



swisscom

Definition of non-use of mobile pre-paid services

If the SIM card is **not used for 12 months**, it becomes invalid, the remaining credit lapses and the number reverts to Swisscom without compensation in accordance with the General Terms and Conditions for mobile pre-paid services.

Non-use comprises all activities that do not result in a reduction of the pre-paid credit. These include, for example, topping up pre-paid credit, incoming text messages and switching on the mobile device. Outgoing calls, sending text messages, sending and receiving MMS messages and any use of mobile data communication, on the other hand, are considered as using the SIM card.