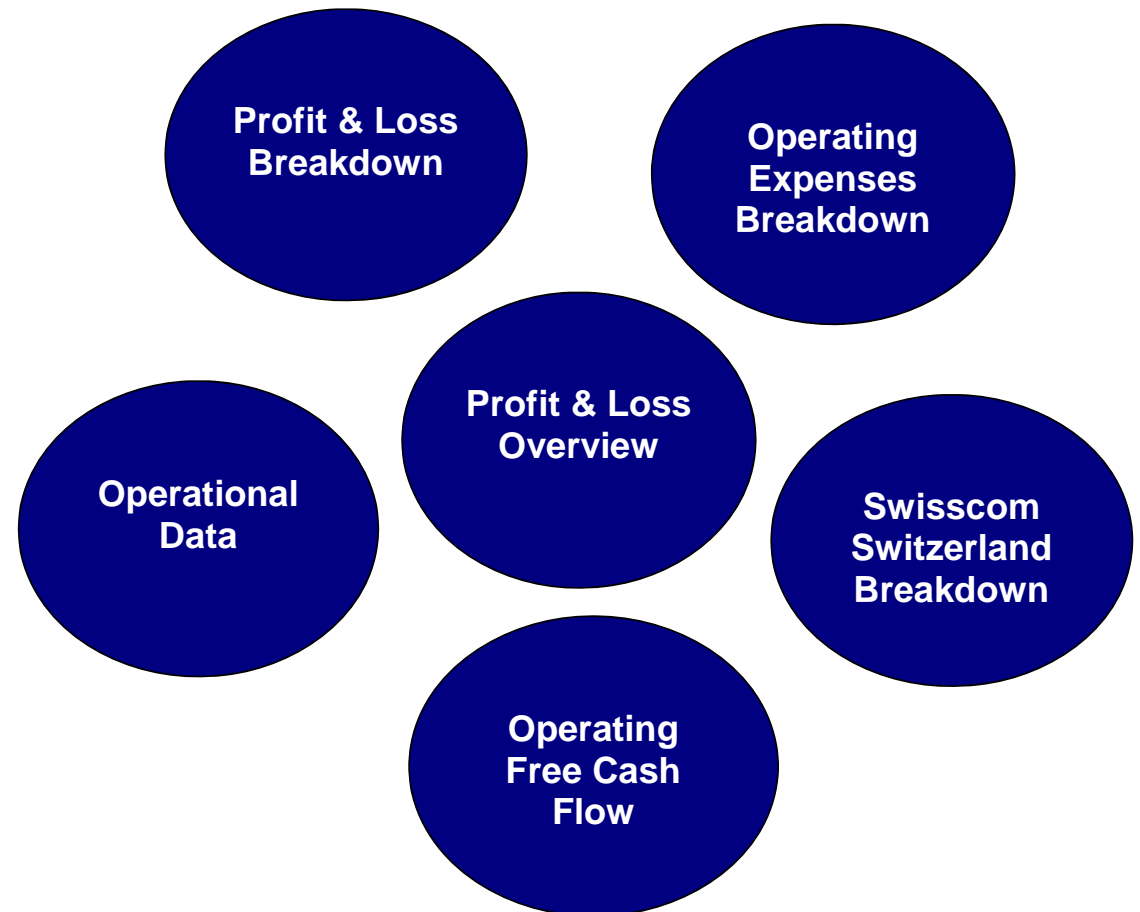


Facts & Figures

as per March 31, 2016



P&L Overview

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Residential Customers	1'252	1'247	2'499	1'267	3'766	1'309	5'075	1'252							0.0%	-4.4%
Small & Medium-Sized Enterprises	320	332	652	344	996	343	1'339	328							2.5%	-4.4%
Enterprise Customers	607	598	1'205	594	1'799	650	2'449	605							-0.3%	-6.9%
Wholesale	148	140	288	145	433	146	579	139							-6.1%	-4.8%
IT, Network & Innovation	9	8	17	8	25	8	33	5							-44.4%	-37.5%
Swisscom Switzerland	2'336	2'325	4'661	2'358	7'019	2'456	9'475	2'329							-0.3%	-5.2%
Fastweb	467	453	920	455	1'375	487	1'862	480							2.8%	-1.4%
Other operating segments	90	87	177	80	257	83	340	76							-15.6%	-8.4%
Group Headquarters	0	0	0	0	0	1	1	0							n.m.	-100.0%
Net revenue from external customers	2'893	2'865	5'758	2'893	8'651	3'027	11'678	2'885							-0.3%	-4.7%
Goods and services purchased	(568)	(553)	(1'121)	(533)	(1'654)	(688)	(2'342)	(544)							-4.2%	-20.9%
Personnel expenses	(756)	(757)	(1'513)	(703)	(2'216)	(803)	(3'019)	(765)							1.2%	-4.7%
Other operating expenses	(609)	(577)	(1'186)	(785)	(1'971)	(726)	(2'697)	(597)							-2.0%	-17.8%
Capitalized costs and other income	91	104	195	94	289	189	478	102							12.1%	-46.0%
Operating income (EBITDA)	1'051	1'082	2'133	966	3'099	999	4'098	1'081							2.9%	8.2%
Depreciation, amortization and impairment	(507)	(521)	(1'028)	(517)	(1'545)	(541)	(2'086)	(546)							7.7%	0.9%
Operating income (EBIT)	544	561	1'105	449	1'554	458	2'012	535							-1.7%	16.8%
Financial income and financial expense, net	(104)	(33)	(137)	(57)	(194)	(78)	(272)	(79)							-24.0%	1.3%
Share of profit of investments in associates	5	8	13	5	18	5	23	0							n.m.	-100.0%
Income before income tax expense	445	536	981	397	1'378	385	1'763	456							2.5%	18.4%
Income tax expense	(94)	(103)	(197)	(123)	(320)	(81)	(401)	(92)							-2.1%	13.6%
Income from continuing operations	351	433	784	274	1'058	304	1'362	364							3.7%	19.7%
Income from discontinued operations	0	0	0	0	0	0	0	0							n.m.	n.m.
Net income	351	433	784	274	1'058	304	1'362	364							3.7%	19.7%
Net income attributable to equity holders of Swisscom AG	351	433	784	274	1'058	303	1'361	365							4.0%	20.5%
Net income attributable to minority interests	0	0	0	0	0	1	1	(1)							n.m.	n.m.
Average number of shares outstanding (in million)	51.801	51.801	51.801	51.802	51.801	51.802	51.802	51.801							0.0%	0.0%
Earnings per share (EPS) in CHF	6.78	8.36	15.13	5.29	20.42	5.85	26.27	7.05							4.0%	20.5%

