

The most secure home for your computer centres.



«With Swisscom's Telehousing we are able to generate great trust among our customers.»

Matthias Fortmann
Data Center Manager
Central Europe, Capgemini
Outsourcing Services GmbH

Capgemini is the pioneer in Europe for IT outsourcing. This international company, with a staff of more than 90,000 employees, has around 40 years of experience in this field. It applies its expertise on behalf of customers in almost every industry and service sector.

The initial situation: getting closer to the customer.
In order to strengthen its presence on the Swiss market, Capgemini has consolidated its resources in Zurich. The outsourcing unit has moved from Schaffhausen to the World Trade Center and is now operating from under the same roof as other operating units. This consolidation also included the relocation of the computer centres. Capgemini went looking for the best co-location partner in the Zurich area and found it in Swisscom.

The solution: highest technology for security and availability.
Capgemini operates business-critical applications, for example ERP applications, for many of its customers. The computer centres therefore require an environment in which the highest possible availability of electricity and climate control, as well as maximum security, are guaranteed. According to Capgemini, Swisscom's Telehousing offers «the highest quality with regard to building services engineering». Every campus has a multi-level security system and is monitored by qualified staff. CCTV and remote monitoring are provided as standard. A high-quality

security and building management system monitors operation round the clock and access is secured using a biometric system. Swisscom's ISO-27001-certified Telehousing sites offer maximum availability and fit seamlessly into Capgemini's global network. A secure dataflow between the computer centres and to branch offices is also guaranteed: Swisscom operates efficient, redundant and highly available solutions for this.

Customer benefits: a convincing technical calling card.
«We enjoy showing our customers around Swisscom's systems,» relates Matthias Fortmann from Capgemini. «This gives them the opportunity to assure themselves in person that their infrastructure is in the best possible hands. That generates trusts, which, of course, is beneficial for us too. The quality of Swisscom's Telehousing has greatly impressed us and fulfils our high demands. For example, the individual server rooms are separated with walls, and when it comes to green IT, Swisscom is one of the pioneers – the electricity here is generated 100% from renewable sources of energy. Furthermore, our Swisscom contact partners put their heart and soul into dealing with our requests. The infrastructure was ready for us exactly on the day of our move.»



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