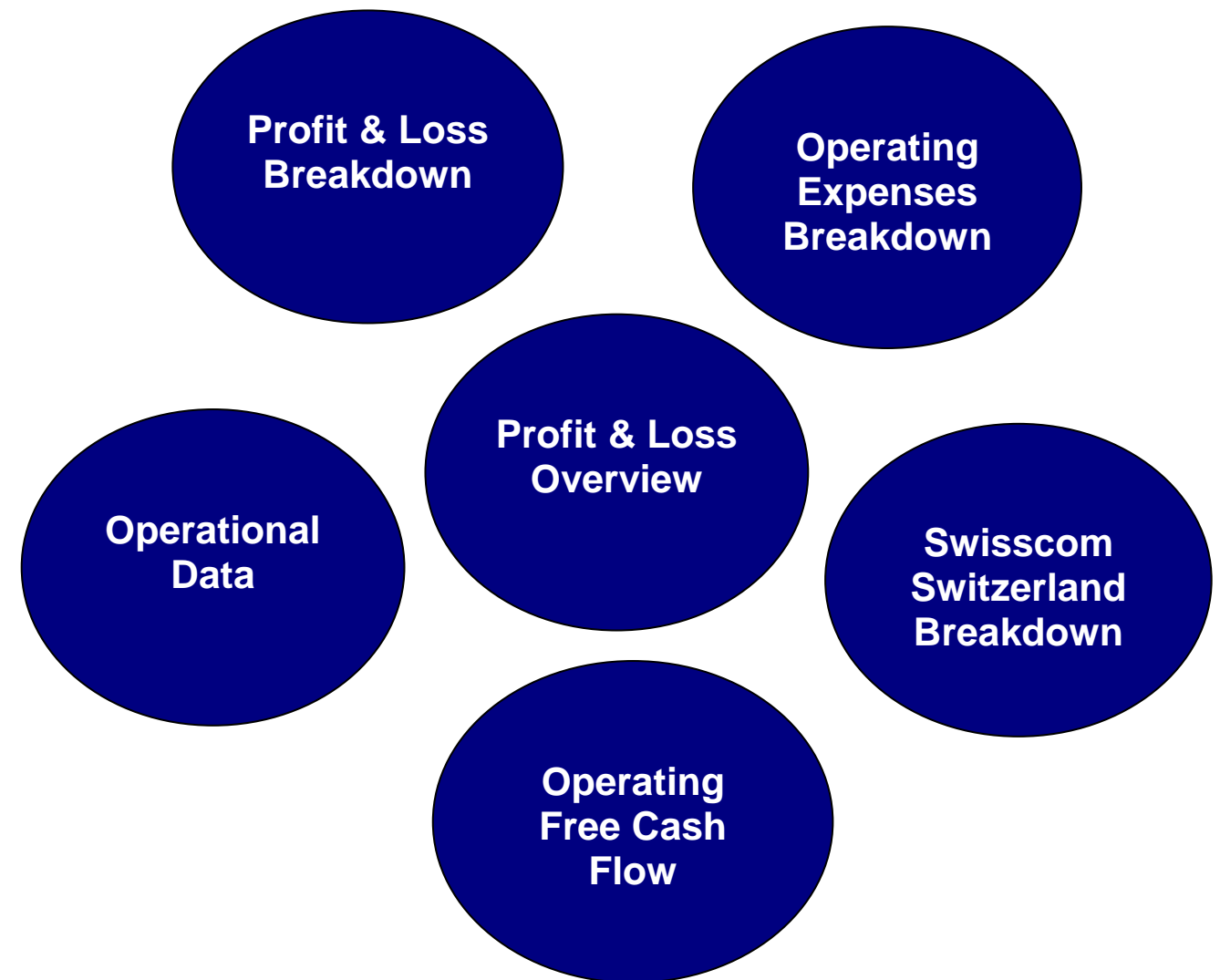


Facts & Figures

as per June 30, 2015



P&L Overview

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Residential Customers	1'202	1'225	2'427	1'256	3'683	1'323	5'006	1'252	1'247	2'499					1.8%	-0.4%
Small & Medium-Sized Enterprises	314	319	633	327	960	341	1'301	320	332	652					4.1%	3.8%
Enterprise Customers	578	586	1'164	580	1'744	600	2'344	607	598	1'205					2.0%	-1.5%
Wholesale	145	139	284	144	428	142	570	148	140	288					0.7%	-5.4%
IT, Network & Innovation	7	8	15	7	22	10	32	9	8	17					0.0%	-11.1%
Swisscom Switzerland	2'246	2'277	4'523	2'314	6'837	2'416	9'253	2'336	2'325	4'661					2.1%	-0.5%
Fastweb	482	498	980	512	1'492	551	2'043	467	453	920					-9.0%	-3.0%
Other operating segments	93	104	197	102	299	107	406	90	87	177					-16.3%	-3.3%
Group Headquarters	0	0	0	1	1	0	1	0	0	0					n.m.	n.m.
Net revenue from external customers	2'821	2'879	5'700	2'929	8'629	3'074	11'703	2'893	2'865	5'758					-0.5%	-1.0%
Goods and services purchased	(552)	(558)	(1'110)	(583)	(1'693)	(676)	(2'369)	(568)	(553)	(1'121)					-0.9%	-2.6%
Personnel expenses	(692)	(684)	(1'376)	(655)	(2'031)	(720)	(2'751)	(756)	(757)	(1'513)					10.7%	0.1%
Other operating expenses	(597)	(599)	(1'196)	(620)	(1'816)	(724)	(2'540)	(609)	(577)	(1'186)					-3.7%	-5.3%
Capitalized costs and other income	81	83	164	119	283	87	370	91	104	195					25.3%	14.3%
Operating income (EBITDA)	1'061	1'121	2'182	1'190	3'372	1'041	4'413	1'051	1'082	2'133					-3.5%	2.9%
Depreciation, amortization and impairment	(510)	(512)	(1'022)	(511)	(1'533)	(558)	(2'091)	(507)	(521)	(1'028)					1.8%	2.8%
Operating income (EBIT)	551	609	1'160	679	1'839	483	2'322	544	561	1'105					-7.9%	3.1%
Financial income and financial expense, net	(84)	(64)	(148)	(26)	(174)	(86)	(260)	(104)	(33)	(137)					-48.4%	-68.3%
Share of profit of investments in associates	3	10	13	8	21	5	26	5	8	13					-20.0%	60.0%
Income before income tax expense	470	555	1'025	661	1'686	402	2'088	445	536	981					-3.4%	20.4%
Income tax expense	(97)	(122)	(219)	(118)	(337)	(45)	(382)	(94)	(103)	(197)					-15.6%	9.6%
Income from continuing operations	373	433	806	543	1'349	357	1'706	351	433	784					0.0%	23.4%
Income from discontinued operations	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Net income	373	433	806	543	1'349	357	1'706	351	433	784					0.0%	23.4%
Net income attributable to equity holders of Swisscom AG	369	430	799	540	1'339	355	1'694	351	433	784					0.7%	23.4%
Net income attributable to minority interests	4	3	7	3	10	2	12	0	0	0					n.m.	n.m.
Average number of shares outstanding (in million)	51.800	51.801	51.801	51.802	51.801	51.802	51.801	51.801	51.801	51.801					0.0%	0.0%
Earnings per share (EPS) in CHF	7.12	8.30	15.42	10.42	25.85	6.85	32.70	6.78	8.36	15.13					0.7%	23.3%