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Group revenue																
Residential Customers	1'291	1'283	2'574	1'303	3'877	1'347	5'224	1'287						-0.3%	-4.5%	
Small & Medium-Sized Enterprises	327	340	667	353	1'020	350	1'370	336						2.8%	-4.0%	
Enterprise Customers	657	650	1'307	643	1'950	704	2'654	656						-0.2%	-6.8%	
Wholesale	230	234	464	250	714	242	956	220						-4.3%	-9.1%	
IT, Network & Innovation	34	31	65	32	97	33	130	30						-11.8%	-9.1%	
Intersegment elimination	(184)	(196)	(380)	(206)	(586)	(203)	(789)	(184)						0.0%	-9.4%	
Swisscom Switzerland	2'355	2'342	4'697	2'375	7'072	2'473	9'545	2'345						-0.4%	-5.2%	
Fastweb	468	453	921	457	1'378	489	1'867	482						3.0%	-1.4%	
Other operating segments	144	156	300	149	449	154	603	129						-10.4%	-16.2%	
Group Headquarters	0	1	1	0	1	1	2	0						n.m.	-100.0%	
Net revenue incl. intersegment revenue	2'967	2'952	5'919	2'981	8'900	3'117	12'017	2'956						-0.4%	-5.2%	
Intersegment elimination	(74)	(87)	(161)	(88)	(249)	(90)	(339)	(71)						-4.1%	-21.1%	
Net revenue from external customers	2'893	2'865	5'758	2'893	8'651	3'027	11'678	2'885						-0.3%	-4.7%	
Residential Customers revenue																
2P Bundle	79	77	156	75	231	75	306	68						-13.9%	-9.3%	
3P Bundle	229	239	468	251	719	263	982	277						21.0%	5.3%	
4P Bundle	153	160	313	169	482	173	655	176						15.0%	1.7%	
nP other bundle	0	0	0	1	1	0	1	3						n.m.	n.m.	
Bundles	461	476	937	496	1'433	511	1'944	524						13.7%	2.5%	
Wireless access	336	341	677	344	1'021	341	1'362	343						2.1%	0.6%	
Wireless traffic	100	106	206	116	322	91	413	82						-18.0%	-9.9%	
Wireless VAS	2	1	3	1	4	1	5	1						-50.0%	0.0%	
Wireless	438	448	886	461	1'347	433	1'780	426						-2.7%	-1.6%	
Wireline telephony access	88	86	174	83	257	77	334	73						-17.0%	-5.2%	
Wireline telephony traffic	41	35	76	34	110	32	142	30						-26.8%	-6.3%	
Wireline telephony VAS	1	1	2	1	3	2	5	1						0.0%	-50.0%	
Wireline telephony	130	122	252	118	370	111	481	104						-20.0%	-6.3%	
Wireline internet	60	58	118	52	170	51	221	42						-30.0%	-17.6%	
Wireline TV	17	12	29	14	43	16	59	13						-23.5%	-18.8%	
Wireline	207	192	399	184	583	178	761	159						-23.2%	-10.7%	
1P revenue	645	640	1'285	645	1'930	611	2'541	585						-9.3%	-4.3%	
Customised solutions	1	0	1	0	1	1	2	1						0.0%	0.0%	
Hardware sales own channels	72	69	141	68	209	91	300	67						-6.9%	-26.4%	
Other direct sales	27	27	54	28	82	25	107	27						0.0%	8.0%	
Direct sales external customers	1'206	1'212	2'418	1'237	3'655	1'239	4'894	1'204						-0.2%	-2.8%	
3rd party sales external customers	46	35	81	30	111	70	181	48						4.3%	-31.4%	
Net revenue from external customers	1'252	1'247	2'499	1'267	3'766	1'309	5'075	1'252						0.0%	-4.4%	
thereof service revenue Retail	1'106	1'116	2'222	1'141	3'363	1'122	4'485	1'109						0.3%	-1.2%	
Intersegment revenue	39	36	75	36	111	38	149	35						-10.3%	-7.9%	
Net revenue Residential Customers	1'291	1'283	2'574	1'303	3'877	1'347	5'224	1'287						-0.3%	-4.5%	

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Small & Medium-Sized Enterprises revenue																
2P Bundle	17	17	34	16	50	14	64	14							-17.6%	0.0%
3P Bundle	46	45	91	44	135	41	176	38							-17.4%	-7.3%
4P Bundle	3	4	7	3	10	4	14	4							33.3%	0.0%
nP other Bundle	3	5	8	10	18	16	34	22							633.3%	37.5%
Bundles	69	71	140	73	213	75	288	78							13.0%	4.0%
Wireless access	72	72	144	73	217	73	290	73							1.4%	0.0%
Wireless traffic	29	30	59	29	88	25	113	22							-24.1%	-12.0%
Wireless VAS	0	0	0	0	0	0	0	0							n.m.	n.m.
Wireless	101	102	203	102	305	98	403	95							-5.9%	-3.1%
Wireline telephony access	50	49	99	50	149	50	199	50							0.0%	0.0%
Wireline telephony traffic	30	29	59	27	86	26	112	25							-16.7%	-3.8%
Wireline telephony VAS	0	0	0	0	0	0	0	0							n.m.	n.m.
Wireline telephony	80	78	158	77	235	76	311	75							-6.3%	-1.3%
Wireline internet	24	22	46	25	71	23	94	23							-4.2%	0.0%
Wireline TV	1	1	2	0	2	1	3	1							0.0%	0.0%
Wireline business networks	1	2	3	1	4	1	5	1							0.0%	0.0%
Wireline	106	103	209	103	312	101	413	100							-5.7%	-1.0%
1P revenue	207	205	412	205	617	199	816	195							-5.8%	-2.0%
Customised solutions	4	4	8	4	12	6	18	4							0.0%	-33.3%
Hardware sales own channels	3	2	5	2	7	3	10	2							-33.3%	-33.3%
Other direct sales	37	50	87	60	147	60	207	49							32.4%	-18.3%
Direct sales external customers	320	332	652	344	996	343	1'339	328							2.5%	-4.4%
3rd party sales external customers	0	0	0	0	0	0	0	0							n.m.	n.m.
Net revenue from external customers	320	332	652	344	996	343	1'339	328							2.5%	-4.4%
thereof service revenue Retail	276	276	552	278	830	274	1'104	273							-1.1%	-0.4%
Intersegment revenue	7	8	15	9	24	7	31	8							14.3%	14.3%
Net revenue Small & Medium-Sized Enterprises	327	340	667	353	1'020	350	1'370	336							2.8%	-4.0%

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Enterprise Customers revenue																
Bundles	0	0	0	1	1	0	1	1						n.m.	n.m.	
Wireless access	52	57	109	58	167	59	226	64						23.1%	8.5%	
Wireless traffic	78	81	159	80	239	73	312	62						-20.5%	-15.1%	
Wireless VAS	2	2	4	2	6	2	8	2						0.0%	0.0%	
Wireless	132	140	272	140	412	134	546	128						-3.0%	-4.5%	
Wireline telephony access	30	31	61	30	91	30	121	29						-3.3%	-3.3%	
Wireline telephony traffic	30	28	58	29	87	28	115	28						-6.7%	0.0%	
Wireline telephony VAS	1	1	2	1	3	0	3	1						0.0%	n.m.	
Wireline telephony	61	60	121	60	181	58	239	58						-4.9%	0.0%	
Wireline internet	16	17	33	15	48	16	64	16						0.0%	0.0%	
Wireline business networks	62	64	126	65	191	64	255	64						3.2%	0.0%	
Wireline	139	141	280	140	420	138	558	138						-0.7%	0.0%	
1P revenue	271	281	552	280	832	272	1'104	266						-1.8%	-2.2%	
Customised solutions	257	254	511	250	761	287	1'048	272						5.8%	-5.2%	
Hardware sales own channels	28	25	53	26	79	44	123	24						-14.3%	-45.5%	
Other direct sales	25	15	40	18	58	27	85	23						-8.0%	-14.8%	
Direct sales external customers	581	575	1'156	575	1'731	630	2'361	586						0.9%	-7.0%	
3rd party sales external customers	26	23	49	19	68	20	88	19						-26.9%	-5.0%	
Net revenue from external customers	607	598	1'205	594	1'799	650	2'449	605						-0.3%	-6.9%	
thereof service revenue Retail	293	301	594	296	890	289	1'179	283						-3.3%	-2.1%	
Intersegment revenue	50	52	102	49	151	54	205	51						2.0%	-5.6%	
Net revenue Enterprise Customers	657	650	1'307	643	1'950	704	2'654	656						-0.2%	-6.8%	

