



Innovations for the Office

All the News at a Glance

Managed LAN

This is an extension to the virtual network solutions, "[Swisscom Business Network Solutions](#)" (BNS). With its introduction, SMEs can now also order and configure managed LAN services and hardware from the cloud at the touch of a button. Swisscom IT partners take care of all aspects of the SME customers' complete network solution. They can view, manage and configure the customers' network via a so-called dashboard (a central, web-based user interface). SMEs buy the Managed LAN function for a monthly price of CHF 40. This means they are always right up to date where their local network is concerned.

Available at the end of 2017

Managed Security

This is an extension to the virtual network solutions, "[Swisscom Business Network Solutions](#)" (BNS). With the introduction of Managed Security, the central firewall is provided directly from the cloud, which improves security across all of a company's sites. If a new danger spreads through the internet, action occurs within minutes and protection can be increased at all locations simultaneously through a change in the firewall settings. Managed Security forms the basis for proactive malfunction and risk prevention and protects all the customer's communications and data traffic across the company's locations.

Available in Q2/2018

Swisscom API Services

By opening so-called APIs (interfaces), we can integrate Swisscom's telephone services into any SME software, such as bexio's accounting software, for example. Thanks to this integration, customers can make and receive calls directly from the software interface. It is not necessary to switch back and forth between different applications. Furthermore, in the case of a call from a customer, the information can be displayed directly to the customer within the software. This makes the working day considerably simpler and more efficient

for our SME customers. The costs are included in the software price of the respective provider. Swisscom is already in contact with additional software manufacturers to discuss connecting further interfaces.

Available in Q1/2018

Smart ICT

All in one place – one contact: So far, Smart ICT is the only complete ICT solution for SMEs on the Swiss market. It contains everything that an SME needs: Internet connectivity with high reliability including a virtualised network, IP telephony with cooperation functions (UCC) and business IT services. It includes the secure operation of IT from the cloud as well as the necessary hardware (for example, PCs and laptops). SMEs can get Smart ICT from CHF 140* per user per month and can personalise the offer to meet their individual needs. As Swisscom provides the complete ICT package in collaboration with selected IT partners, continuous service availability and maximum security can be guaranteed. In addition, the costs are transparent and calculable.

Available at the beginning of 2018

Bern, 15.11.2017

*per user with IT, Internet, telephony and hardware – calculated for 20 employees