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Group revenue																
Residential Customers	1'241	1'263	2'504	1'294	3'798	1'364	5'162	1'291	1'283	2'574					1.6%	-0.6%
Small & Medium-Sized Enterprises	321	329	650	333	983	348	1'331	327	340	667					3.3%	4.0%
Enterprise Customers	628	641	1'269	638	1'907	662	2'569	657	650	1'307					1.4%	-1.1%
Wholesale	229	228	457	239	696	233	929	230	234	464					2.6%	1.7%
IT, Network & Innovation	31	32	63	30	93	33	126	34	31	65					-3.1%	-8.8%
Intersegment elimination	(186)	(196)	(382)	(202)	(584)	(204)	(788)	(184)	(196)	(380)					2.0%	6.5%
Swisscom Switzerland	2'264	2'297	4'561	2'332	6'893	2'436	9'329	2'355	2'342	4'697					2.0%	-0.6%
Fastweb	483	499	982	513	1'495	552	2'047	468	453	921					-9.2%	-3.2%
Other operating segments	144	168	312	172	484	181	665	144	156	300					-7.1%	8.3%
Group Headquarters	0	1	1	0	1	1	2	0	1	1					0.0%	n.m.
Net revenue incl. intersegment revenue	2'891	2'965	5'856	3'017	8'873	3'170	12'043	2'967	2'952	5'919					-0.4%	-0.5%
Intersegment elimination	(70)	(86)	(156)	(88)	(244)	(96)	(340)	(74)	(87)	(161)					1.2%	17.6%
Net revenue from external customers	2'821	2'879	5'700	2'929	8'629	3'074	11'703	2'893	2'865	5'758					-0.5%	-1.0%
Residential Customers revenue																
2P Bundle	80	78	158	76	234	80	314	79	77	156					-1.3%	-2.5%
3P Bundle	173	194	367	213	580	220	800	229	239	468					23.2%	4.4%
4P Bundle	128	136	264	141	405	149	554	153	160	313					17.6%	4.6%
nP Business bundle	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Bundles	381	408	789	430	1'219	449	1'668	461	476	937					16.7%	3.3%
Wireless access	308	313	621	325	946	330	1'276	336	341	677					8.9%	1.5%
Wireless traffic	121	130	251	135	386	113	499	100	106	206					-18.5%	6.0%
Wireless VAS	5	6	11	5	16	4	20	2	1	3					-83.3%	-50.0%
Wireless	434	449	883	465	1'348	447	1'795	438	448	886					-0.2%	2.3%
Wireline telephony access	109	102	211	99	310	93	403	88	86	174					-15.7%	-2.3%
Wireline telephony traffic	51	46	97	44	141	44	185	41	35	76					-23.9%	-14.6%
Wireline telephony VAS	3	4	7	3	10	3	13	1	1	2					-75.0%	0.0%
Wireline telephony	163	152	315	146	461	140	601	130	122	252					-19.7%	-6.2%
Wireline internet	73	70	143	68	211	66	277	60	58	118					-17.1%	-3.3%
Wireline TV	22	22	44	19	63	19	82	17	12	29					-45.5%	-29.4%
Wireline	258	244	502	233	735	225	960	207	192	399					-21.3%	-7.2%
1P revenue	692	693	1'385	698	2'083	672	2'755	645	640	1'285					-7.6%	-0.8%
Customised solutions	0	0	0	1	1	0	1	1	0	1					n.m.	-100.0%
Hardware sales own channels	60	60	120	62	182	97	279	72	69	141					15.0%	-4.2%
Other direct sales	23	27	50	24	74	21	95	27	27	54					0.0%	0.0%
Direct sales external customers	1'156	1'188	2'344	1'215	3'559	1'239	4'798	1'206	1'212	2'418					2.0%	0.5%
3rd party sales external customers	46	37	83	41	124	84	208	46	35	81					-5.4%	-23.9%
Net revenue from external customers	1'202	1'225	2'427	1'256	3'683	1'323	5'006	1'252	1'247	2'499					1.8%	-0.4%
thereof service revenue Retail	1'073	1'101	2'174	1'128	3'302	1'121	4'423	1'106	1'116	2'222					1.4%	0.9%
Intersegment revenue	39	38	77	38	115	41	156	39	36	75					-5.3%	-7.7%
Net revenue Residential Customers	1'241	1'263	2'504	1'294	3'798	1'364	5'162	1'291	1'283	2'574					1.6%	-0.6%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Small & Medium-Sized Enterprises revenue																
2P Bundle	15	15	30	13	43	16	59	17	17	34					13.3%	0.0%
3P Bundle	40	44	84	50	134	46	180	46	45	91					2.3%	-2.2%
4P Bundle	3	3	6	3	9	4	13	3	4	7					33.3%	33.3%
nP Business bundle	0	0	0	0	0	1	1	3	5	8					n.m.	66.7%
Bundles	58	62	120	66	186	67	253	69	71	140					14.5%	2.9%
Wireless access	66	67	133	68	201	71	272	72	72	144					7.5%	0.0%
Wireless traffic	36	40	76	35	111	33	144	29	30	59					-25.0%	3.4%
Wireless VAS	1	0	1	1	2	1	3	0	0	0					n.m.	n.m.
Wireless	103	107	210	104	314	105	419	101	102	203					-4.7%	1.0%
Wireline telephony access	52	51	103	50	153	51	204	50	49	99					-3.9%	-2.0%
Wireline telephony traffic	35	33	68	31	99	31	130	30	29	59					-12.1%	-3.3%
Wireline telephony VAS	1	0	1	1	2	0	2	0	0	0					n.m.	n.m.
Wireline telephony	88	84	172	82	254	82	336	80	78	158					-7.1%	-2.5%
Wireline internet	24	25	49	24	73	22	95	24	22	46					-12.0%	-8.3%
Wireline TV	1	1	2	2	4	1	5	1	1	2					0.0%	0.0%
Wireline business networks	2	1	3	1	4	2	6	1	2	3					100.0%	100.0%
Wireline	115	111	226	109	335	107	442	106	103	209					-7.2%	-2.8%
1P revenue	218	218	436	213	649	212	861	207	205	412					-6.0%	-1.0%
Customised solutions	4	4	8	3	11	5	16	4	4	8					0.0%	0.0%
Hardware sales own channels	3	2	5	3	8	3	11	3	2	5					0.0%	-33.3%
Other direct sales	31	33	64	42	106	54	160	37	50	87					51.5%	35.1%
Direct sales external customers	314	319	633	327	960	341	1'301	320	332	652					4.1%	3.8%
3rd party sales external customers	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Net revenue from external customers	314	319	633	327	960	341	1'301	320	332	652					4.1%	3.8%
thereof service revenue Retail	276	280	556	279	835	279	1'114	276	276	552					-1.4%	0.0%
Intersegment revenue	7	10	17	6	23	7	30	7	8	15					-20.0%	14.3%
Net revenue Small & Medium-Sized Enterprises	321	329	650	333	983	348	1'331	327	340	667					3.3%	4.0%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Enterprise Customers revenue																
Bundles	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	
Wireless access	45	49	94	50	144	56	200	52	57	109				16.3%	9.6%	
Wireless traffic	88	90	178	90	268	86	354	78	81	159				-10.0%	3.8%	
Wireless VAS	2	2	4	2	6	2	8	2	2	4				0.0%	0.0%	
Wireless	135	141	276	142	418	144	562	132	140	272				-0.7%	6.1%	
Wireline telephony access	32	31	63	32	95	32	127	30	31	61				0.0%	3.3%	
Wireline telephony traffic	30	30	60	28	88	30	118	30	28	58				-6.7%	-6.7%	
Wireline telephony VAS	1	1	2	1	3	1	4	1	1	2				0.0%	0.0%	
Wireline telephony	63	62	125	61	186	63	249	61	60	121				-3.2%	-1.6%	
Wireline internet	17	15	32	17	49	15	64	16	17	33				13.3%	6.3%	
Wireline business networks	63	63	126	61	187	64	251	62	64	126				1.6%	3.2%	
Wireline	143	140	283	139	422	142	564	139	141	280				0.7%	1.4%	
1P revenue	278	281	559	281	840	286	1'126	271	281	552				0.0%	3.7%	
Customised solutions	245	257	502	240	742	259	1'001	257	254	511				-1.2%	-1.2%	
Hardware sales own channels	30	24	54	29	83	27	110	28	25	53				4.2%	-10.7%	
Other direct sales	6	5	11	13	24	6	30	25	15	40				200.0%	-40.0%	
Direct sales external customers	559	567	1'126	563	1'689	578	2'267	581	575	1'156				1.4%	-1.0%	
3rd party sales external customers	19	19	38	17	55	22	77	26	23	49				21.1%	-11.5%	
Net revenue from external customers	578	586	1'164	580	1'744	600	2'344	607	598	1'205				2.0%	-1.5%	
thereof service revenue Retail	294	298	592	297	889	305	1'194	293	301	594				1.0%	2.9%	
Intersegment revenue	50	55	105	58	163	62	225	50	52	102				-5.5%	4.0%	
