Information:
Complete switch to IP region by region

June 2017

With All IP, Swisscom is providing the technical basis for the digitisation of Switzerland as a business location; it is therefore investing around CHF 1.7 billion every year in expanding and upgrading its network. Communication service providers all over the world are switching to future-oriented IP technology. And Switzerland is no exception. IP is replacing the ageing landline-based technology.

Swisscom started switching landline-based telephony over to All IP four years ago. As of mid-2017, 1.7 million or more than three quarters of the customers have switched to IP. Every month, another 30,000 to 40,000 customers switch over. By the end of 2017, practically all residential customers and most business customers will communicate via All IP. The new service portfolio is based entirely on IP technology, and only IP-based products are sold now.

Specialised applications such as lift telephones, alarm systems and other systems that still communicate using the conventional landline network also have to be switched to IP. There are various solutions for switching them. The provider for the relevant system will be able to advise you. You can find more information at: www.swisscom.ch/ip

Switch is completed region by region

Swisscom is already in the process of completely switching all the obsolete infrastructure to IP at certain locations. The switch to IP is currently in process for the Nyon, Uster, Aarberg and Zurich-Riedtli areas, and will be completed by the end of February 2018. All customers in these areas have to switch their connections to IP by that point. From the start of 2018, all customer access in larger regions of Switzerland will be switched completely to IP so that the decommissioning of the old infrastructure can proceed. This switch will enable the regions to benefit from the latest communication options. The first regions are Solothurn/Biel/Jura, Schaffhausen/Winterthur/Frauenfeld, Balsthal/Olten/regions in Aargau/Oberaargau and the greater region of Rapperswil/Jona/Glarus. The other regions are currently in the planning stages and will be notified at least six months in advance.

Swisscom recommends that all business customers switch to IP technology before the end of 2017. Doing so will allow them to have greater flexibility when switching and also to benefit sooner from the advantages of IP. Alternatively, existing ISDN communication systems can continue to be operated on the All IP network using a converter.

With the switch to All IP, Swisscom is providing the technical basis for the digitisation of Switzerland as a business location and thus for our customers to remain competitive. Thanks to All IP, they are always connected to all their services and data on all their devices. Our customers are becoming more flexible and are able to react more swiftly and easily to market changes. The separate Swisscom-owned network via which the data is transferred guarantees maximum security and availability.

www.swisscom.ch/ip