

Internet-Box standard (TDM)

Setting up your Internet-Box



www.swisscom.ch/internetbox-help

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Start

The package includes:



Internet-Box standard



Power adapter



2 microfilters



DSL cable



Ethernet cable

1

Launch installation on receiving this SMS.



If you bought your Internet-Box without a new subscription, you will not receive an SMS.

2

Remove your old Internet/ telephony installations (if any).



You can return old devices to Swisscom for **recycling** free of charge. A return label is included on the delivery slip.

Install the free **Home app** now. Simply by using your WLAN password, you can make your home safer and find out who is accessing your network.

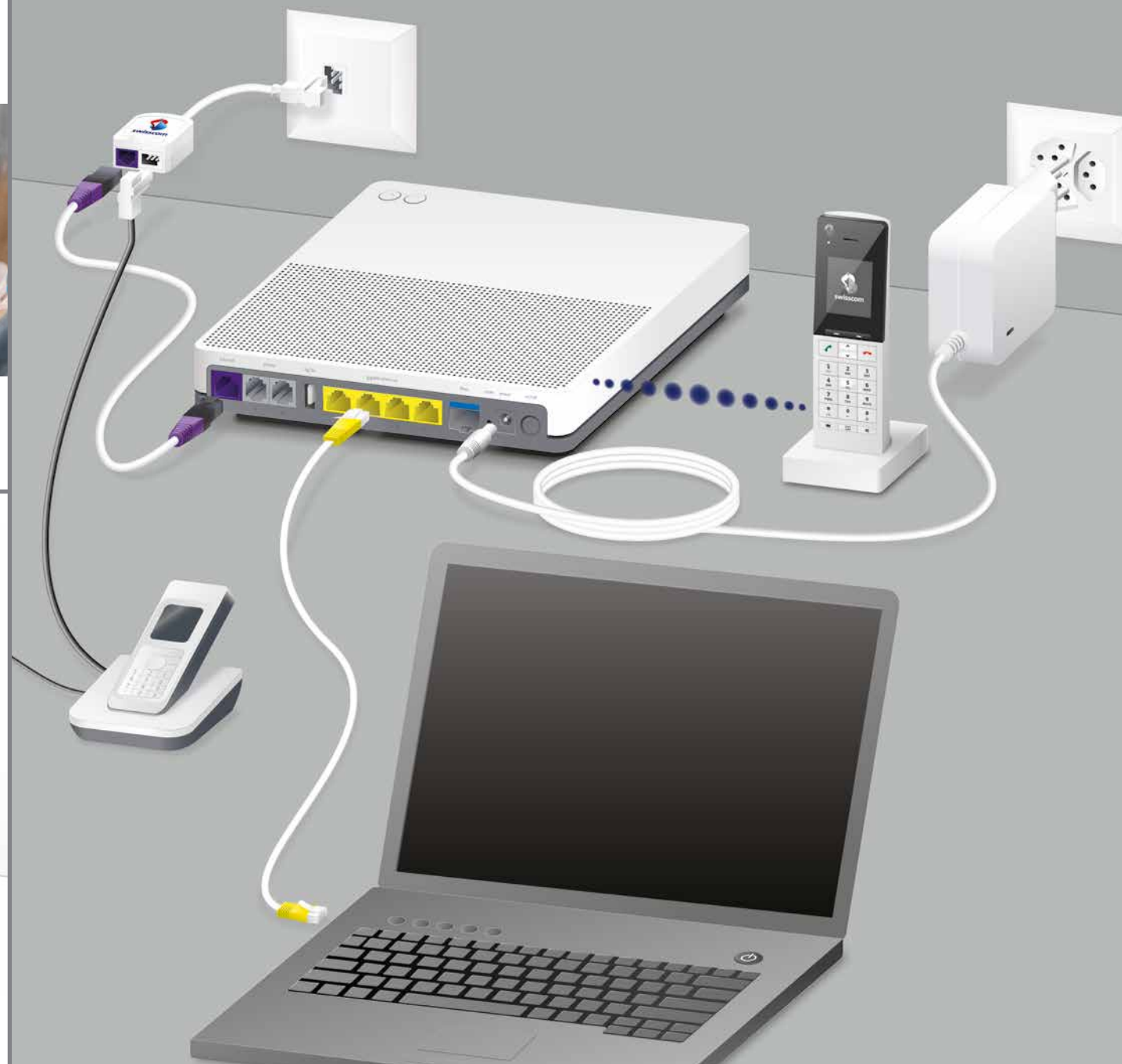


9

See reverse for more info.

Your Internet is now set up.

