



# Agenda

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# About us

# Reliably connected – in every situation



#### **Our services**



#### **Broadcast**

Transmission and terrestrial broadcasting of radio signals



#### **Telehousing**

450 transmitter sites for shared use throughout Switzerland



#### **Radio Communications**

Reliable operations thanks to a dependable radio network



#### Surveillance solutions

Smart video surveillance and video analytics



#### **Data Driven**

Intelligent data analyses for smart solutions



#### **Drones**

Using drones to improve security and efficiency, plus protection against unwanted drones.



#### **Media & Events**

Temporary ICT services and digital live communication

**Key figures** 

2300

#### **CHF 150** million in average annual revenue

DAB+ programmes broadcast 80 throughout Switzerland

Swisscom Broadcast 270 employees in Switzerland

transmitter sites in 1600 Switzerland make up a nationwide transmission infrastructure

sporting events broadcast live by Swisscom from Swiss TV studios each year

Swisscom transmitter sites 450 available for shared use

20+ photovoltaic plants generate electricity and feed it into the grid



# **Extended Management Board of Swisscom Broadcast Ltd**



**Dominik Müller**CEO Swisscom Broadcast Ltd



**Andreas Weibel**Broadcast & Telehousing



Patrik Heierli a.i. Safety & Security



**Olivier Anthamatten**Business Development



**Christoph Schumacher**Business Steering



**Sven Bethke**Media & Events



Ladina Camenisch
Communications



**Evelyne Ammann**Human Resources





#### Go on air with us



#### What do you need?

Reliable transmission of radio signals

Do you want your listeners to enjoy reliable, premium quality reception of your radio content locally or nationally?

#### How we can help

A simple, well-established process

We take your content from the studio, prepare it, then transfer it to the transmitter sites. It is then broadcast terrestrially using FM and DAB+ or DVB-T transmission technology locally, regionally or nationwide.

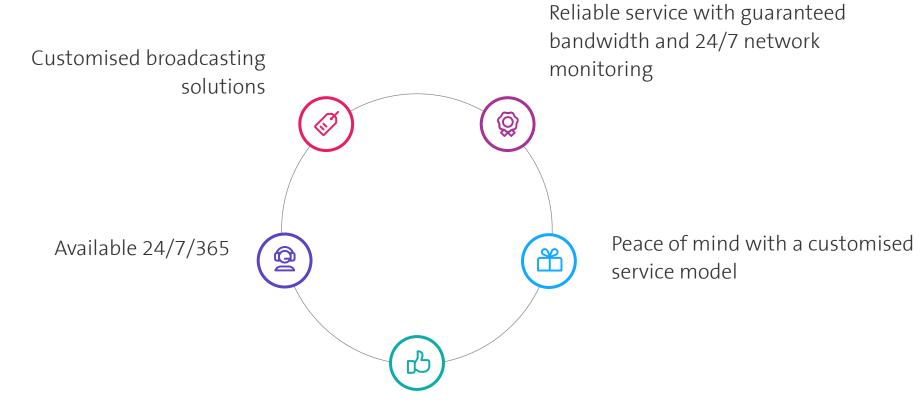
Customised solutions, reliable operation

In collaboration with you, we will design and build your radio network. We offer you an actively monitored service with high availability.

Co-use

If you prefer to develop your own network, you can share our transmitter sites by opting for our telehousing services.









# Our location is your location



#### What do you need?

*Use the existing infrastructure* 

You don't want to build your own infrastructure. Instead, you want to share a transmitter site for your radio network.

#### How we can help

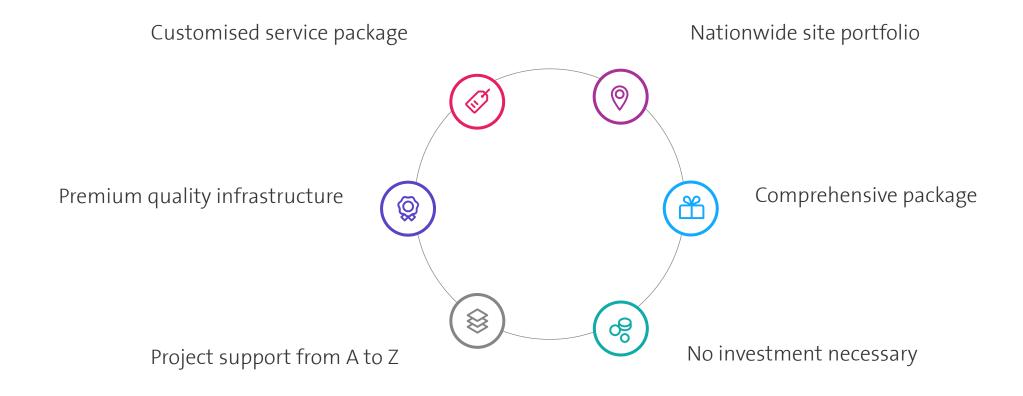
Broadcasting freedom

Swisscom Broadcast provides over 450 transmitter sites for shared use throughout Switzerland.

