



BBCS Release Information

January 2021

Swisscom (Schweiz) AG

Wholesale

swisscom

C1 Public



1. Service Fulfillment
2. Service Assurance
3. WSG
4. Release Dates

contents



Service Fulfillment Enhanced Information in Qualification

The SAQ (Service Availability Qualification) will be enhanced:

If the requested access is used for a data service
(FiberLineBusinessState = 14) the NOK will come with the
following reply:

"PLUGNR is used for a L1-Solution (Fiber.Ready-LSG), please
contact Service Desk for further information"





Service Fulfillment Enhanced Information in Qualification

The relative site development value is available on B2B as well:





Service Fulfillment

Duration of active XGS-PON Order

XGS-PON orders are ready for activation for maximum of 40 days after CWD.

After the expiration, the order will automatically be canceled (as known from the preorder)

History

#	↕ User Name	↕ Order State	↕ DN (STNR) / VN / NSN	↕ Response	↕ Transaction Date / Time	↕ BB Type	↕ Speed Profile Nr	↕ Responsible User	↕ Kind Of Problem	↕ Responsible User Comment	↕ Comment	↕ Customer Wish Date
Detail	Cleanup Activation	CANCELLED	0106152302	-	30. Dec. 2020 04:02:11.568	XGS-PON	-	-	-	-	XGSPON-Order exceeded the time-limit.	20. Nov. 2020
Detail	Batch	ACCEPTED	0106152302	XGSPON-Order will expire in 5 days.	25. Dec. 2020 04:00:57.873	XGS-PON	-	-	-	-	-	20. Nov. 2020
Detail	Batch	ACCEPTED	0106152302	Ready for Activation	20. Nov. 2020 10:40:52.037	XGS-PON	-	-	-	-	-	20. Nov. 2020





Service Fulfillment

Enhanced Information in Qualification

All fiber qualifications show the responsible party for the in-house installation at the requested location.

The information is displayed in the Service Availability Qualification as well as in the Service Qualification for the products BBCS-F, ALO and CoPa

In addition, it appears in the "Order Details" of any order and it will be returned via the B2B interface

List of Building Entry Points					
Location Id (BEP)	9999999	BEP State	CONNECTED		
Street	TibcoSimulator-00&A&E;Strasse	Availability Date/Target Date	-	Quality Class	GK3
House Nr	123d	In House Allowed	Yes	First In House	No
Building	Lokal 9999999-0	Max Access Speed Kbps	1000000	Initial Mounting Shaft Capacity	available
ZIP	3000	Site Category	standard	BEP Builder	KOPA
City	Bern	Build Responsible Inhouse	-		
BEP Events					
	Event Type	Event Time Stamp	Event Reason	Event From	Event To Sequence Nr
	1 - TargetDateChange	25.10.2020 17:11	EventReason 1 EventReason	F 1	T 1 1
	2 - ValidityClassException	15.10.2020 17:11	EventReason 2 EventReason	F 2	T 2 2
	2 - ValidityClassException	30.09.2020 17:11	EventReason 3 EventReason	F 3	T 3 3

List of Building Entry Points	
Building Entry Point	
BEP State	CONNECTED
Availability Date/Target Date	-
Quality Class	GK3
In House Allowed	Yes
First In House	No
Max Access Speed Kbps	1000000
Initial Mounting Shaft Capacity	available
BEP Builder	KOPA
Site Category	standard
Build Responsible Inhouse	-
Address	

Layer 1 / Basis	
Contr Element	BBCS_F (Fiber)
Fiber Info	
Socket Id	A 202.011.005
Cooperation Id	P_A.202.011.005
Plug Nr	4
Build Responsible Inhouse	-





Service Assurance

Adjusted Billing ruleset

With the introduction of "Reopen Incident", the billing rules were not changed. As of January release, the following rules apply: If one or more "Reopen Incidents" have occurred in the course of a ticket, all reasons for closure are taken into account and analysed according to the new set of rules and charged accordingly. This can now lead to several billing entries in the billing file.

Billing rule set:

Billing Regel					
	1INC Close	2INC Close	3 INC Close	4INC Close	Effektiv Bill:
UC1	BiLL Y				Bill INC Close 1
UC2	Bill Y	Bill N			NO Bill
UC3	Bill N	Bill Y			Nur INC 2 Close Bill





Service Assurance

Rogue Alarm Info for XGS-PON

The ISP can send a "Rogue Alarm" check for a connection in the BBCS Assurance Service via GUI and B2B. WSG will check whether a "rogue alarm" currently exists in the "PON tree" of the connection.

