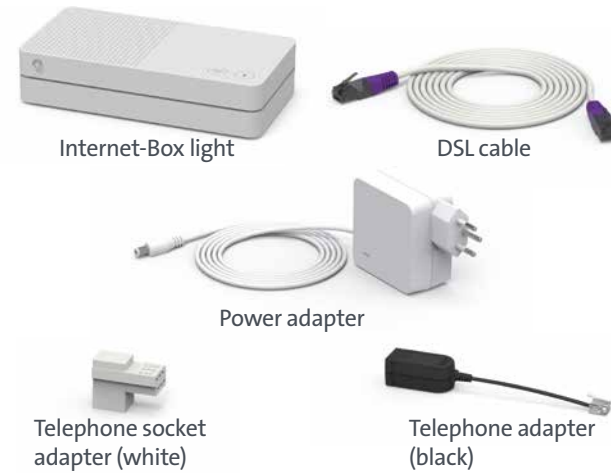


Internet-Box light

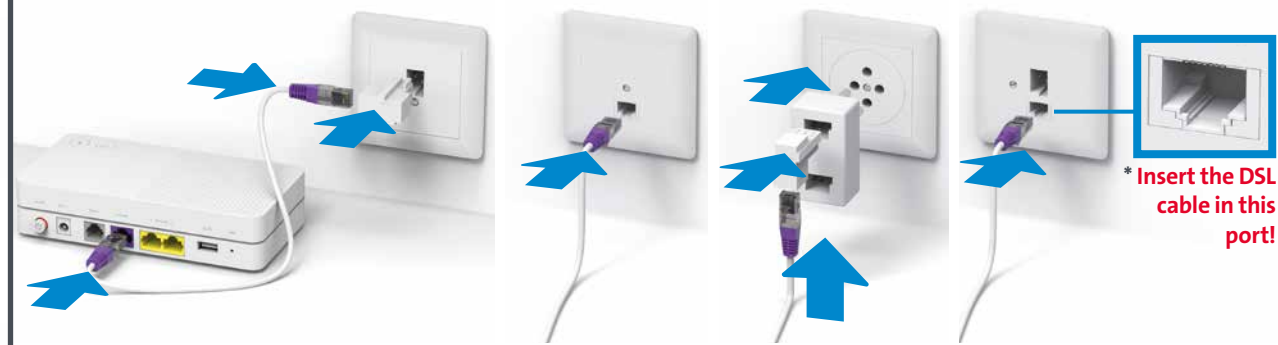
Setting up
your
Internet-Box
and phones



Start The package includes:



1 Connect the Internet-Box using the DSL cable supplied and plug it into a phone socket (4 versions illustrated).

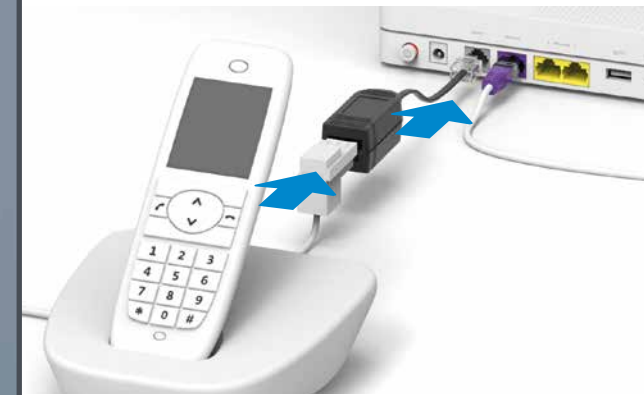


* Once this phone socket (digital socket) has been installed, you can use all the phone sockets in your homes to plug in your phones. If you don't have such a digital socket, you have to plug your phones directly into the Internet-Box. Alternatively, you can have your home installation adjusted by a specialised technician.

Installation overview



2 Connect your phone.



Now connect your analogue phone **only** to the «phone» port on the back of your Internet-Box – and not to the wall phone socket. Use the black phone adapter if necessary.

3 Connect the Internet-Box to the power and switch it on.



If your subscription includes Internet access, please refer to the information on the reverse.