In terms of transmission, each broadcasting site is ideally located with buildings and masts for co-use with your technical equipment.











# **Communication guaranteed**



#### What do you need?

Reliable connections

As government agencies, emergency services, utility companies, airports and transport companies you need your operations to run smoothly at all times, especially in an emergency?

Communication guaranteed

A radio network is the backbone of your operation processes and vital for managing events.

#### How we can help

Reliable radio networks

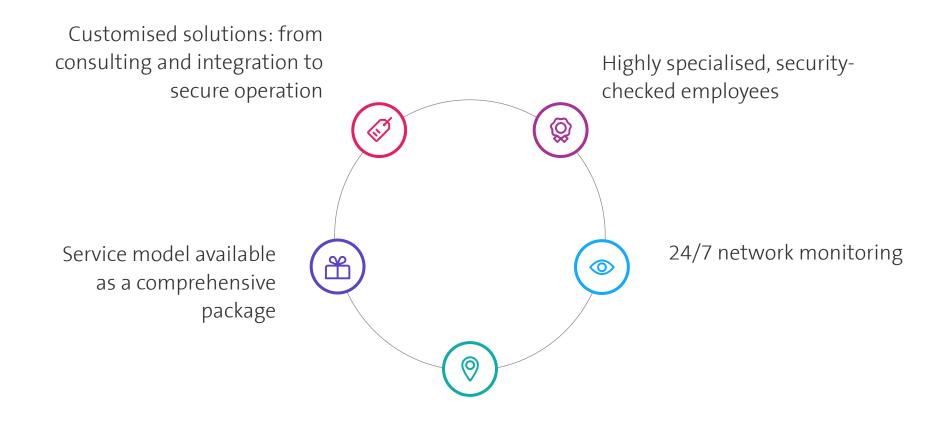
We build and run security radio networks based on TETRAPOL for various authorities and organisations responsible for emergency services as well as professional radio networks based on TETRA and DMR for customers in the industry, transport and energy sectors. We also offer temporary radio solutions for events.

Planning, building, operation

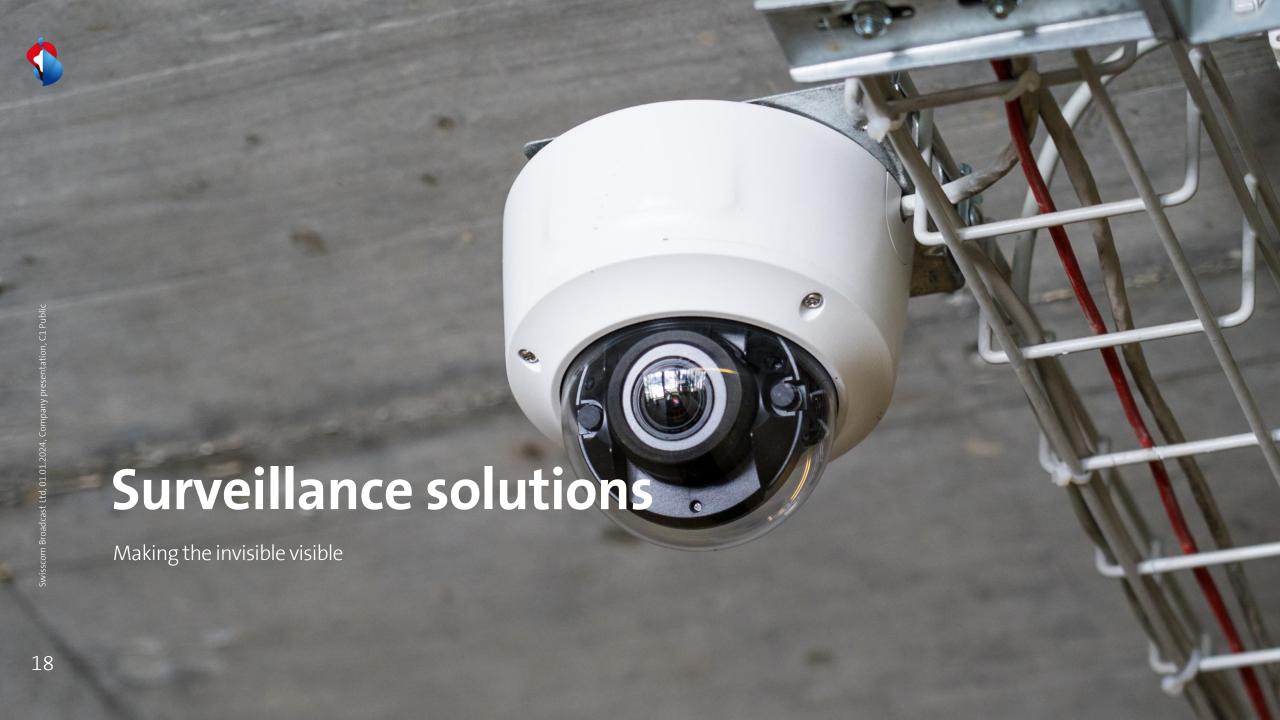
We will plan, build or modernise your radio network to suit your needs and take care of operation, maintenance and troubleshooting.

