



# My Service portfolio

Need assistance with your smartphone, printer or computer? Our My Service experts will be happy to help find a fast, straightforward solution to any technical challenge – from optimising computers, performing a safety check, setting up e-mail and installing printers to transferring data onto your new smartphone. Our My Service experts also provide swift, comprehensive answers to user questions on software or hardware.

	All-In Plus	All-In Standard	Mobile Basic	Computer Basic	Mobile Light
	For all devices		For mobiles, tablets and watches	For computers, notebooks, printers and smart homes	For mobiles or tablets
<b>Number of users</b>	5	1			
<b>No. of devices</b>	Unlimited				1
<b>Shop</b>	Included			–	Included
<b>Hotline</b>	Included				Charges apply
<b>On site</b>	Time-based billing, includes travel of 80.–		Charges apply		
<b>All-in services/year</b>	24	18	12		6
<b>Price/month in CHF</b>	<b>29.–</b>	<b>19.–</b>	<b>10.–</b>		<b>5.90</b>

All services are also available individually at a price of 40.–/15 min.

<b>User option*</b>	<b>5.–/mth</b>
<b>On-site user**</b>	<b>20.–/mth</b>

Minimum contract period of 12 months for all packages. Our General Terms and Conditions apply. Options are only available with a My Service All-Inclusive package.

\* User option: for adding more users (max. + 1 user with All-In Standard; max. + 5 users with All-In Plus). Each additional user is eligible for 6 additional services per year.

\*\* On-site option: includes 3 on-site service visits (6 hours max.) per year.

