

Subscription changes

Provisions for current subscriptions inOne (SME) mobile basic (young), go (young) and premium as well as Swiss (SME) mobile light plus/light young and flat (young)

1. General

With the inOne (SME) mobile basic (young), go (young), premium and Swiss (SME) mobile light plus/light young and flat (young) subscriptions, the subscription can only be changed at no charge if at least 30 days have passed since entering into or extending the contract or from changing a subscription. Customers who wish to change to a subscription with a lower monthly charge within 30 days will incur a one-time fee of CHF 150. Changing to a subscription with a higher monthly charge is free of charge at any time.

2. Additionally for devices obtained at a discount

A customer who benefits from a discounted device in connection with a Swisscom mobile contract cannot change their subscription free of charge until at least six months have passed. Customers who wish to change to a subscription with a lower monthly charge within those six months will incur a one-time fee of CHF 200. Changing to a subscription with a higher monthly charge is free of charge at any time.