

By	INI-CWS-CS-BEW
Date	22.10.2025
Subject	Release Notes Wholesale Portal

To	CWS Customers
Copy to	

New Wholesale Portal features available from 22nd October 2025

We are continuously working to enhance the Wholesale Portal based on customer feedback and operational insights. These improvements are carried out in regular, iterative sprints specifically designed to optimize your user experience.

This document provides an overview of the key changes introduced in the latest release of the Wholesale Portal. For clarity, we primarily highlight changes in functionality, while self-explanatory display improvements are generally not mentioned separately.

We update this documentation with each new release to ensure you always have access to the latest information. Details of the current release can be found in Chapter 1, while information on previous releases is listed chronologically in the following chapters.

We welcome your feedback and suggestions for improvements. Should you have any questions or comments, your contacts at Swisscom Wholesale are readily available to assist you.

Important note:

Please refresh the page after the release by applying <F5> or by clearing the cache. Otherwise some of the new features may not be available.


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1 October 25 Release (available from 22.10.2025)

1.1 VoIP Interkonnektion Assurance

With the October release, new assurance requests for VoIP Interconnection can now be submitted via the portal.


swisscom

Assurance

Suche nach "Kundenreferenz" "Incident Cluster" "Rufnummer(n)" or "Incident ID"
 

Status
 Erstellt von
 Erstellt bis
 [Alle löschen](#)
Tabelle gruppieren


Incident ID	Incident Cluster	Rufnummer(n)	Status	Start & Ende	Kundenreferenz
INC000013187069	Kein Klingelton	+4152 +4152	In Bearbeitung	22.09.2025 - 07:52 -	Test11_22092025
INC000013187047	Teilnehmer nicht erreichbar	+4152 +4179	Zugeteilt	18.09.2025 - 11:27 -	Test1_18092025
INC000013186983	Teilnehmer nicht erreichbar	052 052	In Bearbeitung	22.09.2025 - 14:50 -	VoIP2_22092025
INC000013186957	Kein Klingelton	+4152 +4152	Geschlossen	18.09.2025 - 15:12 18.09.2025 - 15:24	Test5_18092025
INC000013186705	Kein Klingelton	+4152 +4152	Pendent	19.09.2025 - 11:33 -	Test8_19092025
INC000013186700	Teilnehmer nicht erreichbar	052 052	Geschlossen	18.09.2025 - 16:34 18.09.2025 - 16:53	Test6_18092025
INC000013186487	Kein Klingelton	052 076	Geschlossen	10.09.2025 - 14:56 11.09.2025 - 17:22	2345 Test_

Es wurden alle Störungen geladen.


Im Störfall bitte ein Ticket (Störung melden) eröffnen. Für Meldungen zu geplanten Arbeiten wenden Sie sich bitte schriftlich an [Service Assurance Wholesale](#)
Störung melden
Export CSV

1.2 MVNO Assurance

With the October release, new assurance requests for MVNO can now be submitted via the portal.


swisscom

Assurance

Suche nach "Kundenreferenz" "Incident Cluster" "Rufnummer(n)" or "Incident ID"
 

Status
 Erstellt von
 Erstellt bis
 [Alle löschen](#)
Tabelle gruppieren

Incident ID	Incident Cluster	Rufnummer(n)	Status	Start & Ende	Kundenreferenz
INC000013187046	SIGNALLING	0791 0791	Geschlossen	18.09.2025 - 10:45 18.09.2025 - 10:46	123456test5
INC000013186974	SIGNALLING	0797 0763	In Bearbeitung	22.09.2025 - 07:51 -	Test10_22092025
INC000013186966	SIGNALLING	0791 0797	Pendent	19.09.2025 - 11:30 -	Test7_19092025
INC000013186701	SIGNALLING	+417 0763	Zugeteilt	18.09.2025 - 16:36 -	Test6_18092025
INC000013186698	SIGNALLING	0796 0796	Zugeteilt	18.09.2025 - 10:30 -	123456test4
INC000013186693	SIGNALLING	Test1 Test2	Geschlossen	17.09.2025 - 15:44 18.09.2025 - 10:05	Test_Pradeep
INC000013186604	SIGNALLING	Test1 Test2	Geschlossen	12.09.2025 - 17:54 18.09.2025 - 10:42	Test
INC000013186482	SMS	0523 0763	Geschlossen	10.09.2025 - 13:03 11.09.2025 - 17:35	234 Test_Adrian

Im Störfall bitte ein Ticket (Störung melden) eröffnen. Für Meldungen zu geplanten Arbeiten wenden Sie sich bitte schriftlich an [Service Assurance Wholesale](#)
Störung melden
Export CSV

1.3 DIA Router Management

For DIA customers, we have introduced a new feature that enables remote configuration changes to be made to the Centro Business. To use this feature, the user needs a special permission called 'dia_asr_router_manager,' which must be assigned by your portal administrator.

