



### Stefan Nünlist

Chief Group Communications & Responsibility



# Urs Schaeppi

Chief Executive Officer





#### The Swiss telco market in 2019



#### **Environment**

Saturated markets, high price pressure and competitive pressure



#### **Market performance**

Top products: inOne mobile go & Swisscom TV, success with the cloud, IT outsourcing and security solutions, growth at Fastweb



#### Infrastructure

5G launch, Group-wide investment of more than 20% of revenue



#### Results

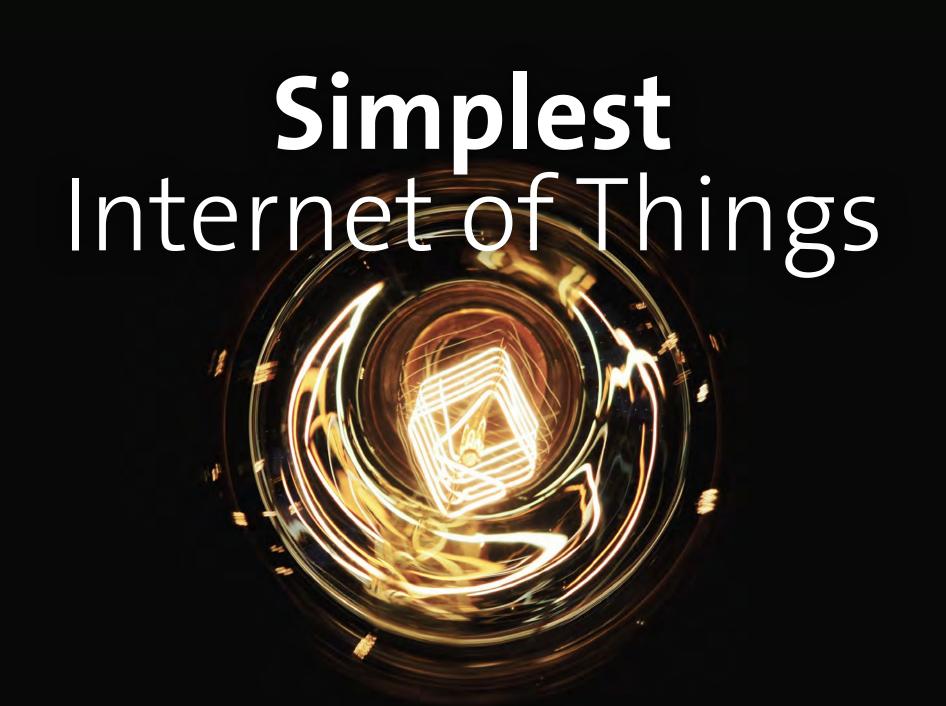
Revenues down slightly; EBITDA practically stable on a comparable basis

# Ready for life

# Simple mobile connections









# Outstanding networks









# Fast connections 90% 5G coverage





#### 2019 key figures at a glance

Solid performance in spite of fierce competition and price pressure

#### **Revenue** in CHF billion

11.71

2018

11.45

2019

#### **EBITDA** in CHF billion

4.21

2018

4.36

2019

#### **Net income** in CHF billion

1.52

2018

1.67

2019

#### **Investment** in CHF billion

2.40

2018

2.44

2019



#### Fastweb performs well on markets

#### Growth in all customer segments

#### **Broadband customers** (in thousands)

**2,547** +4% **2,637** 2018 2019

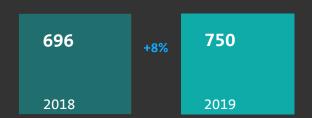
#### **Mobile customers** (in thousands)

1,432 +26% 1,806 2018 2019

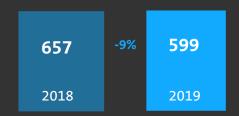
#### **Revenue** (in EUR millions)

