

Overview of the changes

As of September 2023, we have made the following changes to Swisscom's privacy statements:

- Under **Contract and master data**, the disclosure of the name at the old residential address to new tenants, other providers of fixed network connections and their business partners was added under **Purpose of processing**.

As of February 2024, we have made changes to Swisscom's privacy statements as follows:

- Under **Contract and master data**, we added under **Recipients of the data** that we can transmit personal data to companies specialising in credit checks (e.g. Intrum).
- The term "Voice Assistant" has been adapted to the new name "Voice Control" in various places.
- Services from social media platforms and your communication with us via social media channels are now described in the privacy statements and not in the cookie policy as before.
- The category **Voice interaction and chat data** is now called **Interaction and image data**. Under **Purpose of processing**, two use cases for image and video data and the purpose **Security of our shops, buildings and facilities** have been added.
- Under **Your settings and rights as a customer**, as well as under **Your rights as a non-customer**, information has been added on how your rights may be subject to legal prerequisites and certain conditions.
- Under **Your rights as a non-customer**, information has been added on how long former customers can still download their data - if still available - themselves.
- For the application of the EU General Data Protection Regulation, the respective articles of the regulation are specified under **legal basis and right to lodge a complaint**.
- A new provision regarding changes to the privacy statements has been added.