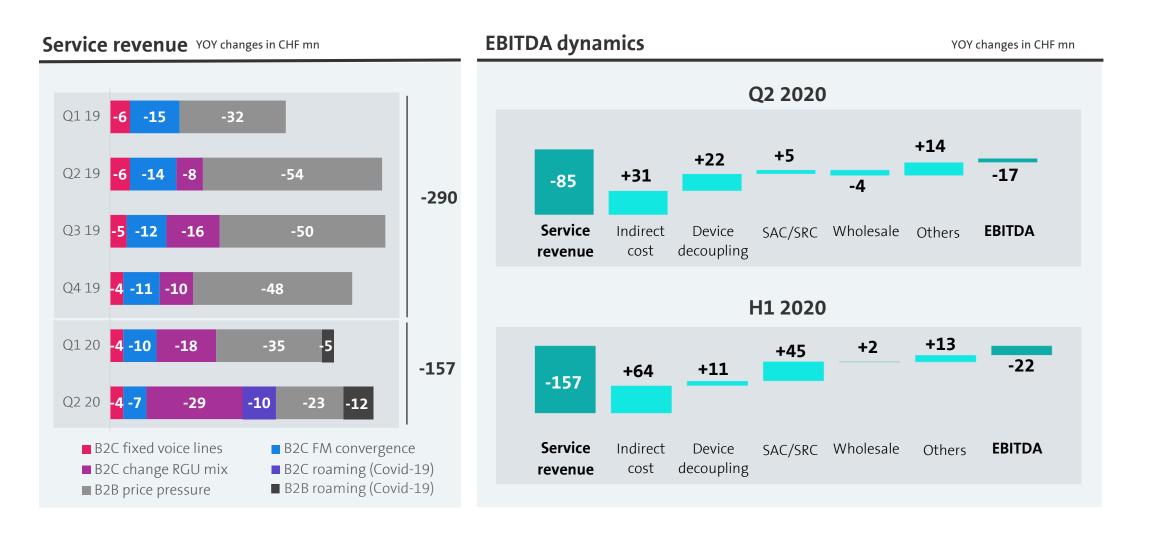
Outlook

4



# **EBITDA Swisscom Switzerland: YOY dynamics**

YOY changes fully in line with expectations

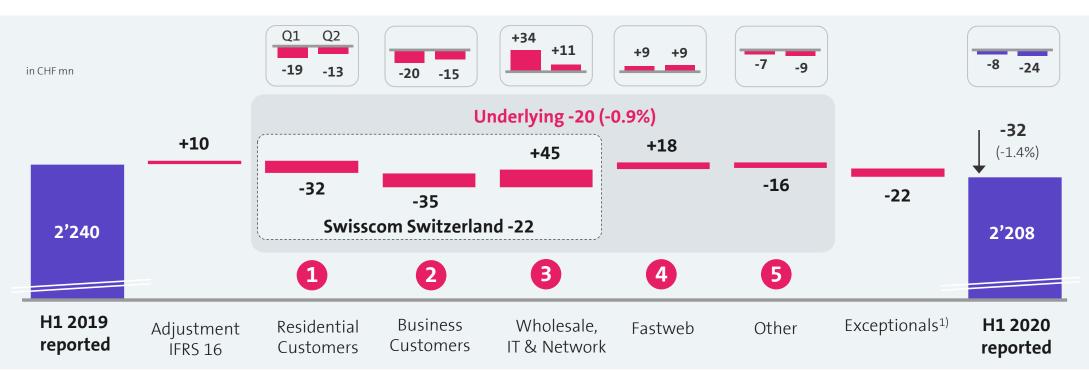


Cash Flow



# **Group EBITDA and changes by segments**

Underlying performance almost flat thanks to strong cost savings in Switzerland and growing Fastweb



- 1 Lower OPEX partly compensate service revenue pressure
- 2 Price pressure in the Telco business partly compensated by improved profitability in the Solutions business

1) Consists of currency impacts (CHF -22mn)

