

# Fact sheet on switching lift telephones to IP

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## 2018: complete switch of landline-based telephony to IP region by region

With All IP, Swisscom is providing the technical basis for the digitization of Switzerland as a business location and thus for its customers to remain competitive. Thanks to All IP, they are always connected to all their services and data on all their devices. By the end of 2017, nearly all of Swisscom's residential customers and most business customers in Switzerland had switched to All IP. Since the start of 2018, the first municipalities and larger regions have been switching over to All IP so that the decommissioning of the old network infrastructure can proceed. The affected regions benefit from the latest communication options.

## What does Swisscom recommend?

Swisscom recommends that all lift communication systems should be switched to a mobile-network-based system by the provider of the lift service immediately. The customer thus obtains the technical service for the lift and communication from a single source. The mobile-network technology has been tried and tested. In most locations, several antennas can be reached which are largely supplied with emergency power and thus continue to function for a period of one hour even in the case of a major power outage.

Customers who do not wish to switch their analogue lift telephones to mobile-network-based solutions are offered an alternative landline-based IP solution. The solution comprises an IP landline-based telephony system, an Uninterruptible Power Supply (UPS) system with battery backup for maintaining power to the router in the event of a local power outage, and a mobile fail-safe system (if the landline goes down, calls are transferred to the mobile telephony network; antenna extensions are available). Swisscom also offers installation by a service technician at a fixed price. For more details see: [www.swisscom.ch/fail-safe](http://www.swisscom.ch/fail-safe)

## What should lift owners do?

Contact your lift service provider to discuss converting to a mobile network. Alternatively, you can order a landline-based IP solution with a fail-safe system option by calling 0800 055 055. For more details see: [www.swisscom.ch/fail-safe](http://www.swisscom.ch/fail-safe).

[www.swisscom.ch/ip](http://www.swisscom.ch/ip)