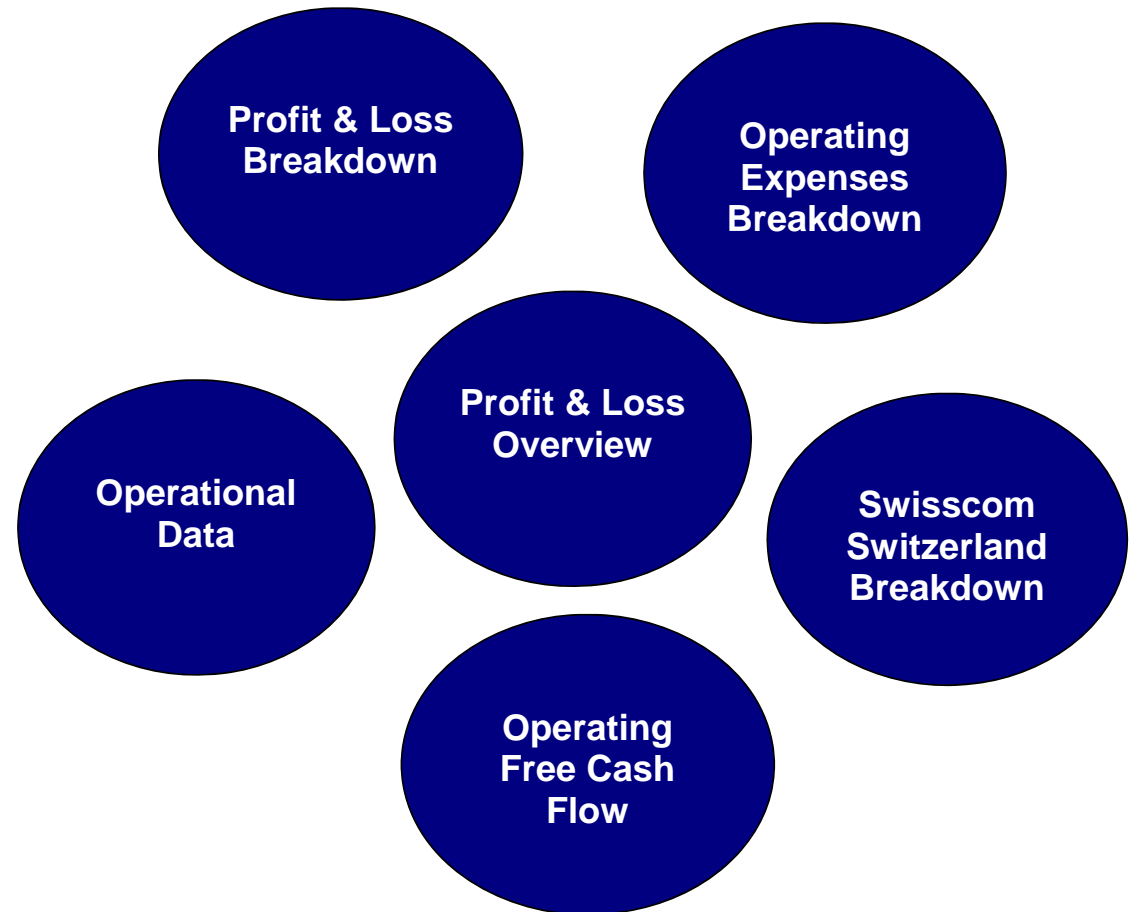


Facts & Figures

as per March 31, 2015



P&L Overview

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Residential Customers	1'202	1'225	2'427	1'256	3'683	1'323	5'006	1'252							4.2%	-5.4%
Small & Medium-Sized Enterprises	314	319	633	327	960	341	1'301	320							1.9%	-6.2%
Enterprise Customers	578	586	1'164	580	1'744	600	2'344	607							5.0%	1.2%
Wholesale	145	139	284	144	428	142	570	148							2.1%	4.2%
IT, Network & Innovation	7	8	15	7	22	10	32	9							28.6%	-10.0%
Swisscom Switzerland	2'246	2'277	4'523	2'314	6'837	2'416	9'253	2'336							4.0%	-3.3%
Fastweb	482	498	980	512	1'492	551	2'043	467							-3.1%	-15.2%
Other operating segments	93	104	197	102	299	107	406	90							-3.2%	-15.9%
Group Headquarters	0	0	0	1	1	0	1	0							n.m.	n.m.
Net revenue from external customers	2'821	2'879	5'700	2'929	8'629	3'074	11'703	2'893							2.6%	-5.9%
Goods and services purchased	(552)	(558)	(1'110)	(583)	(1'693)	(676)	(2'369)	(568)							2.9%	-16.0%
Personnel expenses	(692)	(684)	(1'376)	(655)	(2'031)	(720)	(2'751)	(756)							9.2%	5.0%
Other operating expenses	(597)	(599)	(1'196)	(620)	(1'816)	(724)	(2'540)	(609)							2.0%	-15.9%
Capitalized costs and other income	81	83	164	119	283	87	370	91							12.3%	4.6%
Operating income (EBITDA)	1'061	1'121	2'182	1'190	3'372	1'041	4'413	1'051							-0.9%	1.0%
Depreciation, amortization and impairment	(510)	(512)	(1'022)	(511)	(1'533)	(558)	(2'091)	(507)							-0.6%	-9.1%
Operating income (EBIT)	551	609	1'160	679	1'839	483	2'322	544							-1.3%	12.6%
Financial income and financial expense, net	(84)	(64)	(148)	(26)	(174)	(86)	(260)	(104)							23.8%	20.9%
Share of profit of investments in associates	3	10	13	8	21	5	26	5							66.7%	0.0%
Income before income tax expense	470	555	1'025	661	1'686	402	2'088	445							-5.3%	10.7%
Income tax expense	(97)	(122)	(219)	(118)	(337)	(45)	(382)	(94)							-3.1%	108.9%
Income from continuing operations	373	433	806	543	1'349	357	1'706	351							-5.9%	-1.7%
Income from discontinued operations	0	0	0	0	0	0	0	0							n.m.	n.m.
Net income	373	433	806	543	1'349	357	1'706	351							-5.9%	-1.7%
Net income attributable to equity holders of Swisscom AG	369	430	799	540	1'339	355	1'694	351							-4.9%	-1.1%
Net income attributable to minority interests	4	3	7	3	10	2	12	0							n.m.	-100.0%
Average number of shares outstanding (in million)	51.800	51.801	51.801	51.802	51.801	51.802	51.801	51.801							0.0%	0.0%
Earnings per share (EPS) in CHF	7.12	8.30	15.42	10.42	25.85	6.85	32.70	6.78							-4.8%	-1.0%

