Gigaset

E560hx

Detailed information on the telephone system:

➜ User guide of your Gigaset telephone
www.gigaset.com/manuals

➜ Documentation relating to your base/router

User guide online on your
smartphone or tablet:
Download the Gigaset Help app

Available on the
App Store

GET IT ON
Google Play

Gigaset HX – the universal handset

With your Gigaset HX handset, you have purchased a high-quality, multifunctional and future-proof device.

You can use your handset with several different DECT bases.

On a Gigaset base

Connect your HX handset to a Gigaset base and use the many features with the quality you would expect from Gigaset.

If your Gigaset base is IP-compatible, you can also make broadband calls using your HX handset with the highest voice quality (HDSP).

In this guide, all functions that are available for your HX handset are detailed/described. The functionality with Gigaset bases is described in the guide relevant to your Gigaset system.

All Gigaset user guides can be found at ➡ www.gigaset.com/manuals

or online on your smartphone or tablet:

➡ download the Gigaset Help app from Available on the App Store or GET IT ON Google Play

On a DECT/GAP telephone or router from another manufacturer

The handset also functions with DECT/GAP telephones from other manufacturers, of course, as well as DECT routers. Additional information can be found at
➡ www.gigaset.com/compatibility.

On DECT routers with CAT-iq 2.0

Your Gigaset HX handset is certified in accordance with the DECT/CAT-iq 2.0 standard. As a result, operation with a DECT router with CAT-iq functionality is possible.

Handset functions on a CAT-iq router (amongst others):

• full access to the central directory on the router or the local directory integrated in the handset,
• convenient calling and use of call lists,
• using several lines and call numbers [*),
• enjoy broadband calls in guaranteed/certified HD-Voice™ quality.

➡ Details can be found in the relevant user guide for your router.

Additional information regarding your HX handset can be found at ➡ www.gigaset.com/hx

Details regarding the functionality of the handset on various bases and routers can be found at
➡ www.gigaset.com/compatibility

[*) The relevant scope of the function is dependent on the country, network and router

Overview
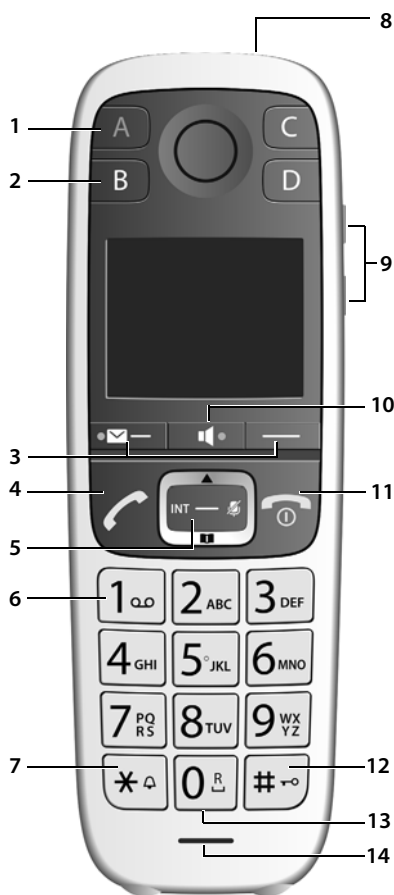
1 **Direct dialling key A** (→ p. 11)
("SOS key", → p. 24)
Illuminated: Emergency function
Flashes: Emergency call started

2 **Direct dialling keys B to D** (→ p. 11)

3 **Display keys** (→ p. 12)

4 **Talk key**
Accepting call; selecting displayed number; opening redial list
Flashes: Accepting a call

5 **Control key** (→ p. 10)
Opening a menu; navigating in menus and entry fields; accessing functions (depending on the situation)

6 **Key 1**
Call the network mailbox (→ p. 27)

7 **Star key**
Ringers on/off (press and **hold**

8 **Torch and signal light (LED)** (→ p. 32)

9 **Volume keys**
for ringtone, receiver/headset, speaker
Upper key: Setting "extra-loud" during a call (→ p. 17)

10 **Handsfree key** (→ p. 16)
Switch between earpiece and handsfree mode;
Lights up: handsfree activated

11 **End call key, On/Off key**
End call; cancel function; go back one menu level (press **briefly**); back to idle status (press and **hold**); activate/deactivate handset (press and **hold** in idle status)

12 **Hash key**
Keypad lock on/off (press and **hold**, → p. 10); upper/lower case and digits (→ p. 14)

13 **Recall key**
Consultation call (flash): press and **hold**

14 **Microphone**

ℹ **Changing the display language:** → p. 34

de **en** fr it nl

Contents

Not all functions described in the user guide are available in all countries or from all network providers.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

> ➔ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

> ➔ Documentation regarding your base/your router

You can obtain all Gigaset user guides
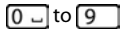
in PDF format: ➔ www.gigaset.com/manuals

online: ➔ **Gigaset Help** app for your smartphone or tablet

Illustration in the user guide

⚠	Warnings, which, if not heeded, can result in injury to persons or damage to devices.
❗	Important information regarding function and appropriate handling or functions that could generate costs.
✅	Prerequisite for being able to carry out the following action.
ⓘ	Additional helpful information.

Keys

📞	Talk key	🔊	Handsfree key
☎	End call key	0 ⌴ to 9	Number / letter keys
⊕ / ▪	Control key rim / centre	✉	Message key
R	Recall key	✱ △	Star key
# ⇥	Hash key		
OK, **Back** . . .		Display keys	

Procedures

Example: Switching Auto answer on/off:

▶ **Menu** ▶ ⬍ **Settings** ▶ **OK** ▶ ⬍ **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **OK** (☑ = on)

Step	Follow this procedure
▶ **Menu**	Press the display key **Menu** when the handset is in idle status. The main menu opens.
▶ ⬍ ▶ **OK**	Use the control key ⬍ to navigate to the entry **Settings**. Select **OK** to confirm. The submenu **Settings** opens.
▶ ⬍ **Telephony** ▶ **OK**	Select the **Telephony** entry using the control key ⬍. Select **OK** to confirm. The submenu **Telephony** opens.
▶ **Auto -Answer**	The function to switch Auto answer on/off appears as the first menu item.
▶ **OK**	Select **OK** to activate or deactivate. Function is activated ☑ /deactivated ▪.

Safety precautions

⚠	Read the safety precautions and the user guide before use. The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**. Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!

🔥	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
💧	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
🔌	Use only the power adapter indicated on the device. Whilst charging, the power socket must be easily accessible.
🔋	Use only **rechargeable batteries** that correspond to the **specification** (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
🔧	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
📱	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
🔇	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
❤	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

Getting started

Contents of the package

- One Gigaset handset
- Two batteries
- One battery cover
- one charging cradle
- One user guide

> **!** The charging cradle is designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.
>
> The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.
>
> Never expose the telephone to heat sources, direct sunlight or other electrical devices.
>
> Protect your telephone from moisture, dust, corrosive liquids and vapours.

Connecting the charger

▸ Connect the flat plug on the power adapter ⌷1⌷.

▸ Plug the power adapter into the plug socket ⌷2⌷.

To remove the plug from the charging cradle again:

▸ Disconnect the power adapter from the mains power supply.

▸ Press the release button ⌷3⌷.