Installation overview



Connect your telephone.

(This only applies if you are a fixed network subscriber.)



8

Please use a **new microfilter** for **every telephone socket** used in your home (see back for exceptions).

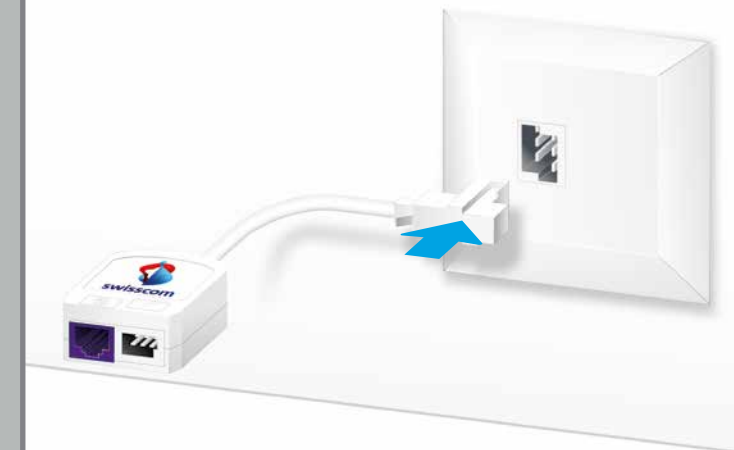
3

Connect the power adapter.



5

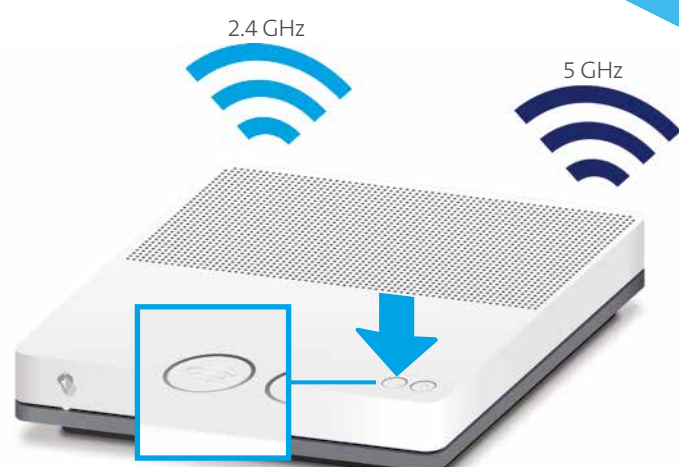
Connect a new microfilter.



Does your telephone socket look different? Do you have two ports on your phone socket, for example? See back for telephone wiring versions under «Other telephone sockets».

Your WLAN is enabled.

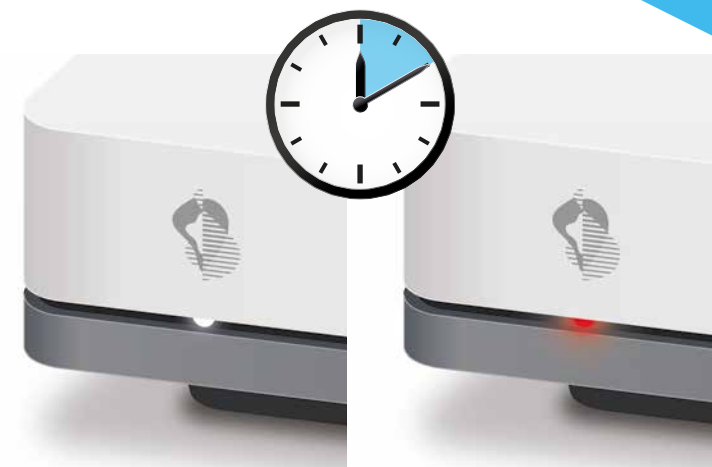
7



You can activate and deactivate your WLAN by pressing the button.
You will find further information about your WLAN as well as your access data (WLAN name and password) on the reverse side.

Wait 5-10 minutes.

6



Does the LED light up white? You are now connected to the Swisscom network.
> Continue with step 7.

Is the LED still flashing alternately red and white? > Please heed the instructions on the back under «LED behaviour».