Balance Sheet

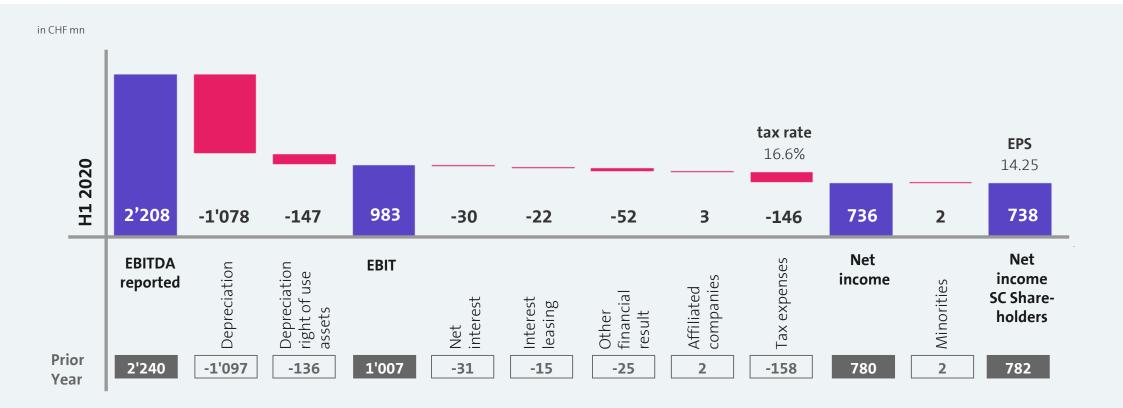
Outlook

- Increase is supported by lower cost for IT and support functions. Lower contribution in Q2 due to decrease of roaming inbound revenue (Covid-19)
- 4 Increase driven by revenue growth in all segments
- 5
  - Lower EBITDA primarily due to Swisscom Broadcast, Swisscom Directories, Billag (mandate loss still affecting)



#### Net income

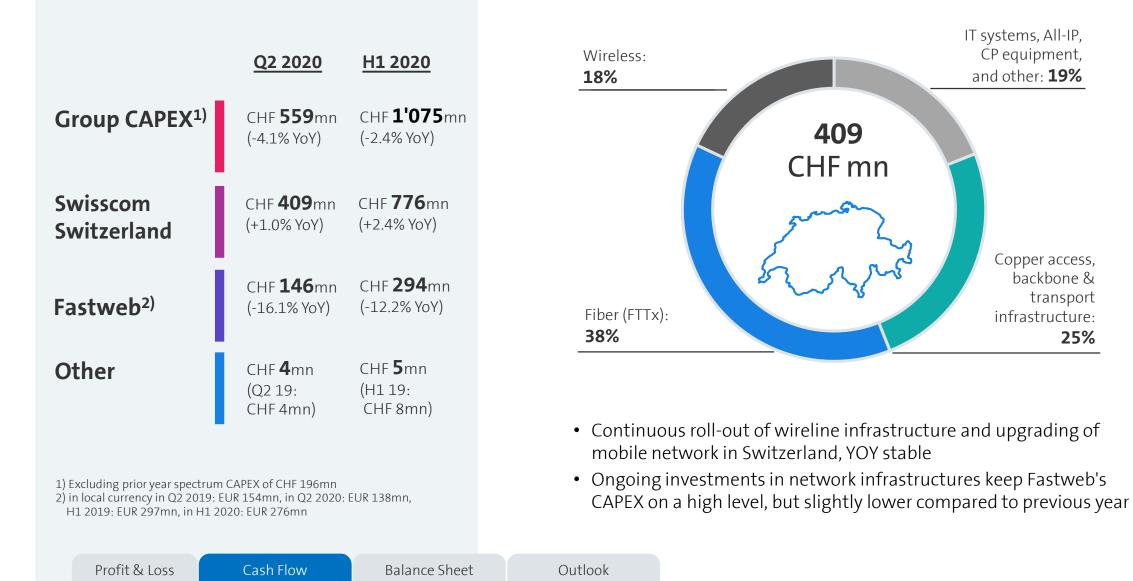
Net income down by -6% YOY driven by lower EBITDA





