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Agenda



ESG
as part of operational roadmap



Green Bond Framework

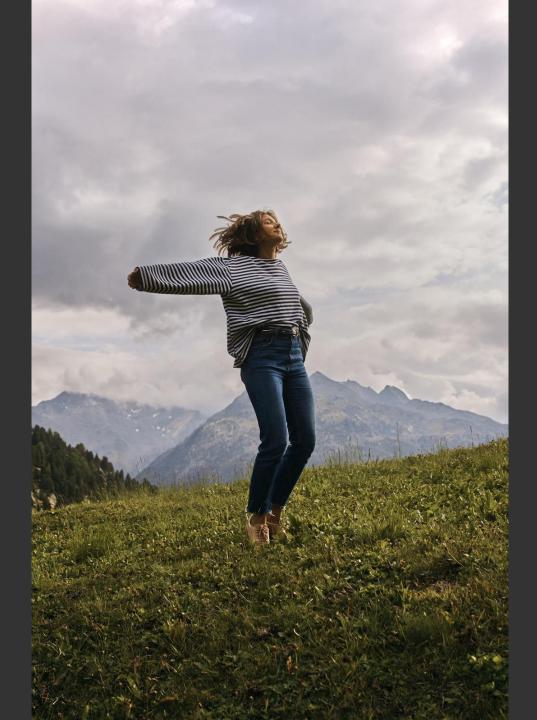


Financial & Credit Topics
Q1 2021 update



Summary





ESG as part of operational roadmap



Together we shape the future for...

...the people

...the environment

...and Switzerland

#readytogether



We live our values – this is reflected in our targets Sustainability is at the heart of Swisscom

trustworthy

Target 2025 **X2**Coverage with Fibre(FTTH)

Target 2025 **500'000t**

CO₂ reduction together with our customers





Target 2025

2 Mio.

Swisscom helps people to expand their skills in the digital world

committed



Diversity

Swisscom promotes diversity out of conviction

Ready for more

Women power

Increase in the proportion of women in management by 1% p.a.

curious

100%

of power consumption from renewable sources



Sustainability is part of Swisscom's operational roadmap and shows its commitment to the community and society as a whole. It thus contributes to social welfare and creates value for its **shareholders**

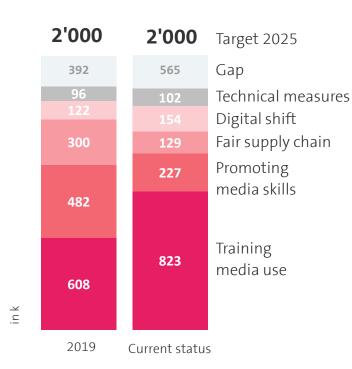


Swisscom's strong commitment to corporate responsibility yielding good results in 2020

2025 targets along SDG* set for people, environment and Switzerland

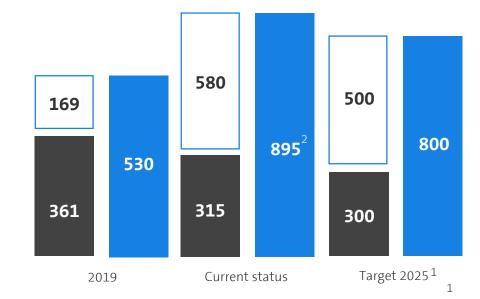
#ready to support people

• Support 2 million people



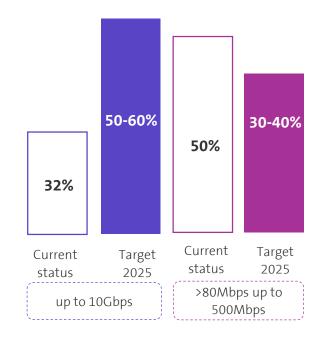
#ready to protect the environment

 Target 2025 to reduce net CO₂ output to -500k tonnes overachieved in 2020 (good progress in Scope 1-3 and above target in Scope 4)



#ready for Switzerland

- **50-60%** coverage of homes with UBB of **10Gbps**
- In addition, 30-40% coverage of homes with UBB up to 500Mbps



^{*} Sustainable Development Goals

¹⁾ Target CO₂ emissions from Swisscom reduced to 300k tonnes p.a. (from 350k tonnes previously)

²⁾ Avoidance of emissions due to changing work habits (home office) and reduction of travel, trend strongly reinforced by the pandemic in 2020



Swisscom's focus on Sustainability replicated at Fastweb...

