Overview of the changes

As of September 2023, we have made the following changes to Swisscom’s privacy statements:

- Under Contract and master data, the disclosure of the name at the old residential address to new tenants, other providers of fixed network connections and their business partners was added under Purpose of processing.

As of February 2024, we have made changes to Swisscom’s privacy statements as follows:

- Under Contract and master data, we added under Recipients of the data that we can transmit personal data to companies specialising in credit checks (e.g. Intrum).
- The term "Voice Assistant" has been adapted to the new name "Voice Control" in various places.
- Services from social media platforms and your communication with us via social media channels are now described in the privacy statements and not in the cookie policy as before.
- The category Voice interaction and chat data is now called Interaction and image data. Under Purpose of processing, two use cases for image and video data and the purpose Security of our shops, buildings and facilities have been added.
- Under Your settings and rights as a customer, as well as under Your rights as a non-customer, information has been added on how your rights may be subject to legal prerequisites and certain conditions.
- Under Your rights as a non-customer, information has been added on how long former customers can still download their data - if still available - themselves.
- For the application of the EU General Data Protection Regulation, the respective articles of the regulation are specified under legal basis and right to lodge a complaint.
- A new provision regarding changes to the privacy statements has been added.