2,104 +5% 2,218 2018 2019

#### **EBITDA** (in EUR millions)



#### **Investment** (in EUR millions)





## Mario Rossi

Chief Financial Officer





#### **Net revenue**

#### down slightly (-2.2%) on previous year

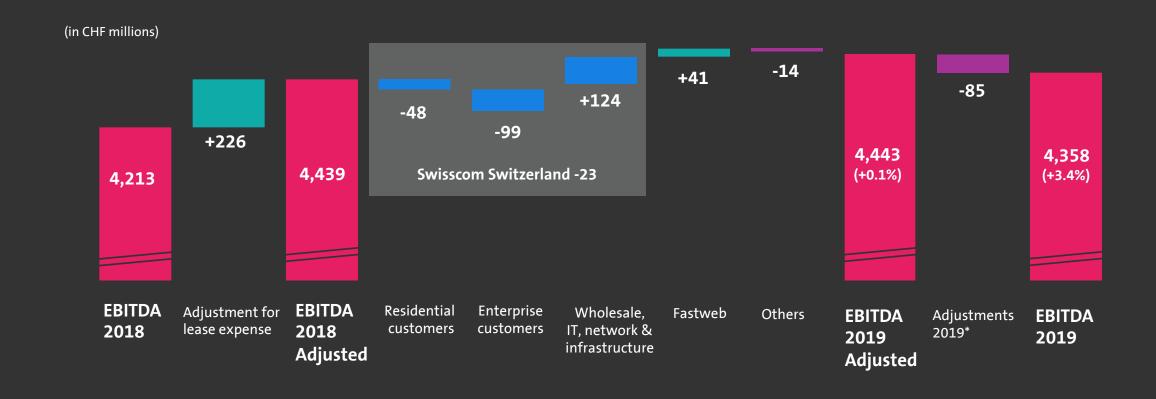
(in CHF millions)





#### **Operating result**

#### EBITDA constant on adjusted basis (+0.1%)







#### **Cost management**

Potential savings primarily in core business

**Continue cost-cutting programme ...** 

... through execution at three levels

Ambitions for 2020-2022

~ CHF **100** million

2020

~ CHF **100** million

2021

~ CHF **100** million

2022

Digitisation

Operational business

Network



#### **Income statement**

#### Net income of CHF 1.67 billion

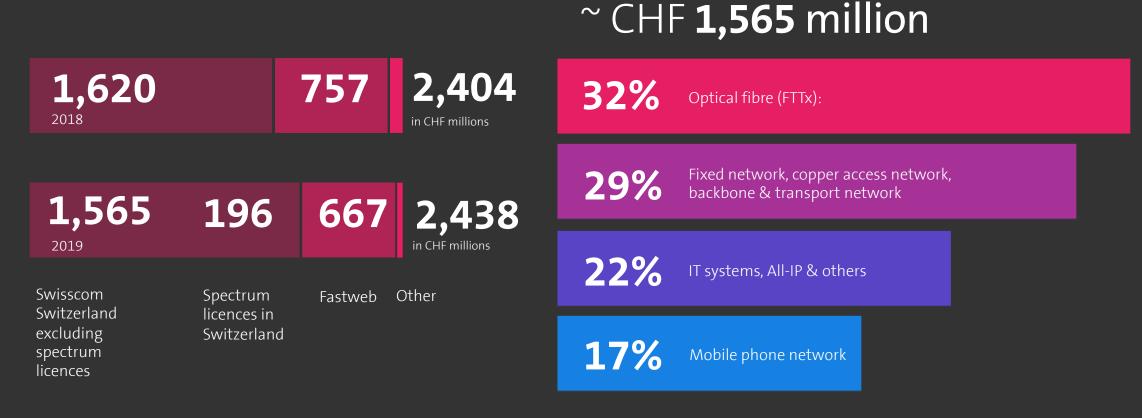


• The tax expenses of CHF -55m in 2019 include an extraordinary (non-cash) effect of CHF +269m from deferred tax liability adjustments due to corporate tax reform in Switzerland



