



Direct Internet Access

Swisscom Wholesale

swisscom

C1 Public



Direct Internet Access

Agile and Scalable Network Solutions, SDWAN and the 1Gbit standard are changing the nature of connectivity. We want to address this development as Swisscom Wholesale and therefore offer you Direct Internet Access (DIA) as a contemporary wholesale product for access service separation.

The inclusive solution with optional SLA and fixed IPv4 or optionally IPv6 addresses offers one reliable connectivity to the Internet, according to your project needs.

Thanks to fully digitized fulfillment and assurance you benefit from processes via the wholesale portal with maximum transparency and low operational cost of planning and maintaining your customer projects. The dispatch of the equipment takes place directly to the end customer location and by "Always-on" will be usable without any local configuration. On request we take over also the on-site installation at your selected location.



Scalable und fully managed. With DIA Swisscom Wholesale brings a Plug and Play Layer 3 service for sophisticated projects.

DIA provides you

- > Internet peering in Swisscom-quality
- > Bandwidth scalability from 10 Mbit/s to 1 Gbit/s
- > Best service quality and -availability thanks to end to end availability up to 99.95% p.a. on the logical layer as well as a guaranteed time to repair of 4 hours.
- > Fully digital customer experience via the CWS portals



Direct Internet Access

Bandwith Sym.	Bandwith Asym.*
10/10	
50/50	50/10
100/100	100/20
200/200	200/50
500/500	400/80
1000/1000	

SLA type	Basic Light	Silver Light	Premium Silver
Support-Times		7 x 24	
Troubleshooting	Mo-Fr, 8-17h	Mo-So, 7-22h	7 x 24
Service Monitoring	Re-activ	Pro-activ	Pro-activ
Access availability	Typical value: ≥ 99.50 %	Guaranteed value: ≥ 99.80%	Guaranteed value: ≥ 99.95%
Time to Repair	≤ 10h, not guaranteed	≤ 8h, guaranteed	≤ 4h, guaranteed
Max# Incidents	≤ 8 p.a., not guaranteed	≤ 8 p.a., guaranteed	≤ 4 p.a., guaranteed

*Copper only

Available in all of CH on Copper & FTTH

MTU-Size: 1552

Latency: 3-15ms

Optional site survey clarification

Optional onsite-installation by Swisscom

Optional fixed IP addresses

Incl. CPE by Swisscom

DIA

DIA

DIA

DIA

Option fixed IP addresses	1	4	8	16	32	64
Freely usable	-	1	5	13	29	61



Positioning in the CWS portfolio

Complementation in the SME and Enterprise segment

