Press release



The EOS Group to acquire Alphapay

The EOS Group is set to acquire Swisscom subsidiary Alphapay. This acquisition will ensure the best possible continuity for Alphapay's customers and approx. 80 employees. The parties agreed not to disclose details of the purchase price.

Operating from four sites and representing all language regions within Switzerland, Alphapay handles over 150,000 payment issues a year. The company currently ranks second in the Swiss debt collection market and enjoys an excellent reputation in the industry. However, since Alphapay is neither a core business nor a strategic area of growth for Swisscom, the Swisscom Board of Directors has decided to sell the company and thus exit the debt collection business.

In the EOS Group, Alphapay is being acquired by a company that will ensure the best possible continuity for its employees and customers. The approx. 80 Alphapay employees will be transferred to EOS. For the time being, nothing will change for Alphapay's business customers and they will retain the same contact partners as before. Under its new owner, Alphapay will also assume responsibility for Swisscom's debt collection. This will ensure that Swisscom customers continue to benefit from fair debt collection with a focus on maintaining customer relationships.

The EOS Group is one of the leading international service providers in receivables management, headquartered in Hamburg, Germany. It employs more than 9,000 people in 26 countries, and its 50 subsidiaries support around 20,0000 customers. EOS was founded in 1974 as the debt collection division of Otto Versand and remains wholly owned by the Otto Group.

About Alphapay

Alphapay, an independent subsidiary of Swisscom, is an innovative service provider for integrated receivables management. The Swiss company can look back on decades of experience. Operating from four sites and representing all language regions, it handles over 150,000 payment issues a year



Press release

on behalf of a wide range of customers throughout Switzerland. The company acts fairly, maintaining customer relationships whilst still acting decisively.

Berne, 4 May 2015