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wholesale revenue																
Direct sales external customers	1	0	1	(1)	0	1	1	0						n.m.	-100.0%	
Termination wholesale	40	41	81	40	121	42	163	40						0.0%	-4.8%	
Wholesale voice	18	18	36	17	53	16	69	16						-11.1%	0.0%	
Wholesale data	21	22	43	20	63	21	84	21						0.0%	0.0%	
Wholesale broadband	21	21	42	23	65	22	87	22						4.8%	0.0%	
Inbound roaming	43	34	77	41	118	36	154	36						-16.3%	0.0%	
Other wholesale services	103	95	198	101	299	95	394	95						-7.8%	0.0%	
Other 3rd party sales	4	4	8	5	13	8	21	4						0.0%	-50.0%	
3rd party sales external customers	147	140	287	146	433	145	578	139						-5.4%	-4.1%	
Net revenue from external customers	148	140	288	145	433	146	579	139						-6.1%	-4.8%	
Intersegment revenue	82	94	176	105	281	96	377	81						-1.2%	-15.6%	
Net revenue Wholesale	230	234	464	250	714	242	956	220						-4.3%	-9.1%	
IT, Network & Innovation revenue																
Other direct sales (facility management)	9	8	17	8	25	8	33	5						-44.4%	-37.5%	
Net revenue from external customers	9	8	17	8	25	8	33	5						-44.4%	-37.5%	
Intersegment revenue	25	23	48	24	72	25	97	25						0.0%	0.0%	
Net revenue IT, Network & Innovation	34	31	65	32	97	33	130	30						-11.8%	-9.1%	

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Swisscom Switzerland revenue																
2P Bundle	95	94	189	93	282	88	370	82						-13.7%	-6.8%	
3P Bundle	275	284	559	295	854	305	1'159	315						14.5%	3.3%	
4P Bundle	157	163	320	172	492	177	669	180						14.6%	1.7%	
nP other bundle	3	6	9	10	19	17	36	26						766.7%	52.9%	
Bundles	530	547	1'077	570	1'647	587	2'234	603						13.8%	2.7%	
Wireless access	459	471	930	475	1'405	473	1'878	481						4.8%	1.7%	
Wireless traffic	208	216	424	226	650	188	838	165						-20.7%	-12.2%	
Wireless VAS	4	4	8	2	10	3	13	3						-25.0%	0.0%	
Wireless	671	691	1'362	703	2'065	664	2'729	649						-3.3%	-2.3%	
Wireline telephony access	169	165	334	163	497	158	655	152						-10.1%	-3.8%	
Wireline telephony traffic	100	93	193	90	283	86	369	83						-17.0%	-3.5%	
Wireline telephony VAS	2	2	4	2	6	2	8	2						0.0%	0.0%	
Wireline telephony	271	260	531	255	786	246	1'032	237						-12.5%	-3.7%	
Wireline internet	100	96	196	92	288	89	377	82						-18.0%	-7.9%	
Wireline TV	18	13	31	15	46	16	62	13						-27.8%	-18.8%	
Wireline business networks	63	66	129	66	195	65	260	65						3.2%	0.0%	
Wireline	452	435	887	428	1'315	416	1'731	397						-12.2%	-4.6%	
1P revenue	1'123	1'126	2'249	1'131	3'380	1'080	4'460	1'046						-6.9%	-3.1%	
Customised solutions	261	260	521	254	775	292	1'067	277						6.1%	-5.1%	
Hardware sales own channels	102	97	199	97	296	136	432	93						-8.8%	-31.6%	
Other direct sales	101	97	198	112	310	125	435	105						4.0%	-16.0%	
Direct sales external customers	2'117	2'127	4'244	2'164	6'408	2'220	8'628	2'124						0.3%	-4.3%	
Termination wholesale	40	41	81	40	121	42	163	40						0.0%	-4.8%	
Wholesale voice	22	20	42	21	63	20	83	19						-13.6%	-5.0%	
Wholesale data	21	22	43	20	63	21	84	21						0.0%	0.0%	
Wholesale broadband	21	21	42	23	65	22	87	22						4.8%	0.0%	
Inbound roaming	43	34	77	41	118	36	154	36						-16.3%	0.0%	
Other wholesale services	107	97	204	105	309	99	408	98						-8.4%	-1.0%	
Hardware sales 3rd party channels	46	31	77	27	104	65	169	43						-6.5%	-33.8%	
Other 3rd party sales	26	29	55	22	77	30	107	24						-7.7%	-20.0%	
3rd party sales external customers	219	198	417	194	611	236	847	205						-6.4%	-13.1%	
Net revenue from external customers	2'336	2'325	4'661	2'358	7'019	2'456	9'475	2'329						-0.3%	-5.2%	
thereof service revenue Retail	1'675	1'693	3'368	1'717	5'085	1'683	6'768	1'665						-0.6%	-1.1%	
1P access & bundle revenue in % of service revenue Retail	80%	80%	80%	80%	80%	82%	81%	84%						4.9%	1.7%	
Intersegment revenue	19	17	36	17	53	17	70	16						-15.8%	-5.9%	
Net revenue Swisscom Switzerland	2'355	2'342	4'697	2'375	7'072	2'473	9'545	2'345						-0.4%	-5.2%	

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Fastweb revenue																
Consumer	235	230	465	235	700	244	944	244						3.8%	0.0%	
Enterprise	183	186	369	184	553	211	764	187						2.2%	-11.4%	
Wholesale	49	37	86	36	122	32	154	49						0.0%	53.1%	
thereof hubbing	8	7	15	6	21	7	28	6						-25.0%	-14.3%	
Other revenue	0	0	0	0	0	0	0	0						n.m.	n.m.	
Net revenue from external customers	467	453	920	455	1'375	487	1'862	480						2.8%	-1.4%	
Intersegment revenue	1	0	1	2	3	2	5	2						100.0%	0.0%	
Net revenue Fastweb	468	453	921	457	1'378	489	1'867	482						3.0%	-1.4%	
thereof net revenue excluding hubbing	460	446	906	451	1'357	482	1'839	476						3.5%	-1.2%	
Other operating segments revenue																
Net revenue from external customers (Group Related Businesses)	90	87	177	80	257	83	340	76						-15.6%	-8.4%	
Intersegment revenue	54	69	123	69	192	71	263	53						-1.9%	-25.4%	
Net revenue other operating segments	144	156	300	149	449	154	603	129						-10.4%	-16.2%	
Group Headquarters revenue																
Group Headquarters revenue	0	0	0	0	0	1	1	0						n.m.	-100.0%	
Intersegment revenue	0	1	1	0	1	0	1	0						n.m.	n.m.	
Net revenue Group Headquarters	0	1	1	0	1	1	2	0						n.m.	-100.0%	
Group OPEX																
Residential Customers	(561)	(541)	(1'102)	(547)	(1'649)	(642)	(2'291)	(532)						-5.2%	-17.1%	
Small & Medium-Sized Enterprises	(110)	(108)	(218)	(114)	(332)	(131)	(463)	(112)						1.8%	-14.5%	
Enterprise Customers	(438)	(424)	(862)	(406)	(1'268)	(476)	(1'744)	(444)						1.4%	-6.7%	
Wholesale	(129)	(142)	(271)	(336)	(607)	(151)	(758)	(127)						-1.6%	-15.9%	
IT, Network & Innovation	(346)	(354)	(700)	(344)	(1'044)	(433)	(1'477)	(348)						0.6%	-19.6%	
Intersegment elimination	184	196	380	205	585	204	789	184						0.0%	-9.8%	
Swisscom Switzerland	(1'400)	(1'373)	(2'773)	(1'542)	(4'315)	(1'629)	(5'944)	(1'379)						-1.5%	-15.3%	
Fastweb	(338)	(305)	(643)	(301)	(944)	(304)	(1'248)	(338)						0.0%	11.2%	
Other operating segments	(128)	(137)	(265)	(125)	(390)	(144)	(534)	(107)						-16.4%	-25.7%	
Group Headquarters	(29)	(30)	(59)	(22)	(81)	(38)	(119)	(30)						3.4%	-21.1%	
Reconciliation pension cost	(17)	(19)	(36)	(18)	(54)	(6)	(60)	(18)						5.9%	200.0%	
Intersegment elimination	70	81	151	81	232	93	325	68						-2.9%	-26.9%	
Group OPEX	(1'842)	(1'783)	(3'625)	(1'927)	(5'552)	(2'028)	(7'580)	(1'804)						-2.1%	-11.0%	