Turnkey solutions

As part of our service model, we offer turnkey solutions, including financing and ensuring technological relevance.



Nationwide organisation





# Video security and analytics solutions



#### What do you need?

Enhanced security

Would you like to enhance your organisation's security and improve your preventative measures?

Identifying commercial potential

Would you like to optimise your core business activity with smart video analytics?

*Innovations* 

Looking for innovation — without investing in or maintaining costly infrastructure yourself?

#### How we can help

Video Insider: Security and analytics in one

Swisscom Broadcast combine video intelligence for security and business in a single solution: Video Insider offers video surveillance and analysis as a flexible service — always state-of-the-art, highly secure and highly available.

Customised industrial solutions

Modular and customised: you select the basic product and further options. We take care of installation, maintenance, support and hardware/software updates.

Many years' experience and expertise in the solution business

Long-standing experience in running critical infrastructures

Customised sector solutions based on advanced technology

No personnel of your own required for operation and maintenance



No investment, instead regular predictable fixed operating fees – all inclusive

Just a call away everywhere in Switzerland

24/7 monitoring

Expert advice





# Intelligent evaluation of your data



#### What do you need?

Secure, expert analysis of your data

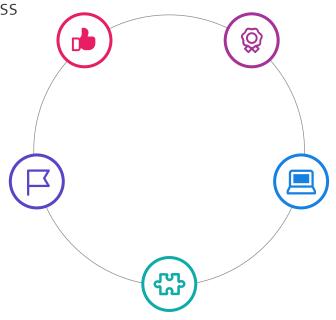
Whether you are developing innovative business models or keen to improve your security, you need intelligent data analysis for smart solutions?

#### How we can help

Based on your requirements, we consolidate the relevant data from a range of sources on our platforms. We handle the implementation, analysis and visualisation, providing you with detailed reports. All data is stored in Switzerland and is fully compliant with all data protection requirements.

Years of experience and expertise in the solutions business

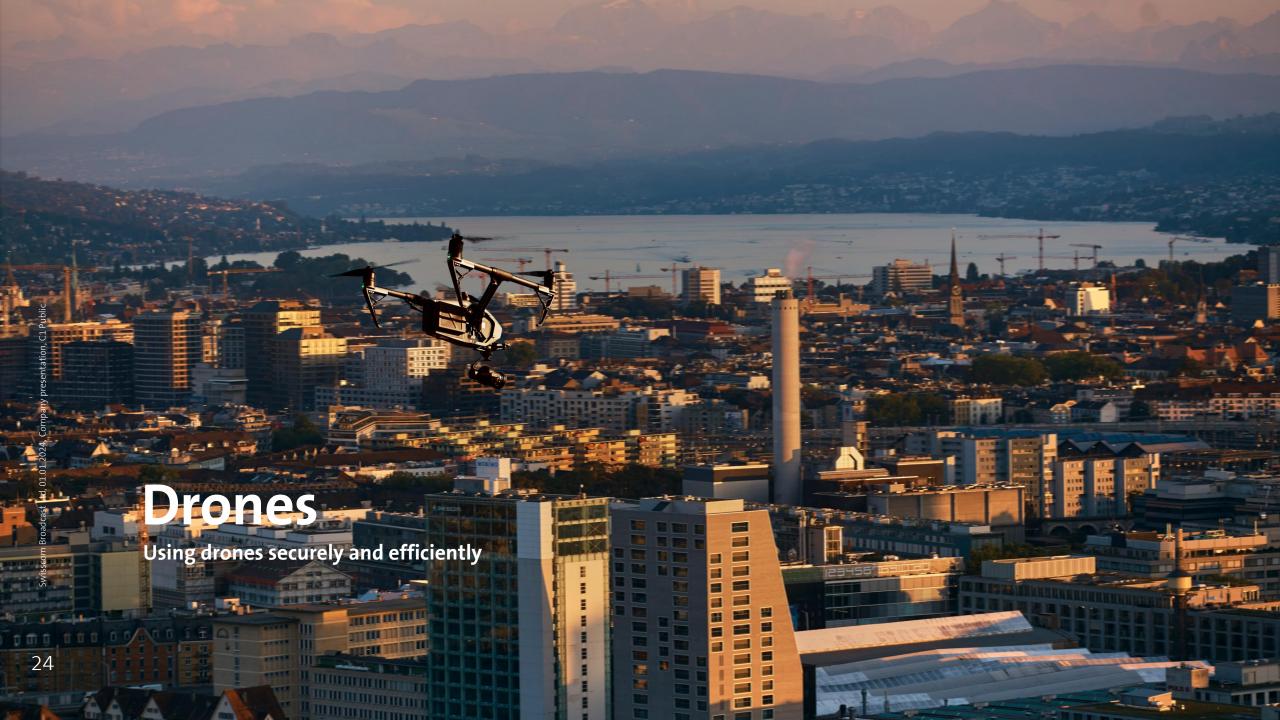
Nationwide operations throughout Switzerland