Net revenue Enterprise Customers	628	641	1'269	638	1'907	662	2'569	657	650	1'307				1.4%	-1.1%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Wholesale revenue																
Direct sales external customers	0	1	1	0	1	0	1	1	0	1				n.m.	-100.0%	
Termination wholesale	42	43	85	39	124	41	165	40	41	81				-4.7%	2.5%	
Wholesale voice	24	22	46	21	67	20	87	18	18	36				-18.2%	0.0%	
Wholesale data	22	20	42	21	63	21	84	21	22	43				10.0%	4.8%	
Wholesale broadband	19	21	40	19	59	20	79	21	21	42				0.0%	0.0%	
Inbound roaming	35	28	63	40	103	33	136	43	34	77				21.4%	-20.9%	
Other wholesale services	100	91	191	101	292	94	386	103	95	198				4.4%	-7.8%	
Other 3rd party sales	3	4	7	4	11	7	18	4	4	8				0.0%	0.0%	
3rd party sales external customers	145	138	283	144	427	142	569	147	140	287				1.4%	-4.8%	
Net revenue from external customers	145	139	284	144	428	142	570	148	140	288				0.7%	-5.4%	
Intersegment revenue	84	89	173	95	268	91	359	82	94	176				5.6%	14.6%	
Net revenue Wholesale	229	228	457	239	696	233	929	230	234	464				2.6%	1.7%	
IT, Network & Innovation revenue																
Other direct sales (facility management)	7	8	15	7	22	10	32	9	8	17				0.0%	-11.1%	
Net revenue from external customers	7	8	15	7	22	10	32	9	8	17				0.0%	-11.1%	
Intersegment revenue	24	24	48	23	71	23	94	25	23	48				-4.2%	-8.0%	
Net revenue IT, Network & Innovation	31	32	63	30	93	33	126	34	31	65				-3.1%	-8.8%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Swisscom Switzerland revenue																
2P Bundle	94	93	187	90	277	97	374	95	94	189				1.1%	-1.1%	
3P Bundle	214	238	452	262	714	266	980	275	284	559				19.3%	3.3%	
4P Bundle	131	139	270	144	414	152	566	157	163	320				17.3%	3.8%	
nP Business bundle	0	0	0	0	0	1	1	3	6	9				n.m.	100.0%	
Bundles	439	470	909	496	1'405	516	1'921	530	547	1'077				16.4%	3.2%	
Wireless access	419	428	847	445	1'292	456	1'748	459	471	930				10.0%	2.6%	
Wireless traffic	246	259	505	258	763	233	996	208	216	424				-16.6%	3.8%	
Wireless VAS	8	8	16	8	24	8	32	4	4	8				-50.0%	0.0%	
Wireless	673	695	1'368	711	2'079	697	2'776	671	691	1'362				-0.6%	3.0%	
Wireline telephony access	193	185	378	180	558	175	733	169	165	334				-10.8%	-2.4%	
Wireline telephony traffic	116	108	224	104	328	105	433	100	93	193				-13.9%	-7.0%	
Wireline telephony VAS	5	5	10	5	15	5	20	2	2	4				-60.0%	0.0%	
Wireline telephony	314	298	612	289	901	285	1'186	271	260	531				-12.8%	-4.1%	
Wireline internet	113	112	225	108	333	105	438	100	96	196				-14.3%	-4.0%	
Wireline TV	23	23	46	21	67	19	86	18	13	31				-43.5%	-27.8%	
Wireline business networks	65	64	129	63	192	65	257	63	66	129				3.1%	4.8%	
Wireline	515	497	1'012	481	1'493	474	1'967	452	435	887				-12.5%	-3.8%	
1P revenue	1'188	1'192	2'380	1'192	3'572	1'171	4'743	1'123	1'126	2'249				-5.5%	0.3%	
Customised solutions	249	261	510	245	755	263	1'018	261	260	521				-0.4%	-0.4%	
Hardware sales own channels	93	85	178	95	273	127	400	102	97	199				14.1%	-4.9%	
Other direct sales	67	76	143	84	227	91	318	101	97	198				27.6%	-4.0%	
Direct sales external customers	2'036	2'084	4'120	2'112	6'232	2'168	8'400	2'117	2'127	4'244				2.1%	0.5%	
Termination wholesale	42	43	85	39	124	41	165	40	41	81				-4.7%	2.5%	
Wholesale voice	26	25	51	22	73	23	96	22	20	42				-20.0%	-9.1%	
Wholesale data	22	20	42	21	63	21	84	21	22	43				10.0%	4.8%	
Wholesale broadband	19	21	40	19	59	20	79	21	21	42				0.0%	0.0%	
Inbound roaming	35	28	63	40	103	33	136	43	34	77				21.4%	-20.9%	
Other wholesale services	102	94	196	102	298	97	395	107	97	204				3.2%	-9.3%	
Hardware sales 3rd party channels	45	36	81	37	118	71	189	46	31	77				-13.9%	-32.6%	
Other 3rd party sales	21	20	41	24	65	39	104	26	29	55				45.0%	11.5%	
3rd party sales external customers	210	193	403	202	605	248	853	219	198	417				2.6%	-9.6%	
Net revenue from external customers	2'246	2'277	4'523	2'314	6'837	2'416	9'253	2'336	2'325	4'661				2.1%	-0.5%	
thereof service revenue Retail	1'643	1'679	3'322	1'704	5'026	1'706	6'732	1'675	1'693	3'368				0.8%	1.1%	
1P access & bundle revenue in % of service revenue Retail	76%	76%	76%	77%	77%	78%	77%	80%	80%	80%				5.1%	0.3%	
Intersegment revenue	18	20	38	18	56	20	76	19	17	36				-15.0%	-10.5%	
Net revenue Swisscom Switzerland	2'264	2'297	4'561	2'332	6'893	2'436	9'329	2'355	2'342	4'697				2.0%	-0.6%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Fastweb revenue																
Consumer	229	229	458	226	684	230	914	210	206	416				-10.0%	-1.9%	
Enterprise	216	229	445	244	689	268	957	208	210	418				-8.3%	1.0%	
Wholesale	37	40	77	42	119	53	172	49	37	86				-7.5%	-24.5%	
thereof hubbing	9	9	18	7	25	9	34	8	7	15				-22.2%	-12.5%	
Other revenue	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	
Net revenue from external customers	482	498	980	512	1'492	551	2'043	467	453	920				-9.0%	-3.0%	
Intersegment revenue	1	1	2	1	3	1	4	1	0	1				n.m.	-100.0%	
Net revenue Fastweb	483	499	982	513	1'495	552	2'047	468	453	921				-9.2%	-3.2%	
thereof net revenue excluding hubbing	474	490	964	506	1'470	543	2'013	460	446	906				-9.0%	-3.0%	
Other operating segments revenue																
Net revenue from external customers (Group Related Businesses)	93	104	197	102	299	107	406	90	87	177				-16.3%	-3.3%	
Intersegment revenue	51	64	115	70	185	74	259	54	69	123				7.8%	27.8%	
Net revenue other operating segments	144	168	312	172	484	181	665	144	156	300				-7.1%	8.3%	
Group Headquarters revenue																
Group Headquarters revenue	0	0	0	1	1	0	1	0	0	0				n.m.	n.m.	
Intersegment revenue	0	1	1	(1)	0	1	1	0	1	1				0.0%	n.m.	
Net revenue Group Headquarters	0	1	1	0	1	1	2	0	1	1				0.0%	n.m.	
Group OPEX																
Residential Customers	(531)	(547)	(1'078)	(563)	(1'641)	(676)	(2'317)	(561)	(541)	(1'102)				-1.1%	-3.6%	
Small & Medium-Sized Enterprises	(95)	(96)	(191)	(100)	(291)	(125)	(416)	(110)	(108)	(218)				12.5%	-1.8%	
Enterprise Customers	(405)	(408)	(813)	(395)	(1'208)	(419)	(1'627)	(438)	(424)	(862)				3.9%	-3.2%	
Wholesale	(134)	(136)	(270)	(141)	(411)	(137)	(548)	(129)	(142)	(271)				4.4%	10.1%	
IT, Network & Innovation	(345)	(338)	(683)	(300)	(983)	(390)	(1'373)	(346)	(354)	(700)				4.7%	2.3%	
Intersegment elimination	186	196	382	203	585	202	787	184	196	380				0.0%	6.5%	
Swisscom Switzerland	(1'324)	(1'329)	(2'653)	(1'296)	(3'949)	(1'545)	(5'494)	(1'400)	(1'373)	(2'773)				3.3%	-1.9%	
Fastweb	(351)	(344)	(695)	(350)	(1'045)	(377)	(1'422)	(338)	(305)	(643)				-11.3%	-9.8%	
Other operating segments	(122)	(135)	(257)	(141)	(398)	(164)	(562)	(128)	(137)	(265)				1.5%	7.0%	
Group Headquarters	(25)	(32)	(57)	(28)	(85)	(40)	(125)	(29)	(30)	(59)				-6.3%	3.4%	
Reconciliation pension cost	(2)	2	0	(4)	(4)	4	0	(17)	(19)	(36)				n.m.	11.8%	
Intersegment elimination	64	80	144	80	224	89	313	70	81	151				1.3%	15.7%	
Group OPEX	(1'760)	(1'758)	(3'518)	(1'739)	(5'257)	(2'033)	(7'290)	(1'842)	(1'783)	(3'625)				1.4%	-3.2%	

