

### **Equitable distribution of the transmission capacity available to all users.**

For broadband connections via a 2-way satellite connection, a so-called Fair Use Policy (FUP) applies. FUP ensures that the transmission capacity available on the satellite is distributed equitably to all users. FUP is disabled from 10 pm to 8 am.

FUP takes into account the volume of data transferred by a user over a previous period. The following time frames are taken into account:

- the previous day (the last 24 hours)
- the previous week (the last 168 hours)
- the previous 4 weeks

The volume of data transferred by a user is continuously re-calculated for all time frames. Updating takes place at 5 minute intervals. If a user consumes more data than permitted in one of the time frames under consideration, then his bandwidth is restricted. The restriction is applicable until the data volume in the time frame under consideration falls within permissible limits once again. Fair Use Policy details will be published continuously on this website.

The data volume is calculated by adding the data volume downloaded and uploaded by the user during the time frame and the uploaded data volume is valued using a factor 3. From this a weighted limit value is calculated; if this is exceeded, then the available bandwidth for the customer concerned is limited during peak time.

Time frame	Weighted limit value	Speed is limited to
4 weeks	11'600 MByte	Download 200 Kbit/s Upload 100 Kbit/s
1 week	5'000 MByte	Download 500 Kbit/s Upload 200 Kbit/s
1 day	2'200 MByte	Download 600 Kbit/s Upload 200 Kbit/s