Solution can be scaled on a modular basis

Long-standing customer relationships with businesses, municipalities and the security industry

The latest technology from working intensely with a range of different stakeholders





# Drones Secure and efficient use and detection solutions



#### What do you need?

More efficiency from drones and robots Defined infrastructure and perimeters are inspected automatically.

Protection from drone attacks
For critical infrastructures, production sites and borders, and political, economic or cultural events.

Ground risk assessment

The new drone regulation ensures more safety in the airspace — but places higher demands on drone operators.

#### How we can help

Drone as a Service: savings and speed

Robots equipped with alert sensors and artificial intelligence take over inspection tasks and cover the ground and air. With a 24/7 Operation Control Center and the best network in Switzerland.

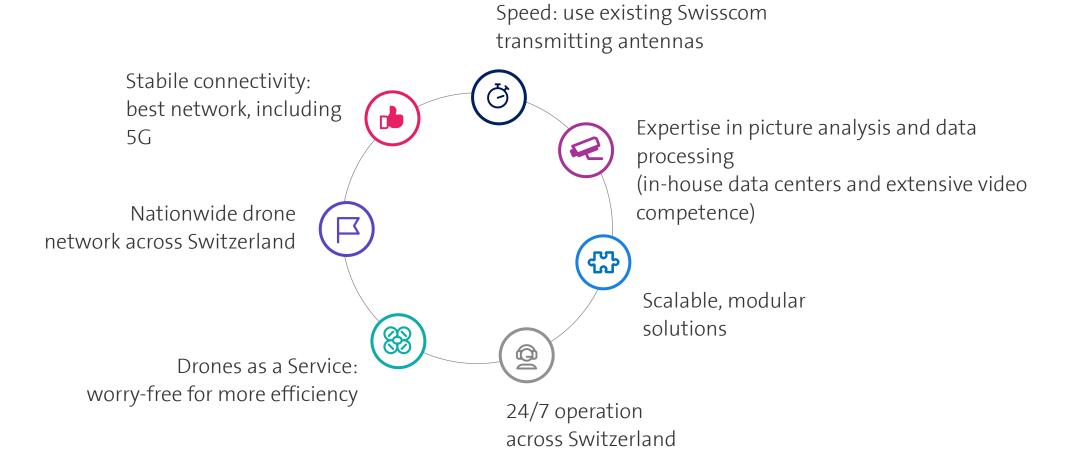
Orone protection: detection - identification - countermeasures "Drone Spotter" is a modular drone defence system equipped with cameras, radar, directional sensors and artificial intelligence. Drone detection infrastructure can be installed temporarily or permanently.

Ground risk maps for successful drone activities

Our «People Density Prediction» service lets drone flight operators check
the expected density of people in a particular area for the allotted drone
flight time and the selected corridor at the touch of a button.











# Streaming media and content delivery solutions



#### What do you need?

Professional video services

You want your message to be received in the best possible image and sound quality? From live streaming to digital asset management: we support you!

#### How we can help

Live webcasting: One-to-many live & on-demand video & audio webcasts with synchronised slides, Q&A or chat, plus additional functions.

Live video streaming: Maximum reach through live streaming of your event on your website as well as streaming portals and platforms of your choice.

*Video platforms:* Use one solution to successfully manage all online video use cases, whether live or on-demand.

eCDN content distribution: Enterprise Content Delivery Network (eCDN) solutions for streaming video content in the intranet without the risk of overloading bandwidth.