### **Capital expenditures**

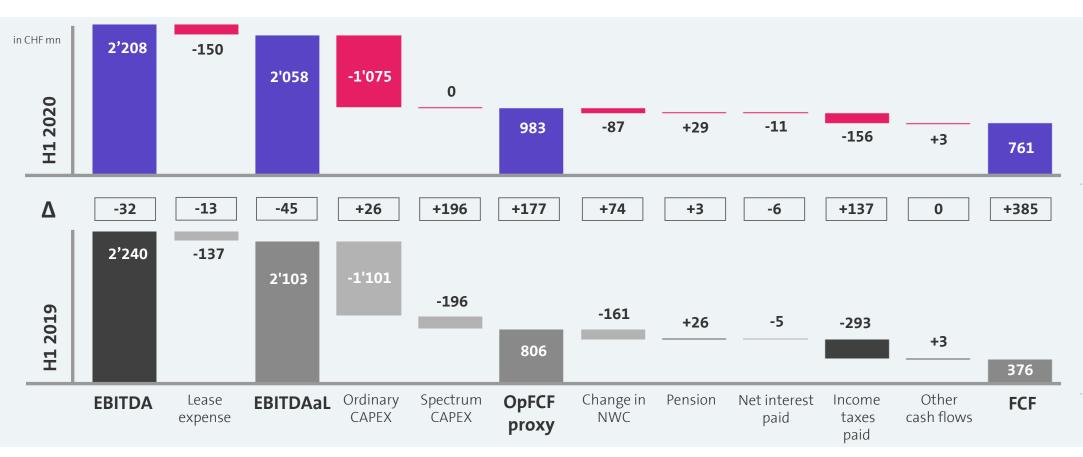
Network continuously improving for customer experience



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#### Free cash flow

FCF without spectrum CAPEX up by CHF 189mn YOY driven by different phasing in tax payments



• OpFCF proxy without investments in 5G spectrum licences YOY slightly lighter due to lower EBITDAaL (CHF -45mn)

- Higher net working capital compared to YE 2019 mainly as a result of lower trade payables
- Tax payments CHF 137mn lower than previous year due to different payment schedules in 2020

Outlook



# Successful placement of EUR 500mn green bond

Funds allocation with clear focus on energy efficiency and network development

- The inaugural green bond placement underscores
   Swisscom's continued commitment to the environment
- The green bond of EUR 500mn has a coupon of 0.375% and a maturity of 8.5 years
- 1<sup>st</sup> green EUR bond for Swisscom and from a Swiss corporate overall



The Challenge: Exponential growth in data traffic and Energy efficiency Decouple of networks has to keep up



The Chance: Networks enable services that allow customers to avoid CO<sub>2</sub>; CO<sub>2</sub> savings compensate for networks' emissions



The Chore: Everyday operations can be optimized constantly, and energy consumption and CO<sub>2</sub> emissions are being reduced

- Sustainability strategy 2025 with clear and ambitious objectives for "people", "environment" and "Switzerland"
- Together with our customers, we plan to reduce net CO<sub>2</sub> output
   by 450k tonnes in 2025
- We plan to increase energy efficiency by another 25%. CO<sub>2</sub> targets are aligned with the 1.5°C target based on the Science Based Targets Initiative

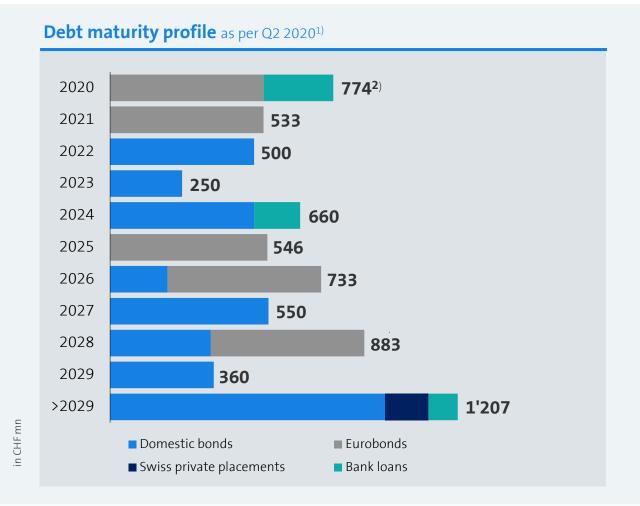


2020



# Well balanced maturity profile besides ample liquidity

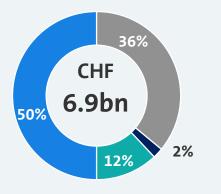
Swisscom with one of the strongest ratings in EU Telco landscape