#### Investment

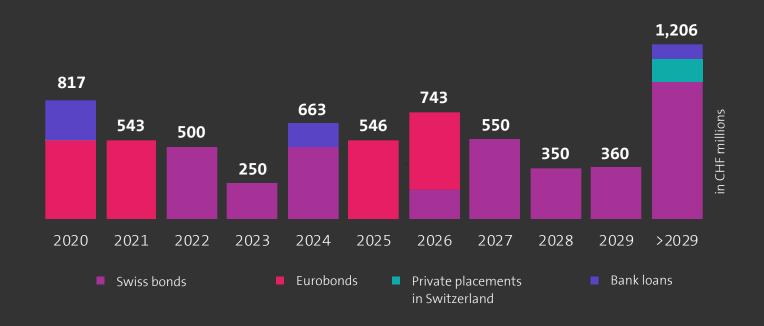
#### CHF 2.4 billion invested, or one fifth of net revenue



- Investment in Switzerland driven by fibre optic expansion and modernisation of the mobile network
- Fastweb investment lower due to acquisition of mobile frequencies (EUR 64 million) in previous year Ongoing investment in network infrastructure keeping Fastweb's CAPEX at a stable level in local currency



### Maturity profile of financial liabilities as at 31.12.2018 Financing costs optimised further



#### Refinancing transactions in 2019

- CHF 200 million, coupon 0.5%, 10 years
- CHF 80 million, coupon 0.75%, 14.5 years
- CHF 125 million, coupon 0.0%, 25 years

#### Average

term of fixed-interest rate: 5.5 years

#### Average

financing costs: 1%

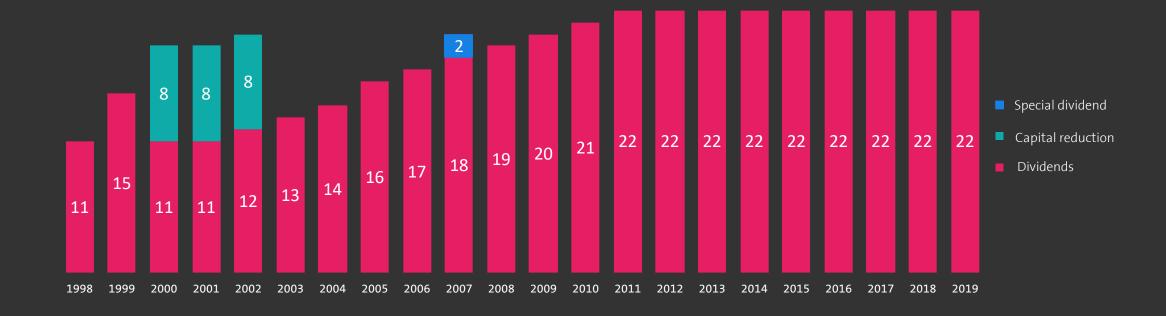
#### **Stable credit ratings**

- S&P: A stable
- Moody's: A2 stable



#### **Return since IPO**

#### Some CHF 33 billion have been distributed to shareholders since the IPO



- GV 2019: Dividend of CHF 22 per share
- Swisscom is pursuing a policy of stable dividend payments commensurate with cash flow and the capital allocation
- Swisscom is striving to maintain a solid A rating, an equity ratio of 30% and a net debt/EBITDA ratio of 1.9x (without taking IFRS 16 into account)



# Urs Schaeppi

Chief Executive Officer





#### **Outlook for 2020**

in CHF millions	2019	Expected change Swisscom excl. Fastweb	Expected change Fastweb in EUR millions	<b>2020</b> outlook**	Divided into:
Revenue	11,453	< 0	> 0	~11,100	~CHF 8.7 billion for Swisscom without Fastweb + ~EUR 2.3 billion for Fastweb
EBITDA	4,358	< 0	> 0	~4,300	~CHF 3.5 billion for Swisscom without Fastweb + ~EUR 0.8 billion for Fastweb
CAPEX*	2,438	0	0	~2,300	~CHF 1.6 billion for Swisscom without Fastweb + ~EUR 0.6 billion for Fastweb