After selecting the Installed Base and then the Service, the user will navigate to the overview page where the feature can be activated.

Wholesale Portal > Direct Internet Access > [Redacted]

Abmelden

swisscom Preisabfrage Aufträge Installierte Basis Assurance

< Installierte Basis Liste

DIA: [Redacted] Kündigen Aktiv

Adresse	3097 Liebefeld Waldegstr. 51
---------	---------------------------------

Konfiguration [Konfiguration ändern](#)

SLA Basic Light	Laufzeit 12 Monate	Bandbreite 10/10 Mbit/s	CPE Konfiguration & Fixe IP IP-Passthrough : 1
Monatliche Preise in CHF			[Redacted] exkl. MwSt
Einmalige Preise in CHF			[Redacted] exkl. MwSt

Fixe IP Adressen

Details of IPv4 Adressen

Ihr aktueller IP-Adressbereich: [Redacted]

Details zu IPv6 Adressen

Adressbereich: [Redacted]

Remote Funktionen ▼

config-report-DIA: [Redacted]	Download
Pairing Typ	-
Pairing Datum	-
Kundenreferenz	- Bearbeiten
Technologie	Glas
OTO ID	B [Redacted]
Plug Nr	2
Aktiv seit	10.03.2020
NSN	-
UPK	-
Access ID	ACO [Redacted]
MAC Adresse	-

Please note the following conditions for using this feature:

- The 'dia_asr_router_manager' permission should only be granted to employees who have the necessary expertise to make configuration changes to the CPE.
- Swisscom assumes no responsibility for issues caused by configuration changes to the Centro Business.
- If a configuration change causes problems for the DIA-Service and an incident ticket is assigned to resolve it, Swisscom will reset the configuration of the Centro Business to the standard settings.

The following remote functions are available:

- Initiate router reboot
- Initiate WAN reset
- Initiate router reset
- Router configuration GUI for:
 - Firewall adjustments
 - Diagnostic functions, e.g. tracerout

1.4 CES/CLS Price inquiries and quote requests

The process for price inquiries and quote requests has been optimized to enhance user-friendliness and efficiency. By reducing the number of clicks and pages, users can now handle price inquiries and quote requests more quickly and conveniently.

Wholesale Portal > Data Services > Select a company
Logout

swisscom
Requests
Offers
Orders
Installed Base
Configuration
Assurance
SLA Reports

< Request list

Single Request

Request Test
Availability Check
Delete
Open

Site A Primary Access
6430 Schwyz
Bahnhofstr. 94
(Customer Site)

Site B Primary Access
5000 Aarau
Bahnhofstr. 101
(POF)

Secondary Access
You haven't added any additional sites for Premium Platinum.
Add Secondary Access

If you would like to preconfigure your products or change existing configurations, please contact accountteam.wholesale@swisscom.com.

Add individual option

☐ CLS ⓘ
☒ CES ⓘ
☐ CES Light ⓘ

Service Level Agreement

☒ Basic ⓘ
☐ Premium Silver ⓘ
☐ Premium Platinum ⓘ

☐ Premium Platinum Light ⓘ

Fulfillment Priority
☒ Normal
☐ Express

Subscription Period & Bandwidth

Subscription Period in months
12 24 36 48 60

Bandwidth
100M

CES specific options

Class of Service (COS) ⓘ
NOQOS7

Max. number of MAC Addresses ⓘ
4000

Primary Access

Site A Primary Access
Address
6430 Schwyz

Site B Primary Access
Address
5000 Aarau

Delete selected options
Select All 0 / max. 16 techn. items selected
Create firm offer request

Swisscom (Schweiz) AG
Wholesale
Customer Service
Postfach
3050 Bern

7/24

1.5 WSS Improvements

1.5.1 Multiple notification Emails

When creating a Site order, it is now possible to provide multiple E-mail addresses, which are used for event notifications. When defining the request, Email could be 1 address or multiple addresses delimited by ";"

In addition, you have the possibility to provide the phone number of the contract issuer.

Requester

First Name and Last Name*

alle Rollen ✓	OWT E2E ✓
---------------	-----------

Phone

Email*

 ✓



Also on the running orders, notification emails can be updated within the menu "Report Event" and "Change Requester". Email could be 1 address or multiple addresses delimited by ";"

Report Event

Event Type*

Change Requester

Requester Firstname*

Tester

Requester Lastname*

Tester

Requester Email*

test1@customer.ch;test2@customer.ch

Submit

1.5.2 WSS Termination Orders

Now customers can also inform Swisscom about the termination of sites by creating a termination order on the wholesale portal. To do this, select the site from the inventory and go into the details page and select "Terminate".