▸ Pull out the plug ⌷4⌷.
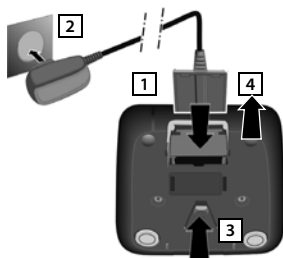
Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the battery and closing the battery cover

⚠️ Only use a rechargeable battery, as this could otherwise result in significant health risks and personal injury. For example,   the outer casing of the battery could be destroyed or the battery could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

▸ Insert the batteries (for correct +/- direction, see diagram).
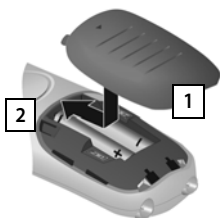
▸ Fit the cover from the top │1│.
▸ Then press the cover until it clicks into place │2│.

To open the battery cover:
▸ Push the cover down │3│.

Charging the batteries

▸ Charge the batteries fully prior to first use in the charging cradle.

The batteries are fully charged when the power icon ⚡ disappears from the display.
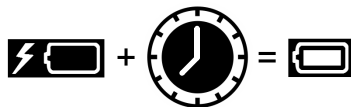
ⓘ Batteries may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

Changing the display language

Change the display language if you do not understand the language currently set.

▸ ■ ▸ press 8 4 **slowly** in succession. The language selection display appears. The current language (e. g. English) is selected.

▸ Select the language ▸ **OK**. The selection is marked with ☑.

To revert to idle status: ▸ Press and **hold** the End call key .

Registering the handset (depending on the base)

⊕ Registration must be initiated on **both** the base/router **and** on the handset. Both must be carried out **within 60 seconds**.

On the base/router

On a Gigaset base: ▸ Press and **hold** the Registration/paging key on the base (approx. 3 seconds).

Other base/router: ▸ Information regarding the registration procedure → Documentation regarding your base/your router

On the handset

Please register handset flashes on the display.

Registering to a Gigaset base

▸ Press the display key **Regist.** ▸ **OK** . . . an available base is sought ▸ . . . if required: enter system PIN (default setting on Gigaset bases: **0000**) ▸ **OK**

Registering to another base or to a CAT-iq router

▸   . . . Open the menu using the control key ■ ▸ Settings ▸ **OK** ▸ Registration ▸ **OK** ▸ **Register Handset** ▸ **OK** ▸ . . . answer the prompt **Register at FRITZ!Box?** with **No** . . . an available system is sought ▸ . . . if required: enter the system PIN ▸ **OK**
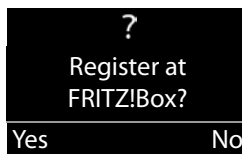
A handset can be registered to up to four bases.

De-registering the handset

▸ **Menu** ▸ Settings ▸ **OK** ▸ Registration ▸ **OK** ▸ De-register Handset ▸ **OK** ▸ Select handset (the actual handset is indicated with a <) ▸ **OK** . . . enter system PIN, if required ▸ **OK** ▸ . . . confirm de-registration with **Yes**

ⓘ Specifying the name of the handset: → p. 37

Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.

▶ Press the display key below the display **Time**. The entry field will open.

▶ Enter the day, month and year in 8-digit format using the keypad, e.g.
0 ⎵ 1 ∞ 0 ⎵ 4   2   0 ⎵ 1 ∞ 6   for 1 April 2016. ▶ **OK**
To correct errors: Press left or right on the control key ◄ ► in order to swap between fields.

▶ Enter the hours and minutes in 4-digit format using the keypad, e.g. 0 ⎵ 7   1 ∞ 5   for 07:15. Switch between the fields using the control key, if necessary. ▶ **OK**

The display shows **Saved**. You will hear a confirmation tone.

To revert to idle status: ▶ Press and **hold** the End call key 🔚 .

Using the phone

Getting to know your telephone

Activating/deactivating the handset

▸ Press and hold the end call key 🔟 (confirmation tone).

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

▸ In idle status, press and **hold** the hash key [# ·•] (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the 🔒 icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

> ⓘ It is not possible to call emergency numbers either when keypad lock is activated.
>
> The SOS key still works even if the keypad lock is activated.

Control Key

The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g. ☐ for "press right on the control key" or ■ for "press the centre of the control key".

In idle status

|	
Opening the local directory on the handset or the central directory on the base (→ p. 23)	☐
Opening the main menu	■ or ☐
Opening the list of handsets	☐
In submenus, selection and entry fields	
Confirming a function	■
During a conversation	
Opening the local directory on the handset or the central directory on the base (→ p. 23)	☐
Muting the microphone	☐
Initiating an internal consultation call	☐

Volume keys

During a call or when listening to a message, set the volume for the **receiver/headset** or **speaker** or in the case of an incoming call, set the volume of the **ringtone** (5 levels).

▸ Press the volume keys on the right side of the handset:

  $\boxed{+}$ (louder) / $\boxed{-}$ (quieter)

  The current setting is permanently saved after approx. two seconds (➜ p. 35).

Volume:

Back   OK
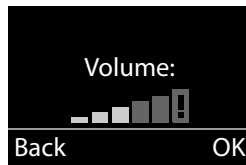
Extra-loud function

▸ Press the top volume key $\boxed{+}$ until you reach the highest level.

The extra-loud setting only applies for the duration of the call.

> ⚠ • At its highest level, the handset exceeds the defined maximum volume in CAT-iq2.0 for a person with "normal hearing". Nevertheless, even at the extra-loud setting, the call can continue to be carried out at the best quality.
> • This setting can result in harm to health in persons with a normal hearing ability and is only intended for persons with a hearing impairment or reduced hearing.
> • Disruptive noises on the phone line can be increased.

Direct dialling keys A to D

You can save important phone numbers that you call often to the four **direct dialling keys**. You can assign an **external phone number** to each direct dialling key.

To dial these saved numbers, press the relevant direct dialling key $\boxed{A}$ to $\boxed{D}$.

You can also assign the emergency function to **direct dialling key** $\boxed{A}$ (➜ p. 24).

Assigning a function to direct dialling keys

Prerequisite: The direct dialling key in question has not already been assigned a function.

▸ In idle status, press the direct dialling key ($\boxed{A}$ to $\boxed{D}$) on the handset to which you wish to assign a function.

Select the relevant function using $\boxed{\updownarrow}$:

▸ **Label with Ext. No.**   Enter an external phone number directly.

                                    ▸ 🎬 Enter the number and press **OK**.
                                    ▸ 🎬 Enter the name and press **OK**.

▸ **Label with internal No.**   Direct dial to a handset registered to the same base.

  If more than one other handset is registered: ▸ $\boxed{\updownarrow}$ Select handset ▸ **OK**

▸ **Label with Call All Int.**   Direct dial to all handsets registered to the same base.

▸ **Label with Dir. Number**   Label the key with a number from the directory. The directory is opened. ▸ Select a number and press **OK**.

Changing the function of the direct dialling keys

▶ **Menu** ▶ ⬆️ **Settings** ▶ **OK** ▶ ⬆️ **Direct Dial Keys** ▶ **OK** ▶ ⬆️ Select direct dialling key (**A** to **D**)

The current labelling is displayed after the key number, e.g.,

▶ **A: <no >entry>**   i.e., the ⬛A key is not currently labelled.

You can now change the labelling.

Select a new function using **Menu** ▶ ⬆️ Not all functions may be available, depending on the current assignment. An entry that is already present must be deleted in advance.

▶ **Delete Entry**   Delete current key labelling.

▶ **Edit Entry**   Change phone number and/or name.