<sup>\*</sup> The 2019 figures include costs of CHF 196 million for (5G) spectrum in Switzerland

<sup>\*\*</sup> For consolidation reasons, a CHF-EUR exchange rate of 1.07 was used (compared to 1.11 for the 2019 financial year)



#### Challenges in 2020 and beyond

Ever greater demands amid fierce competition

#### **Market environment** ICT trends

- Global competition
- Fierce competition nationally & internationally
- Increasing consolidation
- Lack of skilled workers in the ICT area

- High level of investment in network expansion
- Increasing data consumption
- Increasingly high demands for availability, security & data protection
- Increasing pressure on prices

#### **Political**

- Digitisation strategy and climate targets for 2050
- Data protection legislation
- General conditions for mobile network expansion

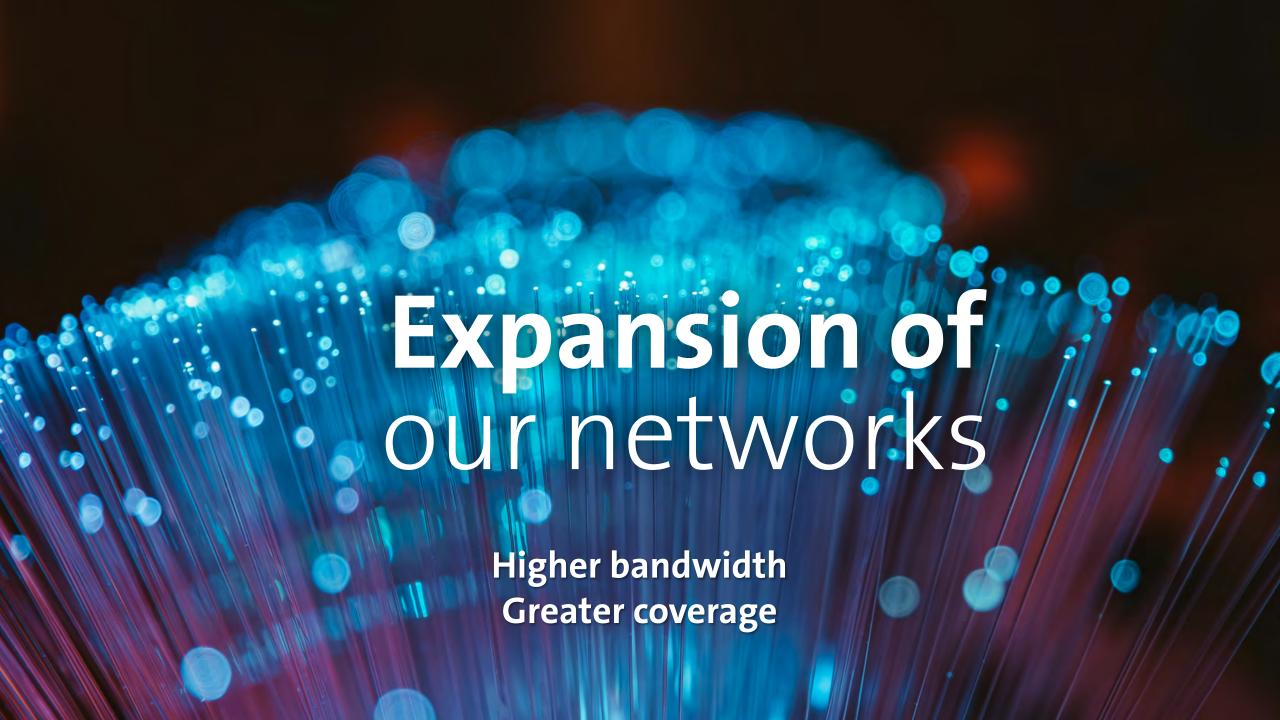






Cloud, security
work smart, digital business
connectivity, Internet of Things







#### Swisscom's networking history

FTTC – Ready for digital TV. 3G – Ready for the mobile Internet.

FTTH – Ready for increased data demand and digitisation in urban centres.