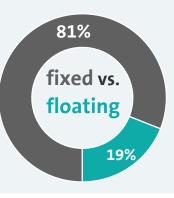


- Ø interest rate of 0.99%
- Debt portfolio actively managed: duration of 5.45 years
- CHF 2bn committed credit lines still unused
- Stable credit ratings:
  - S&P: A stable
  - Moody's: A2 stable



#### Debt portfolio mix





1) excl. short-term money market borrowings, 2) fully refinanced as of June 30, 2020

Balance Sheet

Outlook

### FY 2020 guidance

EBITDA of CHF 4.3bn and CAPEX of CHF 2.3bn confirmed, top-line adjusted by CHF -0.1bn due to Covid-19

in CHF bn	2019 reported	2020 outlook <sup>3</sup>
Revenue	11.453	~ 11.0
<b>EBITDA</b> <sup>1</sup>	4.358	~ 4.3
CAPEX <sup>2</sup>	2.438	~ 2.3

#### Upon meeting its targets, Swisscom plans to propose again a dividend of CHF 22/share (payable in 2021)

1 EBITDAaL 2020 outlook for Swisscom: CHF ~4.0bn

2 2019 figure includes cost for additional (5G) spectrum in Switzerland of CHF 196mn

3 For consolidation purposes, CHF/EUR of 1.07 has been used (vs. 1.11 for fiscal year 2019)

# 4. Questions & Answers

# Appendix

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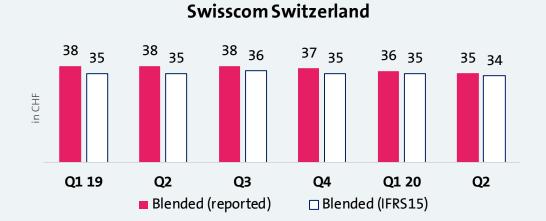
**Key financials** Reported and underlying revenue and EBITDA

#### in CHF mn

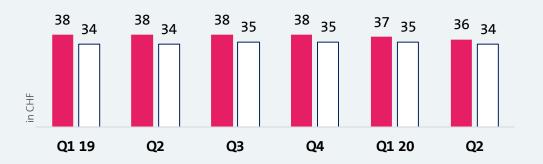
	2019					2020				Change Q/Q, FY					
	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY
Revenue, reported	2'860	2'803	2'793	2'99 <b>7</b>	11'453	2'737	2'706				-123	-97			
Currency effect						33	35				+33	+35			
Underlying change											-90	-62			
EBITDA, reported	1'119	1'121	1'120	998	4'358	1'111	1'097				-8	-24			
Adjustment effect IFRS16	5	5	5	-15	0						-5	-5			
Restructuring				56	56										
Currency effect						10	12				+10	+12			
Underlying change											-3	-17			

### Swisscom Switzerland

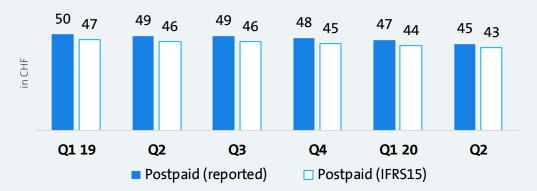
Wireless ARPU and IFRS15 adjustments



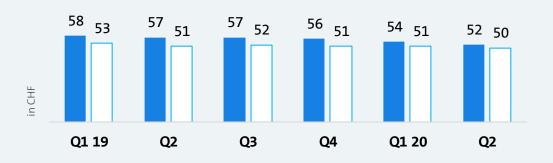
#### **Residential Customers**



Swisscom Switzerland







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## **Residential Customers**

Segment reporting as per 30.06.2020

Net revenue decreased driven by a lower service revenue.

Service revenue decreased (-4.0%) due to higher discount volumes (inOne), brand shift and lower roaming volumes (Covid-19).

Contribution margin 2 decreased by 2.3%. Lower Service revenue was partly compensated by lower SAC/SRC and lower indirect cost (marketing, customer care and field services).