> ⓘ Only key ⬛A : Assign key with emergency function ➙ p. 25

Display keys

The functions of the display keys change depending on the particular operating situation.
Example:

|1| Current display key function

|2| Display keys
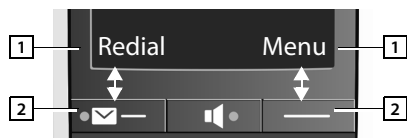
Examples:

Redial	Open redial list.
Menu	Open main menu/menu for further functions.
OK	Confirm selection or save entry.
◄▼►	Missed calls or messages on the network mailbox (➙ p. 22).
Delete	Delete key: delete character by character/word by word from right to left.
Back	Go back one menu level or cancel operation.
Mute	Mute the microphone (➙ p. 17).

Display icons

✓	Action complete	✕	Action failed
ⓘ	Information	((⏰))	Alarm call (➙ p. 36)
⌄	Please wait ...	⌃⌄	Display up/Down

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels.

⚡ The menu guidance depends on the base. Depending on the number and type of available functions, these may be provided in different menus, e.g. at top level or in a submenu.

Main menu (first menu level)

▶ When the handset is in idle status, press the display key **Menu** to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

▶ You can scroll between functions using the control key 🔄. The selectable function is shown in the display.

▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key **Back** or **briefly** press the end call key 🔴, the display returns to idle status.

Sub menu

The functions in the sub menu are indicated by name.

Selecting a function:

▶ You can scroll between functions using the control key 🔄. The relevant function is shown in the display.

▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

Briefly press the display key **Back** or the end call key 🔴 to return to the previous menu level.

Reverting to idle status

From any point in the menu:

▶ Press and **hold** the end call key 🔴 **or**

▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.

Writing and editing names

The following rules apply when writing names:

- Each key between $\boxed{0 \; \sqcup}$ and $\boxed{9}$ is assigned several letters and characters.
- Control the cursor with $\boxed{\blacktriangleleft} \; \boxed{\blacktriangleright}$.
- Characters are inserted at the cursor position.
- Press the display key **Delete** to delete the character to the left of the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.

$\mathbf{i}$ The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

▸ **Briefly** press the key several times in succession to select the required letter/character.

Setting upper/lower case or digits

Repeatedly press the hash key $\boxed{\# \multimap}$ to change the text input mode.

1   Writing digits

A   Upper case; First letter in capitals, all others in lower case

a   Lower case

The change of mode is displayed in the middle of the display.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key $\boxed{\blacktriangleleft \; \blacktriangleright}$. You can then:

- Use the display key **Delete** to delete the character to the left of the cursor,
- Insert characters at the cursor position
- Overwrite the highlighted (flashing) character e.g., when entering time and date.

Making calls

Making an external call

External calls are calls to the public telephone network.

▶ 📱 Enter the number ▶ Press the Talk key 📞 **briefly**

or (on a Gigaset base)

▶ Press and **hold** the Talk key 📞 ▶ . . . use 📱 to enter the number

or (on a CAT-iq router)

▶ 📱 Enter the number ▶ Press the display key **Dial**

On a CAT-iq router: The call is commenced by the send connection (line) set for the handset (➔ p. 37).

To use another line: ▶ Press and **hold** the Talk key 📞 ▶ . . . use 📳 to select the line ▶
OK ▶ 📱 Enter the number ▶ **Dial**

Display line via which the call will be conducted: ▶ **Menu** ▶ 📳 **Line** ▶ **OK**

> ℹ️ Dialling the phone number:
> • with the Direct dial key ➔ p. 11
> • from the directory ➔ p. 23
> • from a call list (depending on the base) ➔ p. 21
> • from the missed calls list ➔ p. 22
> • from the redial list ➔ p. 20

Ending call/cancelling selection

▶ Press the End call key 📵 **or** place the handset in charging cradle.

or (on a CAT-iq router): ▶ Press the display key **End**

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key 📞. The signal light on the back of the handset flashes if the function **LED Call Signal** is activated (➔ p. 36).

You can accept the call **on the handset** by:

▶ Pressing the talk key 📞.
▶ Pressing the handsfree key 🔊.

Switching the ringtone off: ▶ Press the display key **Silence**. You can accept the call while it is displayed on the screen.

Rejecting a call (only on a CAT-iq router): ▶ Press the display key **Reject**

> ℹ️ If the handset is in the base and the **Auto Answer** function is activated (➔ p. 35), the handset will accept a call automatically when you lift it out of the base.

Calling Line Identification

When you receive a call, the caller's number is displayed on the screen, if the following prerequisites are met.

*   Your network provider supports CLIP, CLI.
    *   CLI (Calling Line Identification): The caller's number is transmitted.
    *   CLIP (Calling Line Identification Presentation): The caller's number is displayed.
*   You have requested CLIP from your network provider.
*   The caller has arranged CLI with the network provider.

Call display

When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.

The following is displayed in place of the number:

*   **Extern. Call**, if no number is transmitted.
*   **Withheld**, if the caller has withheld Calling Line Identification.
*   **Unavailable**, if the caller has not arranged Calling Line Identification.

| ((♠)) |
| John |
| Accept   Silence |

i The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) (➔ p. 33).

Suppressing Calling Line Identification for outgoing calls

(only on a CAT-iq router)

If you would like to make an anonymous call, you can switch off the Calling Line Identification. The setting applies to all outgoing calls.

▸ **Menu** ▸ **[≎] Settings** ▸ **OK** ▸ **[≎] Telephony** ▸ **OK** ▸ **[≎] Connections** ▸ **OK** ▸ **[≎]** select line, if necessary ▸ **OK** ▸ **Withhold Number** ▸ **OK** (☑ = Calling Line Identification switched off).

Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

i Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

Activating while dialling

▉ ◀ Enter the number and press the handsfree key.

Switching between earpiece and handsfree mode

🔲 Press the handsfree key.

During a call activate or deactivate handsfree mode.

If you wish to place the handset in the charger during a call:

▶ Press and hold the handsfree key 🔲 while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.

For instructions on adjusting the handsfree volume,

Muting

You can deactivate your handset's microphone during a call.

Mute Press the display key to mute the handset.

On Press the display key to reactivate the microphone.

🔲 Press the control key (right) to activate/deactivate the microphone.

Changing the volume during a call

The volume is changed for the current mode (handsfree mode, receiver).

▶ Press the volume keys on the right-hand side of the handset: up ⌊+⌋: louder / down ⌊–⌋: quieter.

This setting is permanently saved ().

Conversation with several participants

(only on a CAT-iq router)

Putting the call on hold

Interrupting ongoing conversation:

▶ **Menu** ▶ 🔲 **Hold Call** ▶ **OK** . . . the call is interrupted, the participant hears music on hold, if provided by the router.

Resuming the call: ▶ **Back**

Consultation calls

Commencing a consultation call during an interrupted call:

▶ **Consultation** ▶ **OK** ▶ 🔲 Enter the number ▶ **Dial**

Commencing a consultation call from an ongoing call:

▶ **Menu** ▶ 🔲 **Consultation** ▶ **OK** ▶ 🔲 Enter the number ▶ **Dial**

Ending a consultation call: ▶ **Cancel** . . . You will be re-connected to the first participant

ⓘ Pressing the End call key 🔲 ends both connections. A ringback with the participant on hold is commenced (depending on the router)

Transferring a call

Transferring a call to another participant.

▸ Put conversation on hold ▸ make connection to a second participant via consultation call ▸ Press the display key **Transf.** . . . both participants are connected to one another. Both connections have been ended for you.

Call swapping

Switching between two calls. The other call is placed on hold.