Content delivery networks: A network of geographically distributed servers designed to make digital content available locally: fast, high availability, secure and always scalable.

Swisscom Streaming Studio: From our fully-equipped streaming studio in Zurich, we can produce your online event in the very best video and audio quality.



Globally scalable SaaS platform

solutions and

managed services





# The event management software for organisations



#### What do you need?

Fantastic event experiences

You want to boost the efficiency of your event organisation and improve your event marketing using informative event data?

Zoon is an event management software to make internal and external events easier for organisations.

#### How we can help

Event websites with booking logic: Simple creation of event websites in your organisation's branding.

*E-mail & SMS campaigns:* Send invitations, reminders or specific event information straight from Zoon.

Live streaming for virtual & hybrid events: Greater coverage and control for your online events with integrated live streaming technology.

Event check-in: Reduce waiting times at the entrance with automated check-in solutions.

Event community portal: Network internal and external participants via a dedicated event community platform.



Configuring options for events of all sizes

A one-stop solution: from invitation to event and from registration to thank-you mail

Highly user-friendly: become a digital event manager in just one day



Worry-free data processing thanks to the highest Swisscom security standards Better event marketing through analysis and evaluation options for event data





### At the heart of live communication



#### What do you need?

Temporary ICT infrastructure

Are you looking for an event network that is – regardless of where you are – always connected everywhere? From the temporary Internet connection for the village festival in your region to the highly-complex and secure event network for a large event. Complemented by the appropriate rental material: from preconfigured smartphones to SIM cards. The success of your event is guaranteed.

#### How we can help

Event Internet and telephony: Temporary Internet access and telephone lines for events. Can be individually configured.

Event network: WLAN and other networks for limitless communication.

Extended WLAN: A user-friendly and professional solution for the WLAN network at your event when your router's WLAN reaches capacity.

Mobile event solutions: Straightforward solutions for Internet and telephony. As a package with smartphone/hotspot or just with a SIM card.

Configuring options for events of all sizes

A one-stop solution: from invitation to event and from registration to thank-you mail

Highly user-friendly: become a digital event manager in just one day

Better event marketing through analysis and evaluation options for event data

Worry-free data processing thanks to the highest Swisscom security standards



# Our promise



#### For our customers, society and the environment





We are available to you 24/7/365 for enquiries, orders, and fault reports.



Customised service: you choose the services you require, and we put together a personal service package for you.



We handle your request quickly and reliably.



You benefit from efficient processes. We duly notify you on the status of your services and programmes.



We cool more than 90 transmitter sites with outside air instead of air conditioning, thus saving the equivalent of the annual energy needs of 216 average households every year.



We produce solar electricity at more than 20 locations and feed it into the grid - with more locations to follow.



#### Your partner to meet the highest demands





Our Operation Control Center monitors services at all sites 24/7/365.



Our specialists are just a call away thanks to our nationwide organisation.



All our employees have been security checked by the Swiss Federal Department of Defence, Civil Protection and Sport (DDPS).



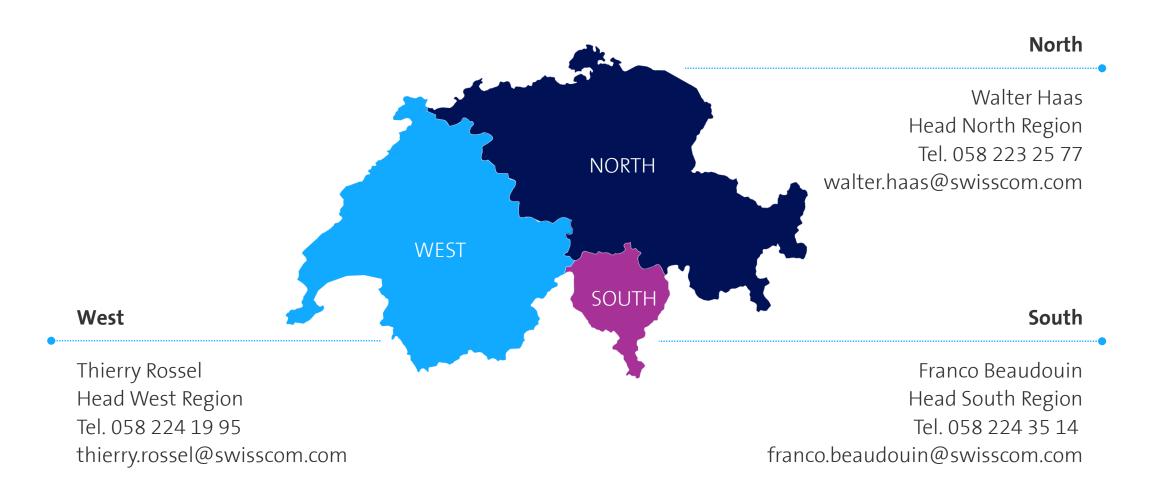
Proven experience in running critical infrastructures.