Please note that a termination will only be submitted if the entire transmission facility is intended to be dismantled, but not for reductions of individual services.

← Installed Base	
OWT-251007-2130	Terminate Active
<h3>Basis</h3>	
Site Usage	-
Product	Special
Type of Site	Indoor
Swisscom Site ID	BEBT

This will open the "Termination Order Form", where Termination date and additional information can be provided.

Termination

Termination date*

31.01.2026
28.02.2026
31.03.2026
30.04.2026

[Upload Document\(s\)](#)

Requester

First Name and Last Name*

alle Rollen ✓	OWT E2E ✓
---------------	-----------

Phone

e.g. 0041 79 123 45 67

Email*

test.ohcih@swisscom.com ✓

PLEASE NOTE !!

The installations will be completely dismantled in the event of a termination. The site can no longer be used.

If you only wish to dismantle parts (individual antennas or racks), please submit a separate feasibility enquiry.

☐ I understand

[Cancel](#) [Terminate](#)

After the review by Swisscom, you will receive a separate confirmation of termination.

1.5.3 Event log extensions with username

In the event history, now we display these additional information:

- Origin
 - Customer or Swisscom will be displayed
- User
 - In case of a customer request the name of the user who initiated the event is also logged

History

Event	Origin	Creation Date	Date	User
Change Requester	Customer	13.10.2025	-	OWT E2E alle Rollen

1.5.4 Request extensions with Project Reference

In addition to customer Site-ID, an additional optional attribute "Customer Project Reference" has been added to allow customers to better track the running projects.

OWT-250731-1731

Creation Date: 31.07.2025

Basis

Site Usage	-
Product	Site Share
Type of Site	Outdoor
Swisscom Site ID	ABCD
Customer Project Reference	test2
Customer Site ID	test1


1.5.5 Differentiation of modify requests for inhouse and tunnel projects

When creating a request for modifications to an existing in-house or tunnel location, a new distinction is made between:

- Major Modifications
- Minor Modifications
- Information Only


Clicking the info button provides further details explaining the definitions of each category.


Select a Request



Request for a new Site


Site share request for an existing Swisscom Mobile radio site (first-time use) or for a new site that has yet to be built





Modify an existing site

Request for modifications on an existing shared site (upgrade, reduction, modification)



Product*



Site Share

Shared use of mobile communications infrastructure for the operation of your own mobile communications system





Space Share

Our own independent mobile communications system on the same roof and on the same plot as Swisscom.





Special

Special requests (not "classic site share requests") such as perimeter requests or requests for the use of space for other than mobile services, etc.