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
EBITDA																
Residential Customers (Contribution margin 2)	730	742	1'472	756	2'228	705	2'933	755							3.4%	7.1%
Small & Medium-Sized Enterprises (Contribution margin 2)	217	232	449	239	688	219	907	224							3.2%	2.3%
Enterprise Customers (Contribution margin 2)	219	226	445	237	682	228	910	212							-3.2%	-7.0%
Wholesale (Contribution margin 2)	101	92	193	(86)	107	91	198	93							-7.9%	2.2%
IT, Network & Innovation (Contribution margin 2)	(312)	(323)	(635)	(312)	(947)	(400)	(1'347)	(318)							1.9%	-20.5%
Intersegment elimination	0	0	0	(1)	(1)	1	0	0							n.m.	-100.0%
Swisscom Switzerland (EBITDA)	955	969	1'924	833	2'757	844	3'601	966							1.2%	14.5%
Fastweb	130	148	278	156	434	185	619	144							10.8%	-22.2%
Other operating segments	16	19	35	24	59	10	69	22							37.5%	120.0%
Group Headquarters	(29)	(29)	(58)	(22)	(80)	(37)	(117)	(30)							3.4%	-18.9%
Reconciliation pension cost	(17)	(19)	(36)	(18)	(54)	(6)	(60)	(18)							5.9%	200.0%
Intersegment elimination	(4)	(6)	(10)	(7)	(17)	3	(14)	(3)							-25.0%	n.m.
Group EBITDA	1'051	1'082	2'133	966	3'099	999	4'098	1'081							2.9%	8.2%
EBITDA/Contribution margin 2 in % of net revenue																
Residential Customers	56.5%	57.8%	57.2%	58.0%	57.5%	52.3%	56.1%	58.7%								
Small & Medium-Sized Enterprises	66.4%	68.2%	67.3%	67.7%	67.5%	62.6%	66.2%	66.7%								
Enterprise Customers	33.3%	34.8%	34.0%	36.9%	35.0%	32.4%	34.3%	32.3%								
Wholesale	43.9%	39.3%	41.6%	-34.4%	15.0%	37.6%	20.7%	42.3%								
IT, Network & Innovation	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Swisscom Switzerland	40.6%	41.4%	41.0%	35.1%	39.0%	34.1%	37.7%	41.2%								
Fastweb	27.8%	32.7%	30.2%	34.1%	31.5%	37.8%	33.2%	29.9%								
Other operating segments	11.1%	12.2%	11.7%	16.1%	13.1%	6.5%	11.4%	17.1%								
Group Headquarters	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Group EBITDA in % of net revenue	36.3%	37.8%	37.0%	33.4%	35.8%	33.0%	35.1%	37.5%								
Depreciation, amortization and impairment																
Residential Customers	(33)	(34)	(67)	(34)	(101)	(35)	(136)	(37)							12.1%	5.7%
Small & Medium-Sized Enterprises	(9)	(11)	(20)	(9)	(29)	(19)	(48)	(12)							33.3%	-36.8%
Enterprise Customers	(21)	(23)	(44)	(23)	(67)	(25)	(92)	(26)							23.8%	4.0%
Wholesale	0	0	0	0	0	0	0	0							n.m.	n.m.
IT, Network & Innovation	(267)	(276)	(543)	(279)	(822)	(285)	(1'107)	(291)							9.0%	2.1%
Intersegment elimination	(1)	1	0	1	1	(1)	0	(1)							0.0%	0.0%
Swisscom Switzerland	(331)	(343)	(674)	(344)	(1'018)	(365)	(1'383)	(367)							10.9%	0.5%
Fastweb	(160)	(164)	(324)	(157)	(481)	(154)	(635)	(163)							1.9%	5.8%
Other operating segments	(17)	(17)	(34)	(17)	(51)	(23)	(74)	(18)							5.9%	-21.7%
Group Headquarters	0	0	0	0	0	0	0	0							n.m.	n.m.
Intersegment elimination	1	3	4	1	5	1	6	2							100.0%	100.0%
Depreciation, amortization and impairment	(507)	(521)	(1'028)	(517)	(1'545)	(541)	(2'086)	(546)							7.7%	0.9%

P&L Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Operating income (EBIT)																
Residential Customers (segment result)	697	708	1'405	722	2'127	670	2'797	718							3.0%	7.2%
Small & Medium-Sized Enterprises (segment result)	208	221	429	230	659	200	859	212							1.9%	6.0%
Enterprise Customers (segment result)	198	203	401	214	615	203	818	186							-6.1%	-8.4%
Wholesale (segment result)	101	92	193	(86)	107	91	198	93							-7.9%	2.2%
IT, Network & Innovation (segment result)	(579)	(599)	(1'178)	(591)	(1'769)	(685)	(2'454)	(609)							5.2%	-11.1%
Intersegment elimination	(1)	1	0	0	0	0	0	(1)							0.0%	n.m.
Swisscom Switzerland (EBIT)	624	626	1'250	489	1'739	479	2'218	599							-4.0%	25.1%
Fastweb	(30)	(16)	(46)	(1)	(47)	31	(16)	(19)							-36.7%	n.m.
Other operating segments	(1)	2	1	7	8	(13)	(5)	4							n.m.	n.m.
Group Headquarters	(29)	(29)	(58)	(22)	(80)	(37)	(117)	(30)							3.4%	-18.9%
Reconciliation pension cost	(17)	(19)	(36)	(18)	(54)	(6)	(60)	(18)							5.9%	200.0%
Intersegment elimination	(3)	(3)	(6)	(6)	(12)	4	(8)	(1)							-66.7%	n.m.
Group EBIT	544	561	1'105	449	1'554	458	2'012	535							-1.7%	16.8%
EBIT/Segment result in % of net revenue																
Residential Customers	54.0%	55.2%	54.6%	55.4%	54.9%	49.7%	53.5%	55.8%								
Small & Medium-Sized Enterprises	63.6%	65.0%	64.3%	65.2%	64.6%	57.1%	62.7%	63.1%								
Enterprise Customers	30.1%	31.2%	30.7%	33.3%	31.5%	28.8%	30.8%	28.4%								
Wholesale	43.9%	39.3%	41.6%	-34.4%	15.0%	37.6%	20.7%	42.3%								
IT, Network & Innovation	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Swisscom Switzerland	26.5%	26.7%	26.6%	20.6%	24.6%	19.4%	23.2%	25.5%								
Fastweb	-6.4%	-3.5%	-5.0%	-0.2%	-3.4%	6.3%	-0.9%	-3.9%								
Other operating segments	-0.7%	1.3%	0.3%	4.7%	1.8%	-8.4%	-0.8%	3.1%								
Group Headquarters	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Group EBIT in % of net revenue	18.8%	19.6%	19.2%	15.5%	18.0%	15.1%	17.2%	18.5%								
CAPEX																
Residential Customers	37	43	80	48	128	52	180	31							-16.2%	-40.4%
Small & Medium-Sized Enterprises	10	13	23	13	36	14	50	10							0.0%	-28.6%
Enterprise Customers	36	45	81	39	120	51	171	39							8.3%	-23.5%
Wholesale	0	0	0	0	0	0	0	0							n.m.	n.m.
IT, Network & Innovation	305	353	658	358	1'016	382	1'398	345							13.1%	-9.7%
Intersegment elimination	0	(1)	(1)	1	0	0	0	0							n.m.	n.m.
Swisscom Switzerland	388	453	841	459	1'300	499	1'799	425							9.5%	-14.8%
Fastweb	160	138	298	133	431	150	581	169							5.6%	12.7%
Other operating segments	6	6	12	8	20	28	48	6							0.0%	-78.6%
Group Headquarters	0	0	0	0	0	0	0	0							n.m.	n.m.
Intersegment elimination	(5)	(4)	(9)	(5)	(14)	(5)	(19)	(4)							-20.0%	-20.0%
Group CAPEX	549	593	1'142	595	1'737	672	2'409	596							8.6%	-11.3%