...with ambitious targets and in compliance with the International reference guidelines (GRI Standards)

3 minutes 4 more 5 minutes 7 minutes 8 minutes 9 minutes 11 minute

#ready for the Country

#ready for People

#ready for the Planet

- Reduce digital divide
- **Digital revolution** and **innovation**
- Privacy and Cybersecurity

- Fastweb Digital Academy: spreading digital culture
- Digital well-being
- Commitment for the community

- Climate strategy: fighting against climate change
- Energy efficiency
- ICT solutions for sustainable development

Speeds up to 1 Gbps	24mn homes & businesses	2024	Contribute to citizens' digital growth	50'000 Certificates issued by FDA	2025	Reduction of direct CO ₂ emissions	-62%	2030
NeXXt FWA	12mn			Disseminate training		Reduction of indirect CO ₂ emissions	-15%	2030
technology	Homes in grey & white areas	2024	Digital well-being	modules in secondary schools	2021	Purchase of green Electricity (since 2015)	100%	2030
Mobile 5G service	2'000 towns	2025	Work-life balance	Increase flexibility	2021	Energy efficiency	1mn KWh Energy consumption reduction	2021
Speeds up to 2.5 Gbps	30 Major cities	2025	Upskilling and re- skilling of employees	OTT learning program All in the game	2021	Sustainable Label	Confirm collaboration with Legambiente	2021



Awarded as one of the world's most sustainable companies

External recognition of Swisscom's ESG commitments and achievements over the last 20 years*

World Finance
Sustainability
Award 2020

Sustainalytics ESG Risk Rating 2020 MSCI ESG Rating 2021 FTSE4Good Index 2020

Ecovadis 2021











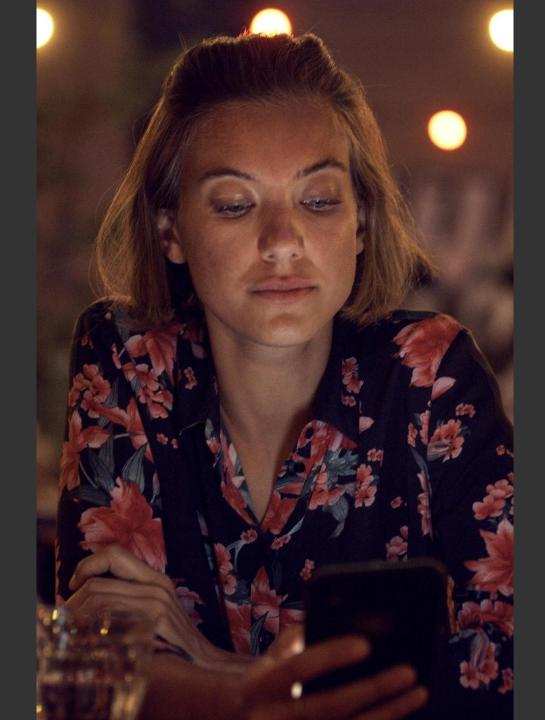
The world's most sustainable ICT company

Lowest risk out of 194 telecoms in the Sustainalytics ESG Risk Rating Report AA leader in the MSCI Sustainability Index Included in the FTSE
Russell Sustainability
Index