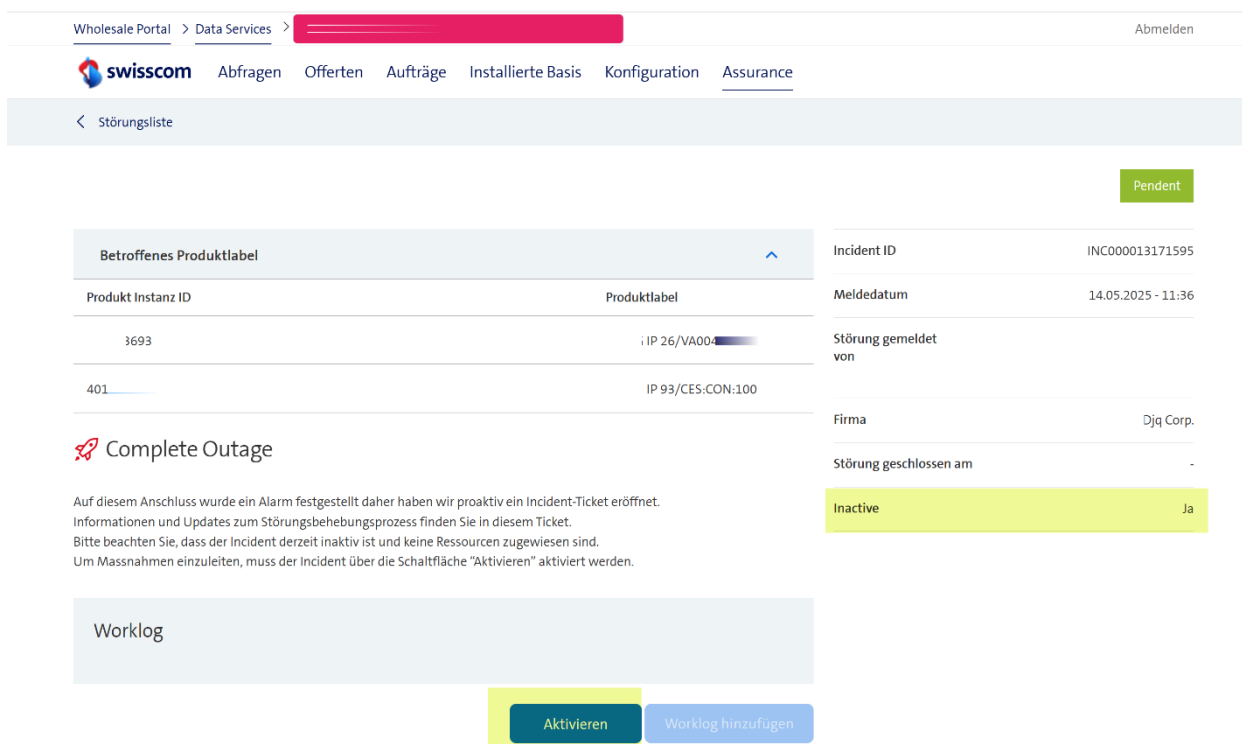


2 May 25 Release (available from 21st May 2025)

2.1 Data Services – View of proactive trouble ticket messages

From the May release, we will also display proactively created trouble tickets that are in "inactive" status due to the low SLA.

These tickets are created automatically by our monitoring systems when a possible impact/alarm is recognized.



The screenshot shows the 'Wholesale Portal' interface. The breadcrumb trail is 'Wholesale Portal > Data Services > [redacted]'. The user is logged in as 'Abmelden'. The navigation bar includes 'swisscom', 'Abfragen', 'Offerten', 'Aufträge', 'Installierte Basis', 'Konfiguration', and 'Assurance'. The main heading is 'Störungsliste'. A green 'Pendent' status tag is visible. The ticket details are as follows:

Betroffenes Produktlabel		Incident ID	INC000013171595
Produkt Instanz ID	Produktlabel	Melddatum	14.05.2025 - 11:36
3693	IP 26/VA004	Störung gemeldet von	
401	IP 93/CES:CON:100	Firma	Djq Corp.
		Störung geschlossen am	-
		Inactive	Ja

Complete Outage

Auf diesem Anschluss wurde ein Alarm festgestellt daher haben wir proaktiv ein Incident-Ticket eröffnet. Informationen und Updates zum Störungsbehebungsprozess finden Sie in diesem Ticket. Bitte beachten Sie, dass der Incident derzeit inaktiv ist und keine Ressourcen zugewiesen sind. Um Massnahmen einzuleiten, muss der Incident über die Schaltfläche "Aktivieren" aktiviert werden.

Worklog

Buttons: **Aktivieren** (highlighted in yellow), **Worklog hinzufügen**

What does "inactive" mean?

- The ticket is visible on Scopa but is not processed automatically.
- There is no processing, no tracking and no escalation by Swisscom.
- Only you as the ISP decide whether and when the ticket should be activated.

How does activation work?

- The "Activate" button is located directly in the detail ticket view.
- As soon as you click on it:
 - The ticket changes to "active" status.
 - It is automatically assigned to a Swisscom agent.
 - The normal assurance process starts (incl. SLA time measurement, escalation management, possible billing, etc.).

Please note before activation:

- Before a proactive ticket is activated, the ISP must check whether the cause of the possible alarm lies in its own ISP/end customer network.

If a ticket is activated whose cause is not on the Swisscom side, but on the ISP/end customer side, this may result in costs being charged to the ISP for assurance processing.

Why this change?

- You have an early insight into possible technical anomalies.
- You can decide for yourself whether an analysis or processing is necessary.
- The process remains efficient: Only tickets that are relevant from your point of view are activated and processed.