P&L Breakdown

	2015				2016				Change							
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Number of employees (End of period)																
Residential Customers	4'877	4'898	4'891	4'870	4'774										-2.1%	-2.0%
Small & Medium-Sized Enterprises	1'537	1'559	1'613	1'601	1'616										5.1%	0.9%
Enterprise Customers	5'308	5'320	5'354	5'378	5'503										3.7%	2.3%
Wholesale	113	109	106	105	92										-18.6%	-12.4%
IT, Network & Innovation	5'129	5'176	5'212	5'245	5'170										0.8%	-1.4%
Swisscom Switzerland	16'964	17'062	17'176	17'199	17'155										1.1%	-0.3%
Fastweb	2'373	2'377	2'381	2'401	2'407										1.4%	0.2%
Other operating segments	1'940	1'722	1'725	1'723	1'769										-8.8%	2.7%
Group Headquarters	322	325	321	314	314										-2.5%	0.0%
Group Number of employees (End of period)	21'599	21'486	21'603	21'637	21'645										0.2%	0.0%

Remarks:

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OPEX Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
OPEX Swisscom Switzerland																
Goods and services purchased	(435)	(414)	(849)	(420)	(1'269)	(548)	(1'817)	(420)							-3.4%	-23.4%
Personnel expenses	(614)	(614)	(1'228)	(573)	(1'801)	(673)	(2'474)	(626)							2.0%	-7.0%
Other operating expenses	(385)	(381)	(766)	(580)	(1'346)	(462)	(1'808)	(376)							-2.3%	-18.6%
Intersegment expenses	(38)	(40)	(78)	(41)	(119)	(41)	(160)	(37)							-2.6%	-9.8%
./. Capitalized costs and other income	72	76	148	72	220	95	315	80							11.1%	-15.8%
Total OPEX Swisscom Switzerland	(1'400)	(1'373)	(2'773)	(1'542)	(4'315)	(1'629)	(5'944)	(1'379)							-1.5%	-15.3%
OPEX Fastweb																
Goods and services purchased	(123)	(128)	(251)	(111)	(362)	(134)	(496)	(121)							-1.6%	-9.7%
Personnel expenses	(48)	(47)	(95)	(43)	(138)	(47)	(185)	(48)							0.0%	2.1%
Other operating expenses	(177)	(143)	(320)	(158)	(478)	(191)	(669)	(180)							1.7%	-5.8%
Intersegment expenses	0	(1)	(1)	0	(1)	0	(1)	0							n.m.	n.m.
./. Capitalized costs and other income	10	14	24	11	35	68	103	11							10.0%	-83.8%
Total OPEX Fastweb	(338)	(305)	(643)	(301)	(944)	(304)	(1'248)	(338)							0.0%	11.2%
OPEX Other operating segments																
Goods and services purchased	(10)	(11)	(21)	(3)	(24)	(5)	(29)	(3)							-70.0%	-40.0%
Personnel expenses	(57)	(59)	(116)	(51)	(167)	(59)	(226)	(53)							-7.0%	-10.2%
Other operating expenses	(54)	(61)	(115)	(63)	(178)	(81)	(259)	(45)							-16.7%	-44.4%
Intersegment expenses	(10)	(10)	(20)	(10)	(30)	(9)	(39)	(9)							-10.0%	0.0%
./. Capitalized costs and other income	3	4	7	2	9	10	19	3							0.0%	-70.0%
Total OPEX Other operating segments	(128)	(137)	(265)	(125)	(390)	(144)	(534)	(107)							-16.4%	-25.7%
OPEX Group Headquarters																
Goods and services purchased	0	0	0	0	0	0	0	0							n.m.	n.m.
Personnel expenses	(22)	(23)	(45)	(22)	(67)	(20)	(87)	(24)							9.1%	20.0%
Other operating expenses	(14)	(16)	(30)	(10)	(40)	(25)	(65)	(13)							-7.1%	-48.0%
Intersegment expenses	(9)	(10)	(19)	(9)	(28)	(10)	(38)	(8)							-11.1%	-20.0%
./. Capitalized costs and other income	16	19	35	19	54	17	71	15							-6.3%	-11.8%
Total OPEX Group Headquarters	(29)	(30)	(59)	(22)	(81)	(38)	(119)	(30)							3.4%	-21.1%

Remarks:

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SCS Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Residential Customers																
Net revenue (incl. intersegment revenue)	1'291	1'283	2'574	1'303	3'877	1'347	5'224	1'287							-0.3%	-4.5%
Outpayments	(46)	(53)	(99)	(64)	(163)	(54)	(217)	(47)							2.2%	-13.0%
Subscriber acquisition and retention costs (1)	(91)	(84)	(175)	(88)	(263)	(124)	(387)	(88)							-3.3%	-29.0%
Other costs of goods and services purchased	(174)	(148)	(322)	(146)	(468)	(212)	(680)	(160)							-8.0%	-24.5%
Direct costs (incl. intersegment direct costs)	(311)	(285)	(596)	(298)	(894)	(390)	(1'284)	(295)							-5.1%	-24.4%
Contribution margin 1	980	998	1'978	1'005	2'983	957	3'940	992							1.2%	3.7%
Contribution margin 1 in % of net revenue	75.9%	77.8%	76.8%	77.1%	76.9%	71.0%	75.4%	77.1%								
Personnel expenses	(134)	(134)	(268)	(128)	(396)	(129)	(525)	(131)							-2.2%	1.6%
Other operating expenses (2)	(124)	(132)	(256)	(131)	(387)	(141)	(528)	(114)							-8.1%	-19.1%
Indirect costs (incl. intersegment indirect costs)	(258)	(266)	(524)	(259)	(783)	(270)	(1'053)	(245)							-5.0%	-9.3%
./. Capitalized costs and other income	8	10	18	10	28	18	46	8							0.0%	-55.6%
Contribution margin 2	730	742	1'472	756	2'228	705	2'933	755							3.4%	7.1%
Contribution margin 2 in % of net revenue	56.5%	57.8%	57.2%	58.0%	57.5%	52.3%	56.1%	58.7%								
CAPEX	37	43	80	48	128	52	180	31							-16.2%	-40.4%
Number of employees (FTE)	4'877		4'898		4'891		4'870	4'774							-2.1%	-2.0%
Small & Medium-Sized Enterprises																
Net revenue (incl. intersegment revenue)	327	340	667	353	1'020	350	1'370	336							2.8%	-4.0%
Outpayments	(14)	(17)	(31)	(18)	(49)	(17)	(66)	(14)							0.0%	-17.6%
Subscriber acquisition and retention costs (1)	(19)	(18)	(37)	(15)	(52)	(24)	(76)	(19)							0.0%	-20.8%
Other costs of goods and services purchased	(9)	(7)	(16)	(11)	(27)	(9)	(36)	(7)							-22.2%	-22.2%
Direct costs (incl. intersegment direct costs)	(42)	(42)	(84)	(44)	(128)	(50)	(178)	(40)							-4.8%	-20.0%
Contribution margin 1	285	298	583	309	892	300	1'192	296							3.9%	-1.3%
Contribution margin 1 in % of net revenue	87.2%	87.6%	87.4%	87.5%	87.5%	85.7%	87.0%	88.1%								
Personnel expenses	(49)	(48)	(97)	(50)	(147)	(54)	(201)	(51)							4.1%	-5.6%
Other operating expenses (2)	(22)	(22)	(44)	(24)	(68)	(30)	(98)	(24)							9.1%	-20.0%
Indirect costs (incl. intersegment indirect costs)	(71)	(70)	(141)	(74)	(215)	(84)	(299)	(75)							5.6%	-10.7%
./. Capitalized costs and other income	3	4	7	4	11	3	14	3							0.0%	0.0%
Contribution margin 2	217	232	449	239	688	219	907	224							3.2%	2.3%
Contribution margin 2 in % of net revenue	66.4%	68.2%	67.3%	67.7%	67.5%	62.6%	66.2%	66.7%								
CAPEX	10	13	23	13	36	14	50	10							0.0%	-28.6%
Number of employees (FTE)	1'537		1'559		1'613		1'601	1'616							5.1%	0.9%

SCS Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Enterprise Customers																
Net revenue (incl. intersegment revenue)	657	650	1'307	643	1'950	704	2'654	656							-0.2%	-6.8%
Outpayments	(34)	(35)	(69)	(35)	(104)	(35)	(139)	(31)							-8.8%	-11.4%
Subscriber acquisition and retention costs (1)	(7)	(7)	(14)	(5)	(19)	(7)	(26)	(7)							0.0%	0.0%
Other costs of goods and services purchased	(100)	(101)	(201)	(91)	(292)	(140)	(432)	(105)							5.0%	-25.0%
Direct costs (incl. intersegment direct costs)	(141)	(143)	(284)	(131)	(415)	(182)	(597)	(143)							1.4%	-21.4%
Contribution margin 1	516	507	1'023	512	1'535	522	2'057	513							-0.6%	-1.7%
Contribution margin 1 in % of net revenue	78.5%	78.0%	78.3%	79.6%	78.7%	74.1%	77.5%	78.2%								
Personnel expenses	(215)	(216)	(431)	(198)	(629)	(209)	(838)	(225)							4.7%	7.7%
Other operating expenses (2)	(99)	(88)	(187)	(97)	(284)	(108)	(392)	(96)							-3.0%	-11.1%
Indirect costs (incl. intersegment indirect costs)	(314)	(304)	(618)	(295)	(913)	(317)	(1'230)	(321)							2.2%	1.3%
./. Capitalized costs and other income	17	23	40	20	60	23	83	20							17.6%	-13.0%
Contribution margin 2	219	226	445	237	682	228	910	212							-3.2%	-7.0%
Contribution margin 2 in % of net revenue	33.3%	34.8%	34.0%	36.9%	35.0%	32.4%	34.3%	32.3%								
CAPEX	36	45	81	39	120	51	171	39							8.3%	-23.5%
Number of employees (FTE)	5'308		5'320		5'354		5'378	5'503							3.7%	2.3%
Wholesale																
Net revenue (incl. intersegment revenue)	230	234	464	250	714	242	956	220							-4.3%	-9.1%
Outpayments	(123)	(136)	(259)	(145)	(404)	(138)	(542)	(122)							-0.8%	-11.6%
Subscriber acquisition and retention costs (1)	0	0	0	0	0	0	0	0							n.m.	n.m.
Other costs of goods and services purchased	(1)	0	(1)	0	(1)	(2)	(3)	(1)							0.0%	-50.0%
Direct costs (incl. intersegment direct costs)	(124)	(136)	(260)	(145)	(405)	(140)	(545)	(123)							-0.8%	-12.1%
Contribution margin 1	106	98	204	105	309	102	411	97							-8.5%	-4.9%
Contribution margin 1 in % of net revenue	46.1%	41.9%	44.0%	42.0%	43.3%	42.1%	43.0%	44.1%								
Personnel expenses	(5)	(5)	(10)	(4)	(14)	(4)	(18)	(4)							-20.0%	0.0%
Other operating expenses (2)	0	(1)	(1)	(187)	(188)	(8)	(196)	(1)							n.m.	-87.5%
Indirect costs (incl. intersegment indirect costs)	(5)	(6)	(11)	(191)	(202)	(12)	(214)	(5)							0.0%	-58.3%
./. Capitalized costs and other income	0	0	0	0	0	1	1	1							n.m.	0.0%
Contribution margin 2	101	92	193	(86)	107	91	198	93							-7.9%	2.2%
Contribution margin 2 in % of net revenue	43.9%	39.3%	41.6%	-34.4%	15.0%	37.6%	20.7%	42.3%								
CAPEX	0	0	0	0	0	0	0	0							n.m.	n.m.
Number of employees (FTE)	113		109		106		105	92							-18.6%	-12.4%