	Q2 2020	Q2/Q2	30.06.2020	YoY
Net revenue in MCHF <sup>1)</sup>	1'101	-3.5%	2'239	-3.9%
Direct costs in MCHF	-234	-6.0%	-483	-7.5%
Indirect costs in MCHF <sup>2)</sup>	-183	-6.2%	-369	-5.4%
Contribution margin 2 in MCHF	684	-1.9%	1'387	-2.3%
Contribution margin 2 in %	62.1%		61.9%	
Depreciation & amortisation in MCHF	-24	-7.7%	-40	-21.6%
Lease expense in MCHF	-11	0.0%	-22	-8.3%
Segment result in MCHF	649	-1.7%	1'325	-1.4%
CAPEX in MCHF	-7	-12.5%	-12	9.1%
FTE's	-54		3'200	-5.7%
Broadband lines in '000 <sup>3)</sup>	-4		1'750	0.5%
Voice lines in '000 <sup>3)</sup>	-15		1'276	-4.3%
Wireless customers Prepaid in '000	-45		1'481	-10.0%
Wireless customers Postpaid in '000 <sup>3)</sup>	+2		2'933	2.1%
Blended wireless ARPU in CHF	36	-5.3%	37	-2.6%
TV subs in '000 <sup>3)</sup>	-4		1'487	1.4%