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Group revenue																
Residential Customers	1'241	1'263	2'504	1'294	3'798	1'364	5'162	1'291						4.0%	-5.4%	
Small & Medium-Sized Enterprises	321	329	650	333	983	348	1'331	327						1.9%	-6.0%	
Enterprise Customers	628	641	1'269	638	1'907	662	2'569	657						4.6%	-0.8%	
Wholesale	229	228	457	239	696	233	929	230						0.4%	-1.3%	
IT, Network & Innovation	31	32	63	30	93	33	126	34						9.7%	3.0%	
Intersegment elimination	(186)	(196)	(382)	(202)	(584)	(204)	(788)	(184)						-1.1%	-9.8%	
Swisscom Switzerland	2'264	2'297	4'561	2'332	6'893	2'436	9'329	2'355						4.0%	-3.3%	
Fastweb	483	499	982	513	1'495	552	2'047	468						-3.1%	-15.2%	
Other operating segments	144	168	312	172	484	181	665	144						0.0%	-20.4%	
Group Headquarters	0	1	1	0	1	1	2	0						n.m.	-100.0%	
Net revenue incl. intersegment revenue	2'891	2'965	5'856	3'017	8'873	3'170	12'043	2'967						2.6%	-6.4%	
Intersegment elimination	(70)	(86)	(156)	(88)	(244)	(96)	(340)	(74)						5.7%	-22.9%	
Net revenue from external customers	2'821	2'879	5'700	2'929	8'629	3'074	11'703	2'893						2.6%	-5.9%	
Residential Customers revenue																
2P Bundle	80	78	158	76	234	80	314	79						-1.3%	-1.3%	
3P Bundle	173	194	367	213	580	220	800	229						32.4%	4.1%	
4P Bundle	128	136	264	141	405	149	554	153						19.5%	2.7%	
Bundles	381	408	789	430	1'219	449	1'668	461						21.0%	2.7%	
Wireless access	308	313	621	325	946	330	1'276	336						9.1%	1.8%	
Wireless traffic	121	130	251	135	386	113	499	100						-17.4%	-11.5%	
Wireless VAS	5	6	11	5	16	4	20	2						-60.0%	-50.0%	
Wireless	434	449	883	465	1'348	447	1'795	438						0.9%	-2.0%	
Wireline telephony access	109	102	211	99	310	93	403	88						-19.3%	-5.4%	
Wireline telephony traffic	51	46	97	44	141	44	185	41						-19.6%	-6.8%	
Wireline telephony VAS	3	4	7	3	10	3	13	1						-66.7%	-66.7%	
Wireline telephony	163	152	315	146	461	140	601	130						-20.2%	-7.1%	
Wireline internet	73	70	143	68	211	66	277	60						-17.8%	-9.1%	
Wireline TV	22	22	44	19	63	19	82	17						-22.7%	-10.5%	
Wireline	258	244	502	233	735	225	960	207						-19.8%	-8.0%	
1P revenue	692	693	1'385	698	2'083	672	2'755	645						-6.8%	-4.0%	
Customised solutions	0	0	0	1	1	0	1	1						n.m.	n.m.	
Hardware sales own channels	60	60	120	62	182	97	279	72						20.0%	-25.8%	
Other direct sales	23	27	50	24	74	21	95	27						17.4%	28.6%	
Direct sales external customers	1'156	1'188	2'344	1'215	3'559	1'239	4'798	1'206						4.3%	-2.7%	
3rd party sales external customers	46	37	83	41	124	84	208	46						0.0%	-45.2%	
Net revenue from external customers	1'202	1'225	2'427	1'256	3'683	1'323	5'006	1'252						4.2%	-5.4%	
thereof service revenue Retail	1'073	1'101	2'174	1'128	3'302	1'121	4'423	1'106						3.1%	-1.3%	
Intersegment revenue	39	38	77	38	115	41	156	39						0.0%	-4.9%	
Net revenue Residential Customers	1'241	1'263	2'504	1'294	3'798	1'364	5'162	1'291						4.0%	-5.4%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY	QoQ
															Q1	Q1/Q4
Small & Medium-Sized Enterprises revenue																
2P Bundle	15	15	30	13	43	16	59	17							13.3%	6.3%
3P Bundle	40	44	84	50	134	46	180	46							15.0%	0.0%
4P Bundle	3	3	6	3	9	4	13	3							0.0%	-25.0%
nP Business bundle	0	0	0	0	0	1	1	3							n.m.	200.0%
Bundles	58	62	120	66	186	67	253	69							19.0%	3.0%
Wireless access	66	67	133	68	201	71	272	72							9.1%	1.4%
Wireless traffic	36	40	76	35	111	33	144	29							-19.4%	-12.1%
Wireless VAS	1	0	1	1	2	1	3	0							n.m.	-100.0%
Wireless	103	107	210	104	314	105	419	101							-1.9%	-3.8%
Wireline telephony access	52	51	103	50	153	51	204	50							-3.8%	-2.0%
Wireline telephony traffic	35	33	68	31	99	31	130	30							-14.3%	-3.2%
Wireline telephony VAS	1	0	1	1	2	0	2	0							n.m.	n.m.
Wireline telephony	88	84	172	82	254	82	336	80							-9.1%	-2.4%
Wireline internet	24	25	49	24	73	22	95	24							0.0%	9.1%
Wireline TV	1	1	2	2	4	1	5	1							0.0%	0.0%
Wireline business networks	2	1	3	1	4	2	6	1							-50.0%	-50.0%
Wireline	115	111	226	109	335	107	442	106							-7.8%	-0.9%
1P revenue	218	218	436	213	649	212	861	207							-5.0%	-2.4%
Customised solutions	4	4	8	3	11	5	16	4							0.0%	-20.0%
Hardware sales own channels	3	2	5	3	8	3	11	3							0.0%	0.0%
Other direct sales	31	33	64	42	106	54	160	37							19.4%	-31.5%
Direct sales external customers	314	319	633	327	960	341	1'301	320							1.9%	-6.2%
3rd party sales external customers	0	0	0	0	0	0	0	0							n.m.	n.m.
Net revenue from external customers	314	319	633	327	960	341	1'301	320							1.9%	-6.2%
thereof service revenue Retail	276	280	556	279	835	279	1'114	276							0.0%	-1.1%
Intersegment revenue	7	10	17	6	23	7	30	7							0.0%	0.0%
Net revenue Small & Medium-Sized Enterprises	321	329	650	333	983	348	1'331	327							1.9%	-6.0%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY	QoQ
															Q1	Q1/Q4
Enterprise Customers revenue																
Bundles	0	0	0	0	0	0	0	0							n.m.	n.m.
Wireless access	45	49	94	50	144	56	200	52							15.6%	-7.1%
Wireless traffic	88	90	178	90	268	86	354	78							-11.4%	-9.3%
Wireless VAS	2	2	4	2	6	2	8	2							0.0%	0.0%
Wireless	135	141	276	142	418	144	562	132							-2.2%	-8.3%
Wireline telephony access	32	31	63	32	95	32	127	30							-6.3%	-6.3%
Wireline telephony traffic	30	30	60	28	88	30	118	30							0.0%	0.0%
Wireline telephony VAS	1	1	2	1	3	1	4	1							0.0%	0.0%
Wireline telephony	63	62	125	61	186	63	249	61							-3.2%	-3.2%
Wireline internet	17	15	32	17	49	15	64	16							-5.9%	6.7%
Wireline business networks	63	63	126	61	187	64	251	62							-1.6%	-3.1%
Wireline	143	140	283	139	422	142	564	139							-2.8%	-2.1%
1P revenue	278	281	559	281	840	286	1'126	271							-2.5%	-5.2%
Customised solutions	245	257	502	240	742	259	1'001	257							4.9%	-0.8%
Hardware sales own channels	30	24	54	29	83	27	110	28							-6.7%	3.7%
Other direct sales	6	5	11	13	24	6	30	25							316.7%	316.7%
Direct sales external customers	559	567	1'126	563	1'689	578	2'267	581							3.9%	0.5%
3rd party sales external customers	19	19	38	17	55	22	77	26							36.8%	18.2%
Net revenue from external customers	578	586	1'164	580	1'744	600	2'344	607							5.0%	1.2%
thereof service revenue Retail	294	298	592	297	889	305	1'194	293							-0.6%	-4.1%
Intersegment revenue	50	55	105	58	163	62	225	50							0.0%	-19.4%
Net revenue Enterprise Customers	628	641	1'269	638	1'907	662	2'569	657							4.6%	-0.8%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wholesale revenue																
