

User Roles matrix for Superusers

The Superuser and Admin can assign roles (see "Subservice") to users.

The available roles are related to the contracts, a customer has signed with Swisscom. Therefore not all the roles might be available in Powergate.

For more information about the role please read the service descriptions.

| Service | GUI | Write | Read | Environment | Product | Subservice | Service Description |
|-------------------------|-----|-------|------|-------------|---------------------------------------|------------------------|--|
| Wholesale Portal (PROD) | x | x | | Production | Colocation | col_inb_write | GUI solution for calling the inventory of active colocations incl. requests for accompanied accesses to the desired collocation |
| Wholesale Portal (PROD) | x | | x | Production | Contact Management | contact_mgmt_read | GUI solution to display the details of your own contacts and of Swisscom contacts |
| Wholesale Portal (PROD) | x | x | | Production | Contact Management | contact_mgmt_write | GUI solution to display the details of your own contacts and manage them independently and of Swisscom contacts |
| Wholesale Portal (PROD) | x | | x | Production | Data Service | data_service_asr_read | GUI solution to display pending and closed incidents for the product Data Service |
| Wholesale Portal (PROD) | x | x | | Production | Data Service | data_service_asr_write | GUI solution for creating and displaying incidents for the product Data Service |
| Wholesale Portal (PROD) | x | | x | Production | Data Service | data_service_fuf_read | GUI solution to display price requests, offers, orders, terminations, modifications for the product Data Service and its inventory |
| Wholesale Portal (PROD) | x | x | | Production | Data Service | data_service_inb_write | GUI solution to display the inventory of your active Data Services |
| Wholesale Portal (PROD) | x | x | | Production | Data Service | data_service_off_write | GUI solution for creating or displaying offers for the product Data Service and its configuration |
| Wholesale Portal (PROD) | x | x | | Production | Data Service | data_service_ord_write | GUI solution for creating or displaying orders for the product Data Service and its configuration |
| Wholesale Portal (PROD) | x | x | | Production | Data Service | data_service_req_write | GUI solution for creating or displaying price requests for the product Data Service and its configuration |
| Wholesale Portal (PROD) | x | | x | Production | Data Service + Direct Internet Access | sla_reports_data_read | GUI solution to get (display and download) reports for the product Data Service and Direct Internet Access |
| Wholesale Portal (PROD) | x | x | | Production | Direct Internet Access | dia_fuf_write | GUI solution for creating or displaying price requests, orders, terminations, modifications for the product Direct Internet Access and its inventory |
| Wholesale Portal (PROD) | x | | x | Production | Direct Internet Access | dia_fuf_read | GUI solution for creating price requests and to display orders, terminations, modifications for the product Direct Internet Access and its inventory |
| Wholesale Portal (PROD) | x | x | | Production | Direct Internet Access | dia_asr_write | GUI solution for creating or displaying pending and closed incidents for the product Direct Internet Access |
| Wholesale Portal (PROD) | x | | x | Production | Direct Internet Access | dia_asr_read | GUI solution to display pending and closed incidents for the product Direct Internet Access |
| Wholesale Portal (PROD) | x | x | | Production | Ducts (KK FMG) | ducts_asr_write | GUI solution for creating incidents for the product Ducts (KK FMG) |
| Wholesale Portal (PROD) | x | | x | Production | Ducts (KK FMG) | ducts_fuf_read | GUI solution to display current requests, orders (project planning) as well as the inventory of the product Ducts (KK FMG) |
| Wholesale Portal (PROD) | x | x | | Production | Ducts (KK FMG) | ducts_fuf_write | GUI solution for creating requests, orders (project planning), terminations for the product Ducts (KK FMG) and to display its inventory |
| Wholesale Portal (PROD) | x | x | | Production | ALL PRODUCTS | billing_write | GUI solution to get invoice information and details about all products, including download function of the invoice itself |
| WSG PROD | x | x | x | Production | BBCS | IPPOOL | GUI solution to IP Pool Management |
| WSG PROD | x | x | x | Production | ALO | WSGALOASS | GUI solution to create or view incident details for the product ALO |
| WSG PROD | x | x | x | Production | ALO | WSGALOFUF | GUI solution to create or view orders or terminations for the product ALO |
| WSG PROD | x | x | x | Production | BBCS | WSGBBBILLING | GUI solution for invoice preview BBBS |
| WSG PROD | x | x | x | Production | BBCS | WSGBBBS | GUI solution to create or view orders or terminations for the product BBBS |
| WSG PROD | x | x | x | Production | KoPa (cooperation partner) | WSGCOPAADM | GUI solution to configure the settings for the cooperation partner services (status, notification, email, etc.) |
| WSG PROD | x | x | x | Production | KoPa (cooperation partner) | WSGCOPAASS | GUI solution to create or view incident details of cooperation partner services (L1Connections) |
| WSG PROD | x | x | x | Production | KoPa (cooperation partner) | WSGCOPAFUF | GUI solution to create or view orders, terminations or fiber rental requests and terminations for the cooperation partner Services (L1Connection) |
| WSG PROD | x | x | x | Production | KoPa (cooperation partner) | WSGCOPAINF | GUI solution to exchange data (FTTH inventory) between Swisscom and the cooperation partner |
| WSG PROD | x | x | x | Production | Service | WSGINFOSRV | GUI solution to call FTTx Coverage |
| WSG PROD | x | x | x | Production | BBCS | WSGTT | GUI solution to create or view incident for the product BBBS |
| WSG PROD | x | x | x | Production | TAL | WSGULL | GUI solution to create or view orders or terminations for the product TAL |
| Wholesale Website | x | | x | Website | Service | Wholesale Website | Access to the Closed User Group (CUG) where various help documents for different products are stored |