The functionality is not integrated in xDSLinfo, it's offered as a separate query.

WSG Trouble Ticket [Services](#) [Help / Contact](#) [Logout](#) [USER ISP](#)

[Access TT](#)
[xDSL Info](#)
[Rogue Alarm](#)
[Connectivity TT](#)
[Connectivity Check](#)
[UMSA/Planned Work](#)
[Transaction Overview](#)
[Admin](#)
[Documents](#)
[Reports](#)
[Alarms](#)

Rogue Alarm

by ☐ NSN ☒ OTO ☐ OTO Partner

OTO ID

OTO Plug Nr

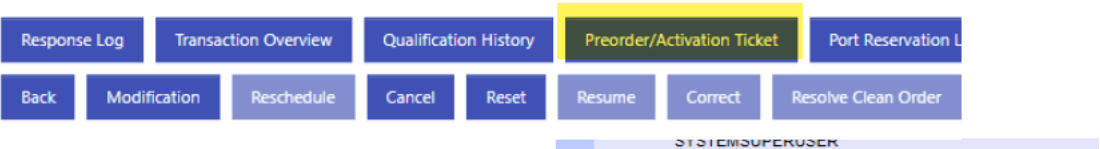
[Back](#) [Check](#) [Reset](#)





Service Assurance Renaming

Renaming of "Preorder Ticket" button into "Preorder/Activation Ticket" as it is needed for unsuccessful XGS-PON activations as well.





Service Assurance Renaming

If the ISP triggers a "Cancel" during automatic ticket processing, the following response is issued:

"ERROR (900006028): ; A Cancel Ticket from ISP-Portal is not permitted due to HIRO Task:".

WSG then performs retries until this cancel can be performed.

During this time, the ticket is set in status "CANCEL-PENDING".





WSG

Release Documents

The documents of BBCS, TAL, ALO, KoPa are made directly accessible to the ISP via the established interfaces (Powergate/WSG) in a separate area.

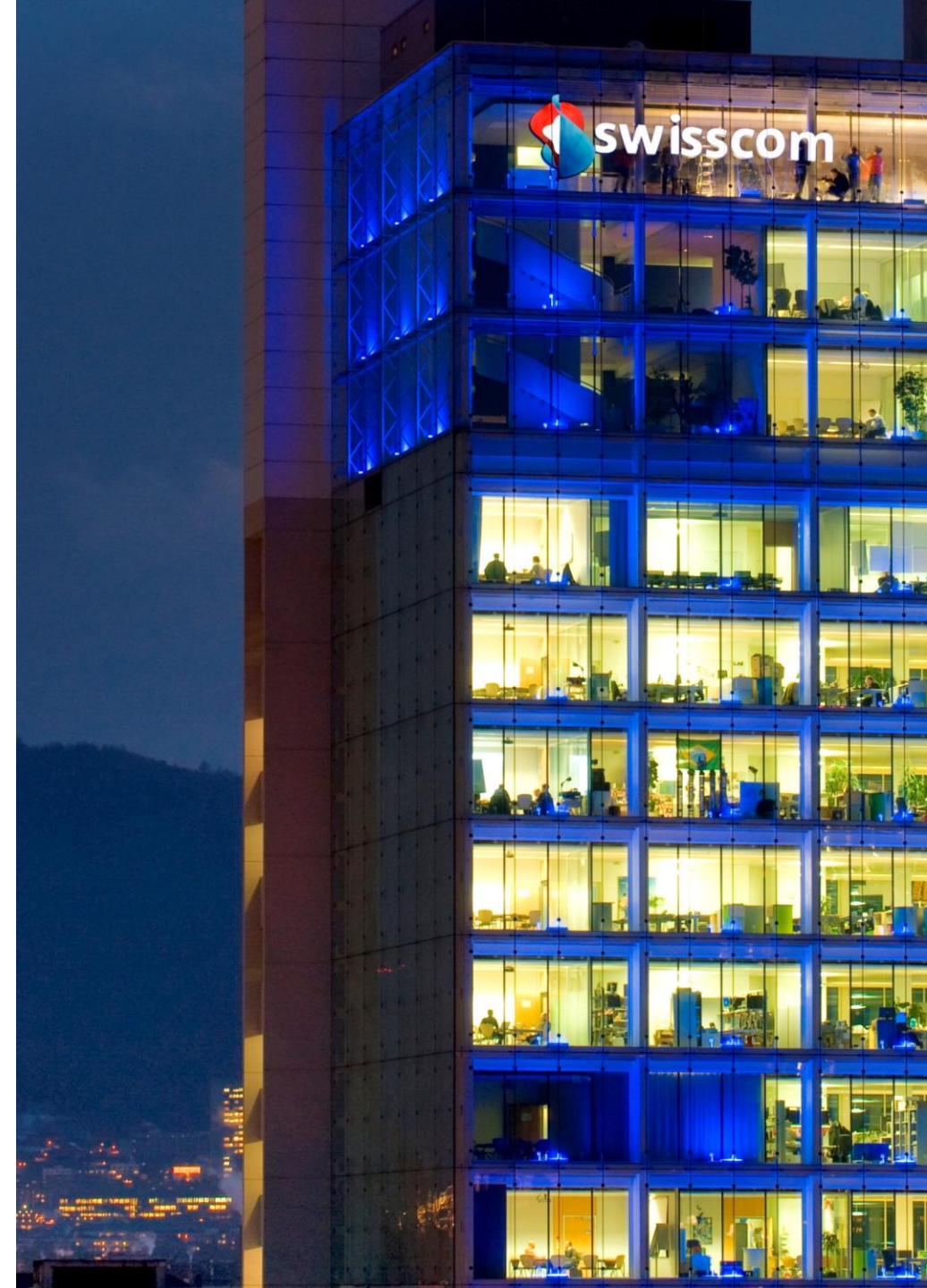
The filing areas are presented and understood as follows:

- *"Release Information"*
The most current documents for the next following release
- *"Release Pre-Information"*
Description of the expected features of the next but one release.

In future, B2B & WSDL documents will not be sent by email.

- *"Current Documents"*
Under the tab "Documents" the currently valid documents are still available per product.

Depending on the ISP authorization, the corresponding documents are displayed.





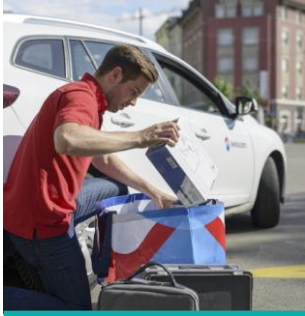
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2101	Tuesday to Wednesday	26.-27.01.2021	Optional	13.01.2020
mr2102	Tuesday to Wednesday	23.-24.02.2021	Optional	10.02.2021
mr2103	Tuesday to Wednesday	23.-24.03.2021	Optional	10.03.2021
mr2104	Tuesday to Wednesday	20.-21.04.2021	Mandatory	07.04.2021
mr2105	Tuesday to Wednesday	18.-19.05.2021	Optional	05.05.2021
mr2106	Tuesday to Wednesday	15.-16.06.2021	Optional	02.06.2021
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021



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BBCS Release Information

February 2021

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Service Assurance Usage of Proved Equipment List

During network analyses, we noticed an impressive number of incorrectly configured terminals.

This might lead to service impacts or even total signal loss if the CPE is not configured correctly.

The correct CPE configuration can be found in the document [E BBCCS Supporting-Document Proved-Equipment](#) on our CWS website.

We kindly ask you to install within your customer base only proper CPE/Firmware/Datapump combinations and to verify them frequently.





