

Privacy Statement

Protecting your privacy and in particular your personal data is very important to us. This document shows how we process the data we receive through our website and our e-mail marketing activities. In order to allow you to order, receive or modify as many of our services as possible via the Internet, we also need to record your personal data. This is necessary if we are to constantly adapt and improve the services on offer in line with your needs. We comply with the Swiss data protection and telecommunications legislation when processing personal data.

Customer data

When you visit our website or read our marketing e-mails, we save various types of information. You enter some of the data yourself when you register for services, e.g. name, address and areas of interest. Other data not relating to your person are saved for the purpose of technical processes, e.g. IP addresses. You make other data known when you use certain services, e.g. when you enter competitions, forums or chat rooms, when you order goods or services or when you contact us directly.

Business relations with third parties

Our website and our marketing e-mails offers links to other websites . We have no influence over the way in which the providers of linked websites make use of the information shown on these pages. If you have any questions in this respect, please contact these other companies directly. We are not responsible for the content of these sites or for ensuring that they comply with the data protection regulations.

Cookies

In some cases we use 'cookies'. A cookie is a small file that is sent from the web server to your Internet browser and saved in your computer. This enables us to recognise you the next time you visit us. Cookies and other such technical procedures are used to enable certain processes, services and transactions, e.g. if you use a virtual shopping basket in an electronic shopping centre on the Internet. You can change the settings of your browser to either make a warning appear on the screen before a cookie is saved or to prevent cookies from being set. You are free to accept or reject the advantages of personal cookies. However, if you reject personal cookies certain services cannot be used.

Use and forwarding of data

We process your data for the provision of our services. As our customer, you also consent to our use of your data for marketing purposes within the Swisscom Group.

Publicly accessible information

Our services also include chat rooms. Please note that information you send to chat rooms can be accessed by the public. You should therefore be very careful about making private data publicly known.

Modifications

Our website is subject to modifications at any time.