80 out of 100 for the CSR assessment of the supply chain

^{*} Ratings as per date of issuance



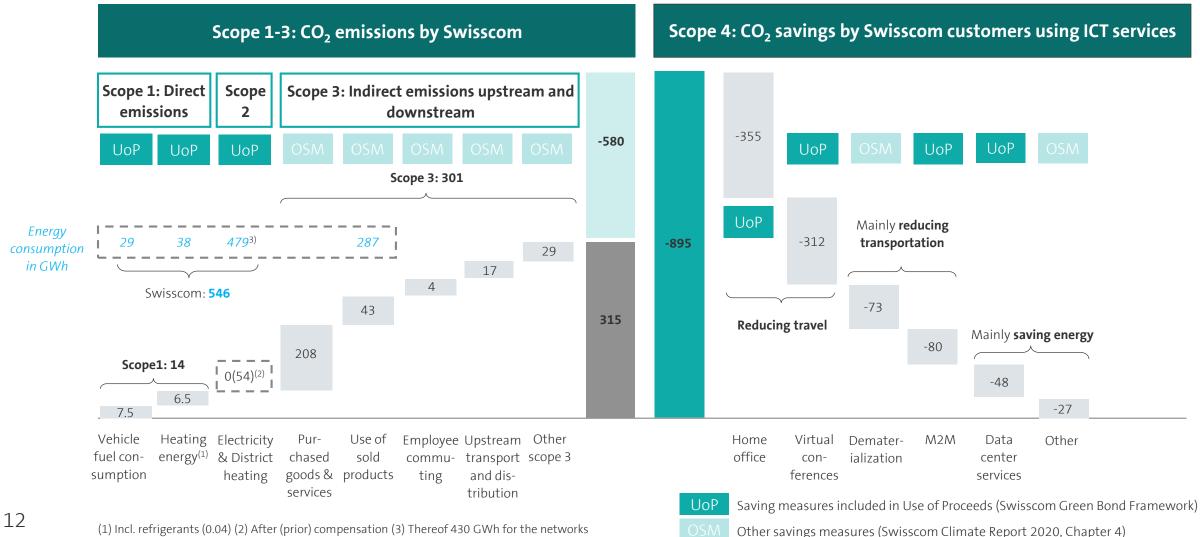


Green Bond Framework





Together with our customers, we reduced in 2020 annual CO₂ emissions in Switzerland by 580k tonnes. Further savings measures defined across all scopes





Measures to reduce energy consumption and CO₂ emissions fall into three broad themes







Exponential growth in data traffic

Energy efficiency of networks has to keep up



Decouple



2. The Chance

Networks enable services that allow customers to avoid CO₂

CO₂ savings compensate for networks' emissions



Enable



3. The Chore

Everyday **operations** can be optimized constantly

Energy consumption and **CO**₂ emissions are being reduced



Reduce



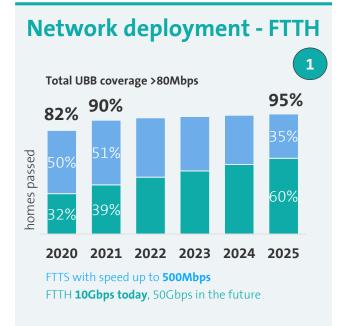
Green Bond Framework: DECOUPLE energy and CO_{2,} ENABLE customers to reduce CO₂ and REDUCE emissions of our own operations

ICMA GBP	Swisscom intended Use of Proceeds	Supported SDG	Green Impact								
ICIVIA GDF			Scop	e 1	Scope 2	Scope 3			Scope 4		
			Vehicle	Heating	Electricity &		Reducing travel		Reducing transportation		Saving energy
			Fuel Con- sumption	energy	District Heating	Indirect	Home- office	Virtual con- ferences	Demate- rializa- tion	M2M	Data Center Service
	FTTH	7 minute 8 minute and 9 minute and 11 minute and 12 minute and 12 minute and 13 minute and 14 minute	De	coupl	e (V		(~			
	5G	7 minute 8 minute main 9 minute main 11 minute main 12 minute main 12 minute main 13 minute main			-					~	
Energy efficiency	All-IP migration	8 minor of state of s			~		~	~			
	Virtualization	7 mm 8 mmm 9 mmm 1/2 mmm			~						~
	IoT networks, solutions and products	7 mars 9 mars 11 mars 1			(<u>*</u>)		\			<u> </u>	j
	Fresh-air cooling	7 mm 8 manual 9 minus 2 %	(~)		Ena	able			
	Operational buildings	7 man 11 manusin A II de la constant		~	~						
Renewable energy	Increase the share of renewable energy	7 8888	1		~						
Clean transportation	Company vehicles fleet	7 means 13 decen	14		/	Reduc	e				