▸ During an external call, dial the number of a second participant (consultation call) or accept a waiting participant

▸ Use the control key ⬚ to switch back and forth between participants

Ending a currently active call:

▸ **Menu** ▸ ⬚ **End Active Call** ▸ **OK** . . . the connection to the other caller is reactivated

or

▸ Press the End call key ⬚ . . . a recall from the first participant is initiated (depending on the base)

Conference call

Speaking to two participants at the same time.

Initiating a conference call:

▸ During an external call, dial the number of a second participant (consultation call) or accept a waiting participant

▸ Press the display key **Conf.** . . . all callers can hear one another and hold a conversation with one another

Ending a conference call: ▸ **Menu** ▸ ⬚ **Cancel** ▸ **OK**

or: ▸ Press the End call key ⬚ . . . both other participants are disconnected or remain connected (depending on the base)

Accepting/rejecting Call Waiting

You receive a further call during an external call. You will hear a call waiting tone.

Accepting the call: ▸ Press the display key **Accept** . . . You can speak to the caller and the first call is put on hold.

Rejecting the call: ▸ Press the display key **Reject**

Making internal calls

Internal calls are free calls between handsets that you have registered to the same base.

▸ ⬚ (**briefly** press). **Call All** is displayed. ▸ ⬚ Select handset from the list (the actual handset is marked with a <) or **Call All** (collective choice). ▸ ⬚

Holding down the ⬚ key starts a call on **all** registered handsets immediately.

Accepting an internal call

Your telephone rings and the internal number of the caller (e.g., **INT 2**) or the assigned name appears in the display.

▶ Press the talk or handsfree key 📞/📢 on the handset to accept the call.

Ending a call

▶ Press the end call key 📴 on the handset.

ⓘ Changing the name of the handset: ➔ p. 37

Transferring a call to another handset/internal consultation

External call, internal consultation:

▶ 🔲 ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or **Call All**. ▶ 📞 or **OK**.

Transferring an external call internally (only on a CAT-iq router)**:**

▶ Press the display key **Transf.** . . . both participants are connected to one another. Both connections have been ended for you.

Accepting a waiting call

If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). The caller's number will appear in the display if phone number identification is enabled.

▶ Press the end call key 📴 on the handset to end the internal call.

▶ Press the talk key 📞 on the handset to accept the external call.

Grab incoming call

(only on a CAT-iq router)

You can accept calls on another handset if the other participant cannot be contacted.

▶ 🔲 . . . the list of registered handsets is displayed ▶ 🔼 select handset ▶ **Menu** ▶ **Call Intercept** ▶ **OK** (☑ = grab incoming call is activated)

Listening in to an external call

(only on a CAT-iq router)

The line is engaged with an external call. You can listen in to the external call (conference).

✅ The function **Listening In** is activated (➔ p. 38).

Listening in internally: ▶ Press and **hold** 📞 . . . all participants will hear a signal tone

Ending listening in: ▶ Press 📴 . . . all participants will hear a signal tone

Call divert

(only on a CAT-iq router)

When diverting a call, the call is forwarded to another connection.

ⓘ   Call divert can be set up for every connection that is assigned to the handset.

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Telephony** ▸ **OK** ▸ 🔼 **Connections** ▸ **OK** ▸ 🔼 select line, if necessary ▸ **OK** ▸ **Call Divert** ▸ **OK** ▸

🔼 Select, when the call divert should take effect

All Calls:	All calls are diverted.
When Busy:	Calls are diverted if the line is busy.
No Answer:	Calls are diverted if the call has not been taken within a specific time period.

    ▸ **OK** ▸ Activate call divert with **OK** ▸ 🔢 Enter destination number ▸ **OK**

No Answer :	▸	🔼 Select delay time (**Automatic** or a time between 5 and 30 seconds) ▸ **OK**

Lists

Using the redial list

The redial list contains the ten numbers last dialled with the handset (max. 30 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

📞	Press the talk key.
🔼	Select an entry.
📞	Press the talk key. The number is dialled.

Managing entries in the redial list

📞	Press the talk key.
🔼	Select an entry.
Menu	Press the display key.

The following functions can be selected with 🔼:

▸ **Use Number**
▸ **Copy to Directory**   Copy the caller's number to the directory.
▸ **Delete Entry**   Delete selected entry.
▸ **Delete List**   Delete all entries in the list.

Network mailbox list

You can use this list to listen to messages on the network mailbox (➜ p. 27).

Call lists

The handset saves the last 25 missed calls in the message centre.

On a CAT-iq router: What is more, the handset displays different types of calls (missed, received and outgoing calls) in call lists.

Prerequisite: CLIP (➜ p. 16)

Opening the list of missed calls via the message key

▸ ✉ ▸ 🔼 **Missed Calls**
The list is displayed as follows:

Number of new messages + number of old, read messages.

OK   Press the display key to open the list.

The last missed call is displayed as the first entry.

Missed Calls:

01+02

Back   OK

Example for a list entry:
- Status of entry
  New call: New missed call.
  Old call: Entry already read.
- Number or name of caller
  You can add the number of the caller to the directory (➜ p. 24).

New call

123456

Back   Menu

Opening the call list

(depending on the base)

▸ **Menu** ▸ 🔼 **Call** ▸ **OK** ▸ 🔼 Select list type (**All Calls**, **Missed Calls**, **Accepted Calls**, **Outgoing Calls**)

List entry

The following information is displayed in the list entries: .

- Type of list **Missed** , **Accepted call** or **Outgoing**
  If new missed calls are received, the line is displayed in red.
- The number of list entries is shown in square brackets
- The caller's number or the person receiving the call
- Date and time of the call

Accepted call [5]

089123456789

15:05   10:30

Back   Menu

Menu functions

Use the **Menu** display key to select the following options:

▸ **Delete Entry**   Delete selected entry.
▸ **Copy to Directory**   Copy the caller's number to the directory.
▸ **Show Number**   Display caller's phone number.

Lists

▶ **Delete List**   Delete all entries in the list.

After exiting the list, all entries are assigned the status "old".

Selecting from a call list

Open list: ☑ ▶ 🔼 **Missed Calls**

or: ▶ **Menu** ▶ 🔼 **Call** ▶ **OK** ▶ 🔼 Select list type

🔼   Select an entry.

📞   Press the talk key. The number is dialled.

Deleting all entries

Caution! All **old and new** entries will be deleted.

Open list: ☑ ▶ 🔼 **Missed Calls**

or: ▶ **Menu** ▶ 🔼 **Call** ▶ **OK** ▶ 🔼 Select list type

▶ **Menu** ▶ 🔼 **Delete List** ▶ **OK**

📵   Press and **hold** (idle status).

Calling up lists with new messages

If there are **messages** in a list, use the display key ☑ to call up:

- The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered, ➜ p. 27)
- The missed calls list

An advisory tone sounds as soon as a **new entry** arrives in a list. In **idle status**, the display shows an icon for the new message:
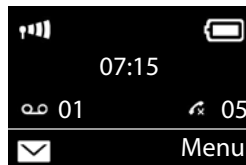
Icon	**New message...**
📼	... on the network mailbox
📵	... in the list of **Missed Calls**

The number of **new** entries is displayed beside the corresponding icon.

Press the display key ☑ and select the required list.

To do this, refer to the following sections:

- Listening to messages on the network mailbox ➜ p. 27
- Opening the missed calls list ➜ p. 21

ℹ️   New calls on the network mailbox are only displayed correctly if your network provider transmits this information (see user guide for your provider's network mailbox).

Directory

On a CAT-iq router: You can use the individual directory on the handset or a central directory on the base.