4G mobile network – Ready for mobile digitisation and rapidly growing video content.

FTTH and FTTS/B – Ready for rural digitisation.

SG Mobile – Ready for the mobile digital applications of the new decade.





**Enormous data growth since 2010** 



12,200%

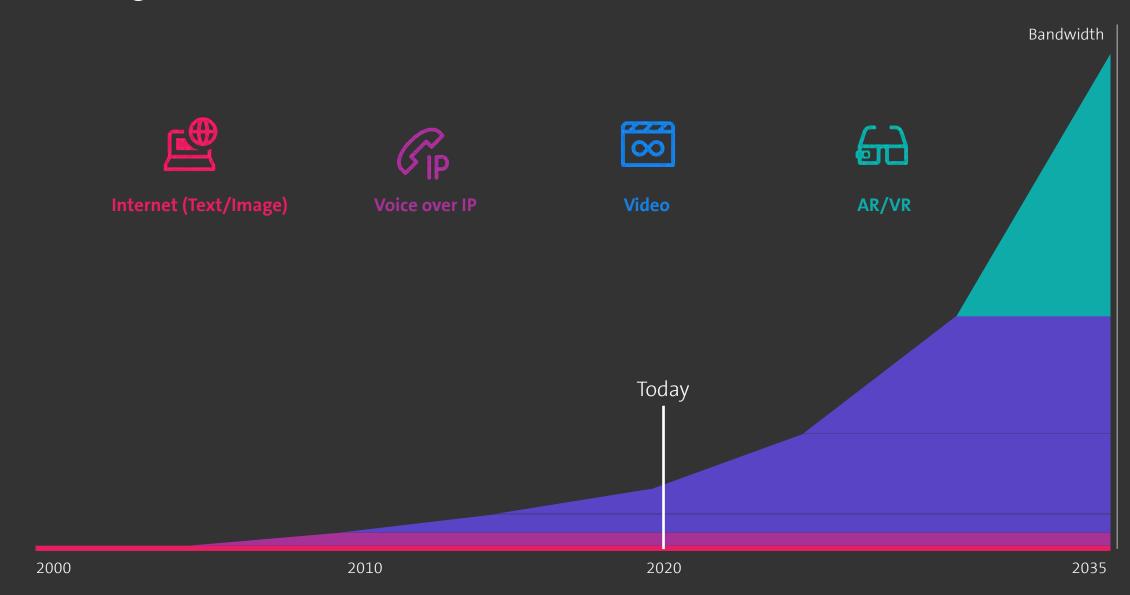


**1,040%** 





### Increasing networking and digitisation is leading to increased broadband demand



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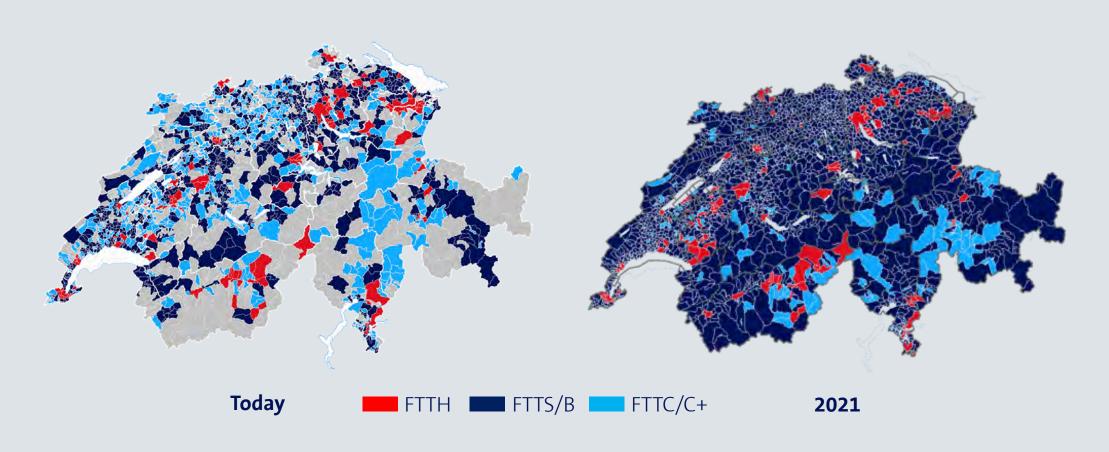