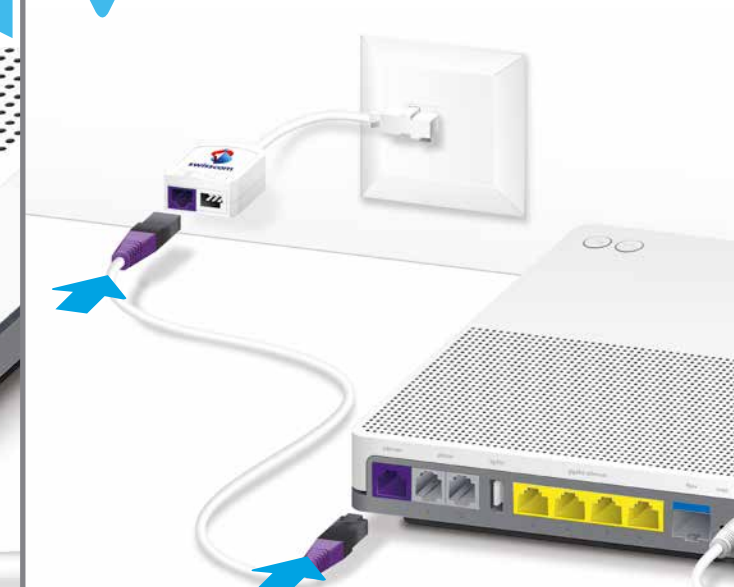
Switch on the Internet-Box.

5



4

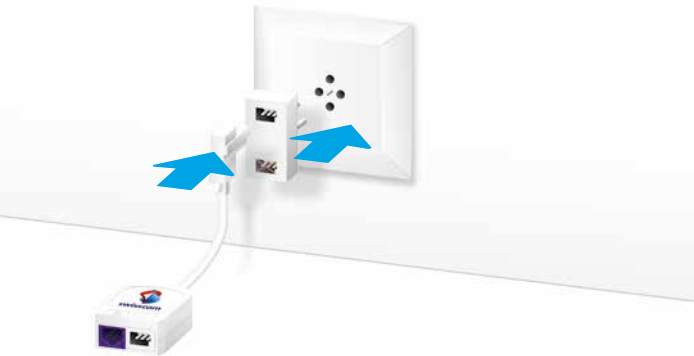
Connect the DSL cable.



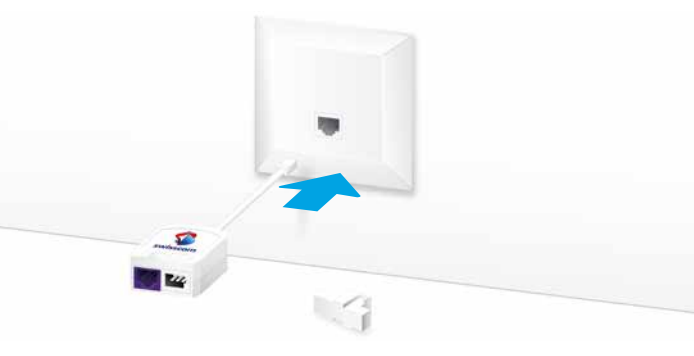
Other telephone sockets

Please use a new microfilter for every telephone socket used in your home. You can obtain additional microfilters in the Swisscom Shop.
Exception: If you have a digital socket as in Section **c)**, you do not need a microfilter.

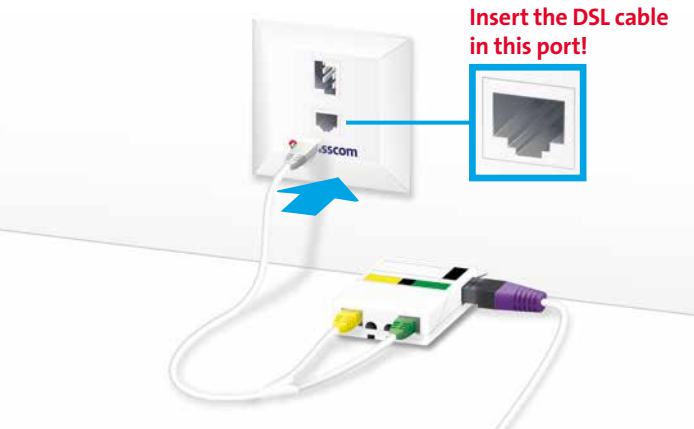
a) If you have a four-pin socket, please continue to use an adapter to connect the microfilter.



b) If you have a RJ45 telephone socket you must first remove the adapter from the microfilter.



c) Only if you have a digital socket do you not need a microfilter. Your splitter and the illustrated telephone socket perform these functions **for all other telephone sockets in your home.**



Home app



Unleash the full potential of your Internet-Box!
With the Home app, you can easily manage your Internet access and WLAN password, control smart home devices, monitor rooms and make fixed network calls. Export your smartphone contacts to the central Internet-Box phonebook at the touch of a button and access them from your HD-Phones (fixed line).