Direct sales external customers	0	1	1	0	1	0	1	1						n.m.	n.m.	
Termination wholesale	42	43	85	39	124	41	165	40						-4.8%	-2.4%	
Wholesale voice	24	22	46	21	67	20	87	18						-25.0%	-10.0%	
Wholesale data	22	20	42	21	63	21	84	21						-4.5%	0.0%	
Wholesale broadband	19	21	40	19	59	20	79	21						10.5%	5.0%	
Inbound roaming	35	28	63	40	103	33	136	43						22.9%	30.3%	
Other wholesale services	100	91	191	101	292	94	386	103						3.0%	9.6%	
Other 3rd party sales	3	4	7	4	11	7	18	4						33.3%	-42.9%	
3rd party sales external customers	145	138	283	144	427	142	569	147						1.4%	3.5%	
Net revenue from external customers	145	139	284	144	428	142	570	148						2.1%	4.2%	
Intersegment revenue	84	89	173	95	268	91	359	82						-2.4%	-9.9%	
Net revenue Wholesale	229	228	457	239	696	233	929	230						0.4%	-1.3%	
IT, Network & Innovation revenue																
Other direct sales (facility management)	7	8	15	7	22	10	32	9						28.6%	-10.0%	
Net revenue from external customers	7	8	15	7	22	10	32	9						28.6%	-10.0%	
Intersegment revenue	24	24	48	23	71	23	94	25						4.2%	8.7%	
Net revenue IT, Network & Innovation	31	32	63	30	93	33	126	34						9.7%	3.0%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Swisscom Switzerland revenue																
2P Bundle	94	93	187	90	277	97	374	95						1.1%	-2.1%	
3P Bundle	214	238	452	262	714	266	980	275						28.5%	3.4%	
4P Bundle	131	139	270	144	414	152	566	157						19.8%	3.3%	
nP Business bundle	0	0	0	0	0	1	1	3						n.m.	200.0%	
Bundles	439	470	909	496	1'405	516	1'921	530						20.7%	2.7%	
Wireless access	419	428	847	445	1'292	456	1'748	459						9.5%	0.7%	
Wireless traffic	246	259	505	258	763	233	996	208						-15.4%	-10.7%	
Wireless VAS	8	8	16	8	24	8	32	4						-50.0%	-50.0%	
Wireless	673	695	1'368	711	2'079	697	2'776	671						-0.3%	-3.7%	
Wireline telephony access	193	185	378	180	558	175	733	169						-12.4%	-3.4%	
Wireline telephony traffic	116	108	224	104	328	105	433	100						-13.8%	-4.8%	
Wireline telephony VAS	5	5	10	5	15	5	20	2						-60.0%	-60.0%	
Wireline telephony	314	298	612	289	901	285	1'186	271						-13.7%	-4.9%	
Wireline internet	113	112	225	108	333	105	438	100						-11.5%	-4.8%	
Wireline TV	23	23	46	21	67	19	86	18						-21.7%	-5.3%	
Wireline business networks	65	64	129	63	192	65	257	63						-3.1%	-3.1%	
Wireline	515	497	1'012	481	1'493	474	1'967	452						-12.2%	-4.6%	
1P revenue	1'188	1'192	2'380	1'192	3'572	1'171	4'743	1'123						-5.5%	-4.1%	
Customised solutions	249	261	510	245	755	263	1'018	261						4.8%	-0.8%	
Hardware sales own channels	93	85	178	95	273	127	400	102						9.7%	-19.7%	
Other direct sales	67	76	143	84	227	91	318	101						50.7%	11.0%	
Direct sales external customers	2'036	2'084	4'120	2'112	6'232	2'168	8'400	2'117						4.0%	-2.4%	
Termination wholesale	42	43	85	39	124	41	165	40						-4.8%	-2.4%	
Wholesale voice	26	25	51	22	73	23	96	22						-15.4%	-4.3%	
Wholesale data	22	20	42	21	63	21	84	21						-4.5%	0.0%	
Wholesale broadband	19	21	40	19	59	20	79	21						10.5%	5.0%	
Inbound roaming	35	28	63	40	103	33	136	43						22.9%	30.3%	
Other wholesale services	102	94	196	102	298	97	395	107						4.9%	10.3%	
Hardware sales 3rd party channels	45	36	81	37	118	71	189	46						2.2%	-35.2%	
Other 3rd party sales	21	20	41	24	65	39	104	26						23.8%	-33.3%	
3rd party sales external customers	210	193	403	202	605	248	853	219						4.3%	-11.7%	
Net revenue from external customers	2'246	2'277	4'523	2'314	6'837	2'416	9'253	2'336						4.0%	-3.3%	
thereof service revenue Retail	1'643	1'679	3'322	1'704	5'026	1'706	6'732	1'675						1.9%	-1.8%	
1P access & bundle revenue in % of service revenue Retail	76%	76%	76%	77%	77%	78%	77%	80%						4.9%	2.1%	
Intersegment revenue	18	20	38	18	56	20	76	19						5.6%	-5.0%	
Net revenue Swisscom Switzerland	2'264	2'297	4'561	2'332	6'893	2'436	9'329	2'355						4.0%	-3.3%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Fastweb revenue																
Consumer	229	229	458	226	684	230	914	210						-8.3%	-8.7%	
Enterprise	216	229	445	244	689	268	957	208						-3.7%	-22.4%	
Wholesale	37	40	77	42	119	53	172	49						32.4%	-7.5%	
thereof hubbing	9	9	18	7	25	9	34	8						-11.1%	-11.1%	
Other revenue	0	0	0	0	0	0	0	0						n.m.	n.m.	
Net revenue from external customers	482	498	980	512	1'492	551	2'043	467						-3.1%	-15.2%	
Intersegment revenue	1	1	2	1	3	1	4	1						0.0%	0.0%	
Net revenue Fastweb	483	499	982	513	1'495	552	2'047	468						-3.1%	-15.2%	
thereof net revenue excluding hubbing	474	490	964	506	1'470	543	2'013	460						-3.0%	-15.3%	
Other operating segments revenue																
Net revenue from external customers (Group Related Businesses)	93	104	197	102	299	107	406	90						-3.2%	-15.9%	
Intersegment revenue	51	64	115	70	185	74	259	54						5.9%	-27.0%	
Net revenue other operating segments	144	168	312	172	484	181	665	144						0.0%	-20.4%	
Group Headquarters revenue																
Group Headquarters revenue	0	0	0	1	1	0	1	0						n.m.	n.m.	
Intersegment revenue	0	1	1	(1)	0	1	1	0						n.m.	-100.0%	
Net revenue Group Headquarters	0	1	1	0	1	1	2	0						n.m.	-100.0%	
Group OPEX																
Residential Customers	(531)	(547)	(1'078)	(563)	(1'641)	(676)	(2'317)	(561)						5.6%	-17.0%	
Small & Medium-Sized Enterprises	(95)	(96)	(191)	(100)	(291)	(125)	(416)	(110)						15.8%	-12.0%	
Enterprise Customers	(405)	(408)	(813)	(395)	(1'208)	(419)	(1'627)	(438)						8.1%	4.5%	
Wholesale	(134)	(136)	(270)	(141)	(411)	(137)	(548)	(129)						-3.7%	-5.8%	
IT, Network & Innovation	(345)	(338)	(683)	(300)	(983)	(390)	(1'373)	(346)						0.3%	-11.3%	
Intersegment elimination	186	196	382	203	585	202	787	184						-1.1%	-8.9%	
Swisscom Switzerland	(1'324)	(1'329)	(2'653)	(1'296)	(3'949)	(1'545)	(5'494)	(1'400)						5.7%	-9.4%	
Fastweb	(351)	(344)	(695)	(350)	(1'045)	(377)	(1'422)	(338)						-3.7%	-10.3%	
Other operating segments	(122)	(135)	(257)	(141)	(398)	(164)	(562)	(128)						4.9%	-22.0%	
Group Headquarters	(25)	(32)	(57)	(28)	(85)	(40)	(125)	(29)						16.0%	-27.5%	
Reconciliation pension cost	(2)	2	0	(4)	(4)	4	0	(17)						750.0%	n.m.	
Intersegment elimination	64	80	144	80	224	89	313	70						9.4%	-21.3%	
Group OPEX	(1'760)	(1'758)	(3'518)	(1'739)	(5'257)	(2'033)	(7'290)	(1'842)						4.7%	-9.4%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
EBITDA																
Residential Customers (Contribution margin 2)	710	716	1'426	731	2'157	688	2'845	730							2.8%	6.1%