SCS Breakdown

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
IT, Network & Innovation																
Net revenue (incl. intersegment revenue)	34	31	65	32	97	33	130	30							-11.8%	-9.1%
Direct costs (incl. intersegment direct costs)	0	0	0	0	0	0	0	0							n.m.	n.m.
Contribution margin 1	34	31	65	32	97	33	130	30							-11.8%	-9.1%
Contribution margin 1 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
Personnel expenses	(218)	(220)	(438)	(200)	(638)	(285)	(923)	(222)							1.8%	-22.1%
Rent	(49)	(49)	(98)	(49)	(147)	(51)	(198)	(48)							-2.0%	-5.9%
Maintenance	(42)	(41)	(83)	(47)	(130)	(49)	(179)	(39)							-7.1%	-20.4%
IT expenses	(56)	(57)	(113)	(55)	(168)	(58)	(226)	(58)							3.6%	0.0%
Other expenses	(82)	(83)	(165)	(89)	(254)	(98)	(352)	(86)							4.9%	-12.2%
Other operating expenses	(229)	(230)	(459)	(240)	(699)	(256)	(955)	(231)							0.9%	-9.8%
Indirect costs (incl. intersegment indirect costs)	(447)	(450)	(897)	(440)	(1'337)	(541)	(1'878)	(453)							1.3%	-16.3%
./. Capitalized costs and other income	101	96	197	96	293	108	401	105							4.0%	-2.8%
Contribution margin 2	(312)	(323)	(635)	(312)	(947)	(400)	(1'347)	(318)							1.9%	-20.5%
Contribution margin 2 in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.								
CAPEX	305	353	658	358	1'016	382	1'398	345							13.1%	-9.7%
Number of employees (FTE)	5'129		5'176		5'212		5'245	5'170							0.8%	-1.4%
Swisscom Switzerland																
Net revenue (incl. intersegment revenue)	2'355	2'342	4'697	2'375	7'072	2'473	9'545	2'345							-0.4%	-5.2%
Outpayments	(99)	(109)	(208)	(120)	(328)	(112)	(440)	(98)							-1.0%	-12.5%
Subscriber acquisition and retention costs (1)	(109)	(103)	(212)	(102)	(314)	(145)	(459)	(106)							-2.8%	-26.9%
Other costs of goods and services purchased	(275)	(249)	(524)	(240)	(764)	(350)	(1'114)	(265)							-3.6%	-24.3%
Direct costs (incl. intercompany direct costs)	(483)	(461)	(944)	(462)	(1'406)	(607)	(2'013)	(469)							-2.9%	-22.7%
Contribution margin 1	1'872	1'881	3'753	1'913	5'666	1'866	7'532	1'876							0.2%	0.5%
Contribution margin 1 in % of net revenue	79.5%	80.3%	79.9%	80.5%	80.1%	75.5%	78.9%	80.0%								
Personnel expenses	(621)	(622)	(1'243)	(579)	(1'822)	(680)	(2'502)	(632)							1.8%	-7.1%
Other operating expenses (2)	(368)	(366)	(734)	(573)	(1'307)	(437)	(1'744)	(358)							-2.7%	-18.1%
Indirect costs (incl. intersegment indirect costs)	(989)	(988)	(1'977)	(1'152)	(3'129)	(1'117)	(4'246)	(990)							0.1%	-11.4%
./. Capitalized costs and other income	72	76	148	72	220	95	315	80							11.1%	-15.8%
Contribution margin 2	955	969	1'924	833	2'757	844	3'601	966							1.2%	14.5%
Contribution margin 2 in % of net revenue	40.6%	41.4%	41.0%	35.1%	39.0%	34.1%	37.7%	41.2%								
CAPEX	388	453	841	459	1'300	499	1'799	425							9.5%	-14.8%
Number of employees (FTE)	16'964		17'062		17'176		17'199	17'155							1.1%	-0.3%

(1) Subscriber acquisition and retention costs include subsidies and dealer commissions

(2) Other operating expenses excluding dealer commissions

Remarks:

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Operating Free Cash Flow

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Operating income (EBITDA)	1'051	1'082	2'133	966	3'099	999	4'098	1'081							2.9%	8.2%
Changes in operating assets and liabilities and other payments or receipts from operating activities	(170)	(82)	(252)	308	56	45	101	(312)							83.5%	n.m.
Capital expenditure	(549)	(593)	(1'142)	(595)	(1'737)	(672)	(2'409)	(596)							8.6%	-11.3%
Proceeds from sale of assets	12	1	13	5	18	43	61	11							-8.3%	-74.4%
Operating free cash flow before minority interests	344	408	752	684	1'436	415	1'851	184							-46.5%	-55.7%
Dividends paid to minority interests	0	(7)	(7)	0	(7)	0	(7)	0							n.m.	n.m.
Operating free cash flow	344	401	745	684	1'429	415	1'844	184							-46.5%	-55.7%

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Operational Data

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wireless ARPU (in CHF)																
ARPU MO Postpaid	55	56	55	57	56	54	55	53						-3.6%	-1.9%	
ARPU MO Prepaid	6	7	7	7	7	6	7	6						0.0%	0.0%	
Blended wireless ARPU MO single subscriptions	37	38	37	39	38	37	38	36						-2.7%	-2.7%	
thereof ARPU Base Fee	25	26	26	26	26	26	26	27						8.0%	3.8%	
Blended wireless ARPU single subscriptions	38	40	39	41	40	39	40	38						0.0%	-2.6%	
ARPU Infinity	84	84	83	85	84	81	83	79						-6.0%	-2.5%	
Wireless cancellation rate (annualised, in %)																
Average quarterly wireless cancellation rate		11.8%		12.8%		12.7%		12.9%								
Wireless cancellation rate cumulated	11.7%		11.7%		12.2%		12.3%									
Wireless traffic data domestic (in million MB)																
Traffic data domestic	19'010	21'765	40'775	25'722	66'497	31'570	98'067	36'040						89.6%	14.2%	
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	650		615		581		542	503						-22.6%	-7.2%	
Broadband lines in bundle products	1'258		1'307		1'356		1'416	1'465						16.5%	3.5%	
Broadband lines	1'908		1'922		1'937		1'958	1'968						3.1%	0.5%	
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	35	35	36	35	36	35	35	35						0.0%	0.0%	
Voice access lines (in thousands)																
Wireline Voice access lines in single products	1'763		1'695		1'632		1'573	1'500						-14.9%	-4.6%	
Wireline Voice access lines in bundle products	972		1'002		1'027		1'056	1'082						11.3%	2.5%	
Voice access lines	2'735		2'697		2'659		2'629	2'582						-5.6%	-1.8%	
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	52	51	51	52	52	53	52	53						1.9%	0.0%	
TV customers (in thousands)																
TV customers in single products	200		182		165		148	127						-36.5%	-14.2%	
TV customers in bundle products	1'001		1'056		1'110		1'183	1'240						23.9%	4.8%	
TV customers	1'201		1'238		1'275		1'331	1'367						13.8%	2.7%	
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	15	14	14	13	14	13	14	13						-13.3%	0.0%	

Operational Data

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wholesale																
Wholesale lines (in thousands)																
Full access lines	162		150		139		128	120							-25.9%	-6.3%
Wholesale broadband lines	278		291		301		315	329							18.3%	4.4%
Operational data Residential Customers																
Product view (in thousands)																
Wireless customers in single products	4'338		4'317		4'307		4'295	4'271							-1.5%	-0.6%
Wireless customers in bundles	438		455		474		493	510							16.4%	3.4%
Wireless customers	4'776		4'772		4'781		4'788	4'781							0.1%	-0.1%
Broadband lines in single products	504		470		437		400	364							-27.8%	-9.0%
Broadband lines in bundles	1'134		1'179		1'225		1'279	1'323							16.7%	3.4%
Broadband lines	1'638		1'649		1'662		1'679	1'687							3.0%	0.5%
Wireline voice access lines in single products	1'128		1'068		1'012		950	887							-21.4%	-6.6%
Wireline voice access lines in bundles	851		878		900		926	948							11.4%	2.4%
Wireline voice access lines	1'979		1'946		1'912		1'876	1'835							-7.3%	-2.2%
TV customers in single products	187		170		154		139	118							-36.9%	-15.1%
TV customers in bundles	973		1'025		1'077		1'146	1'200							23.3%	4.7%
TV customers	1'160		1'195		1'231		1'285	1'318							13.6%	2.6%
Total number of underlying products	9'553		9'562		9'586		9'628	9'621							0.7%	-0.1%
Bundle products																
Bundle subscription (in thousands)																
2Play bundle subscriptions	257		257		259		247	242							-5.8%	-2.0%
3Play bundle subscriptions	615		648		678		729	767							24.7%	5.2%
4Play bundle subscriptions	261		273		286		298	307							17.6%	3.0%
nPlay other bundle subscription	1		1		2		5	7							600.0%	40.0%
Total bundle subscriptions	1'134		1'179		1'225		1'279	1'323							16.7%	3.4%
Bundle ARPU (in CHF)																
Blended ARPU 2Play bundle	107	101	102	100	101	97	100	95							-11.2%	-2.1%
Blended ARPU 3Play bundle	135	127	128	127	128	127	128	125							-7.4%	-1.6%
Blended ARPU 4Play bundle	207	200	200	202	200	197	200	194							-6.3%	-1.5%