Internet

- > Activate the parental control function
- > Test your surfing speed
- > Switch on Guest WLAN

Fixed network telephony

- > Make fixed network calls
- > Transfer address book
- > Manage call log

Smart Home

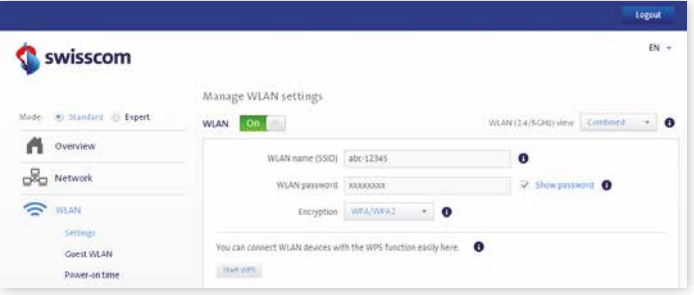
- > Control devices
- > Create scenarios
- > Create rules
- swisscom.ch/smarthome

Available on the App Store | Android App on Google play | Download the «**Swisscom Home**» app now.

WLAN

WLAN is a password-protected network offering wireless Internet access.

Where do I find my WLAN name (SSID) and password?
You can view your WLAN access data at any time in the Internet-Box web portal at <http://internetbox>.



Your WLAN access data are also enclosed with your subscription documents per letter / e-mail.
If you were already using a Swisscom router, your current WLAN access data will be automatically re-transferred to your Internet-Box.

What is dual band WLAN?
Your Internet-Box features the latest generation of WLAN. Two WLAN networks are provided for data transmission, so you benefit from improved speed. If your devices support both networks they will automatically connect to the faster of the two networks in the background.

How do I change my WLAN password?
You can change it easily in Internet-Box settings. Read the section on «Internet-Box web portal» on this page.

Guest WLAN

The Internet-Box offers an additional WLAN for your guests. You can activate the guest WLAN for 6 hours, 24 hours or permanently in the Internet-Box web portal or over the Internet-Box app.

Buttons



WLAN
Your WLAN can be easily switched on and off by pressing this button . If the LED in the button lights up, the WLAN is switched on.



WPS
Press the button to add WPS-compatible devices to the WLAN.

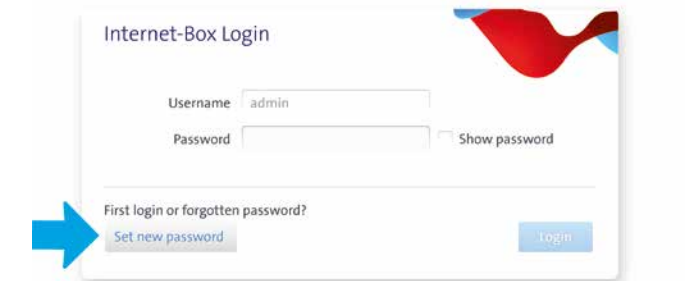
Web portal

Internet-Box

Discover everything your Internet-Box can do, and change settings to suit your needs.

How do I log in?
Enter <http://internetbox> or 192.168.1.1 in your Internet browser. Click «**Set new password**» to log in for the first time, or if you have forgotten your password. You can set or change your personal password.

Write down your Internet-Box-password.



If you are already a customer, you can log in with your existing password or set a new one.

What can I do in the web portal?



You can change settings on the following items:

- > WLAN and guest WLAN
- > parental control (Internet access times per device)
- > power saving options
- > network settings

How do I change my WLAN name and password?
Click the «WLAN» menu item on screen and change your WLAN access data as you like.

LED behaviour

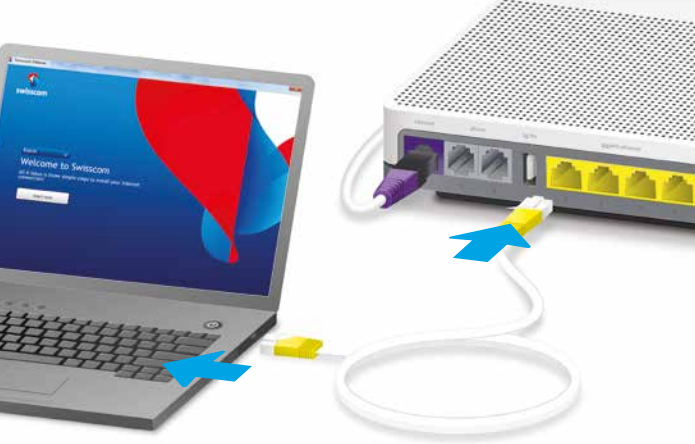


LED lights up white – **everything ok**
Internet and all services are working perfectly.



