Easy Travel Insurance

Relaxed travel, both in Switzerland and abroad

The new Easy Travel Insurance provides support with unforeseen events before or during travel in Switzerland and abroad, on a daily or annual basis. You enjoy peace of mind when booking and travelling.

As the policyholder, Swisscom (Switzerland) Ltd (hereinafter Swisscom), informs insured persons of the essential content of the insurance agreement and of the provisions in the contract of association. The complete information is contained in the General Terms and Conditions (GTC).

Insured persons

**Easy Travel Insurance Day/Year Individual**
The person covered is the Swisscom customer who joins the collective insurance upon conclusion of the contract of association.

**Easy Travel Insurance Day/Year Family**
The insured is the Swisscom customer who joins the collective insurance on conclusion of the contract of association as well as their spouse or cohabiting partner, parents, grandparents and children living in the common household.

Insured losses

Easy Travel Insurance is a unique leisure and travel insurance that covers the costs of:
- Search and rescue
- Repatriation
- Cancellation costs (only for annual insurance)
- SOS Protection (personal assistance)
- Baggage during transport
- Medical and hospital costs worldwide

The detailed benefits are shown in the schedule of benefits and the General Terms and Conditions (GTC). These are decisive in any case.

Insured benefits and sums insured

For each insured claim, Easy Travel Insurance assumes the costs of the insured benefits listed in the schedule of benefits and in the General Terms and Conditions.

**Deductible**

There are no deductibles.

Duration of the insurance cover and cancellation

The exact duration of the travel protection insurance can be found in the information provided in My Swisscom.

**Easy Travel Insurance Day**
The cover under Easy Travel Insurance Day ends automatically at the end of the period and does not have to be cancelled.

**Easy Travel Insurance Year**
The customer is insured under Easy Travel Insurance Year for 365 days from the date of entry into force of the contract of association. At the end of this minimum contract period, the contract of association will be tacitly extended for an indefinite period if it is not terminated in compliance with the notice period of two months to the end of the month.

Geographical scope of the policy

The insurance is valid worldwide. In terms of time, a loss occurrence is insured if its cause or the triggering event occurred during the contract term applicable to the risk in question.

Costs of Easy Travel Insurance

<table>
<thead>
<tr>
<th></th>
<th>Individual</th>
<th>Family</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day</td>
<td>CHF 1.–/day</td>
<td>CHF 2.–/day</td>
</tr>
<tr>
<td>Year</td>
<td>CHF 8.90/month</td>
<td>CHF 12.90/month</td>
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</tbody>
</table>

All fees include stamp duty.

The fee will be charged on the Swisscom invoice and must be paid within the specified payment period.

What to do in the event of a claim

A claim can be reported directly via the online form on My Swisscom or, in an emergency, by telephone to the ERV ALARM CENTRE (+41 848 801 803) or www.erv.ch/claimeasytravel

For questions on invoices or terminating cover

For questions about the invoice, the customer can contact the free Swisscom hotline: 0800 800 800. Cancellations can be made by phone (0800 800 800) or by e-mail (easy.insurance@swisscom.com).

General obligations of the customer

In order not to jeopardise their insurance cover, customers must comply with the following requirements:
- Chronically ill persons must have their fitness to travel confirmed in a medical certificate to be issued immediately before booking a travel service.
- The fees charged by Swisscom must be paid in good time and in full.
- Any claim must be reported to the ERV without delay.
- In case of emergency, the ERV ALARM CENTRE should be contacted on +41 848 801 803.
- In the event of a claim, the customer must do everything possible to prevent or mitigate the claim and to clarify the loss.
- In the event of illness or accident, a doctor must be consulted immediately; the doctor must be informed of any travel plans and the customer must follow their instructions. Customers must relieve the doctors who have treated them from the obligation of confidentiality with respect to the ERV.
General exclusions
The following are the main events and benefits not covered:

- epidemics and pandemics and their consequences.
- those which have already occurred or were manifest when the insurance was taken out or the travel service was booked.
- those which occur in connection with illnesses or accidents that have not been diagnosed by a doctor at the time of occurrence and are not supported by a medical certificate.
- those which are caused by the influence of alcohol, drugs, anaesthetic or medicines.
- events resulting from participation in competitions, trekking trips or mountain tours with a sleeping altitude of over 4,000 metres above sea level, scientific expeditions.
- deductibles and franchises of insurance companies.
- deliberate damage
- damages caused by reckless actions where the person knowingly exposes themself to a particularly high risk

Restrictions
The customer will use the SOS Protection services via the ALARM CENTRE and have them approved in advance by the ALARM CENTRE or the ERV.

www.swisscom.ch/easyinsurance