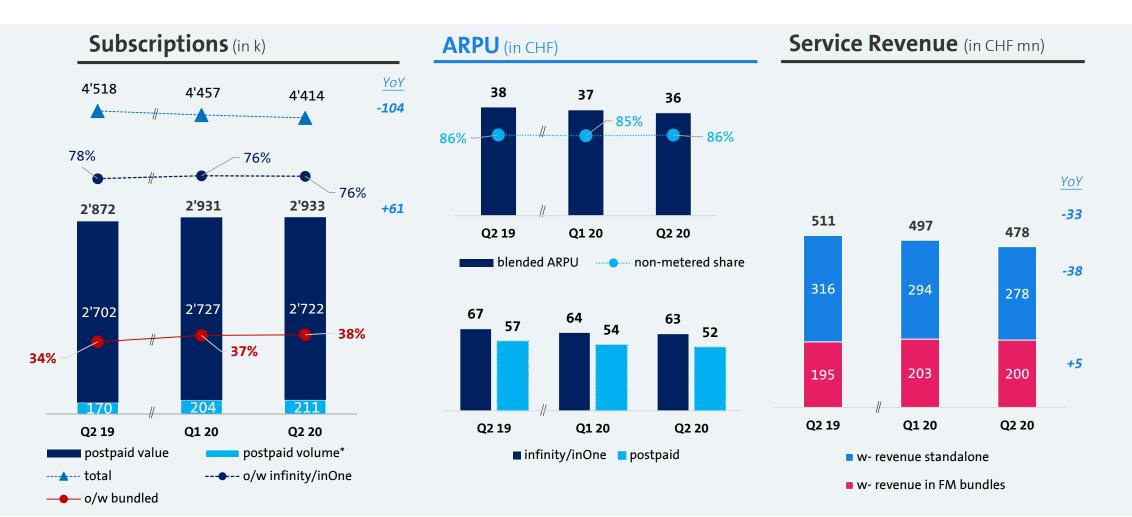
1) incl. intersegment revenues

2) incl. capitalised costs and other income

3) sum of single play and bundles



# **Residential Customers** Wireless performance

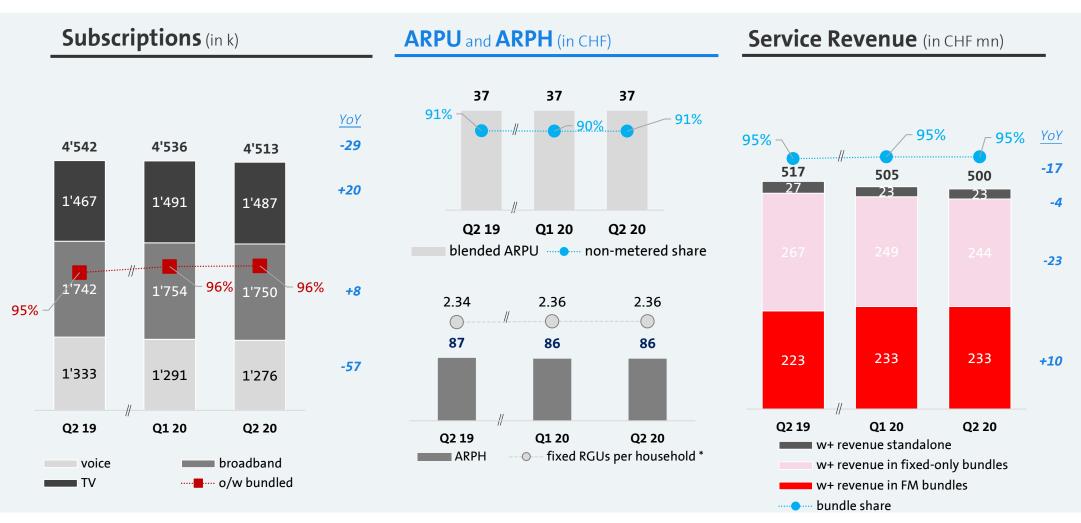


\* consists of data and multi SIM cards

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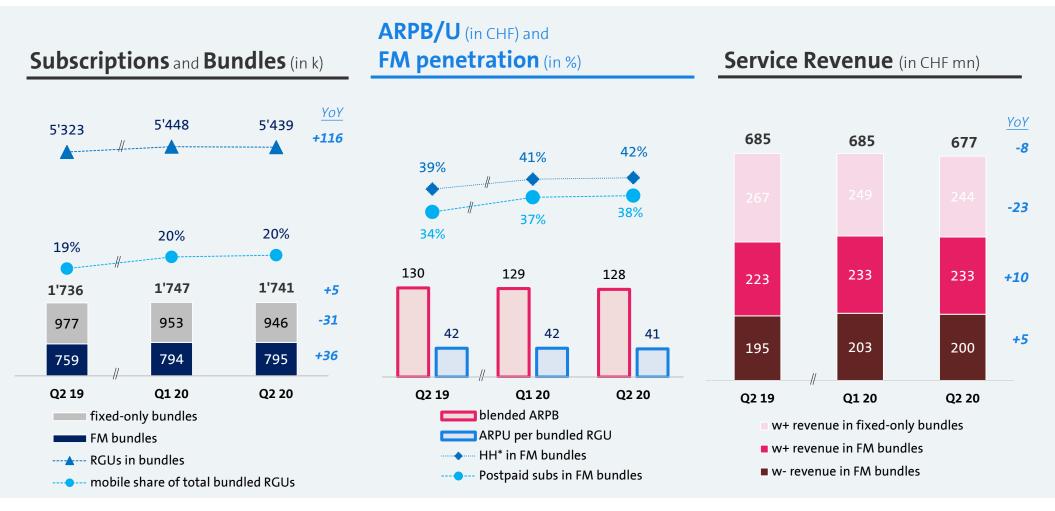
# **Residential Customers** Wireline performance



\* HH = total broadband subscriptions + [total 1P voice subs - total 1P broadband subs]

# **Residential Customers**

Performance of fixed and FM bundles



\* HH = total broadband subscriptions + [total 1P voice subs – total 1P broadband subs]



# **Business Customers**

Segment reporting as per 30.06.2020

Net revenue down -4.8%, decrease in service revenue (-8.0%) due to price erosion and lower roaming volume (Covid-19).

On the other hand, solutions revenue went up 2.7% (cloud services, banking).

Hardware sales instead did not reach prior year volumes.