WSG

Change of Look of User Interface

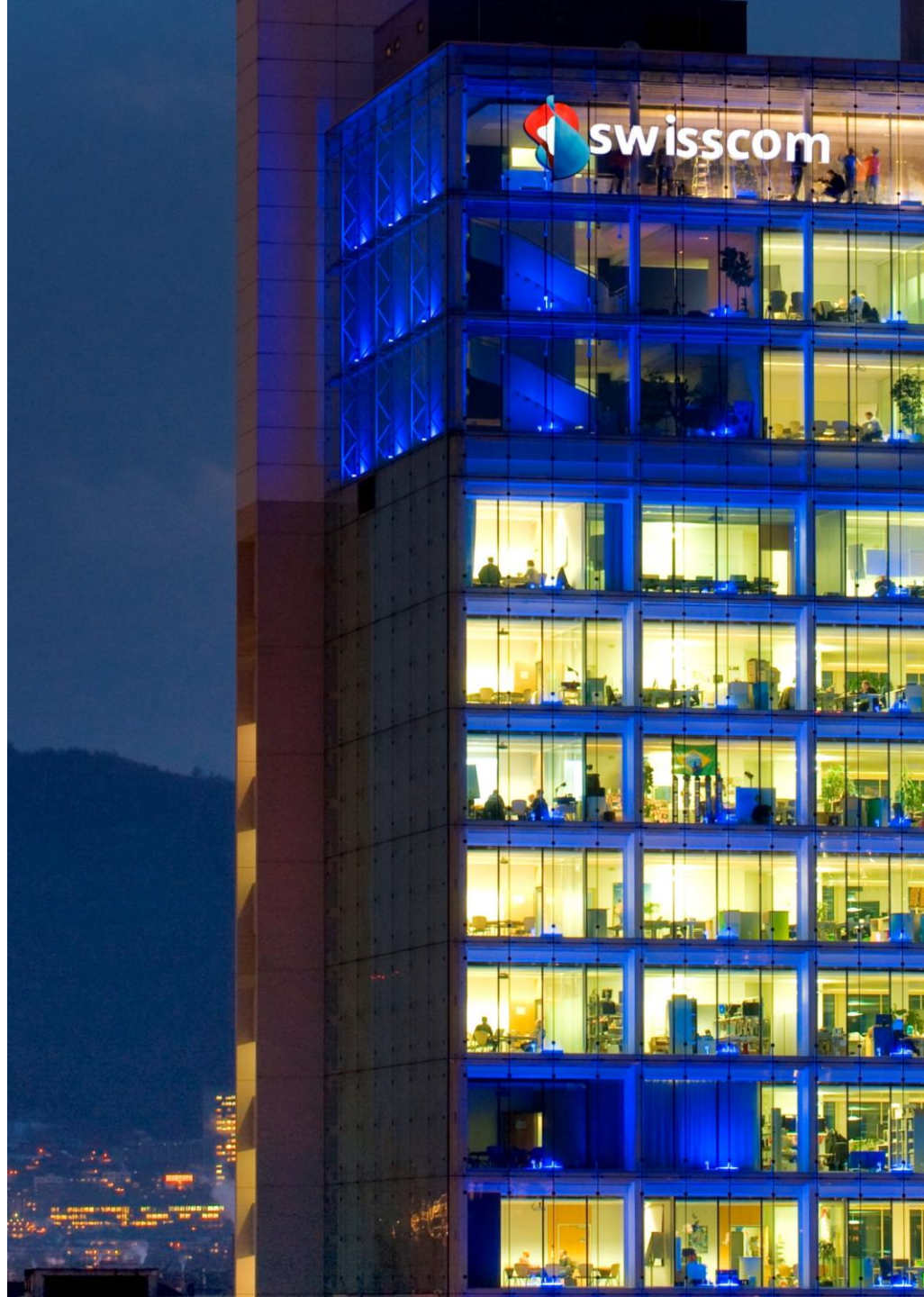
As already informed in previous releases we are in the process of redesigning the WSG User Interface.

The following masks have been revised with this release:

- Quali Request und Response
- Maintain Order
- Transaction Overview
- Order Summary

Using the alternative links, the known Pearl masks are available until further notice.

The image displays two screenshots of the WSG User Interface. The left screenshot shows the 'Service Qualification' mask, which includes a sidebar with navigation links like 'Place Order', 'Transaction Overview', and 'Reports'. The main content area has a 'Service Qualification' section with a 'Quali' dropdown, a 'Comp Element' dropdown, and a 'Services' list. Below this are fields for 'Fulfillment SLA', 'SLA Type', 'Business Type', 'Appointment at', 'On Site', 'Line Date', 'New Loop', and 'SPU Location Requested'. The right screenshot shows the 'Service Qualification Result' mask, which displays a table of results with columns for 'Qualification Code', 'Qualification Code', 'Qualification Code', and 'Qualification Code'. The table contains several rows of data, including 'Qualification Code', 'Qualification Code', 'Qualification Code', and 'Qualification Code'.