Green Bond Impact: Energy efficiency

Selected Use of Proceeds: FTTH & 5G



- 82% homes with >80Mbps as per YE **2020** (+8% YoY)
- 90% homes with >80Mbps by 2021 to satisfy the ever-growing demand for bandwidth
- Double FTTH footprint until 2025 as long-term sustainable infrastructure

Network deployment – 5G 4G+ 99% (+2% YoY) 2020 **5G 96%** (+6% YoY) status 5G+ >500 communities 5G 99% 2021 5G+ extend full target speed 5G 99% 2025 5G+ nationwide ambition

- Continuous **expansion of 5G+ network** to provide speeds of up to 2 Gbit/s
- First Swiss 5G in-house installations put into operation in 2020
- Tests carried out to improve coverage in trains (realizing download speeds > 1 Gbps in a moving train)









Green Impact translates into...

Scope 2: Electricity consumption



- FTTH reduces absolute energy consumption
- Energy consumption **dramatically reduced** compared to conventional copper networks

Scope 4: Homeoffice and virtual conferences / Reducing travel

- By providing additional households with ultra-broadband service, we **encourage** broader **adoption of homeoffice** and conferencing solutions, thereby saving unnecessary travel for commuting
- Annual CO₂ savings via home office reached 355k tonnes in 2020 (up 176k YoY)
- Additional benefit: reduction of material intensity

Scope 2: Electricity consumption

- **5G**: **Efficiency gain** (more bits with less energy consumption)
- **Based on own field measurement,** energy savings of between 50% and 70%

Scope 4: M2M

- High bandwidth and low latency enables range of new loT **applications** which will allow customers to **reduce** and optimise travel and transportation
- Based on Swisscom's **M2M solutions, customers** already today save 80k tonnes of CO₂ (+32k YoY). This amount is set to **increase** with the widespread adoption of 5G



Green Bond Impact: Energy efficiency All-IP & Low Power Network (LPN)











All-IP migration & virtualisation







Projects...

- ...aim to **migrate voice to IP** ("All-IP"), phase-out of energy and material intensive TDM platform
- Migration started 2013, phase-out TDM completed in April 2020
- Installation of virtual servers to replace multiple servers in data centres

Green Impact translates into...

Scope 2: Electricity consumption

- **51.5 GWh** of **avoided electricity** consumption at Swisscom in 2020 compared to 2019
- Thereof 33 GWh related to the Phase-out of the TDM platform completed in 2020 and the remainder achieved through various other measures (incl. installation of virtual servers)

Scope 4: Virtual conferences / Reducing travel

• All-IP is the basis for UCC services (e.g. Skype, etc.) and therefore reduces need for travel and associated CO₂ emissions

Scope 4: Data center services

 Additional energy and CO₂ savings by customer using our DC services (2020: 48k tonnes of CO₂)

Low Power Network (LPN)





- ...aim to enable **highly energy-efficient** uplink data transmission that allows sensors to transmit data with minimum energy
- **Swisscom invests** in **development** of innovative **IoT solutions** (Smart Logistics & Fleet Management, Smart Metering, Smart Cities & Communities and Electric Vehicle Charging)
- Introduced new energy efficient Narrowband IoT in 2020

Scope 2: Electricity consumption

• Shifting applications from mobile network to LPN avoids unnecessary electricity consumption for Swisscom and its customers and extends battery life's significantly

Scope 4: M2M

- LPN enables IoT solutions that otherwise would not be economically or technically feasible (remote sensors, no grid etc.)
- **IoT solutions** help optimize logistics systems, monitor and control filling levels or heating remotely etc. and thus **reduce** road traffic and energy consumption
- In 2020, Swisscom's customers saved 80k tonnes of CO₂ with IoT



Green Bond Impact: Energy efficiency













Cooling technologies





Projects...