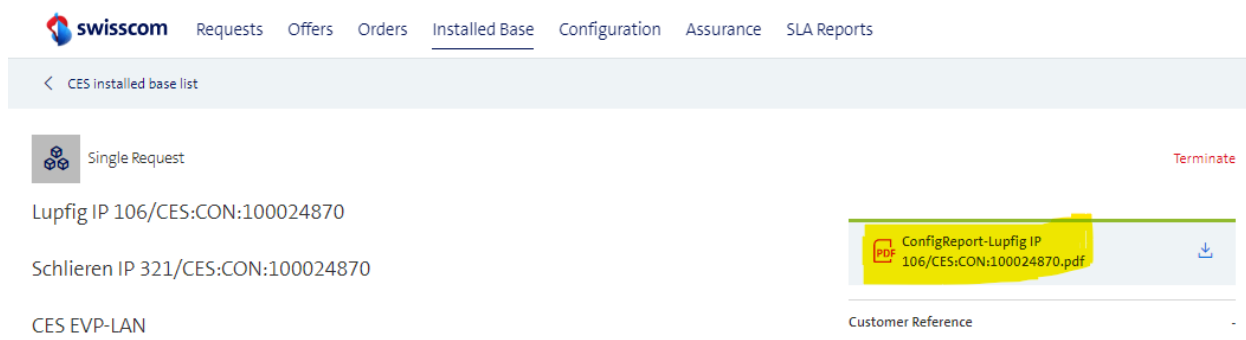
Important for you as a customer

- Inactive tickets remain passive as long as you do not activate them, Swisscom does not intervene here.
- Activation is entirely up to the ISP.
- The existing Swisscom assurance processes only start after activation.
Before activation, please always check the ISP/end customer network first.

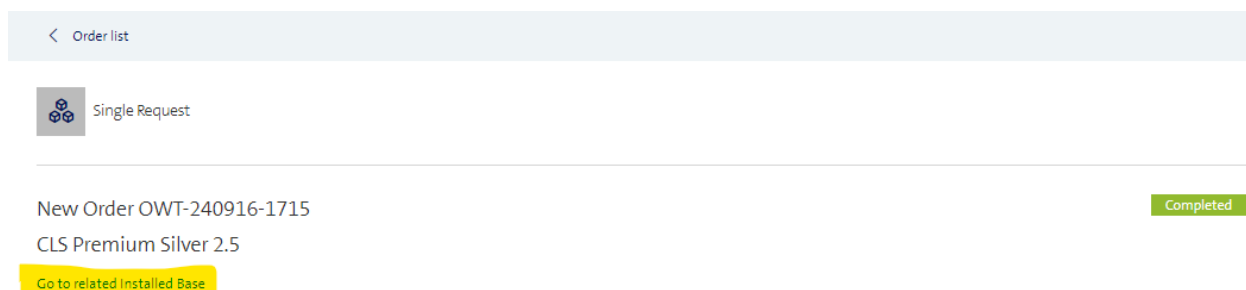
3 September 24 Release (available from 25.09.2024)

3.1 CES Configuration Report

Within the CES inventory details, now it is possible to download a technical configuration report.



From the CES Order view, it is also possible to directly go to inventory by using the menu "Go to related Installed Base" to generate this report.



Here is an example of the generated report:



Configuration Report DATA - Data Services
 Swisscom (Schweiz) AG, Wholesale
 Report created on 20.09.2024 11:42

VLAN Service Info							
VLAN Service ID	Service Connectivity	Bandwidth	Class of Service	COLS Service ID	CES Service ID	MAC Address Limit	Product Instance ID
VS6009115	VLAN Service	5000M	NOQ057	COL.SRV.10017	CES.RTS.100004193	4000	387951505

Access Info							
Access ID	Realisation Type	CPE Option	COLS Access ID	NSN	Socket ID	Plug Nr	
AC3001140	Fiber10G	High Range	COL.ACC.141	-	-	-	

Line Id	Circuit Id	CPE Name	CPE Model	Company Name		Company Address		Company Contact	
LN4001140	Glatbrugg IP 21	CPE.039.044.832	ASR920-12CZ-A	Kaho Fow Yooosaa Naitburtnoc Partners		Sägereistr. 35 8152 Glatbrugg		--	

CES Connectivity ID	VLAN Access ID	VLAN Access Bandwidth(Mbps)	VLAN ID	SAP: Physical Medium	SAP Type - Lan Port	Service Level	Service Access Type	Role	CPE LAN Speed	CPE LAN Duplex	Negotiations	Encapsulation
CES.CON.100005736	VA5014029	5000M	3442	Fiber	TenGigabitEthernet 0/0/12 - 10GBase-LR	Premium Platinum	UNI	Hub	-	-	-	dot1q

Access ID	Realisation Type	CPE Option	COLS Access ID	NSN	Socket ID	Plug Nr	
AC3001160	Fiber10G	High Range	COL.ACC.161	-	-	-	

Line Id	Circuit Id	CPE Name	CPE Model	Company Name		Company Address		Company Contact	
LN4001160	Oberengstring IP 00	CPE.039.044.751	ASR920-12CZ-A	Qade Qynuwqhq Fashion Hinzamyru Partners		Allmendstr. 9 8102 Oberengstringen		--	

CES Connectivity ID	VLAN Access ID	VLAN Access Bandwidth(Mbps)	VLAN ID	SAP: Physical Medium	SAP Type - Lan Port	Service Level	Service Access Type	Role	CPE LAN Speed	CPE LAN Duplex	Negotiations	Encapsulation
CES.CON.100005736	VA5014029	5000M	3442	Fiber	TenGigabitEthernet 0/0/12 - 10GBase-LR	Premium Platinum	UNI	Hub	-	-	-	dot1q

3.2 Improving the assurance ticket overview

The overview of assurance tickets has been optimized.