We are ISO 9001 certified.



#### **Nationwide organisation**



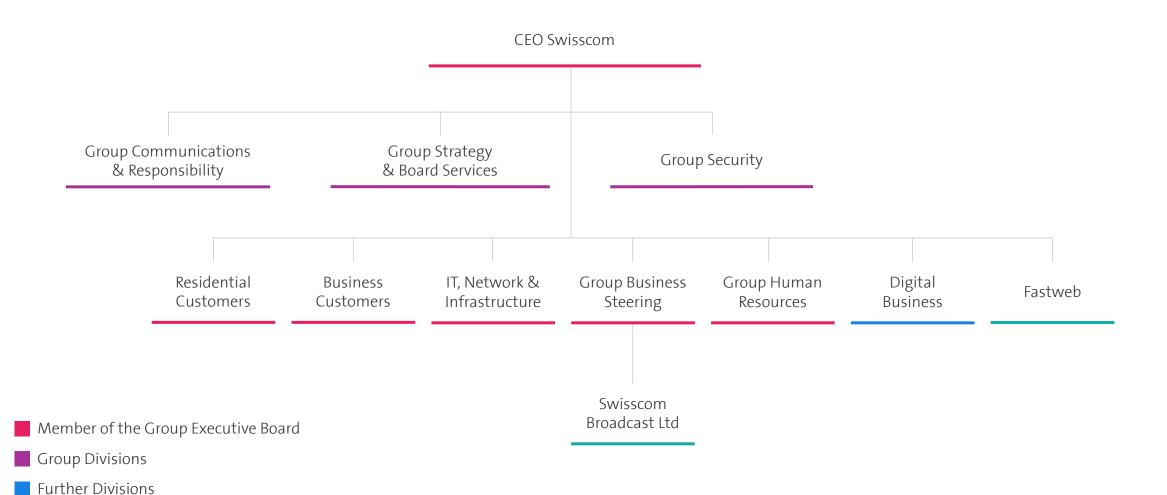




## Appendix



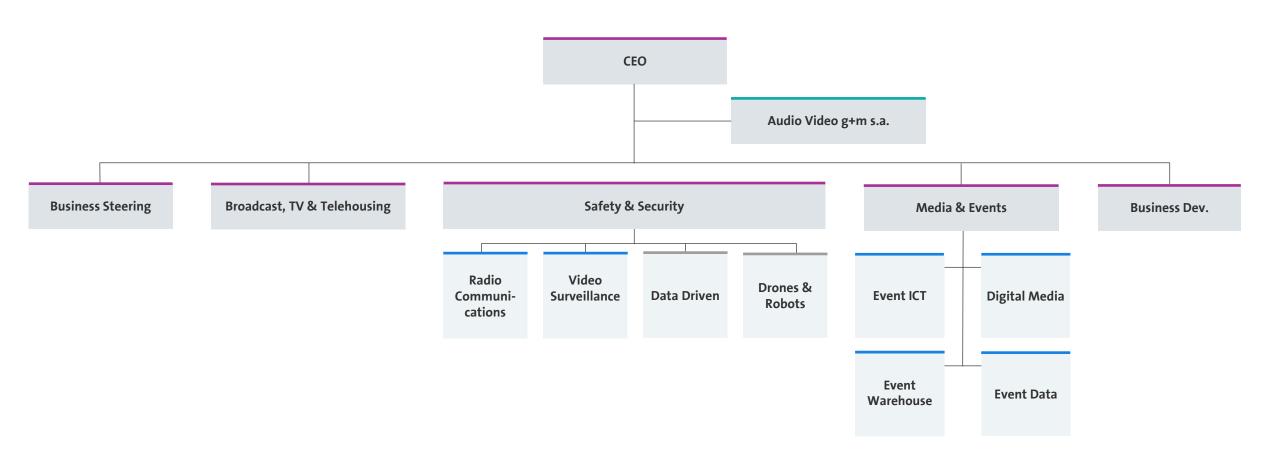
## Swisscom Broadcast Ltd – an agile SME within the Swisscom Group



Group Companies



#### Swisscom Broadcast Ltd – Organisation



- Core business
- New business



#### References: Basic service provision for Switzerland



#### SRG SSR

#### **Broadcasting round the clock for SRG**

Swisscom Broadcast is responsible for broadcasting all of the terrestrial radio programmes of the Swiss Broadcasting Corporation SRG. This requires the 24/7 management and operation of a radio infrastructure with 800 FM stations, 200-DAB+ stations and 260-directional radio links.