Operational Data

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers prepaid	2'149		2'131		2'125		2'124	2'123							-1.2%	0.0%
Wireless customers postpaid	2'189		2'186		2'182		2'171	2'148							-1.9%	-1.1%
Wireless customers in single products	4'338		4'317		4'307		4'295	4'271							-1.5%	-0.6%
Wireless customers in bundles	438		455		474		493	510							16.4%	3.4%
Wireless customers	4'776		4'772		4'781		4'788	4'781							0.1%	-0.1%
Wireless ARPU (in CHF)																
ARPU MO Postpaid	61	62	62	64	62	61	62	60							-1.6%	-1.6%
ARPU MO Prepaid	6	7	7	7	7	6	7	6							0.0%	0.0%
Blended wireless ARPU MO single subscriptions	34	35	34	36	35	34	35	33							-2.9%	-2.9%
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	504		470		437		400	364							-27.8%	-9.0%
Broadbandlines in bundle products	1'134		1'179		1'225		1'279	1'323							16.7%	3.4%
Broadband lines	1'638		1'649		1'662		1'679	1'687							3.0%	0.5%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	34	34	34	34	34	34	34	34							0.0%	0.0%
Voice access lines (in thousands)																
Wireline Voice access lines in single products	1'128		1'068		1'012		950	887							-21.4%	-6.6%
Wireline Voice access lines in bundle products	851		878		900		926	948							11.4%	2.4%
Voice access lines	1'979		1'946		1'912		1'876	1'835							-7.3%	-2.2%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	37	37	37	38	37	38	38	38							2.7%	0.0%
TV customers (in thousands)																
TV customers in single products	187		170		154		139	118							-36.9%	-15.1%
TV customers in bundle products	973		1'025		1'077		1'146	1'200							23.3%	4.7%
TV customers	1'160		1'195		1'231		1'285	1'318							13.6%	2.6%
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	14	13	14	13	13	12	13	13							-7.1%	8.3%

Operational Data

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Operational data Small & Medium-Sized Enterprises																
Product view (in thousands)																
Wireless customers in single products	505		506		506		504	501							-0.8%	-0.6%
Wireless customers in bundles	93		96		99		103	105							12.9%	1.9%
Wireless customers	598		602		605		607	606							1.3%	-0.2%
Broadband lines in single products	108		107		106		104	101							-6.5%	-2.9%
Broadband lines in bundles	124		128		131		137	142							14.5%	3.6%
Broadband lines	232		235		237		241	243							4.7%	0.8%
Wireline voice access lines in single products	385		377		370		361	350							-9.1%	-3.0%
Wireline voice access lines in bundles	121		124		127		130	134							10.7%	3.1%
Wireline voice access lines	506		501		497		491	484							-4.3%	-1.4%
TV customers in single products	13		12		11		9	9							-30.8%	0.0%
TV customers in bundles	28		31		33		37	40							42.9%	8.1%
TV customers	41		43		44		46	49							19.5%	6.5%
Total number of underlying products	1'377		1'381		1'383		1'385	1'382							0.4%	-0.2%
Bundle products																
Bundle subscription (in thousands)																
2Play bundle subscriptions	45		44		42		40	38							-15.6%	-5.0%
3Play bundle subscriptions	65		64		63		61	59							-9.2%	-3.3%
4Play bundle subscriptions	5		5		5		6	6							20.0%	0.0%
nPlay other bundle subscription	9		15		21		30	39							333.3%	30.0%
Total bundle subscriptions	124		128		131		137	142							14.5%	3.6%
Bundle ARPU (in CHF)																
Blended ARPU 2Play bundle	124	124	124	124	124	123	124	121							-2.4%	-1.6%
Blended ARPU 3Play bundle	234	233	233	231	233	223	230	212							-9.4%	-4.9%
Blended ARPU 4Play bundle	217	216	217	217	217	210	215	206							-5.1%	-1.9%
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers in single products	505		506		506		504	501							-0.8%	-0.6%
Wireless customers in bundles	93		96		99		103	105							12.9%	1.9%
Wireless customers	598		602		605		607	606							1.3%	-0.2%
Wireless ARPU (in CHF)																
ARPU MO Postpaid	68	69	69	69	69	66	68	64							-5.9%	-3.0%
Blended wireless ARPU MO single subscriptions	68	69	69	69	69	66	68	64							-5.9%	-3.0%

Operational Data

	2015							2016							Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4
Wireline Retail																
Broadband lines (in thousands)																
Broadband lines in single products	108		107		106		104	101							-6.5%	-2.9%
Broadband lines in bundle products	124		128		131		137	142							14.5%	3.6%
Broadband lines	232		235		237		241	243							4.7%	0.8%
ARPL Broadband (in CHF)																
ARPL broadband (single subscription)	42	42	42	42	42	40	42	42							0.0%	5.0%
Voice access lines (in thousands)																
Wireline Voice access lines in single products	385		377		370		361	350							-9.1%	-3.0%
Wireline Voice access lines in bundle products	121		124		127		130	134							10.7%	3.1%
Voice access lines	506		501		497		491	484							-4.3%	-1.4%
ARPL Voice (in CHF)																
ARPL wireline voice (single subscription)	68	68	68	69	68	70	69	71							4.4%	1.4%
TV customers (in thousands)																
TV customers in single products	13		12		11		9	9							-30.8%	0.0%
TV customers in bundle products	28		31		33		37	40							42.9%	8.1%
TV customers	41		43		44		46	49							19.5%	6.5%
ARPU TV (in CHF)																
ARPU TV access fee (single subscription)	19	19	19	19	19	18	19	18							-5.3%	0.0%
Operational data Enterprise Customers																
Product view (in thousands)																
Wireless customers	1'194		1'218		1'232		1'230	1'228							2.8%	-0.2%
Broadband lines	38		38		38		38	38							0.0%	0.0%
Wireline voice access lines	250		250		250		262	263							5.2%	0.4%
Total number of underlying products	1'482		1'506		1'520		1'530	1'529							3.2%	-0.1%
Wireless Retail																
Wireless customers (in thousands)																
Wireless customers	1'194		1'218		1'232		1'230	1'228							2.8%	-0.2%
Wireless ARPU (in CHF)																
Blended wireless ARPU MO single subscriptions	35	36	36	38	38	37	38	35							0.0%	-5.4%

Operational Data

	2015								2016								Change	
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YoY Q1	QoQ Q1/Q4		
Operational data Retail																		
Wireline Retail																		
Broadband lines (in thousands) Broadband lines	38		38		38		38	38							0.0%	0.0%		
ARPL Broadband (in CHF) ARPL broadband (single subscription)	51	52	51	53	52	52	52	52							2.0%	0.0%		
Voice access lines (in thousands) Voice access lines	250		250		250		262	263							5.2%	0.4%		
ARPL Voice (in CHF) ARPL wireline voice (single subscription)	102	93	93	94	94	93	94	94							-7.8%	1.1%		
Operational data Wholesale																		
Wireline																		
Full access lines (in thousands) Full access lines	162		150		139		128	120							-25.9%	-6.3%		
Broadband lines (in thousands) Wholesale broadband lines	278		291		301		315	329							18.3%	4.4%		
Operational data Fastweb																		
Broadband customers (in thousands)	2'124		2'157		2'172		2'201	2'241							5.5%	1.8%		

Remarks:

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