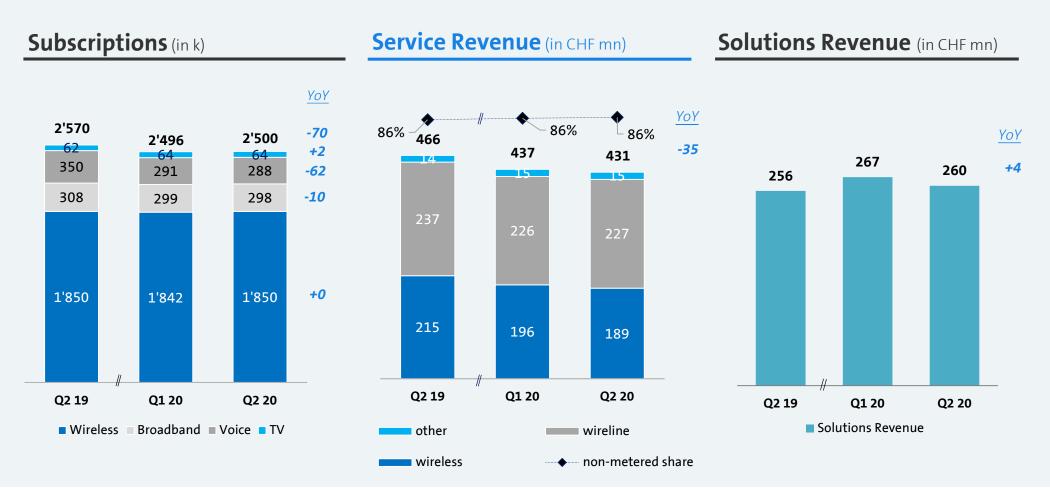
Contribution margin 2 decreased by 4.9%, decrease in the service revenue partly compensated by the improved contribution of the solutions business.

	Q2 2020	Q2/Q2	30.06.2020	YoY
Net revenue in MCHF <sup>1)</sup>	778	-3.2%	1'557	-4.8%
Direct costs in MCHF	-204	-2.9%	-401	-9.1%
Indirect costs in MCHF <sup>2)</sup>	-235	-2.1%	-481	-0.8%
Contribution margin 2 in MCHF	339	-4.2%	675	-4.9%
Contribution margin 2 in %	43.6%		43.4%	
Depreciation & amortisation in MCHF	-18	-10.0%	-38	-7.3%
Lease expense in MCHF	-9	12.5%	-17	13.3%
Segment result in MCHF	312	-4.3%	620	-5.2%
CAPEX in MCHF	-8	-33.3%	-17	-26.1%
FTE's	-95		4'883	-6.2%
Broadband lines in '000	-1		298	-3.2%
Voice lines in '000	-3		288	-17.7%
Wireless customers in '000	+8		1'850	0.0%
Blended wireless ARPU in CHF	33	-13.2%	34	-10.5%

1) incl. intersegment revenues

### **Business Customers**

Subs and revenue performance



\* Consists of revenues from vertical businesses, digital solutions, cloud and network services and other solutions



#### Wholesale

Segment reporting as per 30.06.2020

Revenue from external customers up by 0.6%. Higher revenue from MVNO services as well as for connectivity services were mostly compensated by lower inbound roaming (Covid-19).

> Contribution margin 2 flat YoY.

	Q2 2020	Q2/Q2	30.06.2020	YoY
External revenue in MCHF	158	-2.5%	322	0.6%
Intersegment revenue in MCHF	66	-18.5%	127	-11.8%
Net revenue in MCHF	224	-7.8%	449	-3.2%
Direct costs in MCHF	-95	-13.6%	-184	-8.5%
Indirect costs in MCHF <sup>1)</sup>	-4	0.0%	-8	0.0%
Contribution margin 2 in MCHF	125	-3.1%	257	0.8%
Contribution margin 2 in %	55.8%		57.2%	
Depreciation & amortisation in MCHF	-		-	
Lease expense in MCHF	-		-	
Segment result in MCHF	125	-3.1%	257	0.8%
CAPEX in MCHF				
FTE's	+1		84	1.2%
Full access lines in '000	-3		63	-20.3%
BB (wholesale) lines in '000	+8		533	6.2%



# IT, Network and Infrastructure

Segment reporting as per 30.06.2020

Contribution margin 2 improved by 7.5% driven by lower IT-cost.

	Q2 2020	Q2/Q2	30.06.2020	YoY
Net revenue in MCHF	21	0.0%	43	-2.3%
Direct costs in MCHF	-3	0.0%	-6	0.0%
Workforce expenses in MCHF	-200	3.1%	-408	0.2%
Maintenance in MCHF	-50	0.0%	-96	4.3%
IT expenses in MCHF	-38	-2.6%	-71	-11.3%
Other OPEX in MCHF	-96	-13.5%	-185	-14.7%
Indirect costs in MCHF Capitalised costs and other	-384	-2.5%	-760	-4.5%
income in MCHF	107	2.9%	217	2.8%
Contribution margin 2 in MCHF	-259	-4.8%	-506	-7.5%
Depreciation & amortisation in MCHF	-347	0.9%	-688	1.3%
Lease expense in MCHF	-38	2.7%	-77	5.5%
Segment result in MCHF	-644	-1.4%	-1'271	-2.2%
CAPEX in MCHF	-394	-32.3%	-747	-18.9%
FTE's	-57		4'441	-3.2%



#### Fastweb

Segment reporting as per 30.06.2020

Consumer revenue up by 3.7% YoY driven by the increase in customer base.