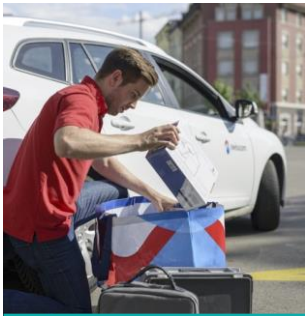
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2102	Tuesday to Wednesday	23.-24.02.2021	Optional	10.02.2021
mr2103	Tuesday to Wednesday	23.-24.03.2021	Optional	10.03.2021
mr2104	Tuesday to Wednesday	20.-21.04.2021	Mandatory	07.04.2021
mr2105	Tuesday to Wednesday	18.-19.05.2021	Optional	05.05.2021
mr2106	Tuesday to Wednesday	15.-16.06.2021	Optional	02.06.2021
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
Mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
MR2111	Tuesday to Wednesday	16.-17-11-2021	Mandatory	03.11.2021



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BBCS Release Information

March 2021

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C1 Public



1. Service Assurance
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Service Assurance

XDSL Info for Fiber

In the coming release, xDSL for Fiber will be released and a new navigation button "Fiber Info" will be added. The functionality will be continuously enhanced in the future.

Access TT

xDSL Info

Fiber Info

Rogue Alarm

Connectivity TT

Connectivity Check

UMSA/Planned Work

Transaction Overview

Admin

Documents

Fiber Info

by

NSN

Access TT

xDSL Info

Fiber Info

Rogue Alarm

Connectivity TT

Connectivity Check

UMSA/Planned Work

Transaction Overview

Admin

Documents

Reports

Alarms

Alternative Links

OTO ID

OTO Plug Nr

Back

Check

General Information

OTO IdA.418.866.351

OTO Plug Number1

Nsn0101234567

Access IdAC0.123.456.789

Access Technology TypeXGS-PON

Base Contract ElementBBCS_F (Fiber)

Access Speed Profile100000 up / 100000 down

Service Speed Profile10000 up / 10000 down

Mass Outage

AffectedNo

Rogue Alarm

AffectedNo

Access Information

General

Gaia Id OTOT102440073

Flat Id01.01

Access Network79UNEUNE

FAN

Domain01

Node123

Rack01

Slot Id5

Slot NameSFP/SFP+ 4

TypeSmartAX MA5800-X7Huawei Technologies

Logical Port StatusIn-Service

Physical Port StatusInstalled

OMDF

Domain1

Gaia Id63128581

Floor Room79UNE_US3_1.UG

Rack Nr33

Slot43

Connector4322

TypeODF Zweicom 180 V2Zweicom

Splitter

Ratio1:4

Cable100976, 12m

Status AInstalled

Status ZInstalled

Side





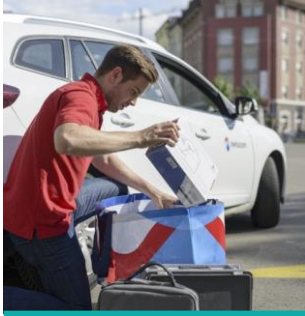
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2103	Tuesday to Wednesday	23.-24.03.2021	Optional	10.03.2021
mr2104	Tuesday to Wednesday	20.-21.04.2021	Mandatory	07.04.2021
mr2105	Tuesday to Wednesday	18.-19.05.2021	Optional	05.05.2021
mr2106	Tuesday to Wednesday	15.-16.06.2021	Optional	02.06.2021
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17-11-2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022



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BBCS Release Information

April 2021

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Service Fulfillment Qualification enhanced by EGAID

WSG additionally supports the address qualification by means of the EGAID (Eidgenössischer Gebäudeadressidentifikator):

Fibre/Copper SAQ Request as well as Copper SQ Request have been extended with the EGAID.

EGAID - Eidgenössischer Gebäudeadressidentifikator

This is a unique identification number for the whole of Switzerland and for each building address. It is assigned by the Federal Office of Topography.

The Federal Register of Buildings and Dwellings contains all buildings with residential use and their dwellings in Switzerland. The most important basic data such as address, location coordinates, year of construction, number of stories, type of heating system for the buildings are recorded. Information on building projects is also included in the register.





Service Fulfillment Qualification enhanced by EGAID

The data can be obtained from the [Bundesamt für Statistik](#) under [Bereitstellung von Daten MADD](#).



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Bundesamt für Statistik
Eidg. Gebäude- und Wohnregister

Benutzerhilfen	Quartals- abschlüsse	Erweiterung GWR	Energie	Erhebung der Grundbuchdaten	Bereitstellung von Daten MADD	Dokumentation	
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Eidg. Gebäude- und Wohnregister

Organisation und Nutzung

Das Bundesamt für Statistik führt das eidg. Gebäude- und Wohnregister (GWR) in Zusammenarbeit mit Bauämtern sowie weiteren Fachstellen von Bund, Kantonen und Gemeinden. Das GWR enthält die wichtigsten Grunddaten zu Gebäude und Wohnungen und seine Nachführung erfolgt laufend.

