

Internet-Box plus (fiber)

# Setting up your Internet-Box



[www.swisscom.ch/internetbox-help](http://www.swisscom.ch/internetbox-help)

Swisscom (Switzerland) Ltd  
Contact Center  
CH-3050 Bern

[www.swisscom.ch](http://www.swisscom.ch)  
0800 800 800

KKD+JM (PMK-UID) 10193496 Fibre 09/2018 EN

**Start** The package includes:

Internet-Box plus  
Telephone adapter  
Power adapter  
Fibre optic cable  
Ethernet cable

**1** Switch off your existing router (if any).

Do not dismantle old installation until the new Internet-Box is set up successfully (step 10).

**2** Connect the power adapter.

**3** Connect the fibre optic cable to the Internet-Box.

Use the **new fibre optic cable**. Remove the protection caps and connect the **blue** end of the cable into the Internet-Box. The cable is sensitive, so please do not touch it at either end!

**4** Connect the fibre optic cable to the fibre optic socket and switch on the Internet-Box.

On the fibre optic socket open the slot we specified in our letter. This is usually Slot 2, seldom Slot 1. Remove the protective cap and connect the **green** end of the cable.

Use the Internet-Box as your **main memory**. Read overleaf how to do it in easy steps.



**12** Your Internet is set up.

Connect your telephone. (This only applies if you are a fixed network subscriber.)

Existing telephones: now connect your phone and/or fax machine only to the Internet-Box (phone 1 und 2) – and not to the telephone socket anymore.  
HD-Phones: press the + button on the Internet-Box for your wireless HD-Phone connection. See back for more details.

**11**

Remove your old Internet/telephony installations (if any).

You can return old devices to Swisscom for **recycling** free of charge. A return label is included on the delivery slip.

## Installation overview

**10** Read your WLAN data.

WLAN credentials  
WLAN Name: xxxxxxxx  
Password: xxxxxxxx

See back for more details.

**9** Wait a few minutes until «Successfully connected» is displayed.

Successfully connected  
YOU CAN NOW START SURFING

Confirm by pressing the OK button.

**5** Select your language.

Sprache Langue Lingua Language  
Deutsch Français Italiano  
> English

Select your language as soon as you are asked to do so. Navigate with the buttons **▲** and **▼** and confirm with the OK button **▶**.

**6** Wait for the following to appear on the display:

- a) «Internet registration» > Continue with step 7.
- b) «Successfully connected» > Continue with step 8.

If display indicates after 5 minutes neither a) nor b), continue with step 7.

**7** Connect your computer and open your Internet browser.

Use the **new Ethernet cable**. Open [www.swisscom.ch/start](http://www.swisscom.ch/start) in the Internet browser and complete all compulsory fields step by step. If you have no connection option for an Ethernet cable, please read the «Guest WLAN» section on the back.

# Fixed network telephony

(if you are a fixed network subscriber)

## You now use your phone over IP technology

### You don't use telephone sockets anymore.

You can continue using your analogue telephone and fax machine. Simply plug it into one of the two connections (phone 1 or 2) on the Internet-Box. Depending on the connector type, use the black telephone adapter if necessary.



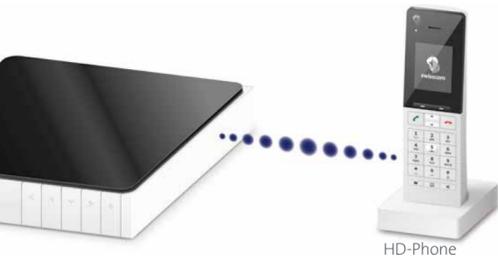
## Wireless HD-Phone connections

A DECT base station is integrated into the Internet-Box. So you can wirelessly connect HD-Phones directly to the Internet Box. So you can enjoy HD sound quality, as long as both parties are using a HD-Phone. For information about HD-Phones from Swisscom please visit [www.swisscom.ch/hdphones](http://www.swisscom.ch/hdphones)

### Connecting the HD-Phone:

Connect your HD-Phone according to the enclosed instructions.

- > Internet-Box: press + button
- > Start your HD-Phone and select connection mode



HD-Phone

**Note:** please note that conventional DECT wireless phones cannot be linked to the DECT base station integrated in the Internet-Box over a wireless connection or only with limited functions. In this case we recommend that you use the «phone 1» or «phone 2» wired connections.

## Several telephone numbers

If you are a fixed network subscriber with several phone numbers you can assign them directly per phone in the Internet-Box web portal.

For more details about telephony and DECT visit: [www.swisscom.ch/internetbox-tel](http://www.swisscom.ch/internetbox-tel)

# WLAN

WLAN is a password-protected network offering wireless Internet access.

### Where do I find my WLAN name (SSID) and password?

You can read off your name and password on the Internet-Box display: Go to «WLAN» and then select «Show password».



### What is dual band WLAN?

Your Internet-Box features the latest generation of WLAN.



Two WLAN networks are provided for data transmission, so you benefit from improved speed. If your devices support both networks they will automatically connect to the faster of the two networks in the background.

### How do I change my WLAN password?

You can change it easily in Internet-Box settings. Read the section on «Internet-Box web portal» on this page.