LED flashes white and red in alternation – **the device is receiving configurations from Swisscom**

If the LED still continues to flash after 10 minutes:
connect the Internet-Box to a computer with the new Ethernet cable and access the www.bluewin.ch website using your Internet browser. Complete all mandatory fields step-by-step. Once you have completed registration, you can proceed with installation (step 7) on the front page.



LED flashes red – **no connection to the Internet**
Check whether the DSL cable is correctly inserted.



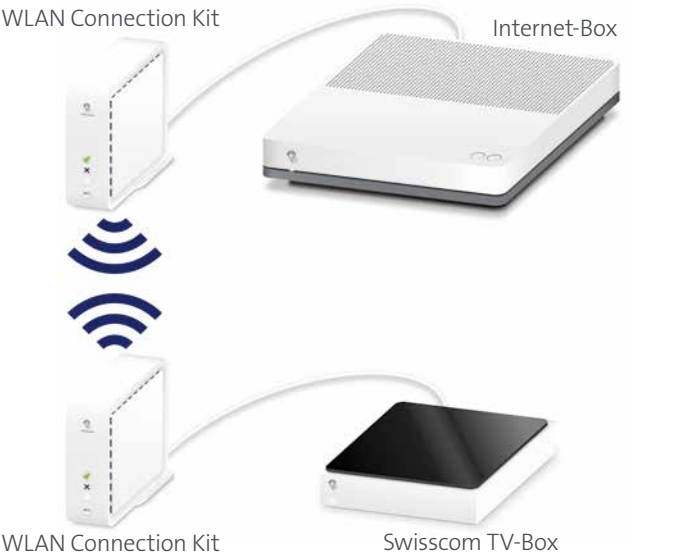
LED lights up red – **error message**
Reboot the Internet-Box and wait until the LED lights up white again.

Swisscom TV

(if you are a Swisscom TV subscriber)

Connect your TV-Box according to the Swisscom TV instructions.
We recommend, using the Ethernet cable for the set-up.

You can also set up the TV-Box wirelessly with a connection kit.



Security information

Installation and maintenance:

- > Place the device horizontally on a flat surface or fix it to a wall with two screws.
- > Do not stack any other devices like the TV-Box on top of the Internet-Box and ensure a minimum clearance of 22 cm to other devices.
- > Only operate the Internet-Box in ambient temperatures of 0 to 35° C.
- > Do not set up the Internet-Box close to heat sources, but in a well-ventilated dry place and do not expose it to direct sunlight.
- > Do not allow any liquid to seep into the device. Use only a slightly damp cloth for cleaning.
- > Do not touch the Internet-Box during storms.
- > Do not open the Internet-Box. Risk of electric shock.

WLAN
The Internet-Box radiates radio frequencies and complies with EU radiation exposure limits set forth for an uncontrolled environment. It is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range. The device should be placed such way, that there is always a minimal distance between human and device of 22 cm. Keep also a distance of 22 cm between other wireless devices like DECT phones. The Internet-Box is not allowed to be manipulated and to change WLAN antennas.
Maximal transmitting power of the Internet-Box:
WLAN (2412 - 2472 MHz) max. 19.92 dBm e.i.r.p.
WLAN (5180 - 5240 MHz) max. 22.82 dBm e.i.r.p.
WLAN (5260 - 5320 MHz) max. 22.96 dBm e.i.r.p.
WLAN (5500 - 5700 MHz) max. 29.98 dBm e.i.r.p.
DECT (1880 - 1900 MHz) max. 24 dBm e.r.p

CE EU declaration of conformity
The Internet-Box standard (Model: VRV9519) is CE-certified. Arcadyan as manufacturer, declares that the Internet-Box standard is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Directive (RED) 2014/53/EU. The declaration of conformity may be consulted at www.swisscom.ch/internetbox-doc

Homologation and WEEE
The icon indicates, that the product shall not be treated as household waste. Instead it shall be submitted to Swisscom. The Internet-Box, manufactured by Arcadyan, was designed to meet the obligation of homologation and to comply with essential requirements and other relevant provisions of European Directive WEEE (Waste of Electrical and Electronic Equipment) 2012/19/EU.

Manufacturer:
Arcadyan Technology Corporation, No.8, Sec.2, Guangfu Rd., Hsinchu City 30071, Taiwan, R.O.C.

For more information go to: www.swisscom.ch/internetbox-help

For more details about your Internet-Box settings and other information enter: <http://internetbox> or 192.168.1.1