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
EBITDA																
Residential Customers (Contribution margin 2)	710	716	1'426	731	2'157	688	2'845	730	742	1'472					3.6%	1.6%
Small & Medium-Sized Enterprises (Contribution margin 2)	226	233	459	233	692	223	915	217	232	449					-0.4%	6.9%
Enterprise Customers (Contribution margin 2)	223	233	456	243	699	243	942	219	226	445					-3.0%	3.2%
Wholesale (Contribution margin 2)	95	92	187	98	285	96	381	101	92	193					0.0%	-8.9%
IT, Network & Innovation (Contribution margin 2)	(314)	(306)	(620)	(270)	(890)	(357)	(1'247)	(312)	(323)	(635)					5.6%	3.5%
Intersegment elimination	0	0	0	1	1	(2)	(1)	0	0	0					n.m.	n.m.
Swisscom Switzerland (EBITDA)	940	968	1'908	1'036	2'944	891	3'835	955	969	1'924					0.1%	1.5%
Fastweb	132	155	287	163	450	175	625	130	148	278					-4.5%	13.8%
Other operating segments	22	33	55	31	86	17	103	16	19	35					-42.4%	18.8%
Group Headquarters	(25)	(31)	(56)	(28)	(84)	(39)	(123)	(29)	(29)	(58)					-6.5%	0.0%
Reconciliation pension cost	(2)	2	0	(4)	(4)	4	0	(17)	(19)	(36)					n.m.	11.8%
Intersegment elimination	(6)	(6)	(12)	(8)	(20)	(7)	(27)	(4)	(6)	(10)					0.0%	50.0%
Group EBITDA	1'061	1'121	2'182	1'190	3'372	1'041	4'413	1'051	1'082	2'133					-3.5%	2.9%
EBITDA/Contribution margin 2 in % of net revenue																
Residential Customers	57.2%	56.7%	56.9%	56.5%	56.8%	50.4%	55.1%	56.5%	57.8%	57.2%						
Small & Medium-Sized Enterprises	70.4%	70.8%	70.6%	70.0%	70.4%	64.1%	68.7%	66.4%	68.2%	67.3%						
Enterprise Customers	35.5%	36.3%	35.9%	38.1%	36.7%	36.7%	36.7%	33.3%	34.8%	34.0%						
Wholesale	41.5%	40.4%	40.9%	41.0%	40.9%	41.2%	41.0%	43.9%	39.3%	41.6%						
IT, Network & Innovation	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.						
Swisscom Switzerland	41.5%	42.1%	41.8%	44.4%	42.7%	36.6%	41.1%	40.6%	41.4%	41.0%						
Fastweb	27.3%	31.1%	29.2%	31.8%	30.1%	31.7%	30.5%	27.8%	32.7%	30.2%						
Other operating segments	15.3%	19.6%	17.6%	18.0%	17.8%	9.4%	15.5%	11.1%	12.2%	11.7%						
Group Headquarters	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.						
Group EBITDA in % of net revenue	37.6%	38.9%	38.3%	40.6%	39.1%	33.9%	37.7%	36.3%	37.8%	37.0%						
Depreciation, amortization and impairment																
Residential Customers	(28)	(28)	(56)	(30)	(86)	(28)	(114)	(33)	(34)	(67)					21.4%	3.0%
Small & Medium-Sized Enterprises	(3)	(3)	(6)	(3)	(9)	(12)	(21)	(9)	(11)	(20)					266.7%	22.2%
Enterprise Customers	(23)	(20)	(43)	(21)	(64)	(24)	(88)	(21)	(23)	(44)					15.0%	9.5%
Wholesale	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
IT, Network & Innovation	(253)	(264)	(517)	(267)	(784)	(279)	(1'063)	(267)	(276)	(543)					4.5%	3.4%
Intersegment elimination	(1)	0	(1)	0	(1)	1	0	(1)	1	0					n.m.	n.m.
Swisscom Switzerland	(308)	(315)	(623)	(321)	(944)	(342)	(1'286)	(331)	(343)	(674)					8.9%	3.6%
Fastweb	(189)	(182)	(371)	(176)	(547)	(197)	(744)	(160)	(164)	(324)					-9.9%	2.5%
Other operating segments	(14)	(15)	(29)	(14)	(43)	(18)	(61)	(17)	(17)	(34)					13.3%	0.0%
Group Headquarters	(1)	(1)	(2)	(1)	(3)	(2)	(5)	0	0	0					n.m.	n.m.
Intersegment elimination	2	1	3	1	4	1	5	1	3	4					200.0%	200.0%
Depreciation, amortization and impairment	(510)	(512)	(1'022)	(511)	(1'533)	(558)	(2'091)	(507)	(521)	(1'028)					1.8%	2.8%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Operating income (EBIT)																
Residential Customers (segment result)	682	688	1'370	701	2'071	660	2'731	697	708	1'405					2.9%	1.6%
Small & Medium-Sized Enterprises (segment result)	223	230	453	230	683	211	894	208	221	429					-3.9%	6.3%
Enterprise Customers (segment result)	200	213	413	222	635	219	854	198	203	401					-4.7%	2.5%
Wholesale (segment result)	95	92	187	98	285	96	381	101	92	193					0.0%	-8.9%
IT, Network & Innovation (segment result)	(567)	(570)	(1'137)	(537)	(1'674)	(636)	(2'310)	(579)	(599)	(1'178)					5.1%	3.5%
Intersegment elimination	(1)	0	(1)	1	0	(1)	(1)	(1)	1	0					n.m.	n.m.
Swisscom Switzerland (EBIT)	632	653	1'285	715	2'000	549	2'549	624	626	1'250					-4.1%	0.3%
Fastweb	(57)	(27)	(84)	(13)	(97)	(22)	(119)	(30)	(16)	(46)					-40.7%	-46.7%
Other operating segments	8	18	26	17	43	(1)	42	(1)	2	1					-88.9%	n.m.
Group Headquarters	(26)	(32)	(58)	(29)	(87)	(41)	(128)	(29)	(29)	(58)					-9.4%	0.0%
Reconciliation pension cost	(2)	2	0	(4)	(4)	4	0	(17)	(19)	(36)					n.m.	11.8%
Intersegment elimination	(4)	(5)	(9)	(7)	(16)	(6)	(22)	(3)	(3)	(6)					-40.0%	0.0%
Group EBIT	551	609	1'160	679	1'839	483	2'322	544	561	1'105					-7.9%	3.1%
EBIT/Segment result in % of net revenue																
Residential Customers	55.0%	54.5%	54.7%	54.2%	54.5%	48.4%	52.9%	54.0%	55.2%	54.6%						
Small & Medium-Sized Enterprises	69.5%	69.9%	69.7%	69.1%	69.5%	60.6%	67.2%	63.6%	65.0%	64.3%						
Enterprise Customers	31.8%	33.2%	32.5%	34.8%	33.3%	33.1%	33.2%	30.1%	31.2%	30.7%						
Wholesale	41.5%	40.4%	40.9%	41.0%	40.9%	41.2%	41.0%	43.9%	39.3%	41.6%						
IT, Network & Innovation	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.						
Swisscom Switzerland	27.9%	28.4%	28.2%	30.7%	29.0%	22.5%	27.3%	26.5%	26.7%	26.6%						
Fastweb	-11.8%	-5.4%	-8.6%	-2.5%	-6.5%	-4.0%	-5.8%	-6.4%	-3.5%	-5.0%						
Other operating segments	5.6%	10.7%	8.3%	9.9%	8.9%	-0.6%	6.3%	-0.7%	1.3%	0.3%						
Group Headquarters	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.						
Group EBIT in % of net revenue	19.5%	21.2%	20.4%	23.2%	21.3%	15.7%	19.8%	18.8%	19.6%	19.2%						
CAPEX																
Residential Customers	34	38	72	37	109	52	161	37	43	80					13.2%	16.2%
Small & Medium-Sized Enterprises	8	9	17	8	25	12	37	10	13	23					44.4%	30.0%
Enterprise Customers	30	43	73	49	122	30	152	36	45	81					4.7%	25.0%
Wholesale	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
IT, Network & Innovation	274	333	607	375	982	412	1'394	305	353	658					6.0%	15.7%
Intersegment elimination	0	0	0	1	1	(1)	0	0	(1)	(1)					n.m.	n.m.
Swisscom Switzerland	346	423	769	470	1'239	505	1'744	388	453	841					7.1%	16.8%
Fastweb	173	173	346	148	494	188	682	160	138	298					-20.2%	-13.8%
Other operating segments	5	9	14	1	15	23	38	6	6	12					-33.3%	0.0%
Group Headquarters	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Intersegment elimination	(5)	(7)	(12)	(9)	(21)	(7)	(28)	(5)	(4)	(9)					-42.9%	-20.0%
Group CAPEX	519	598	1'117	610	1'727	709	2'436	549	593	1'142					-0.8%	8.0%