The selected directory is opened in idle status with the key ⬜.

Selecting the directory

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Telephony** ▸ **OK** ▸ 🔼 **Preferred Directory** ▸ **OK** ▸ use 🔼 to select desired directory (**Handset Directory** or **Base Directory**) ▸ **OK**

Handset directory

You can create a directory for your own individual handset. You can save numbers and relevant names in the directory.

Opening the directory

In idle status: ▸ Press the control key ⬜

> ✔ The directory has been selected as the preferred directory (➜ p. 23.)

Length of an entry
Number: max. 30 digits
Name: max. 16 characters

Storing the first number in the directory

▸ ⬜ ▸ **Dir. empty - New entry?** ▸ **OK** ▸ 📱 (Enter number) ▸ **OK** ▸ 📱 (Enter name) ▸ **OK**

Storing further numbers in the directory

▸ ⬜ ▸ **Menu** ▸ 🔼 **New Entry** ▸ **OK** ▸ 📱 (Enter number) ▸ **OK** ▸ 📱 (Enter name) ▸ **OK**

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

Space – Digits (0–9) – Letters (alphabetical) – Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Availability and operation of the functions may differ on your telephone.

Selecting a directory entry

⬚   Open the directory.

You have the following options:

- Use ⬚ to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the ⬚ key.

Dialling with the directory

▶ ⬚ ▶ ⬚ (Select entry) ▶ ⬚

Managing directory entries

Select an entry.

Editing entries

▶ **Menu** ▶ ⬚ **Edit Entry** ▶ **OK** ▶ ⬚ (Change number if required) ▶ **OK** ▶ ⬚ (Change name if required) ▶ **OK**

Using other functions

The following functions can be selected with **Menu** ▶ ⬚:

▶	**Show Number**	Show number.
▶	**Delete Entry**	Delete selected entry.
▶	**Send Entry**	Send a single entry to another handset (➜ p. 24).
▶	**Delete List**	Delete **all** directory entries.
▶	**Send List**	Send the complete list to another handset (➜ p. 24).

Sending the directory to another handset

You can transfer all or individual entries to other handsets (➜ p. 24). Transfers can also be made from old handsets, provided that these are registered to your (new) base.

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

> The sending and receiving handsets must both be registered to the same base.
>
> The other handset and the base can send and receive directory entries.

▶ ⬚ ▶ ⬚ (Select entry) ▶ **Menu** ▶ ⬚ **Send Entry** / **Send List** ▶ **OK** ▶ ⬚ (select the internal number of the receiving handset) ▶ **OK**

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

A number is displayed.

▶ **Menu** ▶ **Copy to Directory** ▶ **OK**

▶ Complete the entry (➜ p. 23).

Base directory

(only on a CAT-iq router)

The directory is created in a central location on the IP base (e. g. on the CAT-iq router) and made available to all registered handsets.

Opening the directory

In idle status: ▶ Press the control key ☐

The directory has been selected as the preferred directory (→ p. 23.)

Length of an entry

First name and surname: max. 16 characters
3 numbers (**Home**, **Mobile**, **Office**): max. 32 digits

Creating a directory entry

▶ ☐ ▶ **Menu** ▶ ☐ **New Entry** ▶ **OK**

Entering a name:

▶ 🔢 Enter first name ▶ **OK** ▶ 🔢 Enter surname ▶ **OK**

Entering the number:

▶ Select the number type using ☐ (**Home**, **Mobile**, **Office**) ▶ **OK** ▶ 🔢 Enter the number ▶ **OK**

If three numbers are not saved, the prompt **Add another number?** is displayed.

▶ Confirm prompt with **Yes** ▶ enter further number ▶ **OK**

Selecting a directory entry

☐   Open the directory.

You have the following options:

• Scroll to the entry with ☐, until the name sought is selected.
• Enter the first part of the name, if necessary scroll to the entry with ☐.

Dialling with the directory

▶ ☐ ▶ ☐ Select an entry ▶ ☐

Managing directory entries

You have selected an entry.

Changing an entry

▶ **Menu** ▶ ☐ **Edit Entry** ▶ **OK** ▶ 🔢 (change name, if necessary) ▶ **OK** ▶ ☐ (select number type, if necessary) ▶ 🔢 Change number ▶ **OK**

Using other functions

You can select the following functions with **Menu** ▶ 🔲 :

▶ **Show Number**   Display number.

▶ **Delete Entry**   Delete the selected entry.

▶ **Delete List**   Delete **all** entries in the directory.

Using the network mailbox

The network mailbox is the answer machine in your provider's telephone network. More information is available from your provider.

i You cannot use the network mailbox unless you have **requested** it from your provider.

The use of a network mailbox is dependent on the base.

Entering network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

▶ **Menu** ▶ 🖸 **Answer Machine** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**

🎛 Enter the network mailbox number and press **OK**.

Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **missed calls list** (➔ p. 21).

i Enter the network mailbox phone number into your directory along with the designation "Net AM"; the display and the call list will then show this designation.

Playing back messages

There are three ways to call the network mailbox.

- Call the network mailbox via the **Answer Machine** menu:

  ▶ **Menu** ▶ 🖸 **Answer Machine** ▶ **OK** ▶ 🖸 **Play Messages** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**

- Access the network mailbox via the network mailbox list:

  ▶ 📨 ▶ 🖸 **Network Mailbox**: (➔ p. 22)

  The list is displayed as follows:

  00: The number of new messages is only displayed correctly if your network provider transmits this information.

  **: The number of old messages is not available.

  OK Press the display key to call up the network mailbox.

  ```
  Network -
  Mailbox
  01-**
  Back          OK
  ```

- Speed dialling the network mailbox: ▶ Press and **hold** the key `1 ∞`.

Emergency function

Your handset is equipped with four additional keys (direct dial keys $\boxed{A}$ to $\boxed{D}$). The **direct dial key** $\boxed{A}$ can be assigned a special emergency function ("emergency key"). You can use this to request emergency assistance from friends or neighbours.

> ✅ The emergency function must be set up first (→ p. 29)

> ⓘ Once the emergency function has been activated, the emergency key on the handset is permanently illuminated.

Process

▸ You can trigger the emergency call on the **handset** by pressing the direct dial key $\boxed{A}$.

The person receiving your emergency call will hear the emergency call message:

- "*This is an emergency call.*"
- "*To accept the call please press key 5.*"

If the person receiving the call presses the key 5, you can now speak to one another.

If the person receiving the call does not accept the call, **the emergency function automatically dials the next emergency number after 60 seconds** (if several numbers have been saved). The emergency function also automatically switches to the next emergency number after 60 seconds in the following situations:

- The answer machine of the emergency number selected is activated
- The emergency number is busy
- The telephone of the person receiving the emergency call is not set to "tone dialling".

This process is repeated a maximum of 5 times. If none of the calls are accepted, the emergency function is ended with an error tone.

> ⓘ The emergency key on the handset flashes throughout the entire process. The message *"Sending emergency call"* is shown in the display.

> ❗ The telephone of the person receiving the emergency call must be set to tone dialling, otherwise the acceptance of the emergency call using the key 5 is not recognised.
>
> In some bases, the confirmation of the emergency call is not passed on to the connected handset by pressing the key 5. The emergency function is not possible in this case. You may require an up-to-date firmware version for your base. Details regarding the functionality of the handset on various bases and routers can be found at www.gigaset.com/compatibility

Setting up the emergency function

In order to be able to use the function you must

- save the emergency numbers and
- activate the emergency function.