# Christoph Aeschlimann

Chief Technology & Information Officer

# Well supplied



#### Swisscom's network strategy until the end of 2025

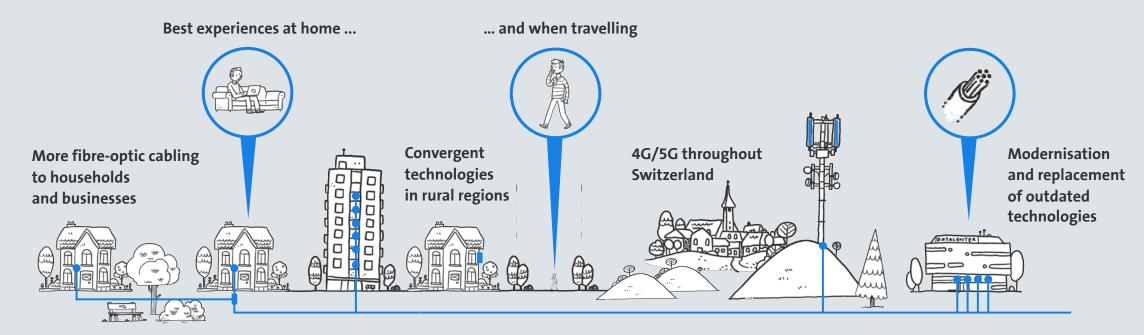
#### **Our claim**





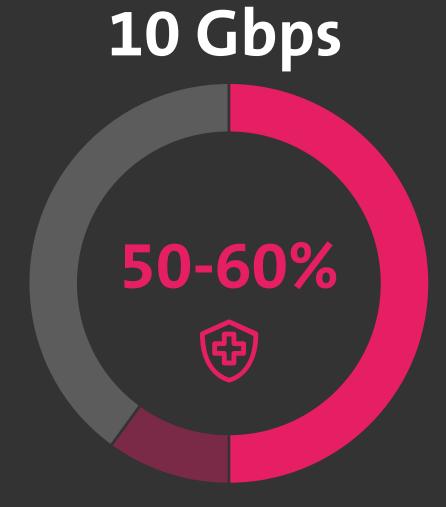


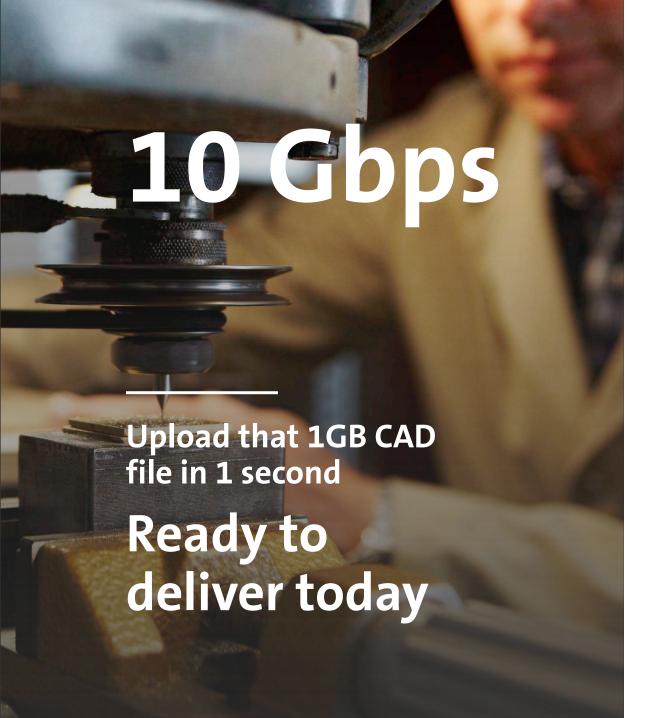
#### What will we do by the end of 2025

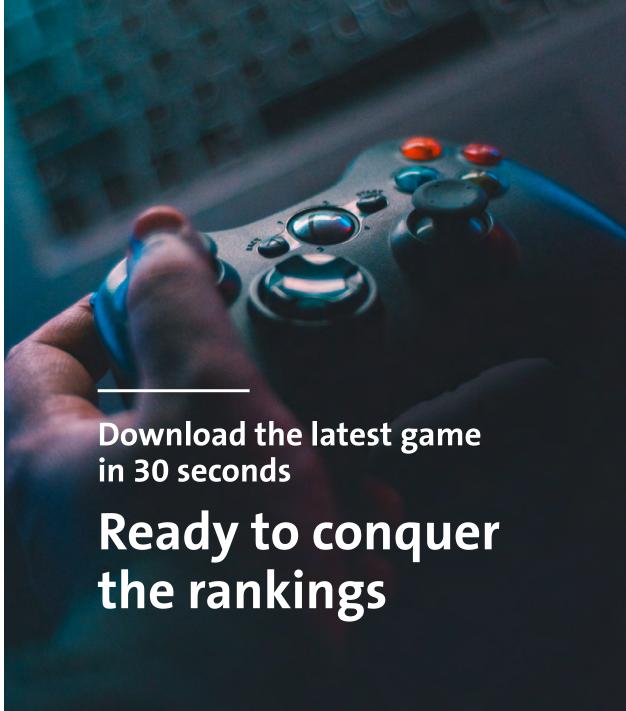




#### 2025 network strategy





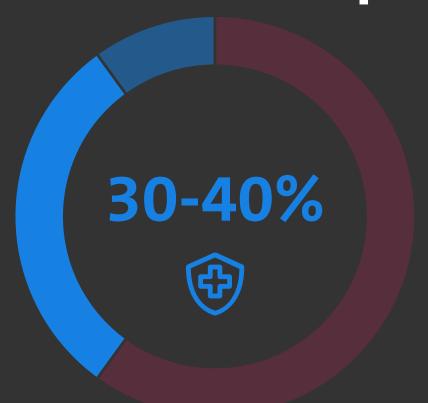


