

Certificate CH13/0618

The management system of

Swisscom (Switzerland) Ltd

Alte Tiefenastrasse 6
CH - 3048 Worblaufen



has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

For the following activities

The IT Service Management System of Swisscom (Switzerland) Ltd Business Customers that supports the planning, implementation and delivery of ICT Managed Services to its corporate market customer base.

This certificate is valid from 12 May 2020 until 11 May 2023 and remains valid subject to satisfactory surveillance audits.
Recertification audit due before 11 May 2023
Issue 5. Certified since 23 June 2013



Authorised by

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