Initially setting up the emergency function

> **!** If you have already assigned the key [A] for the direct dial, you must first delete this number (→ p. 11). You can then save the emergency number on the direct dial key [A].

▶ In idle status, press the direct dial key [A] on the handset.

▶ **Activate Emergency Function** ▶ **OK** (☑ = activated)

Entering a destination number: ▶ ⁝ Enter the number ▶ **OK** ▶ ⁝ Enter the name ▶ **OK**

You have the option of entering three additional numbers:

▶ **Add another number?**
Confirm by pressing **Yes**, if you would like to enter other emergency numbers and then enter the numbers. Confirm by pressing **No**, if you do not wish to add any further emergency numbers.

The display shows **Saved**.

The emergency function is now set up and is automatically activated.

> **ⓘ**
> - If your telephone is connected to a PABX, you must enter the access code (outside line code) as the first digit of your entry, if necessary (→ user guide of your PABX).
> - You should carry out a test run to ensure that the emergency function has been correctly set up. The police, ambulance or fire brigade must not be used for a test run.

Changing the emergency numbers

▶ **Menu** ▶ [⁝] **Settings** ▶ **OK** ▶ [⁝] **Emergency Function** ▶ **OK** ▶ [⁝] **Emergency Numbers** ▶ **OK** ▶ [⁝] (Select entry 1 to 4) ▶ **Menu** ▶ [⁝] **Edit Entry** ▶ **OK**

Enter the numbers and names as outlined above.

Deleting emergency numbers

▶ **Menu** ▶ [⁝] **Settings** ▶ **OK** ▶ [⁝] **Emergency Function** ▶ **OK** ▶ [⁝] **Emergency Numbers** ▶ **OK** ▶ [⁝] (Select entry 1 to 4) ▶ **Menu** ▶ [⁝] **Delete Entry** ▶ **OK**

The entry has been deleted.

Activating/deactivating the emergency function

▶ **Menu** ▶ [⁝] **Settings** ▶ **OK** ▶ [⁝] **Emergency Function** ▶ **OK** ▶ [⁝] **Activation** ▶ **OK** (☑ = on) ... the key [A] is illuminated

- Please note that if the emergency function is activated, the standby time of the handset will reduce.
- If you have activated the **Eco Mode+** (p. 35), the wireless connection to the base is not displayed on the handset. The emergency key A remains illuminated, even if there is no longer a wireless connection.
You can check the contactability of the base by pressing **and holding** the End call key . If the base is contactable, you will hear the dialling tone.

Triggering an emergency call

At least one emergency number has been saved (p. 29) and the emergency function is activated (the key A is illuminated) (p. 29).

▶ Press the direct dial key A on the handset, the emergency call commences.

If you have **accidentally triggered the emergency call**, end this by pressing the End call key .

The emergency key also functions when the keypad lock is activated.

Further functions

Using the handset as an alarm clock

Activating/deactivating the alarm clock

The time is set (p. 14).

▶ **Menu** ▶ **Alarm Clock** ▶ **OK** ▶ **Activation** ▶ **OK** (= on)

After you activate the alarm clock, the menu for setting the wakeup time opens automatically.

Setting the wakeup time

▶ **Menu** ▶ **Alarm Clock** ▶ **OK** ▶ **Wake-up Time** ▶ **OK** ▶ Enter wakeup tim**e** ▶ **OK**

If the alarm clock is activated, you will see the icon in the display and the wakeup time after it.

The wakeup time is shown in the display only when all calls in the call lists have been listened to or read.

07:15
10:50
Menu
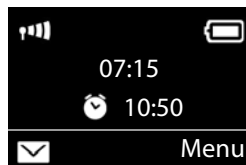
Setting the alarm clock signal

▶ **Menu** ▶ **Alarm Clock** ▶ **OK** ▶ **Signal** ▶ **OK** ▶ (= on)

Switching off/repeating the alarm after an interval (snooze mode)

Prerequisite: An alarm call sounds.

‣ **Deactivate until the next alarm call:** Press **Off**.

Or:

‣ **Snooze mode:**
Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.
Or:
Press nothing. The alarm call is deactivated after 60 seconds and then repeated after
5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.

> The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.
>
> Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.
>
> The baby monitor is activated 20 seconds after switching on.
>
> The answer machine for the destination number must be switched off.
>
> After switching on:
>
> ‣ Test sensitivity.
>
> ‣ Test the connection, if the alarm is being forwarded to an external number.

Activating and setting the baby monitor

‣ **Menu** ‣ **Baby Monitor** ‣ **OK** ‣ **OK** (☑ = baby monitor activated)

If a destination number has already been entered, the baby monitor is activated with this. The display shows **Baby Monitor:** and the specified destination number

If a destination number has not yet been entered:

Activate an **External call**: ‣ **OK** ‣ 🔢 Enter the number ‣ **OK**

or activate an internal call:

‣ 🔽 **Internal call** ‣ **OK** . . . the baby monitor is triggered on all registered handsets

de **en** fr it nl

Availability and operation of the functions
may differ on your telephone.

31
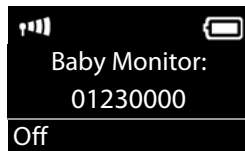
Changing the destination number

▸ **Menu** ▶ **Baby Monitor** ▶ **OK** ▶ 🔼 **Call Target** ▶ **OK** ▶ 🔼 select **External call** or **Internal call** ▶ **OK**

with **External call:** ▶ 🎛 Insert destination number ▶ **OK**

Deactivating baby monitor/cancelling alarm

Deactivating the baby monitor: ▸ In idle status press the display key **Off**

Cancelling the baby monitor alarm: ▸ Press the End call key 🔚 during an alarm

One touch call

You can set up your phone so that you can dial a specific number when you press any key on the keyboard. This allows children, who are unable to enter a number, to call a certain number, for example.

▸ **Menu** ▶ 🔼 **One Touch Clock** ▶ **OK** ▶ 🔼 **Activation** ▶ **OK** (☑ = activated)

If you activate the one touch call, the menu automatically opens up afterwards in order to enter the destination number.

▸ **Call Target:** Enter or change the number that you wish to dial. ▶ **OK**

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key 🔚 to cancel dialling.

Ending one touch call mode

▸ Press display key **Off** ▶ Press and **hold** the ⌗ key.

or: ▸ Press and **hold** the ⌗ key

> ℹ If you have already assigned the emergency function to the key Ⓐ , the emergency number is also selected if a one touch call is initiated.

Torch

You can use your telephone as a torch.

Activating/deactivating the torch function

Switch on: ▸ **Menu** ▶ 🔼 **Flashlight** ▶ **OK** . . . the torch is activated.

Switch off: ▸ **Off** (After 2 minutes the function is automatically deactivated.)

> ℹ The function is automatically deactivated if the emergency function is pressed.
>
> If the torch is activated, all functions are locked, however the emergency function still works.
>
> The torch LED can also be used as an optical call signal for incoming calls (➙ p. 36).

Protection against unwanted calls

Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

▸ **Menu** ▸ **[ ] Settings** ▸ **OK** ▸ **[ ] Audio / Visual Signals** ▸ **OK** ▸ **[ ]** ▸ **Ringtones (Handset)** ▸ **OK** ▸ **Time Control** ▸ **OK**

▸ **[ ] Activation** ▸ **OK** (☑ = activated)

▸ **[ ] Settings** ▸ **OK** ▸ **Starting Time: /Ending Time:** Enter each time as a 4-digit number and press **OK.**

Anonymous Calls

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld (not answer machine). The call will only be signalled on the display.

