



ISS Switzerland and Wincasa take over facility management from Swisscom

After putting out a call for tender, Swisscom has just awarded contracts for the entire facility management of the company's buildings and properties from the start of 2015 onwards. ISS Switzerland will take over the technical and infrastructural facility management and Wincasa will see to the commercial side. This will result in some 250 employees changing employer, while around 400 staff members of the building and cleaning service will remain with their current employer, ISS Switzerland.

The integrated management of buildings and facilities does not form part of Swisscom's core business. For this reason, Swisscom outsourced these services in 2009 to Johnson Controls for a term of five years. In order to continue to fulfil quality and flexibility requirements in the future, Swisscom put out a new call for tender for the management of approximately 90 office buildings and 1000 operations buildings from the start of 2015 onwards. ISS Switzerland was awarded the contract for the technical and infrastructural facility management services (some 220 employees) and Wincasa was awarded the contract for commercial facility management (approximately 30 employees), with each of the contracts having a term of five years. Nothing will change, however, for the 400 or so staff members of the building and cleaning service, who are to remain employed by their current employer, ISS Switzerland.

"The awarding of the contracts to established providers in the Swiss market ensures that the added value remains in our own country", said Jöri Engel, Head of Real Estate at Swisscom. André Nauer, CEO of ISS Switzerland, said: "We are extremely delighted to have been awarded this contract and would like to thank Swisscom for placing their trust in us. To ensure a high level of quality and continuity, we will need a great deal of specialist knowledge and expertise in the ICT market. We therefore hope to be able to take on the 220 or so employees that worked for Swisscom in the past." Oliver Hofmann, CEO of Wincasa, adds: "In our position as market leader, we are experts in dealing with real-estate portfolios with complex requirements. We are happy to be able to professionally manage and continuously develop Swisscom's entire real estate portfolio throughout Switzerland."





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