With the September release, services that are affected by the same outage/incident are displayed in groups.

A mouseover over the following icon " ... ⓘ " shows you the details of the grouped services.

In the "Type" column, you can see whether a incident has been opened proactively or reactively.

Suchen nach "Kundenreferenznummer", "Produktlabel" oder "Incident ID"						
<div> <div>Status</div> <div>Erstellt von</div> <div>Erstellt bis</div> <div>Alle löschen</div> </div>			<div>Tabelle gruppieren</div>			
Incident ID	Produktetikett	Zusammenfassung	Status	Start & Ende	Kundenreferenznummer	Typ
INC000011655976	Carouge GE-Renens VD NP !	WDM SERVICE DEGRADED	Pendent	05.09.2024 - 14:13 06.09.2024 - 08:59	TEST	Proaktiver
INC000006980306	Bern IP /Zürich IP	CRM Incident	Abgebrochen	05.09.2024 - 14:13 06.09.2024 - 08:59	TEST	Proaktiver
INC000006973210	Glattbrugg IP /Zürich IP	CRM Incident	Abgebrochen	05.09.2024 - 14:13 06.09.2024 - 08:59	TEST	Proaktiver
	Zürich IP /Zürich IP					
	Zürich IP /Zürich IP					
	Lupfig IP /Zürich IP					
INC000006973210	... ⓘ	CRM Incident	Abgebrochen	05.09.2024 - 14:13 06.09.2024 - 08:59	TEST	Proaktiver
INC000006970995	Wettingen IP /Zürich IP ... ⓘ	CRM Incident	Abgebrochen	05.09.2024 - 14:13 06.09.2024 - 08:59	TEST	Proaktiver
INC000006969839	Carouge GE IP /Cointrin IP	CRM Incident	Abgebrochen	05.09.2024 - 14:13 06.09.2024 - 08:59	TEST	Proaktiver
INC000006964806	Sempach Stat IP /Zürich IP	CRM Incident	Abgebrochen	05.09.2024 - 14:13 06.09.2024 - 08:59	TEST	Proaktiver

Further details on the grouped services are also shown in the detailed INC overview

<div> <div>swisscom</div> <div>Abfragen</div> <div>Offerten</div> <div>Aufträge</div> <div>Installierte Basis</div> <div>Konfiguration</div> <div>Assurance</div> <div>SLA Reports</div> </div>	
<div> <div>Störungsliste</div> <div>Behoben</div> </div>	
<div> <div>Betroffenes Produktetikett</div> <div> <div>Produkt Instanz ID</div> <div>Produktetikett</div> <div>392265681</div> <div>Basel-Basel NP</div> <div>214462714</div> <div>Aarau IP 172/VA00</div> </div> </div>	<div> <div>Incident ID</div> <div>INC000000</div> <div>Meldedatum</div> <div>19.08.2022 - 22:04</div> <div>Störung gemeldet von</div> <div>Test User McTester test.McTester@test.com +4179</div> <div>Firma</div> <div>Technology</div> <div>Störung geschlossen am</div> <div>22.08.2022 - 20:37</div> </div>

🚀 Some issue that worries me

4 June 24 Release (available from 26.06.2024)


4.1 DIA Configuration Report

Within the DIA inventory details, now it is possible to download a configuration report.

[< Installed Base list](#)

DIA:1756793441

Terminate
Active

Address	3097 Liebefeld Waldegstr. 51	 config-report-DIA:1756793441.pdf 
---------	---------------------------------	--

From the DIA Order view, it is also possible to directly go to inventory by using the menu "Go to related Installed Base" to generate this report.

