

# MultiLINE<sup>ISDN</sup> price list.

## ISDN access to the fixed network.

Access		Price per month	Price per order
<b>Single access with 3 numbers</b>	Subscription fee Connection fee Connection fee per additional access ordered at the same time for the same address by the same owner	43.20	43.— 21.50
<b>MultiLINE change of address fee</b>	First access Additional access Keep the same number		43.— each 21.50 free of charge
<b>Additional telephone numbers</b>	2 additional numbers (5 in total) 7 additional numbers (10 in total)	10.80 20.90	
<b>Change of telephone number(s) per access</b>	At customer's request Required for technical reasons due to change of address or upgrade to MultiLINE <sup>ISDN</sup>		95.— free of charge
<b>Temporary cancellation (minimum 2 months, maximum 8 months)</b>	With 3 number With 5 numbers With 10 numbers		54.— 72.— 90.—
<b>Barring set</b>	<b>Barring set 1<sup>1</sup></b> Barring of all calls – incl. carrier selection (call-by-call)		18.—
	<b>Barring set 2<sup>1</sup></b> Barring of all international calls (incl. satellite phones), 0900, 0901 and 0906 numbers, and carrier selection (call-by-call). The automatic wake-up call service cannot be used.	3.—	18.—
	<b>Barring set 3</b> Barring of 0906 numbers		
	<b>Barring set 4<sup>1</sup></b> Barring of carrier selection (call-by-call)	3.—	18.—
	<b>Barring set 5</b> Barring of 0900, 0901 and 0906 numbers The automatic wake-up call service cannot be used.		

Valid from 1 January 2011. All prices in CHF including VAT. Prices subject to change.

Information on additional telephone services can be found:

- > in the brochure «Telefon-Zusatzdienste», which can be ordered free of charge via the freephone number 0800 055 055 or
- > on the Internet at [www.swisscom.ch/kmu](http://www.swisscom.ch/kmu)

<sup>1</sup> Activation free of charge if requested with EconomyLINE contract application.

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### A Basic service

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- 1 Access
  - > 1 access
  - > 2 x 64kbit/s ISDN user channels
  - > 3 telephone numbers  
(Multiple Subscriber Number, MSN)
- 2 Availability management
  - > Call back if busy
  - > Call waiting
  - > Three-way conference
  - > Call hold
  - > Barring of outgoing calls to erotic numbers
  - > Terminal portability
  - > Call forwarding
  - > User-to-user signalling
- 3 Absence management
  - > Direct call forwarding
  - > Call forwarding if no reply
  - > Call forwarding if busy
  - > COMBOX basic
- 4 Identification
  - > Show caller identification
  - > Restrict caller identification (per call)
  - > Show called number identification
  - > Reject anonymous calls
- 5 Charge information
  - > Show charge information during the call
  - > Itemised statement (on request)
- 6 Service and support
  - > Access to service and emergency numbers
  - > Transcription services for the hard of hearing
  - > Free entry in telephone directory
  - > Free copy of telephone directory
  - > Faults can be reported 24 hours a day,  
7 days a week
  - > Business customer access faults usually repaired  
within 24 hours

### B Options

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- > Call forwarding unconditional
- > 2 additional telephone numbers (5 in total)
- > 7 additional telephone numbers (10 in total)
- > Restrict caller identification (permanently)
- > Restrict called number identification (permanently)
- > Rejection of reverse-charge calls
- > Barring of outgoing calls (various barring sets)
- > Carrier Preselection (CPS)
- > SMS service for fixed network
- > ETV online
- > COMBOX pro

### C Data processing for marketing purposes

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Customers can restrict or forbid the use of their data for marketing purposes.

### D Conciliation board

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The conciliation board, ombudscom, mediates in civil law disputes between customers and telecommunications service providers. Further information can be found at [www.ombudsman.ch](http://www.ombudsman.ch).