- ...aim to continue to roll out innovative **fresh-air cooling technology** ("Mistral") in **fixed line network** and **data centers**. relying exclusively on outside air all year round
- 2019-21 investments in a similar freshair cooling technologies "Levante" and "Scirocco" to cool base stations of the mobile network

Green Impact translates into...

Scope 1: Refrigerants

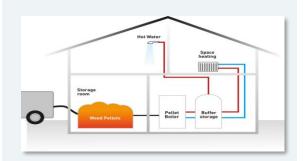
By replacing conventional cooling machines with fresh air cooling, refrigerants contributing to global warming and ozone depletion become obsolete

Scope 2: Electricity consumption

- Innovative cooling technologies dramatically reduce electricity **consumption** of cooling **(by 90%)**; energy is solely needed to power fans
- Further incremental savings of 3.7 GWh thanks to fresh air cooling in 2020

Operational buildings





- ...aim to reduce energy consumption, increase efficiency and reduce CO₂footprint
- Swisscom invests in energy efficiency measures including rehabilitating or refurbishing outdated buildings (Insulation of facades, roofs and windows)
- Swisscom invests in CO₂-free heating (Heat pumps, heat recovery and biomass)

Scope 1: Heating Energy

- Refurbishment: Energy savings and CO₂ reduction because of better isolation
 - Typically, savings of 10 25 t CO₂ per insulated building per year
- CO₂-free heating: Energy savings and CO₂ reduction by phasing out of old heating systems using fossil energies (heating oil)
 - Further incremental energy savings of 2.0 GWh in 2020
 - Typically, 30 35 t CO₂ per building saved per year
- Increased supply of industrial waste heat to district heat networks by approx. 30% in 2020



Green Bond Impact: Renewable energy & Clean transportation







Swisscom produces renewable energy and increases the efficiency of its car fleet

Projects...

Renewable energy





...aim to increase share of renewable energy sources and to reduce the CO₂footprint in onsite renewable energy by installing off-grid energy solutions (mainly solar electricity) or heating systems using biomass (wood, pellets)

Green Impact translates into...

- ...savings of grid electricity and increase of physical renewable energy share
- Since start of program, 11 GWh of green **electricity** produced and consumed internally
- Installed power per End of 2020 = 3.3 MWp (+ 5% YoY)

Clean transportation





- ...aim to reduce energy consumption and CO₂-footprint of company fleet by **replacing diesel cars** with electric vehicles (EV) and introducing tools to optimise route management of field services
- Electrical engines more efficient than combustion engines by ~60 %

- CO₂ savings of approx. 20% in 2020 mainly from reduction of mileage
- Average CO₂/km of the fleet: 100g in 2020 (average of 137g in Switzerland)
- Increased energy savings and CO₂ reduction, due to accelerated swap to e-mobility, planned to start in 2021
- Cars will load the electricity mainly from Swisscom sites where the **electricity is 100% renewable**



Transparent management of proceeds and reporting

Project selection, management of proceeds and reporting

Dedicated Green Bond Committee (GBC)

- GBC formed by representatives from Treasury, Communications & responsibility (GCR), Investor Relations and Controlling
- GCR in charge of selecting eligible projects according to use-of-proceeds criteria, Swisscom's Sustainability Strategy, Swiss and international environmental and social standards as well as local laws and regulation

Management of proceeds

- Allocation of UoP with a focus on energy efficiency and network development in particular
- Almost exclusively Capex
- No leasing
- **Look-back** period of **3 years** for cash-out and net book values for older investments
- Investments already ongoing in all categories and will continue into the future, so refinancing and financing character of proceeds over time
- Unallocated proceeds managed according to cash management policies, but no segregated accounts

Reporting*

Allocation

- Aggregate reporting
- Portfolio approach
- Allocation to UoP Categories
- Independent Assurance
- With annual report at the latest