[< Order list](#)

New Order

Go to related Installed Base

Order ID
Customer Reference
DIA Installation

Here is an example of the generated report:



Configuration Report DIA - Direct Internet Access
Swisscom (Schweiz) AG, Wholesale
Report created on 24.06.2024 14:38

Product Details

Product label	DIA:1727637387
Customer	100998 - Open Web Technology SA
SLA	Premium Silver
Customer Reference No.	Marc
Address	Froschweg 20, 3098 Schliern b. Köniz
Active Since	14.03.2024

Details of IPV4 addresses

IP address Range	62.202.218.116/30
Usable IP addresses	62.202.218.118 - 62.202.218.118
Network address	62.202.218.116
Router IP address	62.202.218.117
Broadcast IP address	62.202.218.119
Subnetwork Mask	255.255.255.252

Logical Access Configuration

Bandwidth	50/10M
Network Type	DMZ
Fix IP	4

Physical Access Configuration

Technology	Copper
NSN	0107357877
UP/UPK	2094/1

Details of IPV6 addresses

Address ranges	2001:4d98:21e2::/48
-----------------------	---------------------

CPE LAN Ports

CPE type: Centro Business 2.0 (CB2). For the MAC address see Swisscom Portal.

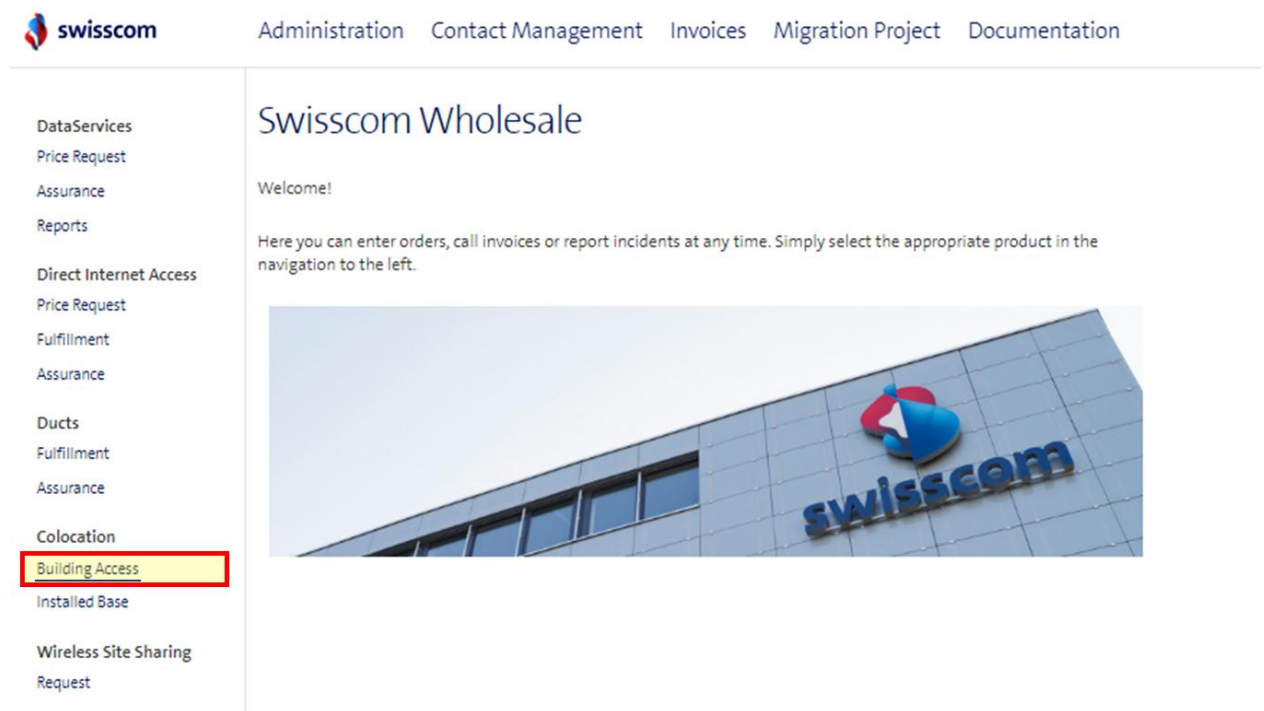
Port	Plug	Type	Used for DIA
1	RJ45	1000BASE-T (1Gbit/s, autonegotiation, full duplex)	yes, for all configurations

5 Apr.24 Release (available from 24.04.2024)**5.1 Colocation: Badge, Key & Accreditation Request**


From now on you can Request Badge, Key and Accreditation for Colocations in the Wholesale Portal.

How to proceed:

Select in the Product Colocation → Building Access and follow the Badge, Key & Accreditation Request Form



5.1.1 Badge, Key & Accreditation Request Form


 Installed base & access request

Badge, Key & Accreditation

Request

What is your request?

☐ Badge Request
☐ Key Request (additional cost will be applied)
☐ Accreditation Request

P- and L-Number*

Badge/Key owner information

Salutation*

☒ Mr.
 ☐ Mrs.