# Guest WLAN

### How do I provide guests with WLAN?

The Internet-Box has an extra WLAN for your guests. You can activate the Guest WLAN over the display for 6 hours, 24 hours or permanently. Select «Guest WLAN» and then «Switch on». It switches off automatically at the end of the time selected.



**Note:** use the Guest WLAN temporarily during set-up (step 8) if your computer doesn't have an Ethernet connection. In this case please wait for 10 minutes until the Guest WLAN menu is displayed on the Internet-Box display. Then activate the Guest WLAN and connect your computer with this WLAN network.

For instructions on setting up WLAN on your computer and smartphone visit: [www.swisscom.ch/internetbox-wlan](http://www.swisscom.ch/internetbox-wlan)

# Main memory

The Internet-Box features a main memory function that is also known by the term «NAS». You can store documents, music, and photos centrally with the Internet-Box and access them from all devices in your network. This is particularly recommended if several persons or devices are to have access to the same files.

### Where do I save my content?

You can add an SD card to your Internet-Box. Insert the SD card in the designated slot. You can also connect a USB hard drive. Use the port marked «usb». All computers in the network can immediately access these memory slots, and store new data, view photos and play back videos and music.



**N.B.** Do not place the hard disk on the Internet-Box. Set the device as far away as possible from the Internet-Box to avoid interference.

### How do I access my main memory?

**Windows:** To access the main memory enter `\\internetbox-nas` in your **Windows Explorer**. You can easily create a link on your desktop. Click with the mouse cursor on the displayed folder and pull it onto the desktop. You can then save the required content in this folder.



### Mac:

If you have a Mac, you can find the «INTERNETBOX-NAS» folder in the «Finder» under «Share». When requested to do so, log in as «guest» and then save the required content to this folder.

### Who has access to my data?

All devices connected to your network per cable or wirelessly can access your data on the main memory. Devices logged in via the Guest WLAN have no access to your main memory.

### Access per app also on the move

You can also access data on the main memory when you are not at home over your smartphone or tablet PC. Download the Home app in your App Store to do so.

For more details about the main memory function visit: [www.swisscom.ch/internetbox-nas](http://www.swisscom.ch/internetbox-nas)

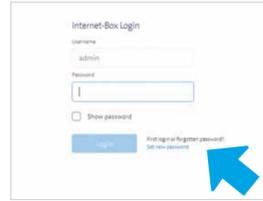
# Internet-Box web portal

You can access your password-protected **Internet-Box settings** on the web portal using your Internet browser. Discover everything your Internet-Box can do, and change settings to suit your needs.

### How do I log in?

Enter `http://internetbox` or `192.168.1.1` in your Internet browser.

Click «**Set new password**» to log in for the first time, or if you have forgotten your password. You can set or change your personal password.



Write down your Internet-Box password.

If you are already a customer, you can log in with your existing password or set a new one.

### What can I do in the web portal??



You can change settings on the following items:

- > WLAN and guest WLAN
- > telephony
- > parental control (Internet access times per device)
- > main memory
- > power saving options
- > network settings

### How do I change my WLAN name and password?

Click the «WLAN» menu item on the screen and change your WLAN access data as you like.

For more details about your Internet-Box settings and other information enter: <http://internetbox> or `192.168.1.1`

# «Swisscom Home»

## App



### Unleash the full potential of your Internet-Box!

With the Home app, you can easily manage your Internet access and WLAN password, control smart home devices, monitor rooms and make fixed network calls. Export your smartphone contacts to the central Internet-Box phonebook at the touch of a button and access them from your HD-Phone (fixed line).



- Internet**
  - > Activate the parental control function
  - > Test your surfing speed
  - > Switch on Guest WLAN
- Fixed network telephony**
  - > Make fixed network calls
  - > Transfer address book
  - > Manage call log
- Smart Home**
  - > Control devices
  - > Create scenarios
  - > Create rules
  - [swisscom.ch/smarthome](http://swisscom.ch/smarthome)



Download the «Swisscom Home» app now.

# Swisscom TV

(if you are a Swisscom TV subscriber)

### Connect your TV-Box according to the Swisscom TV instructions.

We recommend using an Ethernet cable to connect TV-Box and Internet-Box. If this is not possible in your home, you can also connect your TV-Box to a WLAN-Box.



# Safety instructions

- > Place the Internet-Box in a well-ventilated area to avoid overheating.
- > Only operate the device in ambient temperatures of 0°C to +35°C, and shield it from direct sunlight.
- > On no account cover or block the Internet-Box vents.
- > Set the device upright on a level surface, or mount it on a wall with two screws.
- > Never stack other devices on the Internet-Box.
- > Best WLAN coverage is ensured by observing a minimum distance of 20 cm to other devices.
- > Do not allow any liquid to get into the device. So when cleaning it please only use a slightly damp cloth.
- > The device is equipped with a laser for data transmission.
- > Do not look straight into the fibre optic socket connection, the fibre optic module in the device or in the connector end of the fibre optic cable.
- > **The Internet-Box is restricted to indoor use only when operating in the 5150 - 5350 MHz frequency range (channel 36-64).**
- > More details can be found on the product safety sheet included in the package.

Install the free **My Swisscom Assistant** on your computer. This help programme for Internet, WLAN and e-mail assists you with set-up and any problems that may arise. More info and download at [www.swisscom.ch/msa](http://www.swisscom.ch/msa)