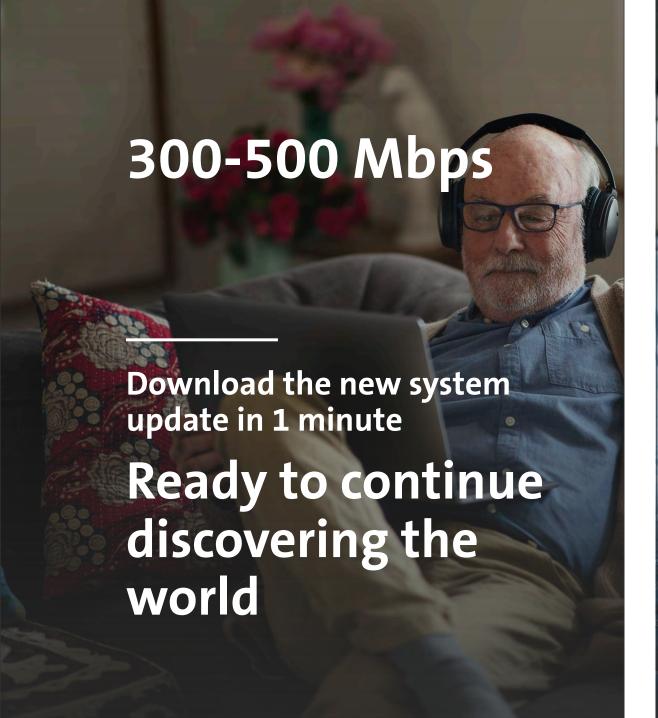




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### 300-500 Mbps

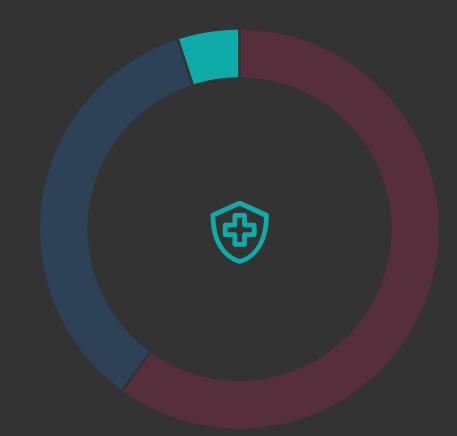








#### 2025 network strategy

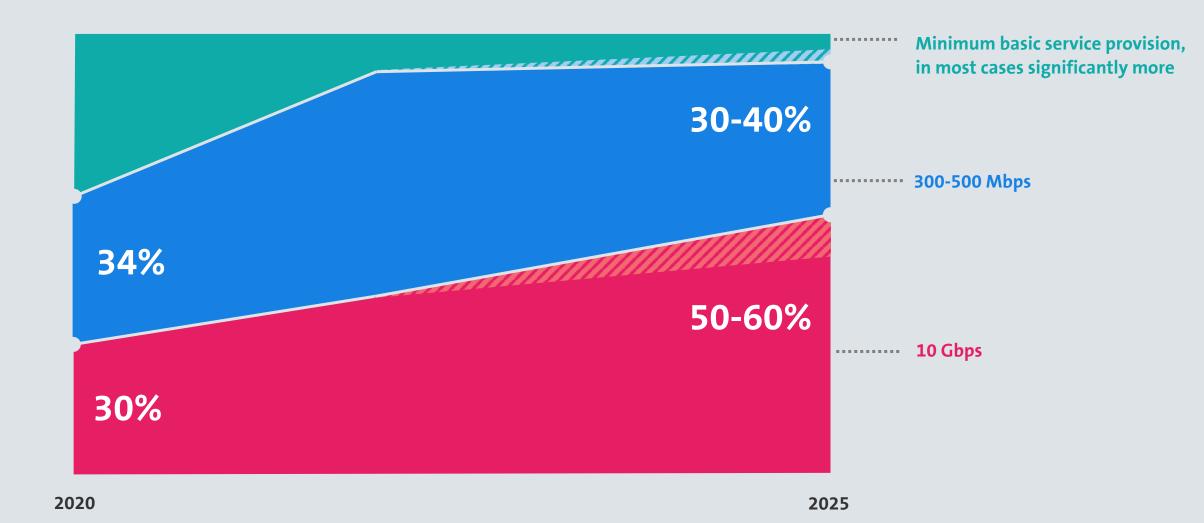


### Rural areas

Minimum basic service provision, in most cases significantly more



#### **Developments in coverage by 2025**



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# Switzerland's best 4G and 5G mobile network

Expansion of 5G and the optimisation of 4G by the end of 2025

2G to be deactivated by the end of 2020.





#### **Investment in Switzerland**

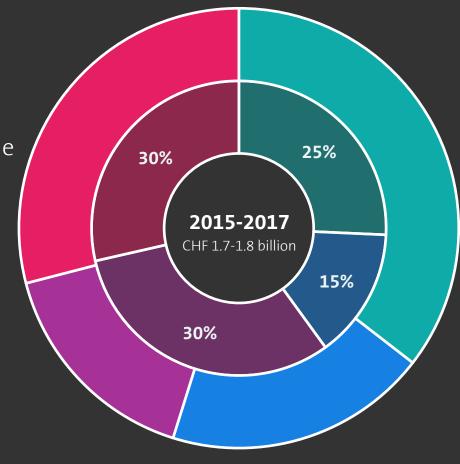
#### Stable investment of about CHF 1.6 billion since 2018



Fixed network, copper access network, backbone & transport network

**15%** 

IT systems, All-IP & others



35%

Optical fibre (FTTx):

20%

Mobile phone network

# swisscom