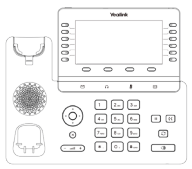
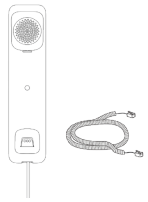
Yealink T85W

Quick and easy to set up

You have received:



Yealink T85W



Handset with cable



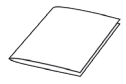
Stand



Ethernet cable



Power adapter



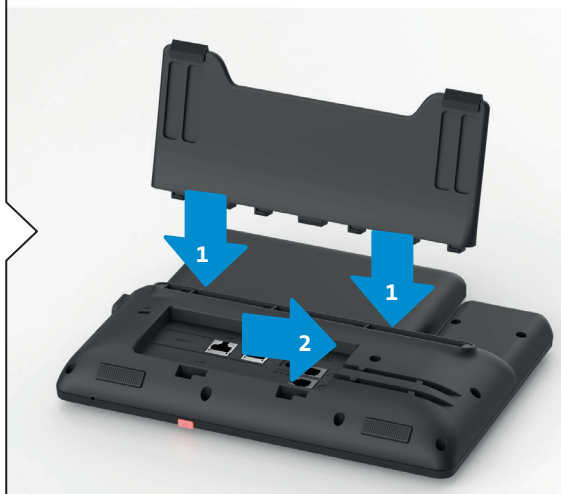
Quick Start Guide

1 Compatible with: Centro Business 2/3 All Internet-Boxen



Your router must be installed and switched on.

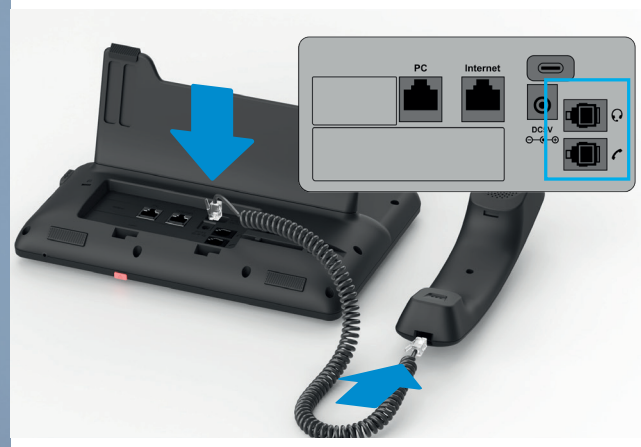
2 Attach the stand to the phone.



Installation overview



3 Connect the handset to the socket ✆.



You can also use a headset. Connect it to the 🎧 socket.

4 Connect the phone („Internet“ socket) to the router using the supplied Ethernet cable.



5 Connect the power adapter.



6 Check the display.



On the display, you will see how far the installation has progressed. Choose your language when requested.

Your Yealink T85W is now set up.



You can find detailed instructions at:
www.swisscom.ch/devices-help

Swisscom (Switzerland) Ltd.
Postfach
3050 Bern
www.swisscom.ch/devices-help
0800 800 800

SCS-B2B-CBS-WOV 09/26 EN

Multiple numbers

Your telephone numbers are shown on the left of the display. Use the «additional telephone numbers» key to switch between the display of telephone numbers 1 - 6 and 7 - 12.

Outgoing calls
The light blue telephone number is automatically used for outgoing calls (telephone number 1 in the default settings). You can use the navigation keys to reset the outgoing telephone number.

If you want to use another telephone number for an outgoing call as a one-off, select the corresponding key before you enter the number.

Incoming calls
You can receive incoming calls on all telephone numbers. You can use the «Do not disturb» key to block individual telephone numbers for incoming calls.
Blocked telephone numbers are marked with the do not disturb icon.

Contact directories

With a Yealink T85W, you can use two types of contact directories: the central phone book and the local directory.

Central phone book
Contacts stored in the central phone book are securely saved online, ensuring they remain safe even if your phone is reset, lost, or replaced. To manage or sync your contacts, please follow the steps below.

My Swisscom Business users:
- Login at https://extranet.swisscom.ch/b2b/dashboard
- Select your subscription in the inventory.
- Go to Telephony > My Phone Numbers for details on syncing your existing contacts with the central phone book.

My Swisscom users:
- Login at https://www.swisscom.ch/login
- Go to Telephony > Fixed network contacts to add, modify, and delete contacts.

Local directory
You can add, edit, and delete contacts directly on the Yealink T85W to manage your local directory. Please keep in mind that any local contacts and changes made on your device will be lost if the device is reset or lost, as these contacts are not saved online.

Programming short dialing number

Program a key as short dial key
- Keep the programmable key pressed
- With the navigation key select the short dialling function
- Save

The short dialling key can now be labelled:
- Use the keys to type in the label under «Label»
- Enter the telephone number under «Value».

Using the short dialling key
Pick up the headset and press on the programmed short dialling key.

Keys and functions

What does HD quality mean?
HD stands for High Definition. HD telephony means making calls in high sound quality. If both you and the person you are calling are using an HD-compatible device over the Internet, your conversation will be in HD quality.



Change phone number

You can configure the phone number used for outgoing calls in the customer portal.

My Swisscom Business (https://extranet.swisscom.ch/b2b/dashboard): Telephony > Devices

My Swisscom (https://www.swisscom.ch/login): Home > Telephony > Fixed network contacts

COMBOX®

You can access your COMBOX® by pressing the MESSAGE key.
For details, please go to the customer portal.

My Swisscom Business: Telephony > Manage COMBOX®
My Swisscom: Home > COMBOX®

Reset

Reboot device:
Press key for 6 seconds

Reset device to factory settings (this deletes all local settings and contacts from your device):
Press key for 6 seconds.

Before you return the device you need to reset to factory settings. Return your device to Swisscom or hand it in at a specialist store.

LEDs

The telephone is switching on.

The telephone is ringing.

A phone call is taking place.

Flashing quickly – this telephone number is taking an incoming call.
Flashing slowly – the call is on hold.

Display icons

Wired network is unavailable

Speakerphone (hands-free) mode

Voice Mail

Do Not Disturb (DND)

Silent Mode

Missed Calls

WLAN Settings

- Go to **Menu** > **Settings** > **Wi-Fi**.
- Wählen **ON** aus dem **Wi-Fi** Feld.
- Select **Save**.

The phone scans the available wireless networks in your area.

Safety information

Please note
- Only use the power adaptor supplied.
- This telephone cannot be used to make emergency calls during a power cut. Make sure you have other phones available if required.
- Only operate the phone in temperatures between 0 and 40 degrees Celsius and keep it out of direct sunlight.
- Protect your phone from dampness, moisture and liquids. In order to avoid electric shocks, we recommend that you do not open up the phone.
- Do not use the phone in locations where explosions may occur (e.g. paint shops, petrol stations, etc.).
- Do not install the phone in a bathroom or shower room.
- Only clean the phone with a damp (not wet) cloth or anti-static cloth. Do not use a dry cloth due to the risk of a static charge!
- Never spray cleaning liquids directly onto the phone.
- Please do not use the phone during a thunder storm (risk of lightning strike). In order to prevent damage to the phone, unplug the phone from the mains during thunder storms.

Copyright notice and license Information

In using the Yealink T85W, the user accepts that he or she is receiving open source software. Further information can be found in the enclosed information sheet or at www.yealink.com

CE The device's conformity with EU Directives 2014/35/EU and 2014/30/EU is confirmed by the CE symbol. The declaration of conformity is available on the following website: www.swisscom.ch/devices-help