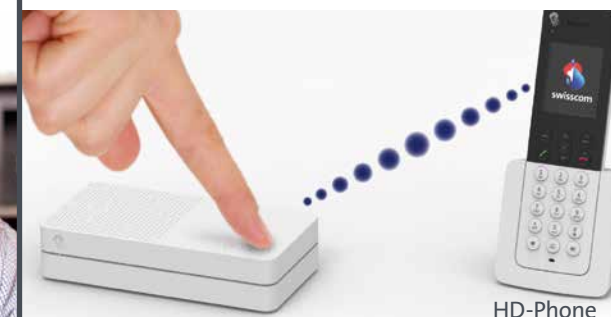
6



Your IP phone is ready for use.

If you have a Swisscom HD-Phone, you can connect it over DECT.

5



Select the connection mode in the settings of your HD-Phone and press the + button on your Internet-Box. The two devices connect automatically.

4 Wait 5 - 10 minutes until the LED lights up white.



You are now connected to the Swisscom network.

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HD-Phones

A DECT base station is integrated into the Internet-Box. This allows you to wirelessly connect Swisscom HD-Phones, directly to the Internet-Box. And you can enjoy HD sound quality, as long as both parties are using an HD-Phone.

Note on other telephones:

The Internet-Box light is CAT-iq 2.0 certified. All CAT-iq cordless telephones can be directly and wirelessly connected to the integrated DECT base station.



Conventional DECT wireless phones cannot be linked to the DECT base station integrated in the Internet-Box over a wireless connection or only with limited functions. In this case we recommend that you use the wired connection.



For more information about HD-Phones from Swisscom please visit www.swisscom.ch/hdphones

Several telephone numbers

If you are a fixed network subscriber with several phone numbers you can assign them directly to the various phones on the Internet-Box web portal.

Phone / Internet failure – call forwarding

You can activate Call Forwarding as a precaution in case of Internet failure. During Internet downtime, all incoming calls are forwarded to the other phone number you have defined (e.g. your mobile number).

Access the Customer Centre through your Internet Browser by entering www.swisscom.ch/login and create an account or log in with your credentials.

You can easily set up call forwarding by selecting > IP fixed network telephony > Forwarding in the event of faults

In case you have no Internet Access please call the Swisscom Hotline at 0800 800 800 and an agent will set this up for you.

Internet-Box LED behaviour



LED lights up white – **everything is ok.** Internet and all services are working perfectly.



LED flashes white and red in alternation – **the device is receiving configurations from Swisscom**

Please wait approx. five minutes. If the LED is still flashing: go to the «Help: my phone isn't working» section.



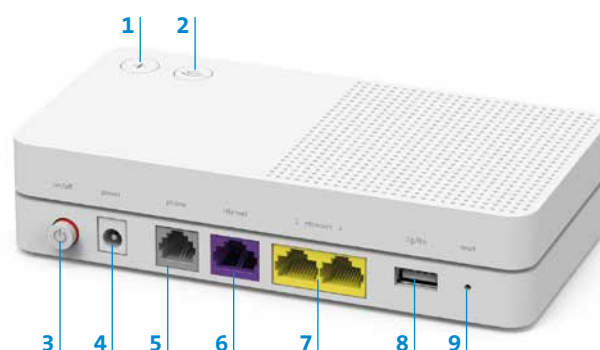
LED flashes red – **no connection to the Internet**

Check whether the DSL cable is correctly inserted.



LED lights up red – **Error message**
Reboot the Internet-Box and wait until the LED lights up white again.

Buttons and connections



- 1 **+** button: automatically connects devices per DECT and WLAN
- 2 button: switches WLAN on and off
- 3 ON/OFF: switch Internet-Box on/off
- 4 Power: power supply unit connection
- 5 Phone: phone connection
- 6 Internet: connection for the DSL cable
- 7 Ethernet 1 and 2: you can connect two devices using Ethernet cables
- 8 3G/LTE: for connecting a 3G/LTE dongle (not supported yet)
- 9 Reset: reset to default settings

Internet-Box web portal

Enter <http://internetbox.home> or 192.168.1.1 in your Internet browser.
Click «**Set new password**» to log in for the first time, or if you have forgotten your password. Set or change your personal password.
If you are an existing customer, you can log in with your existing password or set a new one.