▸ **Menu** ▸ **[ ] Settings** ▸ **OK** ▸ **[ ] Audio / Visual Signals** ▸ **OK** ▸ **[ ]** ▸ **Ringtones (Handset)** ▸ **OK** ▸ **Anonymous Calls Silent** ▸ **OK** (☑ = activated)

Handset settings

Setting the date and time

On a Gigaset base/FRITZ!Box:

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Date / Time** ▸ **OK**

▸ use 🔢 to enter the day, month and year in 8-digit format,
  e.g. ⌈0 ⌋⌈1∞⌉⌈0 ⌋⌈4⌉ ⌈2⌉ ⌈0 ⌋⌈1∞⌉⌈6⌉ for 1 April 2016. ▸ **OK**

▸ use 🔢 to enter hours and minutes in 4-digit format, e.g. ⌈0 ⌋⌈7⌉ ⌈1∞⌉⌈5⌉ for 07:15 ▸
  OK

Or (depending on the base/router):

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Date / Time** ▸ **OK** ▸ 🔼 **Master Time** ▸ **OK** ▸ 🔼
  Manual or **Network** ▸ **OK**

Network: The time is automatically set via a time server.

Manual: use 🔢 to enter the date and time ▸ **OK**

Changing the display language

You can view the display texts in different languages.

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Language** ▸ **OK** ▸ 🔼 (Select language) ▸ **OK**

The current language is indicated by ☑.

If you accidentally choose a language you do not understand:

▸ ⬛ ▸ ⌈8⌉ ⌈4⌉ ▸ 🔼 (Select language) ▸ **OK**

Setting jumbo font

You can improve the legibility of the digits when you dial.

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Display** ▸ **OK** ▸ 🔼 **Big Dial Font** ▸ **OK** (☑ = on).

ⓘ When this function is deactivated, both the date and time are shown in idle status.

Changing the display lighting

Handset in the charging cradle:

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Display** ▸ **OK** ▸ 🔼 **Backlight** ▸ **OK** ▸ **In Charger** ▸
  OK (☑ = on)

or off the charging cradle:

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Display** ▸ **OK** ▸ 🔼 **Backlight** ▸ **OK** ▸ 🔼 ▸ **Out of**
  Charger ▸ **OK** ▸ **Standby time is reduced** ▸ **OK** (☑ = on).

Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key 📞.

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Telephony** ▸ **OK** ▸ 🔼 **Auto Answer** ▸ **OK** (☑ = on)

Changing the call volume

You can set the handsfree volume and the earpiece volume to five different levels (1–5; e.g., volume 3 = ▁▂▃).

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Audio / Visual Signals** ▸ **OK** ▸ 🔼 **Call Volume** ▸ **OK** ▸ 🔼 **Earpiece Volume** / **Handsfree Volume** ▸ **OK** ▸ 🔼 Set the volume ▸ **OK**

Setting the volume during a call: ➡ p. 17

Changing ringers

- Volume: Five volume levels (1–5; e.g., volume 3 = ▁▂▃).
- Melody: List of pre-loaded ringer melodies.

You can also set different ringer melodies for the following functions:

- **External Calls**
- **Internal Calls**

Setting the ringer volume

The ringer volume is the same for all types of ring.

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Audio / Visual Signals** ▸ **OK** ▸ 🔼 ▸ **Ringtones (Handset)** ▸ **OK** ▸ **Volume** ▸ **OK** ▸ 🔼 ▸ Set the volume ▸ **OK**

Setting the ringer melody

Set different ringer melodies for external calls, internal calls.

For external calls you can also specify that your phone should not ring at certain times or if a call is from an unknown caller.

For internal calls:

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Audio / Visual Signals** ▸ **OK** ▸ 🔼 ▸ **Ringtones (Handset)** ▸ **OK** ▸ **Melody** ▸ **OK** ▸ 🔼 **Internal Calls** ▸ **OK** ▸ 🔼 (Select melody) ▸ **OK** (☑ = selected)

For external calls:

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Audio / Visual Signals** ▸ **OK** ▸ 🔼 ▸ **Ringtones (Handset)** ▸ **OK** ▸ **Melody** ▸ **OK** ▸ 🔼 **External Calls** ▸ **OK** ▸ 🔼 (Select melody) ▸ **OK** (☑ = selected)

Activating/deactivating the ringer

You can:

- Permanently deactivate the ringer in **idle status** or **when receiving a call**
- Deactivate the ringer for the **current call** only.

The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer perma-nently:
▶ Press and **hold** the star key $\boxed{\text{# ⋅⁰}}$ . . . . he 🔕 icon appears in the display

Reactivating the ringer:
▶ Press and **hold** the star key $\boxed{\text{# ⋅⁰}}$.

Deactivating the ringer for the current call:
▶ Press the **Silence** display key.

Activating/deactivating visual call signal

Incoming calls are signalled visually (e.g. in noisy environments).

▶ **Menu** ▶ 🔼 **Settings** ▶ **OK** ▶ 🔼 **Audio / Visual Signals** ▶ **OK** ▶ 🔼 ▶ **LED Call Signal** ▶ **OK** (☑ = activated)

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

- **Advisory Tones**
  - **Key click**: Every key press is confirmed.
  - **Confirmation tone** (rising tone sequence): At the end of an entry/setting, when the hand-set is placed in the base and on arrival of a new entry in the call list.
  - **Error tone** (descending tone sequence): When you make an incorrect entry.
- **Battery Low Signal**
  The battery requires charging.
- **Out of Range Signal**
  The handset is no longer in range of the base.

You cannot deactivate the confirmation tone for placing the handset in the base.

Activating/deactivating advisory tones

▶ **Menu** ▶ 🔼 **Settings** ▶ **OK** ▶ 🔼 **Audio / Visual Signals** ▶ **OK** ▶ 🔼 **Advisory Tones** ▶ **OK** (☑ = on)

Activating/deactivating battery low beep

▶ **Menu** ▶ 🔼 **Settings** ▶ **OK** ▶ 🔼 **Audio / Visual Signals** ▶ **OK** ▶ 🔼 **Battery Low Signal** ▶ **OK** (☑ = on)

Activating/deactivating range warning tone

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Audio / Visual Signals** ▸ **OK** ▸ 🔼 **Out of Range Signal** ▸ **OK** (☑ = on)

Changing the name of the handset

The base automatically specifies a name for the handset. You can change this name.

▸ 🔲 . . . the list of registered handsets is displayed ▸ 🔼 Select handset ▸ **Name** ▸ 📱 Enter name ▸ **OK**

on a CAT-iq router

▸ 🔲 . . . the list of registered handsets is displayed ▸ 🔼 Select handset ▸ **Menu** ▸ **Rename** ▸ 📱 Enter name ▸ **OK**

Changing the name of a connection (line)

(only on a CAT-iq router)

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Telephony** ▸ **OK** ▸ 🔼 **Connections** ▸ **OK** . . . all available connections (lines) are displayed ▸ . . . use 🔼 to select connection ▸ **OK** ▸ 🔼 **Connection Name** ▸ **OK** ▸ . . . use 📱 to change the name of the connection ▸ **OK**

Assigning handsets to a connection (line)

(only on a CAT-iq router)

Multiple handsets can be assigned to a connection. Incoming calls to the number designated to a connection will be forwarded to all handsets assigned to the connection.

