

"Before it took three days for us to gain additional computing power. Now it takes ten minutes."

Fabian Fingerhuth Chief Executive at Mirus Software AG

Mirus Software AG: Dynamic Computing Services

The state-of-the-art IT infrastructure from the cloud.

Mirus Software AG develops back office solutions for the hospitality, catering and tourism industries. It sources parts of its IT infrastructure from Swisscom data centres on a flexible basis.

The challenge:

to find the resources required for a dynamic business. Mirus Software organises back-office processes for more than 3,500 companies and is used as a training tool in leading hotel management schools. In addition, the social insurance office for the industry, Gastro-Social, with which 22,000 companies are associated, has also placed its trust in the services provided by Mirus. Mirus previously made use of an Infrastructure as a Service (laaS) solution in order to process the data belonging to GastroSocial. "However, this did not provide the customer, GastroSocial, with the required level of flexibility," explained Chief Executive Fabian Fingerhuth. "That is why we were seeking a reasonably priced new solution that could be easily adapted to the GastroSocial business case."

The solution:

to increase computing power at the press of a button. With its Dynamic Computing Services, Swisscom is able to meet the exacting requirements of Mirus with regard to capacity, flexibility and security. The company is able to draw as much IT power as it requires from secure Swisscom data centres in order to process

the GastroSocial data, without having to invest in expensive hardware. Fabian Fingerhuth clarifies: "Whereas before we had to wait for up to three days for additional resources to arrive, those resources are now available to us just ten minutes after placing our order. The solution provided by Swisscom saves us from unnecessarily purchasing additional infrastructure that we may then never use again." Mirus only pays for the computing power actually used; invoicing takes place to the nearest hour.

The result:

a high degree of freedom built upon a secure foundation.

Many IT users have their doubts about cloud-based laaS solutions, as they are under the impression that they are not secure. Fabian Fingerhuth is not one of them: "Swisscom stores GastroSocial's data within Switzerland, the backups are geo-redundant and are monitored in a highly professional manner and the backup tools and firewalls are always cutting edge. To date — after one and a half years — the systems have never failed. My conclusion: The solution allows us to work more securely than with a locally-operated infrastructure." Fabian Fingerhuth was also full of praise for the Swisscom specialists: "Although we are a relatively small player, Swisscom has demonstrated a great deal of commitment and has held us in high regard. The availability of our contact person is exemplary!"

Further information can be found at www.swisscom.ch/dcs