Name*

Mobile*

Email*

Language*

Others

Who can Swisscom contact with questions about this request?

Customer reference

Remarks

During the onboarding process, Swisscom will ask directly the person for whom the Badge or Key is being requested to upload additional documents.

Questions about badge & key request? Please contact

Contact
flaeche.gebaeudeinfrastruktur@swisscom.com

Send request

During the onboarding process, Swisscom will ask directly for whom the Badge or Key is being requested to upload additional documents, like:

- Passport photo
- Copy from Identity card or Passport
- Filled and signed document SECD-213, which is only available in German/French and Italian. Here are the different language versions
 - German: [SECD-213 SE Sicherheitsbestimmungen für externe Mitarbeitende \(Handwerker\)](#)
 - French: [SECD-213 SE Consignes de sécurité pour le personnel externe \(artisans\)](#)
 - Italian: [SECD-213 SE Disposizioni di sicurezza per collaboratori esterni \(artigiani\)](#)

The actual Functionality is a first Evolution to build up the main functionality for Colocation.

5.2 DataServices CES Orders: Email Notifications for Installation Partner

Within a Data Service CES order, the Installation Partner is newly informed about their installation order.

Primary Access

ⓘ Contains Mandatory Information

Site A Primary Access

Address

8005 Zürich
Förllibuckstr. 62
(Customer Site)

CPE Model

Low Range

New Physical Access

Yes

End Customer Contact

ⓘ For the appointment with the end customer, we need current and correct contact information.

Add Contact

House Owner

Add house owner details

Installation Partner

ⓘ For a scheduled service provision we absolutely need current and correct contact data

Add Installation Partner

The notification is switched on by default and can be switched off if required.

Primary Access Site A Installation Partner

Company Name*

☒ Email notification

Street

Building no

City*

Postcode*

First Name*

Last Name*

Phone Number*

Fax Number

Email*

e.g. 0041 79 123 45 67


Save

5.3 CES/CLS Premium Platinum lines will also show the related line (Second Circuit ID) details.

Within the details of a CES /CLS Platinum Lines, the secondary access name is also displayed.

CES Platinum:

[<](#) CES installed base list


Single Request

[Terminate](#)

Lausanne IP 356/CES:CON:100028189

Zürich IP 1826/CES:CON:100028189

CES EVP-LAN

[Go to related Order](#)

Related VLAN Service: [COL:SRV:36945](#)

Primary Access

Service Access Type	LAN Port Type	CPE LAN Speed	CPE LAN Duplex	CPE LAN Negotiation	CPE Port Encapsulation	VLAN Service ID
Site A UNI	TenGigabitEthernet 0/0/12	-	-	-	dot1q	V56032434 Related physical access

Secondary Access

Service Access Type	LAN Port Type	CPE LAN Speed	CPE LAN Duplex	CPE LAN Negotiation	CPE Port Encapsulation	VLAN Service ID
Site A UNI	TenGigabitEthernet 0/0/12	-	-	-	dot1q	V56032434 Related physical access

CLS Premium Platinum Line:

CLS / Fiber Line installed base list

Single Request

Terminate

Muralto-Zürich NP 6

Muralto-Oberengstrin NP 1

CLS Premium Platinum

Customer Reference No.	-
Product name	CLS Premium Platinum
Product version	2.3
Bandwidth	10000M
Service Level Agreement	Premium Platinum P ⓘ
Subscription Start Date	01.05.2021
Subscription Period	60 months

Site A Primary Access

6600 Muralto

Company Name

Jecuje Uuf Architecture Rdvv Ltd.

Additional Company Name

-

Name

-

Phone Number

-

Email

-

Notes

-

Site B Primary Access

8005 Zürich

Company Name

Loniwi Dox Inc. Vzxyu Group

Additional Company Name

-

Name

-

Phone Number

-

Email

-

Notes

-

5.4 Remove Physical Access by termination of CES lines

When a CES line needs to be terminated, user has to confirm whether the related Physical Access can be removed after the last connectivity on this access is removed.

Termination

Termination date

Termination date

31.01.2025

ⓘ An early termination fee might apply if you are terminating the contract before the end of the subscription period.

Early Termination Fee

Requested Termination date	31.01.2025	ⓘ Eventual network upgrade costs are not included in this fee for early termination and will therefore be charged retroactively if applicable.
One time fee	0.-	

When the Physical Access is no longer used and the last connectivity has been removed, please confirm whether the Physical Access can also be removed.

Delete the related Physical Access * ⓘ

☒ Yes ☐ No

Do you have questions or problems terminating the line? Please contact our support.

Order Management Wholesale
entry.wholesale@swisscom.com