Small & Medium-Sized Enterprises (Contribution margin 2)	226	233	459	233	692	223	915	217							-4.0%	-2.7%
Enterprise Customers (Contribution margin 2)	223	233	456	243	699	243	942	219							-1.8%	-9.9%
Wholesale (Contribution margin 2)	95	92	187	98	285	96	381	101							6.3%	5.2%
IT, Network & Innovation (Contribution margin 2)	(314)	(306)	(620)	(270)	(890)	(357)	(1'247)	(312)							-0.6%	-12.6%
Intersegment elimination	0	0	0	1	1	(2)	(1)	0							n.m.	-100.0%
Swisscom Switzerland (EBITDA)	940	968	1'908	1'036	2'944	891	3'835	955							1.6%	7.2%
Fastweb	132	155	287	163	450	175	625	130							-1.5%	-25.7%
Other operating segments	22	33	55	31	86	17	103	16							-27.3%	-5.9%
Group Headquarters	(25)	(31)	(56)	(28)	(84)	(39)	(123)	(29)							16.0%	-25.6%
Reconciliation pension cost	(2)	2	0	(4)	(4)	4	0	(17)							750.0%	n.m.
Intersegment elimination	(6)	(6)	(12)	(8)	(20)	(7)	(27)	(4)							-33.3%	-42.9%
Group EBITDA	1'061	1'121	2'182	1'190	3'372	1'041	4'413	1'051							-0.9%	1.0%
EBITDA/Contribution margin 2 in % of net revenue																
Residential Customers	57.2%	56.7%	56.9%	56.5%	56.8%	50.4%	55.1%	56.5%								
Small & Medium-Sized Enterprises	70.4%	70.8%	70.6%	70.0%	70.4%	64.1%	68.7%	66.4%								
Enterprise Customers	35.5%	36.3%	35.9%	38.1%	36.7%	36.7%	36.7%	33.3%								
Wholesale	41.5%	40.4%	40.9%	41.0%	40.9%	41.2%	41.0%	43.9%								
IT, Network & Innovation	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Swisscom Switzerland	41.5%	42.1%	41.8%	44.4%	42.7%	36.6%	41.1%	40.6%								
Fastweb	27.3%	31.1%	29.2%	31.8%	30.1%	31.7%	30.5%	27.8%								
Other operating segments	15.3%	19.6%	17.6%	18.0%	17.8%	9.4%	15.5%	11.1%								
Group Headquarters	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Group EBITDA in % of net revenue	37.6%	38.9%	38.3%	40.6%	39.1%	33.9%	37.7%	36.3%								
Depreciation, amortization and impairment																
Residential Customers	(28)	(28)	(56)	(30)	(86)	(28)	(114)	(33)							17.9%	17.9%
Small & Medium-Sized Enterprises	(3)	(3)	(6)	(3)	(9)	(12)	(21)	(9)							200.0%	-25.0%
Enterprise Customers	(23)	(20)	(43)	(21)	(64)	(24)	(88)	(21)							-8.7%	-12.5%
Wholesale	0	0	0	0	0	0	0	0							n.m.	n.m.
IT, Network & Innovation	(253)	(264)	(517)	(267)	(784)	(279)	(1'063)	(267)							5.5%	-4.3%
Intersegment elimination	(1)	0	(1)	0	(1)	1	0	(1)							0.0%	n.m.
Swisscom Switzerland	(308)	(315)	(623)	(321)	(944)	(342)	(1'286)	(331)							7.5%	-3.2%
Fastweb	(189)	(182)	(371)	(176)	(547)	(197)	(744)	(160)							-15.3%	-18.8%
Other operating segments	(14)	(15)	(29)	(14)	(43)	(18)	(61)	(17)							21.4%	-5.6%
Group Headquarters	(1)	(1)	(2)	(1)	(3)	(2)	(5)	0							n.m.	-100.0%
Intersegment elimination	2	1	3	1	4	1	5	1							-50.0%	0.0%
Depreciation, amortization and impairment	(510)	(512)	(1'022)	(511)	(1'533)	(558)	(2'091)	(507)							-0.6%	-9.1%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Operating income (EBIT)																
Residential Customers (segment result)	682	688	1'370	701	2'071	660	2'731	697							2.2%	5.6%
Small & Medium-Sized Enterprises (segment result)	223	230	453	230	683	211	894	208							-6.7%	-1.4%
Enterprise Customers (segment result)	200	213	413	222	635	219	854	198							-1.0%	-9.6%
Wholesale (segment result)	95	92	187	98	285	96	381	101							6.3%	5.2%
IT, Network & Innovation (segment result)	(567)	(570)	(1'137)	(537)	(1'674)	(636)	(2'310)	(579)							2.1%	-9.0%
Intersegment elimination	(1)	0	(1)	1	0	(1)	(1)	(1)							0.0%	0.0%
Swisscom Switzerland (EBIT)	632	653	1'285	715	2'000	549	2'549	624							-1.3%	13.7%
Fastweb	(57)	(27)	(84)	(13)	(97)	(22)	(119)	(30)							-47.4%	36.4%
Other operating segments	8	18	26	17	43	(1)	42	(1)							n.m.	0.0%
Group Headquarters	(26)	(32)	(58)	(29)	(87)	(41)	(128)	(29)							11.5%	-29.3%
Reconciliation pension cost	(2)	2	0	(4)	(4)	4	0	(17)							750.0%	n.m.
Intersegment elimination	(4)	(5)	(9)	(7)	(16)	(6)	(22)	(3)							-25.0%	-50.0%
Group EBIT	551	609	1'160	679	1'839	483	2'322	544							-1.3%	12.6%
EBIT/Segment result in % of net revenue																
Residential Customers	55.0%	54.5%	54.7%	54.2%	54.5%	48.4%	52.9%	54.0%								
Small & Medium-Sized Enterprises	69.5%	69.9%	69.7%	69.1%	69.5%	60.6%	67.2%	63.6%								
Enterprise Customers	31.8%	33.2%	32.5%	34.8%	33.3%	33.1%	33.2%	30.1%								
Wholesale	41.5%	40.4%	40.9%	41.0%	40.9%	41.2%	41.0%	43.9%								
IT, Network & Innovation	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Swisscom Switzerland	27.9%	28.4%	28.2%	30.7%	29.0%	22.5%	27.3%	26.5%								
Fastweb	-11.8%	-5.4%	-8.6%	-2.5%	-6.5%	-4.0%	-5.8%	-6.4%								
Other operating segments	5.6%	10.7%	8.3%	9.9%	8.9%	-0.6%	6.3%	-0.7%								
Group Headquarters	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Group EBIT in % of net revenue	19.5%	21.2%	20.4%	23.2%	21.3%	15.7%	19.8%	18.8%								
CAPEX																
Residential Customers	34	38	72	37	109	52	161	37							8.8%	-28.8%
Small & Medium-Sized Enterprises	8	9	17	8	25	12	37	10							25.0%	-16.7%
Enterprise Customers	30	43	73	49	122	30	152	36							20.0%	20.0%
Wholesale	0	0	0	0	0	0	0	0							n.m.	n.m.
IT, Network & Innovation	274	333	607	375	982	412	1'394	305							11.3%	-26.0%
Intersegment elimination	0	0	0	1	1	(1)	0	0							n.m.	-100.0%
Swisscom Switzerland	346	423	769	470	1'239	505	1'744	388							12.1%	-23.2%
Fastweb	173	173	346	148	494	188	682	160							-7.5%	-14.9%
Other operating segments	5	9	14	1	15	23	38	6							20.0%	-73.9%
Group Headquarters	0	0	0	0	0	0	0	0							n.m.	n.m.
Intersegment elimination	(5)	(7)	(12)	(9)	(21)	(7)	(28)	(5)							0.0%	-28.6%
Group CAPEX	519	598	1'117	610	1'727	709	2'436	549							5.8%	-22.6%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY	QoQ
															Q1	Q1/Q4
Number of employees (End of period)																
Residential Customers	4'818		4'832		4'878		4'898	4'877							1.2%	-0.4%
Small & Medium-Sized Enterprises	1'053		1'048		1'530		1'530	1'537							46.0%	0.5%
Enterprise Customers	4'764		4'775		4'808		4'834	5'308							11.4%	9.8%
Wholesale	111		110		110		111	113							1.8%	1.8%
IT, Network & Innovation	4'916		4'996		5'049		5'072	5'129							4.3%	1.1%
Swisscom Switzerland	15'662		15'761		16'375		16'445	16'964							8.3%	3.2%
Fastweb	2'362		2'373		2'378		2'391	2'373							0.5%	-0.8%
Other operating segments	1'731		1'768		1'994		1'962	1'940							12.1%	-1.1%
Group Headquarters	326		326		328		327	322							-1.2%	-1.5%
Group Number of employees (End of period)	20'081		20'228		21'075		21'125	21'599							7.6%	2.2%

