



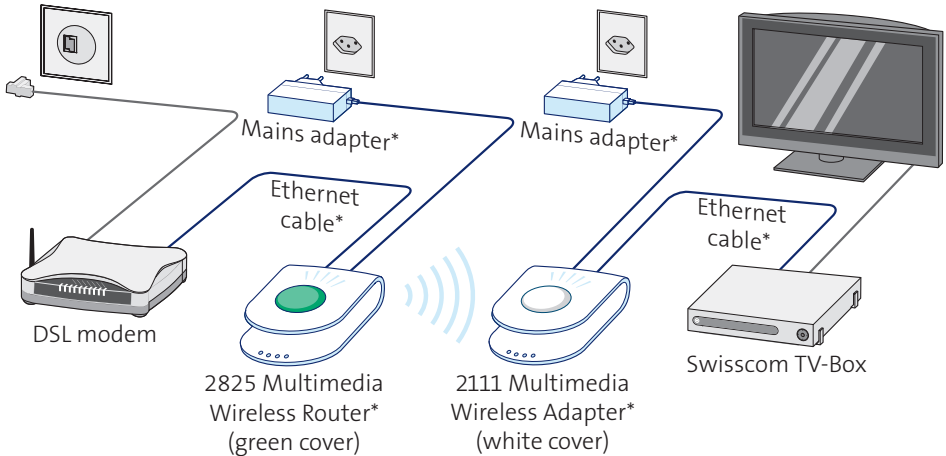
# Extend Swisscom TV

Wireless connection kit set-up



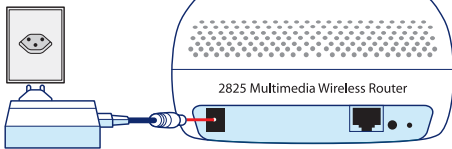
# Assembly and equipment markings

\* Included in the delivery



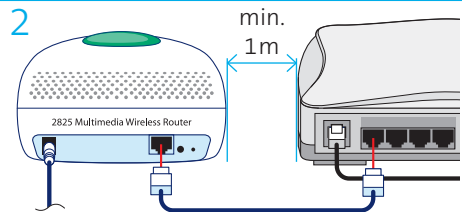
## Installation

1



Select 2825 Multimedia Wireless Router (green cover). Connect to mains adapter and plug in.

2



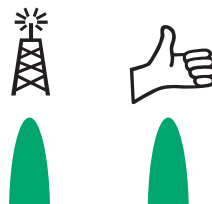
Connect 2825 Multimedia Wireless Router to switched-on DSL modem using the Ethernet cable.

5



Equipment tuning can take up to two minutes.

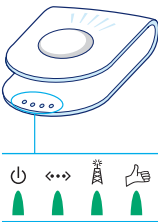
6



Radio connection established. Connection quality: optimum (green) or standard (flashing green).

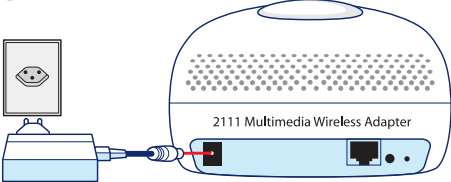
# Status display

(2825 Multimedia Wireless Router and 2111 Multimedia Wireless Adapter)



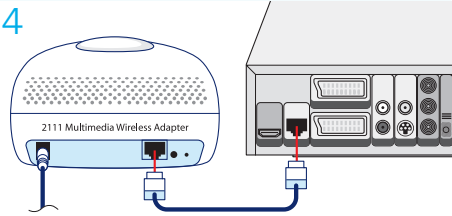
⏻	Power	
🟢	On	⚪ Off
↔	Cable connection (Ethernet)	
🟢	100Mbps connection	🟡 10Mbps connection
⚪	No connection	
📶	Radio connection	
🟢	Established	⚪ Equipment not ready
🟡	No parallel/analogue connection established	
👍	Connection quality	
🟢	Optimum	🟡 Average (flashing)
🔴	Equipment error	⚪ No connection

3



Select 2111 Multimedia Wireless Adapter (white cover). Connect second mains adapter and plug in.

4



Connect 2111 Multimedia Wireless Adapter and Swisscom TV-Box using Ethernet cable.

7



















Switch on TV and Swisscom TV-Box.

**Note:**  
For troubleshooting and improving the connection quality, see next page.

# Troubleshooting

In the event of any malfunction, check the status display on both pieces of equipment.

   	<p>No power to the equipment</p> <p>► Check the power supply connection to the equipment.</p>
   	<p>Equipment not connecting</p> <p>► Improve the connection quality (see below).</p> <p>► Make sure that the other equipment is ready.</p>
   	<p><b>Flashing green: connection sufficient</b></p> <p>► If necessary, improve the connection quality (see below).</p>
   	<p>Equipment error</p> <p>► If the display lights up red for more than 15 minutes please send the equipment back using the attached form.</p>

## Support

If you experience problems with the connection, please use the following tips. In the event of persistent problems, please contact our customer services on 0800 800 800 (Swisscom local tariff).

# Connection quality

## Tips to improve the connection quality

- Maintain a minimum distance of 1 metre between 2825 Multimedia Wireless Router (green cover) and DSL modem.
- Do not place equipment directly on the floor.
- Do not put equipment in a cupboard or similar.
- Place equipment at least 15 cm away from walls.
- If possible, reduce the distance between pieces of equipment.
- Do not put equipment in a corner of a room.
- Do not put the equipment in the vicinity of Bluetooth devices or a microwave oven.

## Performance variables (can vary depending on the construction style of the house)

Distance between the equipment	Number of walls (thickness of the wall 10cm)	Signal strength
15 metres	1 wall	Optimum
20 metres	1 to 3 walls	Average
30 metres	1 to 4 walls	Satisfactory