High-Speed Internet Access.

Your mobile workspace at this Hotspot.

swisscom

Wireless surfing
at Hotspots –
one way or another.

You have a WLAN-enabled device.
With a WLAN-compatible notebook you can send your files and e-mails from over 1900 Hotspots throughout Switzerland at speeds of up to 5 Mbit/s. You can use Public Wireless LAN with a NATEL® or private customer DSL subscription from Swisscom, with a Value Card, directly using your credit card or via your roaming partner.

The pages below will tell you more about the advantages of Public Wireless LAN.

Hotspot

Public Wireless LAN
WiFi Zone

swisscom

Public Wireless LAN — the fastest way to access the Internet.

With Public Wireless LAN you can surf when you are out and about as fast as when you are at home or in the office. Just start your browser, log in and you will be on-line in no time at all.

Fast.
Because speeds of up to 5 Mbit/s mean that large volumes of data can also be downloaded or sent.

Easy.
Because no wires or additional software or hardware are required. All you need is a Wireless LAN-compatible notebook.

Convenient.
Because you can pay via your NATEL® or private customer DSL subscription, buy a Value Card, pay directly with your credit card or log in via your roaming partner.

Hotspots as far as the eye can see.
There are now more than 1900 Hotspots throughout
Switzerland where you can use Public Wireless LAN
from Swisscom. At stations, in restaurants, hotels, con-
ference rooms, at events and so on.

Thanks to agreements with other providers and the
Wireless Broadband Alliance, which operates through-
out the world, you also benefit from a further 65,000
locations all over the globe. The list of countries in
which you can use Public Wireless LAN from Swisscom
grows longer by the day.

Where is the nearest Hotspot?

Before you set off on your next trip check whether there
is a Hotspot where you will be staying. You will find an
overview of all Swisscom Hotspots and the locations of
our roaming partners abroad under **www.hotspots.ch**

Experience optimum mobility and the benefits of in-
creased productivity with Public Wireless LAN from
Swisscom, verified for Intel® Centrino™ mobile tech-
nology*.

Select how you wish to use Public Wireless LAN.

Find a Hotspot and you will immediately be able to access your e-mails, your company data and the Internet. If you are a Swisscom customer you have the convenient option of paying via your NATEL® or private customer DSL subscription. If you do not have a NATEL® subscription from Swisscom, you can buy a Value Card, pay directly with your credit card or inform us of your roaming partner.

Use with Swisscom NATEL® subscription.

Start the browser to call up the entry page.

Select Natel subscription and enter your mobile number.

You will receive the password by SMS.

Enter the password and start surfing.

Only if you have a NATEL® subscription from Swisscom. If you surf with one of our roaming partners abroad, these charges will also be added to your NATEL® bill.

Use with a private customer DSL subscription.

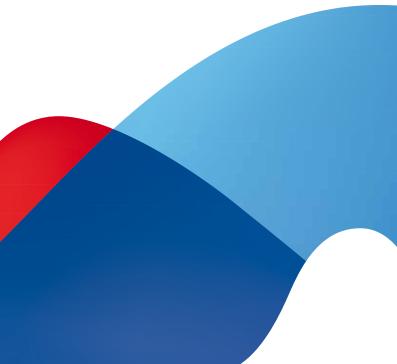Start the browser to call up the entry page.

Select Swisscom login for DSL customers.

Log in with user name and password.

Use the same user name and password as you use for Bluewin services or the Swisscom customer centre. Select «Swisscom Login» from the PWLAN login menu. You will then be connected to the Internet in just a few steps.

Use with Value Card.

Start the
browser to
call up the
entry page.

Select Value
Card and
scratch free
the pass-
word and
user ID.

Enter pass-
word and
user ID.

Value Cards can be purchased at every Hotspot or in
Swisscom Shops. You can choose between a time credit
(your time runs without interruption from the first time
you log in) and value credits (multiple logins until the full
amount of effective online time has been used up). Value
Cards are only valid at Swisscom Hotspots.

Use with credit card.

Start the
browser to
call up the
entry page.

Select access
mode and
specify the
credit.

Enter your
credit card
details.

Save access
data (user
ID and pass-
word) and
log in.

Again, when you login with a credit card you can
choose between a time credit (your time runs without
interruption from the first time you log in) and value
credits (multiple logins until the full amount of effec-
tive online time has been used up). Payment by credit
card is only possible at Swisscom Hotspots.

Use with your provider's subscription.

Start the browser to call up the entry page.

Select «Customers of other WLAN providers».

Enter your access data in your provider's login window.

The prerequisite for use is that your operator has a subscription for Swisscom PWLAN in Switzerland. Please consult your operator to find out about the options available, access data and prices.

Tariffs.
You will find details of current Public Wireless LAN prices at **www.swisscom.ch/pwlan**

Public Wireless LAN for your conferences at a Hotspot.
For your seminars and conferences we can offer you day packages with the same login for all participants. For advice please contact your Hotspot or the technical hotline on 0900 333 22 1.

It's all about
the correct setting.

Usually you will not have to do anything at the Hotspot other than start the browser. This should then automatically search for the Public Wireless LAN entry page. If the entry page does not appear key in **www.pwlan.ch.** If you still cannot establish a connection check the settings below. For some devices and operating systems **MOBILE** or **Swisscom** also needs to be selected for the network and a so-called insecure network connection authorised.

Wireless LAN configuration

SSID	**MOBILE** or **Swisscom**
WEP / WPA2	**Disable encryption**
Modus	**Infrastructure**

Network settings

IP address	**obtain automatically**
DNS address	**obtain automatically**

Browser settings

Proxy configurations	**disable**

Please note that for access to company data a VPN Client (Virtual Private Network) must be set up by your company administrator.

Swisscom hotspots also support automatic encrypted authentication via SIM card. Your device must be EAP-SIM-enabled to enjoy this secure and easy access method without a manual login.

Please contact our technical hotline if you have problems establishing a connection: 0900 333 22 1.

Useful
information.

Further information may be obtained from:
www.swisscom.ch/pwlan

Our customer service department is available
to take your telephone calls 24 hours a day,
7 days a week.

For general information.
Within Switzerland:
0800 55 64 64 (free)

From abroad:
+41 62 286 12 12 (charges apply)

For technical information.
Within Switzerland:
0900 333 22 1
(free of charge from Swiss fixed networks).
Information on connection costs for calls
from mobile networks can be obtained from
your network operator.

From abroad:
+41 900 333 22 1 (charges apply)

E-mail: pwlan.helpdesk@swisscom.com

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