Remarks:

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OPEX Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
OPEX Swisscom Switzerland																
Goods and services purchased	(411)	(407)	(818)	(429)	(1'247)	(527)	(1'774)	(435)							5.8%	-17.5%
Personnel expenses	(561)	(563)	(1'124)	(531)	(1'655)	(584)	(2'239)	(614)							9.4%	5.1%
Other operating expenses	(374)	(380)	(754)	(392)	(1'146)	(450)	(1'596)	(385)							2.9%	-14.4%
Intersegment expenses	(39)	(43)	(82)	(43)	(125)	(43)	(168)	(38)							-2.6%	-11.6%
./. Capitalized costs and other income	61	64	125	99	224	59	283	72							18.0%	22.0%
Total OPEX Swisscom Switzerland	(1'324)	(1'329)	(2'653)	(1'296)	(3'949)	(1'545)	(5'494)	(1'400)							5.7%	-9.4%
OPEX Fastweb																
Goods and services purchased	(130)	(136)	(266)	(144)	(410)	(136)	(546)	(123)							-5.4%	-9.6%
Personnel expenses	(58)	(52)	(110)	(47)	(157)	(59)	(216)	(48)							-17.2%	-18.6%
Other operating expenses	(176)	(167)	(343)	(170)	(513)	(198)	(711)	(177)							0.6%	-10.6%
Intersegment expenses	0	(1)	(1)	0	(1)	0	(1)	0							n.m.	n.m.
./. Capitalized costs and other income	13	12	25	11	36	16	52	10							-23.1%	-37.5%
Total OPEX Fastweb	(351)	(344)	(695)	(350)	(1'045)	(377)	(1'422)	(338)							-3.7%	-10.3%
OPEX Other operating segments																
Goods and services purchased	(11)	(14)	(25)	(11)	(36)	(13)	(49)	(10)							-9.1%	-23.1%
Personnel expenses	(52)	(50)	(102)	(53)	(155)	(61)	(216)	(57)							9.6%	-6.6%
Other operating expenses	(51)	(61)	(112)	(68)	(180)	(83)	(263)	(54)							5.9%	-34.9%
Intersegment expenses	(10)	(11)	(21)	(11)	(32)	(11)	(43)	(10)							0.0%	-9.1%
./. Capitalized costs and other income	2	1	3	2	5	4	9	3							50.0%	-25.0%
Total OPEX Other operating segments	(122)	(135)	(257)	(141)	(398)	(164)	(562)	(128)							4.9%	-22.0%
OPEX Group Headquarters																
Goods and services purchased	0	0	0	0	0	0	0	0							n.m.	n.m.
Personnel expenses	(21)	(24)	(45)	(21)	(66)	(24)	(90)	(22)							4.8%	-8.3%
Other operating expenses	(12)	(13)	(25)	(13)	(38)	(22)	(60)	(14)							16.7%	-36.4%
Intersegment expenses	(10)	(10)	(20)	(10)	(30)	(10)	(40)	(9)							-10.0%	-10.0%
./. Capitalized costs and other income	18	15	33	16	49	16	65	16							-11.1%	0.0%
Total OPEX Group Headquarters	(25)	(32)	(57)	(28)	(85)	(40)	(125)	(29)							16.0%	-27.5%

