

Connect the 4G stick to the Internet-Box

Internet-Box 3



Internet-Box 2



Internet-Box standard



Internet-Box plus

On the Internet-Box plus, the screen provides information on the status of Internet Mobile Connect.



If mobile reception is inadequate

Position the Internet-Box close to a window

If the 4G stick LED lights up green (2G reception), you have to change the position of the Internet-Box. Place the Internet-Box closer to a window. If you have 3G reception, we also recommend changing the position if this enables you to connect via 4G.

USB extension cable

Rather than moving the Internet-Box so that the 4G stick is closer to the window, you can instead use a USB extension cable. Make sure you use an active USB extension cable for cable lengths greater than five metres. You can use a standard USB extension cable for lengths under five metres.

If your Internet connection does not work with the 4G stick

- Reboot the Internet-Box and re-insert the 4G stick.
- Wait 2 minutes after rebooting. The LED behaviour of the 4G stick indicates the quality of reception (see LED behaviour).

In case of a DSL / fibre optics failure the Internet-Box will automatically connect via the 4G stick and you can continue to enjoy your services with restriction (excluding Swisscom TV).

After the failure, the Internet-Box automatically reconnects via your DSL/fibre optics connection.

4G stick LED behaviour



 Flashes: the 4G stick is in stand-by mode. Connection in progress.

 **4G:** excellent connection
> recommended for 4G stick operation

 **3G:** adequate connection for 4G stick operation
> improve reception*

 **2G:** inadequate connection for 4G stick operation
> improve reception*

* 2G/3G: Improve reception by changing the position of the 4G stick (refer to «If mobile reception is inadequate» for more details).

Internet-Box LED behaviour

 White illuminated: Good Internet connection (via DSL, fibre optics)

 Flashes white: Internet connection via 4G stick

 Flashes red: No Internet connection
> install the 4G stick.



Swisscom (Switzerland) Ltd.
Postfach
3050 Bern
www.swisscom.ch
0800 800 800