P&L Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Number of employees (End of period)																
Residential Customers	4'818		4'832		4'878		4'898	4'877		4'898					1.4%	0.4%
Small & Medium-Sized Enterprises	1'053		1'048		1'530		1'530	1'537		1'559					48.8%	1.4%
Enterprise Customers	4'764		4'775		4'808		4'834	5'308		5'320					11.4%	0.2%
Wholesale	111		110		110		111	113		109					-0.9%	-3.5%
IT, Network & Innovation	4'916		4'996		5'049		5'072	5'129		5'176					3.6%	0.9%
Swisscom Switzerland	15'662		15'761		16'375		16'445	16'964		17'062					8.3%	0.6%
Fastweb	2'362		2'373		2'378		2'391	2'373		2'377					0.2%	0.2%
Other operating segments	1'731		1'768		1'994		1'962	1'940		1'722					-2.6%	-11.2%
Group Headquarters	326		326		328		327	322		325					-0.3%	0.9%
Group Number of employees (End of period)	20'081		20'228		21'075		21'125	21'599		21'486					6.2%	-0.5%

Remarks:

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OPEX Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
OPEX Swisscom Switzerland																
Goods and services purchased	(411)	(407)	(818)	(429)	(1'247)	(527)	(1'774)	(435)	(414)	(849)					1.7%	-4.8%
Personnel expenses	(561)	(563)	(1'124)	(531)	(1'655)	(584)	(2'239)	(614)	(614)	(1'228)					9.1%	0.0%
Other operating expenses	(374)	(380)	(754)	(392)	(1'146)	(450)	(1'596)	(385)	(381)	(766)					0.3%	-1.0%
Intersegment expenses	(39)	(43)	(82)	(43)	(125)	(43)	(168)	(38)	(40)	(78)					-7.0%	5.3%
./. Capitalized costs and other income	61	64	125	99	224	59	283	72	76	148					18.8%	5.6%
Total OPEX Swisscom Switzerland	(1'324)	(1'329)	(2'653)	(1'296)	(3'949)	(1'545)	(5'494)	(1'400)	(1'373)	(2'773)					3.3%	-1.9%
OPEX Fastweb																
Goods and services purchased	(130)	(136)	(266)	(144)	(410)	(136)	(546)	(123)	(128)	(251)					-5.9%	4.1%
Personnel expenses	(58)	(52)	(110)	(47)	(157)	(59)	(216)	(48)	(47)	(95)					-9.6%	-2.1%
Other operating expenses	(176)	(167)	(343)	(170)	(513)	(198)	(711)	(177)	(143)	(320)					-14.4%	-19.2%
Intersegment expenses	0	(1)	(1)	0	(1)	0	(1)	0	(1)	(1)					0.0%	n.m.
./. Capitalized costs and other income	13	12	25	11	36	16	52	10	14	24					16.7%	40.0%
Total OPEX Fastweb	(351)	(344)	(695)	(350)	(1'045)	(377)	(1'422)	(338)	(305)	(643)					-11.3%	-9.8%
OPEX Other operating segments																
Goods and services purchased	(11)	(14)	(25)	(11)	(36)	(13)	(49)	(10)	(11)	(21)					-21.4%	10.0%
Personnel expenses	(52)	(50)	(102)	(53)	(155)	(61)	(216)	(57)	(59)	(116)					18.0%	3.5%
Other operating expenses	(51)	(61)	(112)	(68)	(180)	(83)	(263)	(54)	(61)	(115)					0.0%	13.0%
Intersegment expenses	(10)	(11)	(21)	(11)	(32)	(11)	(43)	(10)	(10)	(20)					-9.1%	0.0%
./. Capitalized costs and other income	2	1	3	2	5	4	9	3	4	7					300.0%	33.3%
Total OPEX Other operating segments	(122)	(135)	(257)	(141)	(398)	(164)	(562)	(128)	(137)	(265)					1.5%	7.0%
OPEX Group Headquarters																
Goods and services purchased	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Personnel expenses	(21)	(24)	(45)	(21)	(66)	(24)	(90)	(22)	(23)	(45)					-4.2%	4.5%
Other operating expenses	(12)	(13)	(25)	(13)	(38)	(22)	(60)	(14)	(16)	(30)					23.1%	14.3%
Intersegment expenses	(10)	(10)	(20)	(10)	(30)	(10)	(40)	(9)	(10)	(19)					0.0%	11.1%
./. Capitalized costs and other income	18	15	33	16	49	16	65	16	19	35					26.7%	18.8%
Total OPEX Group Headquarters	(25)	(32)	(57)	(28)	(85)	(40)	(125)	(29)	(30)	(59)					-6.3%	3.4%

Remarks:

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SCS Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Residential Customers																
Net revenue (incl. intersegment revenue)	1'241	1'263	2'504	1'294	3'798	1'364	5'162	1'291	1'283	2'574					1.6%	-0.6%
Outpayments	(47)	(51)	(98)	(55)	(153)	(50)	(203)	(46)	(53)	(99)					3.9%	15.2%
Subscriber acquisition and retention costs (1)	(84)	(96)	(180)	(106)	(286)	(136)	(422)	(91)	(84)	(175)					-12.5%	-7.7%
Other costs of goods and services purchased	(156)	(151)	(307)	(157)	(464)	(227)	(691)	(174)	(148)	(322)					-2.0%	-14.9%
Direct costs (incl. intersegment direct costs)	(287)	(298)	(585)	(318)	(903)	(413)	(1'316)	(311)	(285)	(596)					-4.4%	-8.4%
Contribution margin 1	954	965	1'919	976	2'895	951	3'846	980	998	1'978					3.4%	1.8%
Contribution margin 1 in % of net revenue	76.9%	76.4%	76.6%	75.4%	76.2%	69.7%	74.5%	75.9%	77.8%	76.8%						
Personnel expenses	(131)	(130)	(261)	(126)	(387)	(128)	(515)	(134)	(134)	(268)					3.1%	0.0%
Other operating expenses (2)	(121)	(125)	(246)	(126)	(372)	(144)	(516)	(124)	(132)	(256)					5.6%	6.5%
Indirect costs (incl. intersegment indirect costs)	(252)	(255)	(507)	(252)	(759)	(272)	(1'031)	(258)	(266)	(524)					4.3%	3.1%
./. Capitalized costs and other income	8	6	14	7	21	9	30	8	10	18					66.7%	25.0%
Contribution margin 2	710	716	1'426	731	2'157	688	2'845	730	742	1'472					3.6%	1.6%
Contribution margin 2 in % of net revenue	57.2%	56.7%	56.9%	56.5%	56.8%	50.4%	55.1%	56.5%	57.8%	57.2%						
CAPEX	34	38	72	37	109	52	161	37	43	80					13.2%	16.2%
Number of employees (FTE)	4'818		4'832		4'878		4'898	4'877		4'898					1.4%	0.4%
Small & Medium-Sized Enterprises																
Net revenue (incl. intersegment revenue)	321	329	650	333	983	348	1'331	327	340	667					3.3%	4.0%
Outpayments	(14)	(15)	(29)	(16)	(45)	(16)	(61)	(14)	(17)	(31)					13.3%	21.4%
Subscriber acquisition and retention costs (1)	(26)	(26)	(52)	(23)	(75)	(24)	(99)	(19)	(18)	(37)					-30.8%	-5.3%
Other costs of goods and services purchased	(9)	(8)	(17)	(12)	(29)	(11)	(40)	(9)	(7)	(16)					-12.5%	-22.2%
Direct costs (incl. intersegment direct costs)	(49)	(49)	(98)	(51)	(149)	(51)	(200)	(42)	(42)	(84)					-14.3%	0.0%
Contribution margin 1	272	280	552	282	834	297	1'131	285	298	583					6.4%	4.6%
Contribution margin 1 in % of net revenue	84.7%	85.1%	84.9%	84.7%	84.8%	85.3%	85.0%	87.2%	87.6%	87.4%						
Personnel expenses	(33)	(34)	(67)	(35)	(102)	(50)	(152)	(49)	(48)	(97)					41.2%	-2.0%
Other operating expenses (2)	(17)	(17)	(34)	(17)	(51)	(28)	(79)	(22)	(22)	(44)					29.4%	0.0%
Indirect costs (incl. intersegment indirect costs)	(50)	(51)	(101)	(52)	(153)	(78)	(231)	(71)	(70)	(141)					37.3%	-1.4%
./. Capitalized costs and other income	4	4	8	3	11	4	15	3	4	7					0.0%	33.3%
Contribution margin 2	226	233	459	233	692	223	915	217	232	449					-0.4%	6.9%
Contribution margin 2 in % of net revenue	70.4%	70.8%	70.6%	70.0%	70.4%	64.1%	68.7%	66.4%	68.2%	67.3%						
CAPEX	8	9	17	8	25	12	37	10	13	23					44.4%	30.0%
Number of employees (FTE)	1'053		1'048		1'530		1'530	1'537		1'559					48.8%	1.4%