Remarks:

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SCS Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Residential Customers																
Net revenue (incl. intersegment revenue)	1'241	1'263	2'504	1'294	3'798	1'364	5'162	1'291							4.0%	-5.4%
Outpayments	(47)	(51)	(98)	(55)	(153)	(50)	(203)	(46)							-2.1%	-8.0%
Subscriber acquisition and retention costs (1)	(84)	(96)	(180)	(106)	(286)	(136)	(422)	(91)							8.3%	-33.1%
Other costs of goods and services purchased	(156)	(151)	(307)	(157)	(464)	(227)	(691)	(174)							11.5%	-23.3%
Direct costs (incl. intersegment direct costs)	(287)	(298)	(585)	(318)	(903)	(413)	(1'316)	(311)							8.4%	-24.7%
Contribution margin 1	954	965	1'919	976	2'895	951	3'846	980							2.7%	3.0%
Contribution margin 1 in % of net revenue	76.9%	76.4%	76.6%	75.4%	76.2%	69.7%	74.5%	75.9%								
Personnel expenses	(131)	(130)	(261)	(126)	(387)	(128)	(515)	(134)							2.3%	4.7%
Other operating expenses (2)	(121)	(125)	(246)	(126)	(372)	(144)	(516)	(124)							2.5%	-13.9%
Indirect costs (incl. intersegment indirect costs)	(252)	(255)	(507)	(252)	(759)	(272)	(1'031)	(258)							2.4%	-5.1%
./. Capitalized costs and other income	8	6	14	7	21	9	30	8							0.0%	-11.1%
Contribution margin 2	710	716	1'426	731	2'157	688	2'845	730							2.8%	6.1%
Contribution margin 2 in % of net revenue	57.2%	56.7%	56.9%	56.5%	56.8%	50.4%	55.1%	56.5%								
CAPEX	34	38	72	37	109	52	161	37							8.8%	-28.8%
Number of employees (FTE)	4'818		4'832		4'878	52	4'898	4'877							1.2%	-0.4%
Small & Medium-Sized Enterprises																
Net revenue (incl. intersegment revenue)	321	329	650	333	983	348	1'331	327							1.9%	-6.0%
Outpayments	(14)	(15)	(29)	(16)	(45)	(16)	(61)	(14)							0.0%	-12.5%
Subscriber acquisition and retention costs (1)	(26)	(26)	(52)	(23)	(75)	(24)	(99)	(19)							-26.9%	-20.8%
Other costs of goods and services purchased	(9)	(8)	(17)	(12)	(29)	(11)	(40)	(9)							0.0%	-18.2%
Direct costs (incl. intersegment direct costs)	(49)	(49)	(98)	(51)	(149)	(51)	(200)	(42)							-14.3%	-17.6%
Contribution margin 1	272	280	552	282	834	297	1'131	285							4.8%	-4.0%
Contribution margin 1 in % of net revenue	84.7%	85.1%	84.9%	84.7%	84.8%	85.3%	85.0%	87.2%								
Personnel expenses	(33)	(34)	(67)	(35)	(102)	(50)	(152)	(49)							48.5%	-2.0%
Other operating expenses (2)	(17)	(17)	(34)	(17)	(51)	(28)	(79)	(22)							29.4%	-21.4%
Indirect costs (incl. intersegment indirect costs)	(50)	(51)	(101)	(52)	(153)	(78)	(231)	(71)							42.0%	-9.0%
./. Capitalized costs and other income	4	4	8	3	11	4	15	3							-25.0%	-25.0%
Contribution margin 2	226	233	459	233	692	223	915	217							-4.0%	-2.7%
Contribution margin 2 in % of net revenue	70.4%	70.8%	70.6%	70.0%	70.4%	64.1%	68.7%	66.4%								
CAPEX	8	9	17	8	25	12	37	10							25.0%	-16.7%
Number of employees (FTE)	1'053		1'048		1'530		1'530	1'537							46.0%	0.5%

SCS Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Enterprise Customers																
Net revenue (incl. intersegment revenue)	628	641	1'269	638	1'907	662	2'569	657							4.6%	-0.8%
Outpayments	(35)	(35)	(70)	(35)	(105)	(36)	(141)	(34)							-2.9%	-5.6%
Subscriber acquisition and retention costs (1)	(8)	(8)	(16)	(6)	(22)	(9)	(31)	(7)							-12.5%	-22.2%
Other costs of goods and services purchased	(98)	(88)	(186)	(90)	(276)	(95)	(371)	(100)							2.0%	5.3%
Direct costs (incl. intersegment direct costs)	(141)	(131)	(272)	(131)	(403)	(140)	(543)	(141)							0.0%	0.7%
Contribution margin 1	487	510	997	507	1'504	522	2'026	516							6.0%	-1.1%
Contribution margin 1 in % of net revenue	77.5%	79.6%	78.6%	79.5%	78.9%	78.9%	78.9%	78.5%								
Personnel expenses	(192)	(195)	(387)	(178)	(565)	(189)	(754)	(215)							12.0%	13.8%
Other operating expenses (2)	(91)	(97)	(188)	(102)	(290)	(107)	(397)	(99)							8.8%	-7.5%
Indirect costs (incl. intersegment indirect costs)	(283)	(292)	(575)	(280)	(855)	(296)	(1'151)	(314)							11.0%	6.1%
./. Capitalized costs and other income	19	15	34	16	50	17	67	17							-10.5%	0.0%
Contribution margin 2	223	233	456	243	699	243	942	219							-1.8%	-9.9%
Contribution margin 2 in % of net revenue	35.5%	36.3%	35.9%	38.1%	36.7%	36.7%	36.7%	33.3%								
CAPEX	30	43	73	49	122	30	152	36							20.0%	20.0%
Number of employees (FTE)	4'764		4'775		4'808		4'834	5'308							11.4%	9.8%
Wholesale																
Net revenue (incl. intersegment revenue)	229	228	457	239	696	233	929	230							0.4%	-1.3%
Outpayments	(128)	(132)	(260)	(135)	(395)	(131)	(526)	(123)							-3.9%	-6.1%
Subscriber acquisition and retention costs (1)	0	0	0	0	0	0	0	0							n.m.	n.m.
Other costs of goods and services purchased	0	(1)	(1)	(1)	(2)	(1)	(3)	(1)							n.m.	0.0%
Direct costs (incl. intersegment direct costs)	(128)	(133)	(261)	(136)	(397)	(132)	(529)	(124)							-3.1%	-6.1%
Contribution margin 1	101	95	196	103	299	101	400	106							5.0%	5.0%
Contribution margin 1 in % of net revenue	44.1%	41.7%	42.9%	43.1%	43.0%	43.3%	43.1%	46.1%								
Personnel expenses	(5)	(5)	(10)	(4)	(14)	(5)	(19)	(5)							0.0%	0.0%
Other operating expenses (2)	(1)	1	0	(1)	(1)	0	(1)	0							n.m.	n.m.
Indirect costs (incl. intersegment indirect costs)	(6)	(4)	(10)	(5)	(15)	(5)	(20)	(5)							-16.7%	0.0%
./. Capitalized costs and other income	0	1	1	0	1	0	1	0							n.m.	n.m.
Contribution margin 2	95	92	187	98	285	96	381	101							6.3%	5.2%
Contribution margin 2 in % of net revenue	41.5%	40.4%	40.9%	41.0%	40.9%	41.2%	41.0%	43.9%								
CAPEX	0	0	0	0	0	0	0	0							n.m.	n.m.
Number of employees (FTE)	111		110		110		111	113							1.8%	1.8%

