

1. General

Swisscom is unable to provide its basic products Swisscom Line basic, Swisscom Line Plus, Swisscom Internet basic and Swisscom Internet plus with its standard technology at every location. In such cases, Swisscom will check whether provision via mobile network is possible.

These Terms and Conditions of Swisscom (Switzerland) Ltd (hereinafter Swisscom) govern the circumstances under which Swisscom will provide the specified basic products via mobile network.

These Terms and Conditions apply in addition to the "General Terms and Conditions for Services of Swisscom (Switzerland) Ltd" ("GTCs") and the "Special terms and conditions for the fixed network telephony and Internet". In the event of inconsistencies, these terms and conditions shall prevail.

2. Swisscom services

2.1 General

Unless otherwise specified below, the services and prices of a basic product via mobile network shall be equivalent to the respective basic product. For technical reasons, the mobile network may not offer the same quality of service as the fixed network. Losses in quality because of local and/or temporal and/or weather-related propagation variability in coverage are possible.

2.2 Additional provisions for basic products via wireless

For a connection via wireless with Swisscom Internet basic, the speed is limited to a maximum of 10 Mbit/s download and 1 Mbit/s upload and with Swisscom Internet plus to a maximum of 80 Mbit/s download and 8 Mbit/s upload (best effort, depending on the respective technical requirements).

If the customer consumes more than 500 GB of data per month, the speed can be limited to a maximum of 2.5 Mbps download and 1 Mbps upload until the end of the month.

Roaming and other mobile functions are not available. Swisscom reserves the right to curtail or restrict the service and/or take other appropriate steps if it can prove that usage considerably exceeds normal levels,

or if there are indications that the SIM card is being used for special applications (e.g. surveillance and machine-to-machine connections).

Use of the basic product via mobile network is permitted only at the location named in the contract.

3. Customer's Obligations

The infrastructure provided (e.g. external antennas, routers) must be used only for receiving the basic product via mobile network.

It is the customer's responsibility to acquire compatible devices (e.g. telephones).

4. Installation, power supply

4.1 Installation

The installation of the equipment (external antennas and routers) for mobile reception is carried out by Swisscom at its own expense.

In-house installation is the customer's responsibility.

4.2 Power supply

The customer shall bear the costs for setting up, operating and maintaining the power supply required to receive the product. The customer is responsible for providing a suitable power supply to ensure the smooth running of the system.

4.3 Installation and device ownership

The installations and devices required to receive the basic product via mobile network are provided by Swisscom free of charge. The equipment and devices remain the property of Swisscom.

5. Minimum service period and cancellation

The product is subject to the same minimum service period as for the equivalent Swisscom Line basic, Swisscom Line Plus, Swisscom Internet basic and Swisscom Internet plus product.

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