For more details about your Internet-Box settings and other information enter: <http://internetbox.home> or 192.168.1.1

WLAN

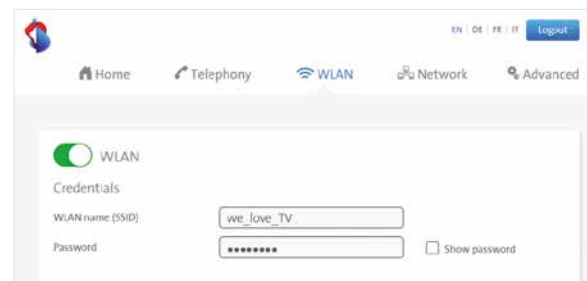
(Internet via WLAN is only available to you if your subscription includes Internet.)

You can easily switch your WLAN on and off with the button. If the LED on the button is lit, WLAN is switched on.

Use the **+** button to connect WPS-ready devices to the WLAN network simply with the push of a button.

Where do I find my WLAN name (SSID) and password?

You can find your WLAN credentials at any time on the Internet-Box web portal at <http://internetbox.home>



Your WLAN access data is included in the subscription documents you have received by letter/email. If you already have been using a Swisscom router, your existing WLAN credentials are automatically transferred to your new Internet-Box.

How do I change my WLAN password?

You can easily change it in the Internet-Box Settings menu. Read the section about «**Internet-Box web portal**» on this page.

Help: my phone isn't working

Your phone doesn't work although you have completed all the steps from the front page of this manual?

Connect your Internet-Box per Ethernet cable (in the picture white with yellow connectors) to a computer.



Open www.swisscom.ch/start in the Internet browser and complete follow all the indicated steps. Check whether your phone is working.

If featured, remove microfilter/splitter on all phone sockets.



For instructions on setting up WLAN on your computer and Smartphone visit: www.swisscom.ch/internetbox-wlan

Swisscom TV

(If you are a Swisscom TV and Internet subscriber.)

Connect your TV-Box according to the Swisscom TV instructions.

Important note: Please install Swisscom TV by using an Ethernet cable. A WLAN connection between the TV-Box and the Internet-Box light is not being supported.



Safety instructions

Access and data processing

If the device is operated through a Swisscom connection, Swisscom shall have access to the device and to the data needed for processing, in particular for the purposes of remote maintenance and support (automatic setup, monitoring effective functioning, software updates). Please refer to the Internet Contract Terms for further details.

Installation and maintenance

- > Place the Internet-Box horizontally on a flat surface or mount it on the wall using 2 screws.
- > For wall mounting, the Internet-Box must not be mounted higher than 2 metres above the floor.
- > Do not stack other devices e.g. the TV-Box on the Internet-Box. Keep a minimum distance of 20 cm to other devices.
- > Operate your Internet-Box in ambient temperatures ranging from 0° to 35°C.
- > Install the Internet-Box away from heat sources, at a dry, well-ventilated place and protect it from direct sunlight.
- > No liquids should come in contact with the Internet-Box. Use a slightly humid cloth to clean it.
- > Do not touch the Internet-Box during thunderstorms.
- > Do not open the Internet-Box - there is an electrocution risk.
- > Please note that the safety markings and product name are written on the product label on the bottom of the device.

WLAN

The Internet-Box emits radio frequencies. It should always be placed at a minimal distance of 20 cm from humans. You should also maintain a sufficient distance to other wireless devices e.g. DECT phones. It is not permitted to manipulate the Internet-Box or replace its WLAN antennas.
Maximal transmitting power of the Internet-Box:
WLAN (2400 - 2483.5 MHz) max. 20 dBm e.i.r.p.
DECT (1880 - 1900 MHz) max. 24 dBm e.r.p.

CE Declaration of Conformity

The Internet-Box light is CE-certified. The manufacturer Askey Computer Corp. declares that the Internet-Box light is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Directive (RED). The declaration of conformity can be consulted at www.swisscom.ch/internetbox-doc



Homologation and WEEE

The icon indicates that the product shall not be treated as household waste. It shall instead be submitted to Swisscom. The Internet-Box light, manufactured by Askey Computer Corp., is designed to meet the obligation of homologation and to comply with essential requirements and other relevant provisions of European Directive WEEE (Waste of Electrical and Electronic Equipment) 2012/19/EU.

Manufacturer

Askey Computer Corp., 10F, No 119 Jiankang Rd, Zhonghe Dist., New Taipei City, Taiwan (R.O.C.)

Packaging

Use the box for something else – simply remove the logo and write something else on it.



Give your packaging a new lease of life. www.swisscom.ch/rebox