SCS Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
IT, Network & Innovation																
Net revenue (incl. intersegment revenue)	31	32	63	30	93	33	126	34							9.7%	3.0%
Direct costs (incl. intersegment direct costs)	0	0	0	0	0	0	0	0							n.m.	n.m.
Contribution margin 1	31	32	63	30	93	33	126	34							9.7%	3.0%
Contribution margin 1 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Personnel expenses	(207)	(206)	(413)	(196)	(609)	(220)	(829)	(218)							5.3%	-0.9%
Rent	(46)	(45)	(91)	(49)	(140)	(46)	(186)	(49)							6.5%	6.5%
Maintenance	(46)	(48)	(94)	(50)	(144)	(58)	(202)	(42)							-8.7%	-27.6%
IT expenses	(50)	(54)	(104)	(54)	(158)	(59)	(217)	(56)							12.0%	-5.1%
Other expenses	(79)	(77)	(156)	(76)	(232)	(93)	(325)	(82)							3.8%	-11.8%
Other operating expenses	(221)	(224)	(445)	(229)	(674)	(256)	(930)	(229)							3.6%	-10.5%
Indirect costs (incl. intersegment indirect costs)	(428)	(430)	(858)	(425)	(1'283)	(476)	(1'759)	(447)							4.4%	-6.1%
./. Capitalized costs and other income	83	92	175	125	300	86	386	101							21.7%	17.4%
Contribution margin 2	(314)	(306)	(620)	(270)	(890)	(357)	(1'247)	(312)							-0.6%	-12.6%
Contribution margin 2 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
CAPEX	274	333	607	375	982	412	1'394	305							11.3%	-26.0%
Number of employees (FTE)	4'916		4'996		5'049		5'072	5'129							4.3%	1.1%
Swisscom Switzerland																
Net revenue (incl. intersegment revenue)	2'264	2'297	4'561	2'332	6'893	2'436	9'329	2'355							4.0%	-3.3%
Outpayments	(102)	(105)	(207)	(113)	(320)	(104)	(424)	(99)							-2.9%	-4.8%
Subscriber acquisition and retention costs (1)	(111)	(122)	(233)	(129)	(362)	(158)	(520)	(109)							-1.8%	-31.0%
Other costs of goods and services purchased	(254)	(240)	(494)	(248)	(742)	(327)	(1'069)	(275)							8.3%	-15.9%
Direct costs (incl. intercompany direct costs)	(467)	(467)	(934)	(490)	(1'424)	(589)	(2'013)	(483)							3.4%	-18.0%
Contribution margin 1	1'797	1'830	3'627	1'842	5'469	1'847	7'316	1'872							4.2%	1.4%
Contribution margin 1 in % of net revenue	79.4%	79.7%	79.5%	79.0%	79.3%	75.8%	78.4%	79.5%								
Personnel expenses	(568)	(570)	(1'138)	(539)	(1'677)	(590)	(2'267)	(621)							9.3%	5.3%
Other operating expenses (2)	(350)	(356)	(706)	(366)	(1'072)	(425)	(1'497)	(368)							5.1%	-13.4%
Indirect costs (incl. intersegment indirect costs)	(918)	(926)	(1'844)	(905)	(2'749)	(1'015)	(3'764)	(989)							7.7%	-2.6%
./. Capitalized costs and other income	61	64	125	99	224	59	283	72							18.0%	22.0%
Contribution margin 2	940	968	1'908	1'036	2'944	891	3'835	955							1.6%	7.2%
Contribution margin 2 in % of net revenue	41.5%	42.1%	41.8%	44.4%	42.7%	36.6%	41.1%	40.6%								
CAPEX	346	423	769	470	1'239	505	1'744	388							12.1%	-23.2%
Number of employees (FTE)	15'662		15'761		16'375		16'445	16'964							8.3%	3.2%

(1) Subscriber acquisition and retention costs include subsidies and dealer commissions

(2) Other operating expenses excluding dealer commissions

Remarks:

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Operating Free Cash Flow

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Operating income (EBITDA)	1'061	1'121	2'182	1'190	3'372	1'041	4'413	1'051							-0.9%	1.0%
Changes in operating assets and liabilities and other payments or receipts from operating activities	(210)	(41)	(251)	9	(242)	53	(189)	(170)							-19.0%	n.m.
Capital expenditure	(519)	(598)	(1'117)	(610)	(1'727)	(709)	(2'436)	(549)							5.8%	-22.6%
Proceeds from sale of assets	2	30	32	51	83	5	88	12							500.0%	140.0%
Operating free cash flow before minority interests	334	512	846	640	1'486	390	1'876	344							3.0%	-11.8%
Dividends paid to minority interests	0	(16)	(16)	0	(16)	0	(16)	0							n.m.	n.m.
Operating free cash flow	334	496	830	640	1'470	390	1'860	344							3.0%	-11.8%

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Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wireless ARPU (in CHF)																
ARPU MO Postpaid	56	57	57	58	57	57	57	55						-1.8%	-3.5%	
ARPU MO Prepaid	7	7	7	8	7	7	7	6						-14.3%	-14.3%	
Blended wireless ARPU MO single subscriptions	38	39	38	39	39	38	39	37						-2.6%	-2.6%	
thereof ARPU Base Fee	23	24	24	25	24	25	24	25						8.7%	0.0%	
Blended wireless ARPU single subscriptions	39	41	40	41	40	40	40	38						-2.6%	-5.0%	
ARPU Infinity	84	85	85	85	85	85	85	84						0.0%	-1.2%	
Wireless cancellation rate (annualised, in %)																
Average quarterly wireless cancellation rate		11.0%		12.6%		11.8%										
Wireless cancellation rate cumulated	12.4%		11.7%		12.0%		12.0%	11.7%								
Wireless traffic data domestic (in million MB)																
Traffic data domestic	9'451	10'928	20'379	13'189	33'568	16'290	49'858	19'010						101.1%	16.7%	
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	773		745		718		681	650						-15.9%	-4.6%	
Broadband lines in bundle products	1'060		1'110		1'154		1'209	1'258						18.7%	4.1%	
Broadband lines	1'833		1'855		1'872		1'890	1'908						4.1%	1.0%	
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	36	36	36	35	36	36	36	35						-2.8%	-2.8%	
Voice access lines (in thousands)																
Wireline Voice access lines in single products	2'007		1'948		1'902		1'840	1'763						-12.2%	-4.2%	
Wireline Voice access lines in bundle products	849		882		909		938	972						14.5%	3.6%	
Voice access lines	2'856		2'830		2'811		2'778	2'735						-4.2%	-1.5%	
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	52	51	51	51	51	52	51	52						0.0%	0.0%	
TV customers (in thousands)																
TV customers in single products	271		259		246		218	200						-26.2%	-8.3%	
TV customers in bundle products	781		832		879		947	1'001						28.2%	5.7%	
TV customers	1'052		1'091		1'125		1'165	1'201						14.2%	3.1%	
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	16	16	16	15	16	15	16	15						-6.3%	0.0%	

