

**Impacts on health and safety of children**

Swisscom is committed to ensuring that its products have no impact on the health and safety of children.

To monitor this commitment and take any necessary measures, Swisscom reports complaints or cases of non-compliance based on internal information from the B2C Customer Care service.

Year	Number of cases	Cases description (if not confidential*)
2024	0	-
2025	0	-

\*A case is confidential for reasons of privacy protection or if it involves sensitive internal information.