SCS Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Enterprise Customers																
Net revenue (incl. intersegment revenue)	628	641	1'269	638	1'907	662	2'569	657	650	1'307					1.4%	-1.1%
Outpayments	(35)	(35)	(70)	(35)	(105)	(36)	(141)	(34)	(35)	(69)					0.0%	2.9%
Subscriber acquisition and retention costs (1)	(8)	(8)	(16)	(6)	(22)	(9)	(31)	(7)	(7)	(14)					-12.5%	0.0%
Other costs of goods and services purchased	(98)	(88)	(186)	(90)	(276)	(95)	(371)	(100)	(101)	(201)					14.8%	1.0%
Direct costs (incl. intersegment direct costs)	(141)	(131)	(272)	(131)	(403)	(140)	(543)	(141)	(143)	(284)					9.2%	1.4%
Contribution margin 1	487	510	997	507	1'504	522	2'026	516	507	1'023					-0.6%	-1.7%
Contribution margin 1 in % of net revenue	77.5%	79.6%	78.6%	79.5%	78.9%	78.9%	78.9%	78.5%	78.0%	78.3%						
Personnel expenses	(192)	(195)	(387)	(178)	(565)	(189)	(754)	(215)	(216)	(431)					10.8%	0.5%
Other operating expenses (2)	(91)	(97)	(188)	(102)	(290)	(107)	(397)	(99)	(88)	(187)					-9.3%	-11.1%
Indirect costs (incl. intersegment indirect costs)	(283)	(292)	(575)	(280)	(855)	(296)	(1'151)	(314)	(304)	(618)					4.1%	-3.2%
./. Capitalized costs and other income	19	15	34	16	50	17	67	17	23	40					53.3%	35.3%
Contribution margin 2	223	233	456	243	699	243	942	219	226	445					-3.0%	3.2%
Contribution margin 2 in % of net revenue	35.5%	36.3%	35.9%	38.1%	36.7%	36.7%	36.7%	33.3%	34.8%	34.0%						
CAPEX	30	43	73	49	122	30	152	36	45	81					4.7%	25.0%
Number of employees (FTE)	4'764		4'775		4'808		4'834	5'308		5'320					11.4%	0.2%
Wholesale																
Net revenue (incl. intersegment revenue)	229	228	457	239	696	233	929	230	234	464					2.6%	1.7%
Outpayments	(128)	(132)	(260)	(135)	(395)	(131)	(526)	(123)	(136)	(259)					3.0%	10.6%
Subscriber acquisition and retention costs (1)	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Other costs of goods and services purchased	0	(1)	(1)	(1)	(2)	(1)	(3)	(1)	0	(1)					n.m.	-100.0%
Direct costs (incl. intersegment direct costs)	(128)	(133)	(261)	(136)	(397)	(132)	(529)	(124)	(136)	(260)					2.3%	9.7%
Contribution margin 1	101	95	196	103	299	101	400	106	98	204					3.2%	-7.5%
Contribution margin 1 in % of net revenue	44.1%	41.7%	42.9%	43.1%	43.0%	43.3%	43.1%	46.1%	41.9%	44.0%						
Personnel expenses	(5)	(5)	(10)	(4)	(14)	(5)	(19)	(5)	(5)	(10)					0.0%	0.0%
Other operating expenses (2)	(1)	1	0	(1)	(1)	0	(1)	0	(1)	(1)					n.m.	n.m.
Indirect costs (incl. intersegment indirect costs)	(6)	(4)	(10)	(5)	(15)	(5)	(20)	(5)	(6)	(11)					50.0%	20.0%
./. Capitalized costs and other income	0	1	1	0	1	0	1	0	0	0					n.m.	n.m.
Contribution margin 2	95	92	187	98	285	96	381	101	92	193					0.0%	-8.9%
Contribution margin 2 in % of net revenue	41.5%	40.4%	40.9%	41.0%	40.9%	41.2%	41.0%	43.9%	39.3%	41.6%						
CAPEX	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Number of employees (FTE)	111		110		110		111	113		109					-0.9%	-3.5%

SCS Breakdown

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
IT, Network & Innovation																
Net revenue (incl. intersegment revenue)	31	32	63	30	93	33	126	34	31	65					-3.1%	-8.8%
Direct costs (incl. intersegment direct costs)	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.
Contribution margin 1	31	32	63	30	93	33	126	34	31	65					-3.1%	-8.8%
Contribution margin 1 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.						
Personnel expenses	(207)	(206)	(413)	(196)	(609)	(220)	(829)	(218)	(220)	(438)					6.8%	0.9%
Rent	(46)	(45)	(91)	(49)	(140)	(46)	(186)	(49)	(49)	(98)					8.9%	0.0%
Maintenance	(46)	(48)	(94)	(50)	(144)	(58)	(202)	(42)	(41)	(83)					-14.6%	-2.4%
IT expenses	(50)	(54)	(104)	(54)	(158)	(59)	(217)	(56)	(57)	(113)					5.6%	1.8%
Other expenses	(79)	(77)	(156)	(76)	(232)	(93)	(325)	(82)	(83)	(165)					7.8%	1.2%
Other operating expenses	(221)	(224)	(445)	(229)	(674)	(256)	(930)	(229)	(230)	(459)					2.7%	0.4%
Indirect costs (incl. intersegment indirect costs)	(428)	(430)	(858)	(425)	(1'283)	(476)	(1'759)	(447)	(450)	(897)					4.7%	0.7%
./. Capitalized costs and other income	83	92	175	125	300	86	386	101	96	197					4.3%	-5.0%
Contribution margin 2	(314)	(306)	(620)	(270)	(890)	(357)	(1'247)	(312)	(323)	(635)					5.6%	3.5%
Contribution margin 2 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.						
CAPEX	274	333	607	375	982	412	1'394	305	353	658					6.0%	15.7%
Number of employees (FTE)	4'916		4'996		5'049		5'072	5'129		5'176					3.6%	0.9%
Swisscom Switzerland																
Net revenue (incl. intersegment revenue)	2'264	2'297	4'561	2'332	6'893	2'436	9'329	2'355	2'342	4'697					2.0%	-0.6%
Outpayments	(102)	(105)	(207)	(113)	(320)	(104)	(424)	(99)	(109)	(208)					3.8%	10.1%
Subscriber acquisition and retention costs (1)	(111)	(122)	(233)	(129)	(362)	(158)	(520)	(109)	(103)	(212)					-15.6%	-5.5%
Other costs of goods and services purchased	(254)	(240)	(494)	(248)	(742)	(327)	(1'069)	(275)	(249)	(524)					3.8%	-9.5%
Direct costs (incl. intercompany direct costs)	(467)	(467)	(934)	(490)	(1'424)	(589)	(2'013)	(483)	(461)	(944)					-1.3%	-4.6%
Contribution margin 1	1'797	1'830	3'627	1'842	5'469	1'847	7'316	1'872	1'881	3'753					2.8%	0.5%
Contribution margin 1 in % of net revenue	79.4%	79.7%	79.5%	79.0%	79.3%	75.8%	78.4%	79.5%	80.3%	79.9%						
Personnel expenses	(568)	(570)	(1'138)	(539)	(1'677)	(590)	(2'267)	(621)	(622)	(1'243)					9.1%	0.2%
Other operating expenses (2)	(350)	(356)	(706)	(366)	(1'072)	(425)	(1'497)	(368)	(366)	(734)					2.8%	-0.5%
Indirect costs (incl. intersegment indirect costs)	(918)	(926)	(1'844)	(905)	(2'749)	(1'015)	(3'764)	(989)	(988)	(1'977)					6.7%	-0.1%
./. Capitalized costs and other income	61	64	125	99	224	59	283	72	76	148					18.8%	5.6%
Contribution margin 2	940	968	1'908	1'036	2'944	891	3'835	955	969	1'924					0.1%	1.5%
Contribution margin 2 in % of net revenue	41.5%	42.1%	41.8%	44.4%	42.7%	36.6%	41.1%	40.6%	41.4%	41.0%						
CAPEX	346	423	769	470	1'239	505	1'744	388	453	841					7.1%	16.8%
Number of employees (FTE)	15'662		15'761		16'375		16'445	16'964		17'062					8.3%	0.6%