#### swissmediacast

#### DAB+ expansion for Germanspeaking Switzerland

For SwissMediaCast AG (SMC), we plan, build and run DAB+ multiplexes in German-speaking Switzerland, currently with more than 50 radio programmes.



#### DAB+ reception in French-speaking Switzerland

For RMSA, we plan, build and run a DAB+ network, providing coverage for Western Switzerland. This primarily concerns private radio stations with more than 15 DAB+ programmes currently on air.



#### **Broadcast: Contact us**



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#### References: Security and company radio networks





### Reliable POLYCOM networks

Swisscom Broadcast ensures that the police, army, fire and emergency services enjoy uninterrupted communication. We are leaders in the construction, operation and maintenance of POLYCOM networks. We are also the POLYCOM network maintenance partner for the Swiss Border Guard (SBG) and twelve cantons.



## Communication system in action for the rescue services

We are Rega's maintenance and servicing partner and have been a main contractor in the programme to update the entire radio system. This ensures the life savers of the skies enjoy a cuttingedge, reliable communication system with 42 permanent stations and central servers.



# More efficient operational processes with DMR radio technology

To provide operational support and safety systems for the energy company Groupe E, we installed a complete DMR radio system including 22 base stations, 161 handheld receivers, 4 desktop stations and 6 operator consoles.



# Greater athlete security provided by temporary radio system

In 2018, the world's toughest military ski mountaineering competition again benefited from a reliable DMR radio network. We built and ran the entire system used to coordinate and manage all service providers, deploying 14 base stations at 7 sites and 190 handheld receivers.



#### **Radio Communications: Contact us**





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#### **References: Video Surveillance**





## Fribourg-Gottéron starts its hockey season with a new video surveillance solution

The project involved the installation of over 30 CCTV cameras at the renovated St. Leonhard ice rink. The first step was to equip the interior of the new BCF Arena. The video surveillance solution offers protection for fans and players and helps to prevent vandalism.



### The Grand Casino Lucerne puts its faith in Swisscom Broadcast

The Grand Casino Lucerne can fulfil its statutory security requirements thanks to a customised video surveillance solution from Swisscom. Even in poor lighting conditions, modern video cameras provide high fidelity images. The recordings are archived and can be handed over to the responsible authorities in the event of any investigation.



### An integrated video surveillance solution for Zurich Cantonal Police

Swisscom Broadcast has set up a new video surveillance system for the Zurich Cantonal Police. After careful planning, the system was integrated into the existing IT environment during ongoing operations. Integrated motorway cameras, 11 dedicated locations with role-specific user management and mobile device recording for temporary applications are just some of the features of the new video surveillance system.



#### **References: Video analytics**





#### **Protection for church buildings**

Even church buildings and cemeteries can fall victim to damage, vandalism and theft. A Swisscom video surveillance solution provides enhanced security for church grounds and helps to prevent illegal activity. If unauthorised persons continue to loiter in the area, an announcement made over the loudspeaker will instruct them to leave.



### An urban bakery analyses customer behaviour

Swisscom Broadcast implemented a specially designed video surveillance system for a bakery in Bern. Video Insider for business and security helps to prevent break-ins and theft and allows companies to analyse customer behaviour, as well as collect business-relevant data, such as the number of customers, their age, gender and the time spent in the shop.



## The municipality of Carouge enhances public safety

Swisscom Broadcast implements complete video surveillance solutions for the municipality of Carouge to improve public safety. The latest video technology allows major traffic routes, public areas and nightlife districts to be monitored reliably and efficiently.



#### **Video Surveillance: Contact us**





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#### **References: Data Driven**





#### **University of St. Gallen's Smart IoT** award

In 2021, Swisscom received the University of St. Gallen's best IoT solution award for Swisscom Broadcast's digital airspace services.



#### Mudslide alerts

In collaboration with the FTH Zurich and WSL, Swisscom Broadcast developed an early warning system for mudslides at Illgraben (Valais) using seismometers and artificial intelligence.



#### Low Power Network put to the test

Swisscom Broadcast built a temporary Low Power Network (LPN) in the Valais Alps to track the athletes competing in the Patrouille des Glaciers race. The LPN was used to transmit each team's coordinates to the control centre in an energy efficient way. Even under extreme load with the harshest of weather and terrain, the network operated reliably.