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Telephony** ▸ **OK** ▸ 🔼 **Connections** ▸ **OK** ▸ . . . use 🔼 to select connection ▸ **OK** ▸ 🔼 **Assigned Handsets** . . . all registered handsets are displayed ▸ . . . use 🔼 to select handset ▸ **OK** (☑ = handset is assigned)

Permit/prevent multiple calls

(only on a CAT-iq router)

If the function is activated, multiple calls can be made in parallel.

▸ **Menu** ▸ 🔼 **Settings** ▸ **OK** ▸ 🔼 **Telephony** ▸ **OK** ▸ 🔼 **Connections** ▸ **OK** ▸ . . . use 🔼 to select connection ▸ **OK** ▸ 🔼 **Multiple Calls** ▸ **OK** (☑ = on)

Permit/prevent internal listening in

(only on a CAT-iq router)

If the function is enabled, an internal party can listen in to an external call and take part in the conversation (conference).

▶ **Menu** ▶ **[ ] Settings** ▶ **OK** ▶ **[ ] Telephony** ▶ **OK** ▶ **[ ] Connections** ▶ **OK** ▶ . . . use **[ ]** to select connection ▶ **OK** ▶ **[ ] Listening In** ▶ **OK** (☑ = on)

Displaying connection status

(only on a CAT-iq router)

▶ **Menu** ▶ **[ ] Settings** ▶ **OK** ▶ **[ ] Telephony** ▶ **OK** ▶ **[ ] Connections** ▶ **OK** ▶ . . . use **[ ]** to select connection ▶ **OK** ▶ **[ ] Status** ▶ **OK**

The following information regarding the status of the telephone connection of the handset is displayed:

Line:	**OK** or **Error**
Line Use:	**Idle** (Line free) or **In use**
Call Divert:	Call divert **Activated** or **Deactivated**

Restoring the handset default settings

You can reset any individual settings and changes that you have made. Entries from the directory and the call list, date and time, emergency numbers and registration of the handset on the base are retained.

▶ **Menu** ▶ **[ ] Settings** ▶ **OK** ▶ **[ ] System** ▶ **OK** ▶ **[ ] Reset Handset** ▶ **OK**

Cancel the reset with ☎.

Updating firmware on the handset

(only on a CAT-iq router)

▶ **Menu** ▶ **[ ] Settings** ▶ **OK** ▶ **[ ] System** ▶ **OK** ▶ **[ ] Handset Update** ▶ **OK** ▶ **Update** ▶ **OK** . . . updating of handset firmware is carried out

Appendix

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia - - - - - - - - - - - - - - - - - -+61 1300 780 878	Jordan - - - - - - - - - - - - - - - -00962 6 5625460/1/2
Austria -0043 1 311 3046	Kuwait - - - - - - - - - - - -+965 -22458737/22458738
Bahrain - 31 73 11 173	Lebanon - - - - - - - - - - - - - - - - - - - +9611240259/
Belgium -07815 6679	- +9611236110
Bosnia Herzegovina - - - - - - - - - - - - - 033 276 649	Luxembourg - - - - - - - - - - - - - - (+352) 8002 3811
Brazil	Malaysia - - - - - - - - - - - - - - - - - -+603-8076 9696
Grandes Capitais e Regiões Metropolitanas:	Malta - - - - - - - - - - - - - - -+39 02360 46111 (0,10 €)
- -4003 3020	Mexico
(Preço de uma ligação local)	- - - - - -01800 999 4442738 (01800 999 GIGASET)
- Demais localidades:	Netherlands - - - - - - - - - - - - - - - - - 0900-3333102
- 0800 888 3020	New Zealand - - - - - - - - - - - - - - - - - 0800 780 878
(Gratuito)	Norway- +47 2231 0845
Bulgaria - - - - - - - - - - - - - - - - - - +359 2 9710666	Oman - - - - - - - - - - - - - - +968 70928 Ext. 49/21/75
Canada - - - - - - - - - - - - - - - - - - - 1-866 247-8758	Poland - 801 140 160
China - - - - - - - - - - 0 21 400 670 6007 (RMB 0.11)	Portugal - - - - - - - - - - - - - - (+351) 308 804 760
Croatia - 01 / 2456 555	- - - - - - - - - - - - - - - - (custo de uma chamada local)
Czech Republic- - - - - - - - - - - - - - - - - 233 032 727	Romania - - - - - - - - - - - - - - - - - -+40 021 204 9130
Denmark - - - - - - - - - - - - - - - - - - +45 43682003	Russia -8-800 333 4956
Finland - - - - - - - - - - - - - - - - - -+358 (0)9725 19734	Serbia - 0800 222 111
France- (0)1 57 32 45 22	Singapore - 6735 9100
Germany- - - - - - - - - - - - - - - - - - 02871 / 912 912	Slovak Republic - - - - - - - - - - - - - - - 044 5567 988
Greece - - - - - - - - - - - - - - - - - - -+30 2111 98 1778	Slovenija- 01 5466 511
Hong Kong -2763 0203	South Africa - - - - - - - - - - - - - - - - - - 0800 98 08 42
- -2389 7285	Spain -902 103935
Hungary - - - - - - - - - - - - - - - - - - - 01 267 2109	Sweden - - - - - - - - - - - - - - - - - - -+46 (0)8502 52347
India -Please refer to your	Switzerland - - - - - - - - - - - - - - - - - 0848 212 000
- -local warranty card	Taiwan - 02 266 24343
Indonesia - - - - - - - - - - - - - - - -(62-21) 5673813	Turkey - - - - - Son kullanıcı için +90 212 888 6346
- -(62-21) 888856000	Bayi için +90 212 888 6347
Ireland - 0818 200 033	Ukraine- - - - - - - - - - - - - - - +380-44-451-71-72
Italy -02.600.630.45	United Arab Emirates - - - - - - - - - - - +97144458255
(il numero è di tipo "urbano nazionale" e può essere	- +97144458255
chiamato da qualunque operatore di rete fissa o	United Kingdom- - - - - - - - - - - - - - -020 36953111
mobile. Il costo della chiamata è inerente al proprio	USA - 1-866 247-8758
piano tariffario definito con l'operatore telefonico, ad	- -tollfree
esempio in caso di un contratto con tariffa FLAT, non	
ci sono costi aggiuntivi per la chiamata a questo	
numero, in quanto si tratta di un numero urbano	
nazionale).	

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

Possible solutions are available online at www.gigaset.com/service

Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1

Signs of wear on the display and casing are excluded from the warranty.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset E560HX is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Environment

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.
Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid ⚠

If the device comes into contact with liquid:

1   **Disconnect the power supply.**
2   **Remove the batteries and leave the battery compartment open.**
3   Allow the liquid to drain from the device.
4   Pat all parts dry.
5   Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
6   **Do not switch on the device again until it is completely dry.**
When it has fully dried out, you will normally be able to use it again.

Specifications

Batteries

Technology:	Nickel-metal-hydride (NiMH)
Size:	AAA (Micro, HR03)
Voltage:	1,2V
Capacity:	750 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

The operating time of the telephone depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours) *	320 * / 200 **
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	130 * / 100 **
Charging time in charging cradle (hours)	7,5

 ***Eco Mode** deactivated, **without** display backlight in idle status
 ****Eco Mode** activated, **without** display backlight in idle status

Power consumption of the handset in the charging cradle

When charging:	approx. 1.5 W
To maintain the charge status:	approx. 0.5 W

General specifications

DECT standard	Supported
CAT-iq standard	Certified in accordance with standard CAT-iq 2.0 with HD Voice www.dect.org/cat-iq-certification.aspx
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity

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