B2B Roles matrix for Superusers

B2B Services (Web-Services) are only provided for Service Accounts. The Service Accounts are fully handled by Swisscom.

The Superuser can request a Service Account over his Wholesale Account Manager with roles for API's (B2B)

The available roles are related to the contracts, a customer has signed with Swisscom. Therefore not all the roles might be available in Powergate.

For more information about the role please read the service descriptions.

| Service | B2B | Write | Read | Environment | Product | Subservice | Service Description |
|----------------|-----|-------|------|-------------|----------------------------|--------------|---|
| FWS Portal b2b | x | | | Production | Wholesale Portal B2B | customer_b2b | B2B connection for products from the solution business |
| WS WSG PROD | x | x | x | Production | BBCS | IPPOOL | B2B connection to IP Pool Management |
| WS WSG PROD | x | x | x | Production | Qualification | LQS | B2B connection for the Line Qualification Service |
| WS WSG PROD | x | x | x | Production | ALO | WSGALOASS | B2B connection to create or view incident details for the product ALO |
| WS WSG PROD | x | x | x | Production | ALO | WSGALOFUF | B2B connection to create or view orders or terminations for the product ALO |
| WS WSG PROD | x | x | x | Production | BBCS | WSGBBCS | B2B connection to create or view orders or terminations for the product BBCS |
| WS WSG PROD | x | x | x | Production | KoPa (cooperation partner) | WSGCOPAASS | B2B connection to create or view incident details of cooperation partner services (L1Connections) |
| WS WSG PROD | x | x | x | Production | KoPa (cooperation partner) | WSGCOPAFUF | B2B connection to create or view orders, terminations or fiber rental requests and terminations for the cooperation partner Services (L1Connection) |
| WS WSG PROD | x | x | x | Production | KoPa (cooperation partner) | WSGCOPAINF | B2B connection to exchange data (FTTH inventory) between Swisscom and the cooperation partner |
| WS WSG PROD | x | x | x | Production | Service | WSGINFOSRV | B2B connection to call FTTx Coverage |
| WS WSG PROD | x | x | x | Production | BBCS | WSGTT | B2B connection to create or view incident for the product BBCS |
| WS WSG PROD | x | x | x | Production | TAL | WSGULL | B2B connection to create or view orders or terminations for the product TAL |
| WS WSG ISP | x | x | x | Test | BBCS | IPPOOL | B2B connection to IP Pool Management |
| WS WSG ISP | x | x | x | Test | Qualification | LQS | B2B connection for the Line Qualification Service |
| WS WSG ISP | x | x | x | Test | ALO | WSGALOASS | B2B connection to create or view incident details for the product ALO |
| WS WSG ISP | x | x | x | Test | ALO | WSGALOFUF | B2B connection to create or view orders or terminations for the product ALO |
| WS WSG ISP | x | x | x | Test | BBCS | WSGBBCS | B2B connection to create or view orders or terminations for the product BBCS |
| WS WSG ISP | x | x | x | Test | KoPa (cooperation partner) | WSGCOPAASS | B2B connection to create or view incident details of cooperation partner services (L1Connections) |
| WS WSG ISP | x | x | x | Test | KoPa (cooperation partner) | WSGCOPAFUF | B2B connection to create or view orders, terminations or fiber rental requests and terminations for the cooperation partner Services (L1Connection) |
| WS WSG ISP | x | x | x | Test | KoPa (cooperation partner) | WSGCOPAINF | B2B connection to exchange data (FTTH inventory) between Swisscom and the cooperation partner |
| WS WSG ISP | x | x | x | Test | Service | WSGINFOSRV | B2B connection to call FTTx Coverage |
| WS WSG ISP | x | x | x | Test | BBCS | WSGTT | B2B connection to create or view incident for the product BBCS |
| WS WSG ISP | x | x | x | Test | TAL | WSGULL | B2B connection to create or view orders or terminations for the product TAL |
| WS WSG ISP | x | x | x | Test | Service | WSGINFRA | B2B connection for the Infrachecker |

* for the activation of web service authorisations please contact ServiceDesk.Wholesale@swisscom.com, thank you very much.