#### **Data Driven Solutions: Contact us**





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#### **Reference: Drone Defence**



### Temporary perimeter protection at Zurich airport

Together with the Zurich Cantonal Police, we tested our drone detection infrastructure in operation, temporarily increasing security at the airport. The installed drone defence system included artificial intelligence cameras, directional sensors and automated jammers. Intruding drones could be detected and identified, allowing the cantonal police to take decisions on initiating countermeasures for non-cooperative drones.





#### **Drones & Robots: Contact us**





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#### **References: Digital Media**





### Video production and streaming for TAG Heuer

TAG Heuer and the musician G.E.M. staged a concert on the Jungfraujoch mountain. We designed the visual concept and produced the video news reels and media relations campaign for North America and Asia. We installed a powerful WLAN network to ensure that the audio and video recordings could be edited and broadcast live across the world. The video news reel reached a TV audience of over 70 million.

#### **YPSOMED**

### Enterprise video platform for YPSOMED

Ypsomed is the leading global developer and manufacturer for injection and infusion systems for self medication. For some time, the company has successfully invested in Swisscom's secure enterprise video platform to manage and disseminate its video content. This professional video platform allows companies to store, efficiently present and transparently manage video content.



## Akamai evaluation programme for Leister Technologies AG

The world market leader for plastic welding equipment, the Leister Group has a presence in over 100 countries worldwide. Thanks to Swisscom and the collaboration with Akamai, the company was able to digitise the issuing of media assets. Pre-defined guidelines it defined in the Akamai Image Manager make it possible to publish media assets from the system seamlessly on Leister's new web platform.



### **Digital Media: Contact us**





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#### **References: Zoon**





### **Event management for the blue TV studio**

With limited TV studio space, participant managers have to set quotas for audience numbers. Using our event management software, it was very easy for blue to create more than 40 events, allocate the corresponding number of seats and release these through an events website, allowing them to be booked by members of the public. As a result, 2,500 audience members were able to experience the UEFA Champions League programmes live in the studio.



### Zoon enterprise community for SBB Aktiv

SBB aktiv is a programme that SBB's occupational health management makes available to all employees — allowing employees to share their leisure activities and enjoyment. Thanks to Zoon Enterprise Community, employees can connect across locations through shared interests. This promotes the internal culture, strengthens team spirit and allows SBB to support health promotion.



### **Event management with Swisscom dialogue platforms**

The Swisscom dialogue platforms are Swisscom B2B's largest and most important customer events. Over 1,500 participants in total will meet to exchange views on future-relevant topics relating to digitisation. Swisscom B2B relies on Zoon Corporate Event Management for the entire participant management.



#### **Zoon: Contact us**





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#### **References: Event ICT**





### A world first with Switzerland Connected

Switzerland Connected was an experiment that was unprecedented in this form. Musicians from all over Switzerland met virtually to perform a song via video chat on 13 January 2021. As well as temporary connectivity at the sites, we used virtual networking of the musicians to provide a perfectly synchronised show.



#### Innovative fan wall in Adelboden

At the height of the pandemic, videos of spectators cheering on the ski athletes in person were broadcast on a large fan screen in the finish area at the FIS World Cup races in Adelboden. As the overall technical project manager, we were able to use this project to clearly demonstrate how innovative technologies can be used to facilitate unique events.

2.02.0

## Private 5G network for the Youth Olympic Games 2020

The Youth Olympic Games took place in January 2020 in Lausanne and the surrounding area and was a large-scale sporting event with international impact. Together with selected partners, our team implemented a private 5G network at the Villars site for test purposes with the aim of connecting all audiovisual devices wirelessly, efficiently and sustainably.



#### **Event ICT: Contact us**





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#### References: Event consulting and project management

### dıqıtal**switzerland**

#### **Overall technical responsibility** for Switzerland's Digital Day

With overall technical responsibility for Switzerland's Digital Day, we connected various Swiss towns and cities via fibreoptic cable in 2018 and 2019. Our live stream ensured that visitors on the ground and the audience at home could experience all the action first hand. We provided all the audio, video and lighting technology for the main event at the main railway station in Zurich and supplied event hardware and a range of customised solutions to around 40 partner stands.



#### Annual General Meeting – Aryzta AG

Aryzta AG placed its trust in our services for organisation of its Annual General Meeting in the Samsung Hall in Zurich. Our experts advised the customers on stage and hall layout, both in terms of design and technical issues.

#### Together ahead. RUAG

#### **RUAG International Virtual Town Hall Event**

RUAG International Holding Ltd is a global company in the aerospace and defence industry with over 6,500 employees in 16 different countries. We were fortunate to act as the overall technical project manager for the first Virtual Town Hall. In this capacity, we advised and supported the customer in Internet application, AV technology, streaming and catering.



### **Digital Media: Contact us**



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