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wholesale																
Wholesale lines (in thousands)																
Full access lines	241		228		204		180	162							-32.8%	-10.0%
Wholesale broadband lines	221		224		241		262	278							25.8%	6.1%
Operational data Residential Customers																
Product view (in thousands)																
Wireless customers in single products	4'357		4'353		4'354		4'349	4'326							-0.7%	-0.5%
Wireless customers in bundles	367		386		403		423	438							19.3%	3.5%
Wireless customers	4'724		4'739		4'757		4'772	4'764							0.8%	-0.2%
Broadband lines in single products	622		596		571		534	504							-19.0%	-5.6%
Broadband lines in bundles	956		999		1'038		1'089	1'134							18.6%	4.1%
Broadband lines	1'578		1'595		1'609		1'623	1'638							3.8%	0.9%
Wireline voice access lines in single products	1'347		1'297		1'246		1'189	1'128							-16.3%	-5.1%
Wireline voice access lines in bundles	750		777		800		825	851							13.5%	3.2%
Wireline voice access lines	2'097		2'074		2'046		2'014	1'979							-5.6%	-1.7%
TV customers in single products	256		243		230		204	187							-27.0%	-8.3%
TV customers in bundles	761		811		857		922	973							27.9%	5.5%
TV customers	1'017		1'054		1'087		1'126	1'160							14.1%	3.0%
Total number of underlying products	9'416		9'462		9'499		9'535	9'541							1.3%	0.1%
Bundle products																
Bundle subscription (in thousands)																
2Play bundle subscriptions	245		250		255		258	257							4.9%	-0.4%
3Play bundle subscriptions	497		523		546		581	615							23.7%	5.9%
4Play bundle subscriptions	214		226		237		250	261							22.0%	4.4%
nPlay business bundle subscriptions	0		0		0		0	1							n.m.	n.m.
Total bundle subscriptions	956		999		1'038		1'089	1'134							18.6%	4.1%
Bundle ARPU (in CHF)																
Blended ARPU 2Play bundle	107	109	108	105	108	105	107	107							0.0%	1.9%
Blended ARPU 3Play bundle	121	127	124	127	126	132	127	135							11.6%	2.3%
Blended ARPU 4Play bundle	205	206	206	207	209	204	205	207							1.0%	1.5%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers prepaid	2'173		2'165		2'165		2'163	2'149							-1.1%	-0.6%
Wireless customers postpaid	2'184		2'188		2'189		2'186	2'177							-0.3%	-0.4%
Wireless customers in single products	4'357		4'353		4'354		4'349	4'326							-0.7%	-0.5%
Wireless customers in bundles	367		386		403		423	438							19.3%	3.5%
Wireless customers	4'724		4'739		4'757		4'772	4'764							0.8%	-0.2%
Wireless ARPU (in CHF)																
ARPU MO Postpaid	60	62	61	64	62	62	62	61							1.7%	-1.6%
ARPU MO Prepaid	7	7	7	8	7	7	7	6							-14.3%	-14.3%
Blended wireless ARPU MO single subscriptions	33	35	34	36	35	34	35	34							3.0%	0.0%
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	622		596		571		534	504							-19.0%	-5.6%
Broadbandlines in bundle products	956		999		1'038		1'089	1'134							18.6%	4.1%
Broadband lines	1'578		1'595		1'609		1'623	1'638							3.8%	0.9%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	35	35	35	35	35	34	35	34							-2.9%	0.0%
Voice access lines (in thousands)																
Wireline Voice access lines in single products	1'347		1'297		1'246		1'189	1'128							-16.3%	-5.1%
Wireline Voice access lines in bundle products	750		777		800		825	851							13.5%	3.2%
Voice access lines	2'097		2'074		2'046		2'014	1'979							-5.6%	-1.7%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	39	38	39	38	39	39	39	37							-5.1%	-5.1%
TV customers (in thousands)																
TV customers in single products	256		243		230		204	187							-27.0%	-8.3%
TV customers in bundle products	761		811		857		922	973							27.9%	5.5%
TV customers	1'017		1'054		1'087		1'126	1'160							14.1%	3.0%
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	16	16	16	15	16	15	15	14							-12.5%	-6.7%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Operational data Small & Medium-Sized Enterprises																
Product view (in thousands)																
Wireless customers in single products	511		510		512		513	503							-1.6%	-1.9%
Wireless customers in bundles	77		81		81		82	93							20.8%	13.4%
Wireless customers	588		591		593		595	596							1.4%	0.2%
Broadband lines in single products	114		111		109		109	108							-5.3%	-0.9%
Broadband lines in bundles	104		111		116		120	124							19.2%	3.3%
Broadband lines	218		222		225		229	232							6.4%	1.3%
Wireline voice access lines in single products	416		408		402		396	385							-7.5%	-2.8%
Wireline voice access lines in bundles	99		105		109		113	121							22.2%	7.1%
Wireline voice access lines	515		513		511		509	506							-1.7%	-0.6%
TV customers in single products	15		16		16		14	13							-13.3%	-7.1%
TV customers in bundles	20		21		22		25	28							40.0%	12.0%
TV customers	35		37		38		39	41							17.1%	5.1%
Total number of underlying products	1'356		1'363		1'367		1'372	1'375							1.4%	0.2%
Bundle products																
Bundle subscription (in thousands)																
2Play bundle subscriptions	42		44		47		46	45							7.1%	-2.2%
3Play bundle subscriptions	58		61		63		65	65							12.1%	0.0%
4Play bundle subscriptions	4		5		5		5	5							25.0%	0.0%
nPlay business bundle subscriptions	0		1		1		4	9							n.m.	125.0%
Total bundle subscriptions	104		111		116		120	124							19.2%	3.3%
Bundle ARPU (in CHF)																
Blended ARPU 2Play bundle	120	121	120	120	120	124	121	124							3.3%	0.0%
Blended ARPU 3Play bundle	239	245	242	243	242	237	241	234							-2.1%	-1.3%
Blended ARPU 4Play bundle	233	232	233	231	232	226	230	217							-6.9%	-4.0%
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers in single products	511		510		512		513	503							-1.6%	-1.9%
Wireless customers in bundles	77		81		81		82	93							20.8%	13.4%
Wireless customers	588		591		593		595	596							1.4%	0.2%
Wireless ARPU (in CHF)																
ARPU MO Postpaid	70	72	71	70	71	70	71	68							-2.9%	-2.9%
Blended wireless ARPU MO single subscriptions	70	72	71	70	71	70	71	68							-2.9%	-2.9%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	114		111		109		109	108							-5.3%	-0.9%
Broadband lines in bundle products	104		111		116		120	124							19.2%	3.3%
Broadband lines	218		222		225		229	232							6.4%	1.3%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	43	42	42	42	42	42	42	42							-2.3%	0.0%
Voice access lines (in thousands)																
Wireline Voice access lines in single products	416		408		402		396	385							-7.5%	-2.8%
Wireline Voice access lines in bundle products	99		105		109		113	121							22.2%	7.1%
Voice access lines	515		513		511		509	506							-1.7%	-0.6%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	70	69	69	68	69	69	69	68							-2.9%	-1.4%
TV customers (in thousands)																
TV customers in single products	15		16		16		14	13							-13.3%	-7.1%
TV customers in bundle products	20		21		22		25	28							40.0%	12.0%
TV customers	35		37		38		39	41							17.1%	5.1%
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	21	20	21	20	20	20	20	19							-9.5%	-5.0%
Operational data Enterprise Customers																
Product view (in thousands)																
Wireless customers	1'117		1'130		1'149		1'173	1'195							7.0%	1.9%
Broadband lines	37		38		38		38	38							2.7%	0.0%
Wireline voice access lines	244		243		254		255	250							2.5%	-2.0%
Total number of underlying products	1'398		1'411		1'441		1'466	1'483							6.1%	1.2%
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers	1'117		1'130		1'149		1'173	1'195							7.0%	1.9%
Wireless ARPU (in CHF)																
Blended wireless ARPU MO single subscriptions	40	41	41	40	40	39	40	35							-12.5%	-10.3%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Operational data Retail																
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines	37		38		38		38		38						2.7%	0.0%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	51	51	51	51	51	51	51	51	51	51	51	51	51	51	0.0%	0.0%
Voice access lines (in thousands)																
Voice access lines	244		243		254		255		250						2.5%	-2.0%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	93	92	92	91	92	94	92	102							9.7%	8.5%
Operational data Wholesale																
Wireline																
Full access lines (in thousands)																
Full access lines	241		228		204		180		162						-32.8%	-10.0%
Broadband lines (in thousands)																
Wholesale broadband lines	221		224		241		262		278						25.8%	6.1%
Operational data Fastweb																
Broadband customers (in thousands)	1'984		1'994		2'016		2'072		2'124						7.1%	2.5%

Remarks:

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