Impact Reporting

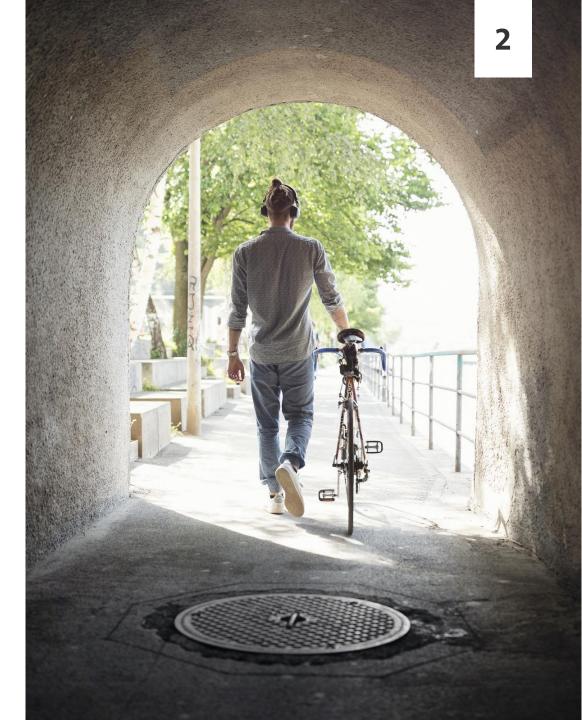
- In principle reporting in the context of existing Sustainability Report and Climate Report
- Where feasible, specific reporting for environmental impact of the projects funded with the Green Bond proceeds

^{*} Swisscom will align, on a best effort basis, the reporting with the portfolio approach described in "Handbook – Harmonized Framework for Impact Reporting (June 2019)

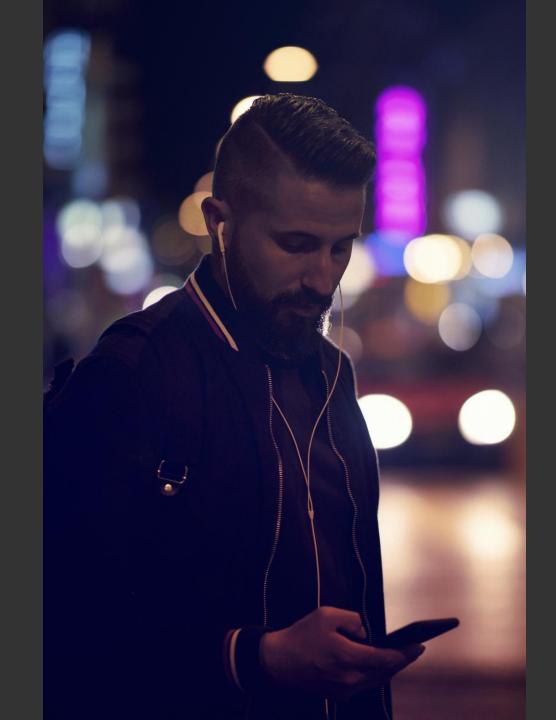


Key messages

- Swisscom recognized as one of the world's most sustainable ICT companies¹ as a result of the implementation of a systematic sustainability management more than 20 years ago
- Together with our customers, we reduced annual net CO₂
 output in Switzerland by 580k tonnes in 2020
- Progress of green projects and sustainable impact due to successful use of Green Bond Proceeds
- Substantial Green Project Portfolio in place that will allow to achieve ambitious targets by
 - **Decoupling** energy consumption from traffic growth
 - **Enabling** our customers to avoid CO₂ emissions
 - Reducing our own CO₂ emissions