(1) Subscriber acquisition and retention costs include subsidies and dealer commissions

(2) Other operating expenses excluding dealer commissions

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

Operating Free Cash Flow

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Operating income (EBITDA)	1'061	1'121	2'182	1'190	3'372	1'041	4'413	1'051	1'082	2'133					-3.5%	2.9%
Changes in operating assets and liabilities and other payments or receipts from operating activities	(210)	(41)	(251)	9	(242)	53	(189)	(170)	(82)	(252)					100.0%	-51.8%
Capital expenditure	(519)	(598)	(1'117)	(610)	(1'727)	(709)	(2'436)	(549)	(593)	(1'142)					-0.8%	8.0%
Proceeds from sale of assets	2	30	32	51	83	5	88	12	1	13					-96.7%	-91.7%
Operating free cash flow before minority interests	334	512	846	640	1'486	390	1'876	344	408	752					-20.3%	18.6%
Dividends paid to minority interests	0	(16)	(16)	0	(16)	0	(16)	0	(7)	(7)					-56.3%	n.m.
Operating free cash flow	334	496	830	640	1'470	390	1'860	344	401	745					-19.2%	16.6%

Remarks:

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Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Operational data Swisscom Switzerland																
Product view (in thousands)																
Wireless customers in single products	5'985		5'993		6'015		6'035	6'024		6'020					0.5%	-0.1%
Wireless customers in bundles	444		467		484		505	531		551					18.0%	3.8%
Wireless customers	6'429		6'460		6'499		6'540	6'555		6'571					1.7%	0.2%
Broadband lines in single products	773		745		718		681	650		615					-17.4%	-5.4%
Broadband lines in bundles	1'060		1'110		1'154		1'209	1'258		1'307					17.7%	3.9%
Broadband lines	1'833		1'855		1'872		1'890	1'908		1'922					3.6%	0.7%
Wireline voice access lines in single products	2'007		1'948		1'902		1'840	1'763		1'695					-13.0%	-3.9%
Wireline voice access lines in bundles	849		882		909		938	972		1'002					13.6%	3.1%
Wireline voice access lines	2'856		2'830		2'811		2'778	2'735		2'697					-4.7%	-1.4%
TV customers in single products	271		259		246		218	200		182					-29.7%	-9.0%
TV customers in bundles	781		832		879		947	1'001		1'056					26.9%	5.5%
TV customers	1'052		1'091		1'125		1'165	1'201		1'238					13.5%	3.1%
Total number of underlying products	12'170		12'236		12'307		12'373	12'399		12'428					1.6%	0.2%
Bundle products																
Bundle subscription (in thousands)																
2Play bundle subscriptions	287		294		302		304	302		301					2.4%	-0.3%
3Play bundle subscriptions	555		584		609		646	680		712					21.9%	4.7%
4Play bundle subscriptions	218		231		242		255	266		278					20.3%	4.5%
nPlay business bundle subscriptions	0		1		1		4	10		16					1500.0%	60.0%
Total bundle subscriptions	1'060		1'110		1'154		1'209	1'258		1'307					17.7%	3.9%
Bundle ARPU (in CHF)																
Blended ARPU 2Play bundle	111	110	111	108	109	108	108	107	105	107					-4.5%	-1.9%
Blended ARPU 3Play bundle	135	140	138	139	138	145	140	143	139	141					-0.7%	-2.8%
Blended ARPU 4Play bundle	212	209	210	207	209	209	208	207	205	206					-1.9%	-1.0%
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers prepaid	2'173		2'165		2'165		2'163	2'149		2'131					-1.6%	-0.8%
Wireless customers postpaid	3'812		3'828		3'850		3'872	3'875		3'889					1.6%	0.4%
Wireless customers in single products	5'985		5'993		6'015		6'035	6'024		6'020					0.5%	-0.1%
Wireless customers in bundles	444		467		484		505	531		551					18.0%	3.8%
Wireless customers	6'429		6'460		6'499		6'540	6'555		6'571					1.7%	0.2%
Infinity penetration in % of Residential & SME postpaid customers	55%		58%		61%		64%	65%		67%						