Enterprise revenue up by 4.6% as revenues with the private sector and public administrations increased.

> Wholesale revenue increased as well.

EBITDA up by 4.6% YoY driven by the revenue increase.

Appendix

	Q2 2020	Q2/Q2	30.06.2020	YoY
Consumer revenue in MEUR	282	3.3%	562	3.7%
Enterprise revenue in MEUR	224	4.7%	435	4.6%
Wholesale revenue in MEUR <sup>1)</sup>	56	16.7%	108	18.7%
Net revenue in MEUR <sup>1)</sup>	562	5.0%	1'105	5.3%
OPEX in MEUR <sup>2)</sup>	-367	5.5%	-740	5.7%
EBITDA in MEUR	195	4.3%	365	4.6%
EBITDA margin in %	34.7%		33.0%	
Depreciation& amortisation in MEUR	-142	5.2%	-286	4.4%
Lease expense in MEUR	-13	0.0%	-26	4.0%
Segment result in MEUR	40	2.6%	53	6.0%
CAPEX in MEUR	-138	-10.4%	-276	-7.1%
FTE's	+90		2'605	6.3%
BB customers in '000	+33		2'692	3.5%
Wireless customers in '000	+51		1'830	18.1%
In consolidated Swisscom accounts				
EBITDA in MCHF	208	-1.4%	389	-1.0%
CAPEX in MCHF	-146	-16.1%	-294	-12.2%
1) incl. revenues to Swisscom companies				



#### Other

Segment reporting as per 30.06.2020

External revenue down by 19% YoY, as Cablex and Broadcast report lower revenues. Revenue for external customers at Cablex was in prior year relatively high due to a customer project.

Furthermore, the closedown of Billag has yet an impact in Q1.

	Q2 2020	Q2/Q2	30.06.2020	YoY
External revenue in MCHF	106	-17.2%	215	-19.2%
Net revenue in MCHF <sup>1)</sup>	247	-10.2%	490	<b>-9.3%</b>
OPEX in MCHF <sup>2)</sup>	-207	-8.8%	-408	-7.7%
EBITDA in MCHF	40	-16.7%	82	-16.3%
EBITDA margin in %	16.2%		16.7%	
Depreciation & amortisation in MCHF	-14	-17.6%	-29	-17.1%
Lease expense in MCHF	-3	-25.0%	-6	-14.3%
Segment result in MCHF	23	-14.8%	47	-16.1%
CAPEX in MCHF	-11	0.0%	-18	-5.3%
FTE's	-16		3'567	-1.8%

1) incl. intersegment revenues



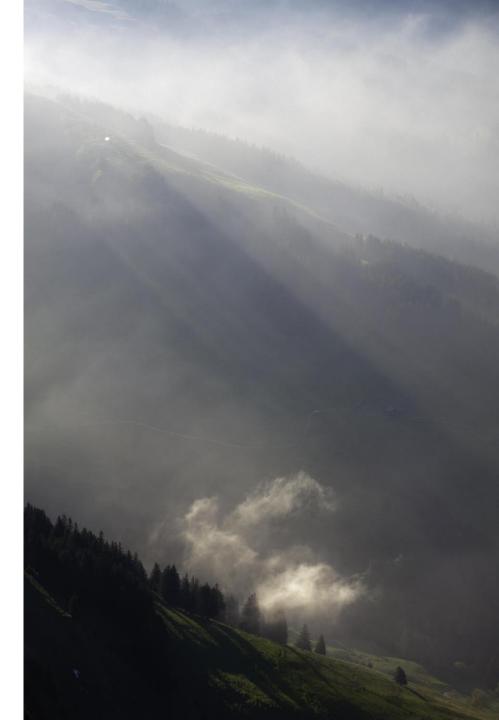
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