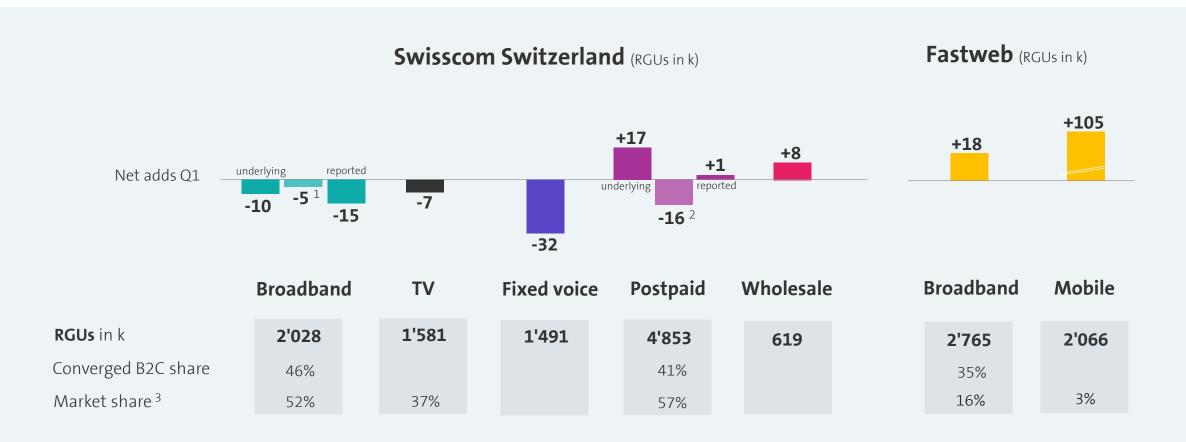


Financials & Credit Topics
Q1 2021 update



Q1 market performance

Swiss RGU base with extraordinary effects. Fastweb with ongoing RGU growth



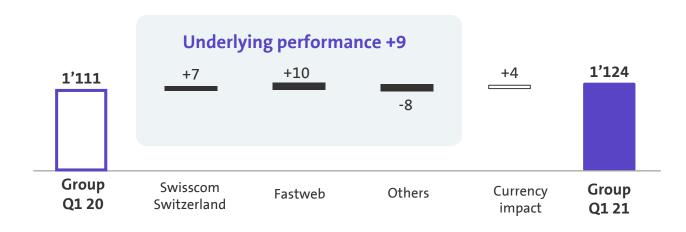


Q1 financial performance

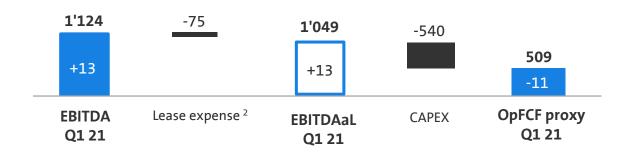
Robust set of results. Net income +62% YOY driven by one-offs

Q1 2021 CHF 2'803mn Net (+2.4% YOY) revenue CHF **638**mn Net (+61.9% YOY) income CHF **540**mn **CAPEX** (+4.7% YOY) CHF 7'825mn Net debt 1 (-4.6% YE 2020) 1.8x Leverage ¹ (lower YOY)

EBITDA development in CHF mn and YOY changes



OpFCF proxy development in CHF mn





Reliable returns for shareholders and lenders

Financial Policy in a nutshell

Defend Market shares

- Market share defence
- Pricing discipline
- Growth in Italy

High Profitability

- High market share
- Premium positioning
- Continued operational excellence

Strong Cashflows

- Reasonable CAPEX/Sales
- Prudent M&A

Stable, Attractive and Affordable Dividend

- 22 CHF per share
- Attractive dividend vield
- High pay-out ratio, but below 100%

Prudent Leverage

- Target net debt / FBITDA < 1.9x
- Swiss Government leverage cap of 2.1x¹
- Target equity ratio above 30%

Ample Liquidity Reserves

- Well balanced maturity profile
- 2.2bn RCF
- Substantial uncommitted lines
- More than 12 months coverage

Comprehensive Risk Management

- Interest rate risk
- FX risk
- Counterparty risk

Excellent Rating

- Single A
- S&P, Moody's and ZKB







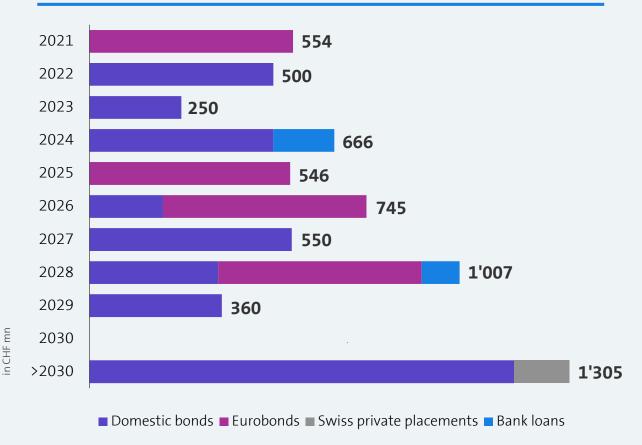




Well balanced and diversified maturity profile

Successful rating reviews in Q1 underpinning A credit ratings

Debt maturity profile as per Q1 2021 1)