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Wireless ARPU (in CHF)																
ARPU MO Postpaid	56	57	57	58	57	57	57	55	56	55					-1.8%	1.8%
ARPU MO Prepaid	7	7	7	8	7	7	7	6	7	7					0.0%	16.7%
Blended wireless ARPU MO single subscriptions	38	39	38	39	39	38	39	37	38	37					-2.6%	2.7%
thereof ARPU Base Fee	23	24	24	25	24	25	24	25	26	26					8.3%	4.0%
Blended wireless ARPU single subscriptions	39	41	40	41	40	40	40	38	40	39					-2.4%	5.3%
ARPU Infinity	84	85	85	85	85	85	85	84	84	83					-1.2%	0.0%
Wireless cancellation rate (annualised, in %)																
Average quarterly wireless cancellation rate		11.0%		12.6%		11.8%			11.8%							
Wireless cancellation rate cumulated	12.4%		11.7%		12.0%		12.0%	11.7%		11.7%						
Wireless traffic data domestic (in million MB)																
Traffic data domestic	9'451	10'928	20'379	13'189	33'568	16'290	49'858	19'010	21'765	40'775					99.2%	14.5%
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	773		745		718		681	650		615					-17.4%	-5.4%
Broadband lines in bundle products	1'060		1'110		1'154		1'209	1'258		1'307					17.7%	3.9%
Broadband lines	1'833		1'855		1'872		1'890	1'908		1'922					3.6%	0.7%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	36	36	36	35	36	36	36	35	35	36					-2.8%	0.0%
Voice access lines (in thousands)																
Wireline Voice access lines in single products	2'007		1'948		1'902		1'840	1'763		1'695					-13.0%	-3.9%
Wireline Voice access lines in bundle products	849		882		909		938	972		1'002					13.6%	3.1%
Voice access lines	2'856		2'830		2'811		2'778	2'735		2'697					-4.7%	-1.4%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	52	51	51	51	51	52	51	52	51	51					0.0%	-1.9%
TV customers (in thousands)																
TV customers in single products	271		259		246		218	200		182					-29.7%	-9.0%
TV customers in bundle products	781		832		879		947	1'001		1'056					26.9%	5.5%
TV customers	1'052		1'091		1'125		1'165	1'201		1'238					13.5%	3.1%
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	16	16	16	15	16	15	16	15	14	14					-12.5%	-6.7%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Wholesale																
Wholesale lines (in thousands)																
Full access lines	241		228		204		180	162		150					-34.2%	-7.4%
Wholesale broadband lines	221		224		241		262	278		291					29.9%	4.7%
Operational data Residential Customers																
Product view (in thousands)																
Wireless customers in single products	4'357		4'353		4'354		4'349	4'326		4'300					-1.2%	-0.6%
Wireless customers in bundles	367		386		403		423	438		455					17.9%	3.9%
Wireless customers	4'724		4'739		4'757		4'772	4'764		4'755					0.3%	-0.2%
Broadband lines in single products	622		596		571		534	504		470					-21.1%	-6.7%
Broadband lines in bundles	956		999		1'038		1'089	1'134		1'179					18.0%	4.0%
Broadband lines	1'578		1'595		1'609		1'623	1'638		1'649					3.4%	0.7%
Wireline voice access lines in single products	1'347		1'297		1'246		1'189	1'128		1'068					-17.7%	-5.3%
Wireline voice access lines in bundles	750		777		800		825	851		878					13.0%	3.2%
Wireline voice access lines	2'097		2'074		2'046		2'014	1'979		1'946					-6.2%	-1.7%
TV customers in single products	256		243		230		204	187		170					-30.0%	-9.1%
TV customers in bundles	761		811		857		922	973		1'025					26.4%	5.3%
TV customers	1'017		1'054		1'087		1'126	1'160		1'195					13.4%	3.0%
Total number of underlying products	9'416		9'462		9'499		9'535	9'541		9'545					0.9%	0.0%
Bundle products																
Bundle subscription (in thousands)																
2Play bundle subscriptions	245		250		255		258	257		257					2.8%	0.0%
3Play bundle subscriptions	497		523		546		581	615		648					23.9%	5.4%
4Play bundle subscriptions	214		226		237		250	261		273					20.8%	4.6%
nPlay business bundle subscriptions	0		0		0		0	1		1					n.m.	0.0%
Total bundle subscriptions	956		999		1'038		1'089	1'134		1'179					18.0%	4.0%
Bundle ARPU (in CHF)																
Blended ARPU 2Play bundle	107	109	108	105	108	105	107	107	101	102					-7.3%	-5.6%
Blended ARPU 3Play bundle	121	127	124	127	126	132	127	135	127	128					0.0%	-5.9%
Blended ARPU 4Play bundle	205	206	206	207	209	204	205	207	200	200					-2.9%	-3.4%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers prepaid	2'173		2'165		2'165		2'163	2'149		2'131					-1.6%	-0.8%
Wireless customers postpaid	2'184		2'188		2'189		2'186	2'177		2'169					-0.9%	-0.4%
Wireless customers in single products	4'357		4'353		4'354		4'349	4'326		4'300					-1.2%	-0.6%
Wireless customers in bundles	367		386		403		423	438		455					17.9%	3.9%
Wireless customers	4'724		4'739		4'757		4'772	4'764		4'755					0.3%	-0.2%
Wireless ARPU (in CHF)																
ARPU MO Postpaid	60	62	61	64	62	62	62	61	62	62					0.0%	1.6%
ARPU MO Prepaid	7	7	7	8	7	7	7	6	7	7					0.0%	16.7%
Blended wireless ARPU MO single subscriptions	33	35	34	36	35	34	35	34	35	34					0.0%	2.9%
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	622		596		571		534	504		470					-21.1%	-6.7%
Broadbandlines in bundle products	956		999		1'038		1'089	1'134		1'179					18.0%	4.0%
Broadband lines	1'578		1'595		1'609		1'623	1'638		1'649					3.4%	0.7%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	35	35	35	35	35	34	35	34	34	34					-2.9%	0.0%
Voice access lines (in thousands)																
Wireline Voice access lines in single products	1'347		1'297		1'246		1'189	1'128		1'068					-17.7%	-5.3%
Wireline Voice access lines in bundle products	750		777		800		825	851		878					13.0%	3.2%
Voice access lines	2'097		2'074		2'046		2'014	1'979		1'946					-6.2%	-1.7%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	39	38	39	38	39	39	39	37	37	37					-2.6%	0.0%
TV customers (in thousands)																
TV customers in single products	256		243		230		204	187		170					-30.0%	-9.1%
TV customers in bundle products	761		811		857		922	973		1'025					26.4%	5.3%
TV customers	1'017		1'054		1'087		1'126	1'160		1'195					13.4%	3.0%
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	16	16	16	15	16	15	15	14	13	14					-18.8%	-7.1%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Operational data Small & Medium-Sized Enterprises																
Product view (in thousands)																
Wireless customers in single products	511		510		512		513	503		501					-1.8%	-0.4%
Wireless customers in bundles	77		81		81		82	93		96					18.5%	3.2%
Wireless customers	588		591		593		595	596		597					1.0%	0.2%
Broadband lines in single products	114		111		109		109	108		107					-3.6%	-0.9%
Broadband lines in bundles	104		111		116		120	124		128					15.3%	3.2%
Broadband lines	218		222		225		229	232		235					5.9%	1.3%
Wireline voice access lines in single products	416		408		402		396	385		377					-7.6%	-2.1%
Wireline voice access lines in bundles	99		105		109		113	121		124					18.1%	2.5%
Wireline voice access lines	515		513		511		509	506		501					-2.3%	-1.0%
TV customers in single products	15		16		16		14	13		12					-25.0%	-7.7%
TV customers in bundles	20		21		22		25	28		31					47.6%	10.7%
TV customers	35		37		38		39	41		43					16.2%	4.9%
Total number of underlying products	1'356		1'363		1'367		1'372	1'375		1'376					1.0%	0.1%
Bundle products																
Bundle subscription (in thousands)																
2Play bundle subscriptions	42		44		47		46	45		44					0.0%	-2.2%
3Play bundle subscriptions	58		61		63		65	65		64					4.9%	-1.5%
4Play bundle subscriptions	4		5		5		5	5		5					0.0%	0.0%
nPlay business bundle subscriptions	0		1		1		4	9		15					1400.0%	66.7%
Total bundle subscriptions	104		111		116		120	124		128					15.3%	3.2%
Bundle ARPU (in CHF)																
Blended ARPU 2Play bundle	120	121	120	120	120	124	121	124	124	124					2.5%	0.0%
Blended ARPU 3Play bundle	239	245	242	243	242	237	241	234	233	233					-4.9%	-0.4%
Blended ARPU 4Play bundle	233	232	233	231	232	226	230	217	216	217					-6.9%	-0.5%
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers in single products	511		510		512		513	503		501					-1.8%	-0.4%
Wireless customers in bundles	77		81		81		82	93		96					18.5%	3.2%
Wireless customers	588		591		593		595	596		597					1.0%	0.2%
Wireless ARPU (in CHF)																
ARPU MO Postpaid	70	72	71	70	71	70	71	68	69	68					-4.2%	1.5%
Blended wireless ARPU MO single subscriptions	70	72	71	70	71	70	71	68	69	69					-4.2%	1.5%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	114		111		109		109	108		107		107		107	-3.6%	-0.9%
Broadband lines in bundle products	104		111		116		120	124		128		128		128	15.3%	3.2%
Broadband lines	218		222		225		229	232		235		235		235	5.9%	1.3%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	43	42	42	42	42	42	42	42	42	42	42	42	42	42	0.0%	0.0%
Voice access lines (in thousands)																
Wireline Voice access lines in single products	416		408		402		396	385		377		377		377	-7.6%	-2.1%
Wireline Voice access lines in bundle products	99		105		109		113	121		124		124		124	18.1%	2.5%
Voice access lines	515		513		511		509	506		501		501		501	-2.3%	-1.0%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	70	69	69	68	69	69	69	68	68	68	68	68	68	68	-1.4%	0.0%
TV customers (in thousands)																
TV customers in single products	15		16		16		14	13		12		12		12	-25.0%	-7.7%
TV customers in bundle products	20		21		22		25	28		31		31		31	47.6%	10.7%
TV customers	35		37		38		39	41		43		43		43	16.2%	4.9%
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	21	20	21	20	20	20	20	19	19	19	19	19	19	19	-5.0%	0.0%
Operational data Enterprise Customers																
Product view (in thousands)																
Wireless customers	1'117		1'130		1'149		1'173	1'195		1'219		1'219		1'219	7.9%	2.0%
Broadband lines	37		38		38		38	38		38		38		38	0.0%	0.0%
Wireline voice access lines	244		243		254		255	250		250		250		250	2.9%	0.0%
Total number of underlying products	1'398		1'411		1'441		1'466	1'483		1'507		1'507		1'507	6.8%	1.6%
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers	1'117		1'130		1'149		1'173	1'195		1'219		1'219		1'219	7.9%	2.0%
Wireless ARPU (in CHF)																
Blended wireless ARPU MO single subscriptions	40	41	41	40	40	39	40	35	36	36	36	36	36	36	-12.2%	2.9%

Operational Data

	2014							2015							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q2	QoQ Q2/Q1
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines	37		38		38		38	38		38					0.0%	0.0%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	51	51	51	51	51	51	51	51	52	51					2.0%	2.0%
Voice access lines (in thousands)																
Voice access lines	244		243		254		255	250		250					2.9%	0.0%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	93	92	92	91	92	94	92	102	93	93					1.1%	-8.8%
Operational data Wholesale																
Wireline																
Full access lines (in thousands)																
Full access lines	241		228		204		180	162		150					-34.2%	-7.4%
Broadband lines (in thousands)																
Wholesale broadband lines	221		224		241		262	278		291					29.9%	4.7%
Operational data Fastweb																
Broadband customers (in thousands)																
	1'984		1'994		2'016		2'072	2'124		2'157					8.2%	1.6%

Remarks:

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