



Easy Travel Insurance



Relaxed travel, both in Switzerland and abroad

The new Easy Travel Insurance provides support with unforeseen events before or during travel in Switzerland and abroad, on a daily or annual basis. You enjoy peace of mind when booking and travelling.

As the policyholder, Swisscom (Switzerland) Ltd (hereinafter Swisscom), informs insured persons of the essential content of the insurance agreement and of the provisions in the contract of association. The complete information is contained in the General Terms and Conditions (GTC).

Insured persons

Easy Travel Insurance Day/Year Individual

The person covered is the Swisscom customer who joins the collective insurance upon conclusion of the contract of association.

Easy Travel Insurance Day/Year Family

The insured is the Swisscom customer who joins the collective insurance on conclusion of the contract of association as well as their spouse or cohabiting partner, parents, grandparents and children living in the common household.

Insured losses

Easy Travel Insurance is a unique leisure and travel insurance that covers the costs of:

- ✓ Search and rescue
- ✓ Repatriation
- ✓ Cancellation costs (only for annual insurance)
- ✓ SOS Protection (personal assistance)
- ✓ Baggage during transport
- ✓ Medical and hospital costs worldwide

The detailed benefits are shown in the schedule of benefits and the General Terms and Conditions (GTC). These are decisive in any case.

Insured benefits and sums insured

For each insured claim, Easy Travel Insurance assumes the costs of the insured benefits listed in the schedule of benefits and in the General Terms and Conditions.

Deductible

There are no deductibles.

Duration of the insurance cover and cancellation

The exact duration of the travel protection insurance can be found in the information provided in My Swisscom.

Easy Travel Insurance Day

The cover under Easy Travel Insurance Day ends automatically at the end of the period and does not have to be cancelled.

Easy Travel Insurance Year

The customer is insured under Easy Travel Insurance Year for 365 days from the date of entry into force of the contract of association. At the end of this minimum contract period, the contract of association will be tacitly extended for an indefinite period if it is not terminated in compliance with the notice period of two months to the end of the month.

Geographical scope of the policy

The insurance is valid worldwide. In terms of time, a loss occurrence is insured if its cause or the triggering event occurred during the contract term applicable to the risk in question.

Costs of Easy Travel Insurance

	Individual	Family
Day	CHF 1.–/day	CHF 2.–/day
Year	CHF 8.90/month	CHF 12.90/month

All fees include stamp duty.

The fee will be charged on the Swisscom invoice and must be paid within the specified payment period.

What to do in the event of a claim

A claim can be reported directly via the online form on My Swisscom or, in an emergency, by telephone to the ERV ALARM CENTRE (+41 848 801 803) or www.erv.ch/claimeasytravel

For questions on invoices or terminating cover

For questions about the invoice, the customer can contact the free Swisscom hotline: 0800 800 800. Cancellations can be made by phone (0800 800 800) or by e-mail (easy.insurance@swisscom.com).

General obligations of the customer

- In order not to jeopardise their insurance cover, customers must comply with the following requirements:
- ✓ Chronically ill persons must have their fitness to travel confirmed in a medical certificate to be issued immediately before booking a travel service.
 - ✓ The fees charged by Swisscom must be paid in good time and in full.
 - ✓ Any claim must be reported to the ERV without delay. In case of emergency, the ERV ALARM CENTRE should be contacted on +41 848 801 803.
 - ✓ In the event of a claim, the customer must do everything possible to prevent or mitigate the claim and to clarify the loss.
 - ✓ In the event of illness or accident, a doctor must be consulted immediately; the doctor must be informed of any travel plans and the customer must follow their instructions. Customers must relieve the doctors who have treated them from the obligation of confidentiality with respect to the ERV.



Key insured events	
Cancellation costs, SOS protection, search & rescue	<ul style="list-style-type: none"> ✓ Illness & accident ✓ Severe pregnancy complications ✓ Death
Medical and hospital costs worldwide	Illness & accident in line with the benefits of Swiss statutory social insurance for emergency treatment abroad
Baggage during transport	Damage, loss and delayed delivery by the transport company

Insured benefits		
	Easy Travel Insurance Day	Easy Travel Insurance Year
Cancellation costs	–	Up to a maximum of: CHF 10 000.– per person CHF 20 000.– per family
SOS Protection (personal assistance)	Unlimited cover for <ul style="list-style-type: none"> ✓ Unplanned return journey ✓ Repatriation to the place of residence ✓ Repatriation in the event of death 	Unlimited cover for <ul style="list-style-type: none"> ✓ Unplanned return journey ✓ Repatriation to the place of residence ✓ Repatriation in the event of death
Medical and hospital costs worldwide	✓ CHF 5000.– per person (up to a maximum of 80 years)	✓ CHF 100 000.– per person (up to a maximum of 80 years)
Baggage during transport	<ul style="list-style-type: none"> ✓ CHF 250.– per person ✓ CHF 500.– per family 	<ul style="list-style-type: none"> ✓ CHF 700.– per person ✓ CHF 1400.– per family
Search and rescue	<ul style="list-style-type: none"> ✓ Unlimited cover for rescue measures and transport to the hospital ✓ Search and rescue costs up to a maximum of CHF 30 000.– per person and family 	<ul style="list-style-type: none"> ✓ Unlimited cover for rescue measures and transport to the hospital ✓ Search and rescue costs up to a maximum of CHF 30 000.– per person and family

General exclusions

The following are the main events and benefits not covered:

- ✗ epidemics and pandemics and their consequences. All insured events listed exhaustively (according to the General Terms and Conditions) remain reserved.
- ✗ those which have already occurred or were manifest when the insurance was taken out or the travel service was booked.
- ✗ those which occur in connection with illnesses or accidents that have not been diagnosed by a doctor at the time of occurrence and are not supported by a medical certificate.
- ✗ those which are caused by the influence of alcohol, drugs, anaesthetic or medicines.

✗ events resulting from participation in competitions, trekking trips or mountain tours with a sleeping altitude of over 4,000 metres above sea level, scientific expeditions.

- ✗ deductibles and franchises of insurance companies.
- ✗ deliberate damage
- ✗ damages caused by reckless actions where the person knowingly exposes themselves to a particularly high risk

Restrictions

The customer will use the SOS Protection services via the ALARM CENTRE and have them approved in advance by the ALARM CENTRE or the ERV.

www.swisscom.ch/easyinsurance

Contracting partners

Swisscom (Switzerland) Ltd (hereinafter 'Swisscom') has taken out a collective insurance contract with Europäische Reiseversicherung (hereinafter 'ERV'), a branch of the Helvetia Swiss Insurance Company Ltd (hereinafter 'Helvetia'). Helvetia is the underwriter of the relevant insurance. ERV is responsible for the insurance.

Data protection

How Swisscom processes the customer's data and what influence the customer has on this is set out in Swisscom's 'General privacy policy', which can be accessed at www.swisscom.ch.

The customer agrees that Swisscom may pass on such customer data to ERV,

- which ERV needs for control and statistical purposes
- which ERV needs for processing legal cases and claims

ERV is authorised to pass on all data to the extent necessary to coinsurers and reinsurers, official agencies, insurance companies and institutions, central information systems of the insurance companies, other units of the Group, hospitals, doctors, external experts and other parties involved in Switzerland and abroad and to obtain information from all these agencies. The authorisation covers in particular the physical and/or electronic storage of data, the use of the data for processing insurance claims and for combating abuse.