- Portfolio mix: Fix 94% vs floating 6%
- Ø interest rate of **1.08%**
- Ø duration of **6.39 years**
- CHF 2.2bn committed credit lines still unused
- Swisscom with one of the strongest ratings in EU Telco landscape
- Committed to strong credit ratings







New guidance FY 2021

Net revenue of CHF ~11.3bn (up), EBITDA of CHF 4.3-4.4bn (up) and CAPEX of CHF 2.2-2.3bn (down)

in CHF mn	reported figures 2020	sofar² outlook 2021	new outlook 2021 ³ Splits into:	
Revenue	11'100	~11'100	~11'300	CHF ~8.6bn for Swisscom w/o Fastweb + EUR ~2.4bn for Fastweb
EBITDA ¹	4'382	~4'300	4'300-4'400	CHF 3.4-3.5bn for Swisscom w/o Fastweb + EUR ~0.8bn for Fastweb
CAPEX	2'229	~2'300	2'200-2'300	CHF ~1.6bn for Swisscom w/o Fastweb + EUR ~0.6bn for Fastweb

Upon meeting its targets, Swisscom plans to propose again a dividend of CHF 22/share (payable in 2022)

¹ EBITDAaL 2021 outlook for Swisscom: CHF 4.0-4.1bn

² As presented on February 4th, 2021

³ For consolidation purposes, CHF/EUR of 1.10 has been used (vs. 1.07 for fiscal year 2020)



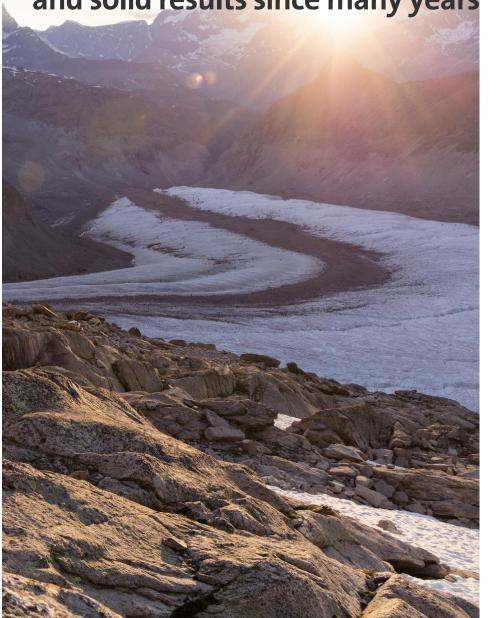


Summary



Swisscom with strong sustainability positioning, excellent credit standing

and solid results since many years





- One of the **most sustainable telco's** worldwide with a **track record** of over **20 years**
- Together with our customers, we had net negative CO₂ emissions of 580k tonnes in 2020
- energy consumption from traffic growth, enable customers to avoid CO₂ and reduce our own CO₂ footprint



- Prudent leverage: Net debt/EBITDA of 1.8x¹
- Ample Liquidity: Swisscom with CHF 2.2bn of Committed Credit Lines unused
- One of the strongest ratings in European Telco landscape: S&P A Stable, Moody's A2 Stable



- Overall **solid market position in Switzerland** despite promotional dynamics
- Satisfying underlying results thanks to steady cost management in Switzerland and growing Fastweb



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Regarding forward looking statements

- "This communication contains statements that constitute "forward-looking statements". In this communication, such forward-looking statements include, without limitation, statements relating to our financial condition, results of operations and business and certain of our strategic plans and objectives.
- Because these forward-looking statements are subject to risks and uncertainties, actual future results may differ
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 factors which are beyond Swisscom's ability to control or estimate precisely, such as future market conditions,
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