Weitere Informationen zum GWR finden Sie auf dem [Statistikportal der Schweiz](#).

Das GWR wird für Statistik-, Forschungs- und Planungszwecken genutzt und dient den Kantonen und Gemeinden für den Vollzug von gesetzlichen Aufgaben.

[Weitere Informationen](#)

Gebäudeadressen und Darstellung auf dem Bundesgeoportal

! Das Geoportal des Bundes stellt Informationen über Gebäudeadressen gemäss [Merkmalskatalog 4.1](#) zur Verfügung und ermöglicht das Einsehen von öffentlich zugänglichen Informationen durch Klicken auf "Zusatzinformation" im Feld "Objekt-Information".







Service Fulfillment

Qualification enhanced by EGAID

BBCS Access Services Help / Contact Logout SYSTEMSUPERUSER Swisscom

Place Order

Maintain Order

Transaction Overview

Admin Tasks

Documents

Reports

Home Page

Alternative Links

Service Qualification

ISP	777710 - Testaccount WSG Team		
Contr Element	BBCS_Standalone		
Services	Add Add all Remove Remove all	Best Effort Streaming Real Time Best Effort on Fiber	
Fulfillment SLA	Basic		
BB Type	ADSL, VDSL	Fulfillment Wish Date	
Business Type	New	Has ONP	☐
Appointment Id		Appointment Date/Time	
Dn Type		Ext Ref	
Line State	active	Customer Location Id	
New Loop	☐	Return Speed at NOK	☐
SPM Location Requested	☐	Device Location Requested	

Qualification By

Number	Address	Starting Point	LLID	Socket	Binding Id	Location Id	EGAID
EGAID	1265868						

Back Submit Reset





Service Fulfillment

Qualification enhanced by EGAID

BBCS Access [Services](#) [Help / Contact](#) [Logout](#) SYSTEMSUPERUSER Swisscom

Place Order
Maintain Order
Transaction Overview
Admin Tasks
Documents
Reports
Home Page
Alternative Links

Service Availability Qualification

ISP

777710 - Testaccount WSG Team

Contr Element

BBCS_Standalone

BB Type

Dn Type

Ext Ref

Line State

New Loop

☐

Return Speed at NOK

☐

Qualification By

Number	Address	Starting Point	LLID	Socket	Binding Id	Location Id	EGAID
EGAID		1265868					

Back

Submit

Reset





Service Fulfillment Additional information

A known disconnect date will be visible on the BBCS-F Order in the Response Comment field.





Service Assurance

Fiber Info

As announced, Fiber Info has been decoupled from xDSL Info and is now displayed in a separate area.

Access TT

xDSL Info

Fiber Info

Rogue Alarm

Connectivity TT

Connectivity Check

UMSA/Planned Work

Fiber Info

by

☒ NSN

☐ OTO

☐ OTO Partner

NSN

Back

Check

Print





Service Assurance

Fiber Info

Fiber Info for BX Access

Fiber Info

General Information		OLT (Fan)		Access Information	
ISP Id	777710	Port Status	DOWN	General	
OTO Id	B.110.171.775.0	RX Power	-	Gaia Id OTO	44784001
OTO Plug Number	2	TX Power	-	Flat Id	01.01
Nsn	0107002206			Access	64OSTWHOS
Access Id	AC0.010.500.733			Network	
Session Type	DHCP			FAN	
Access Technology Type	BX			Domain	1
Base Contract Element	BBCS_F (Fiber)			Node (DSLAM)	ipd-whos640-s-fa-03
Access Speed Profile	1000000 down / 1000000 up			Rack	
Service Contract Element	Best Effort on Fiber			Slot Id	18
Service Speed Profile	1000000 down / 1000000 up			Slot Name	SFP-FE/GE Slot 18
				Type	Alcatel 7302 ISAM-FD shelf (NFXS-A)Alcatel-Lucent
				Logical Port Status	In-Service
				Physical Port Status	Installed





Service Assurance

Fiber Info

Fiber Info for XGS-PON Access

Fiber Info

General Information		OLT (Fan)		Access Information	
ISP Id	777710	Port Status	DOWN	General	
OTO Id	B.110.171.775.0	RX Power	-	Gaia Id OTO	44784001
OTO Plug Number	2	TX Power	-	Flat Id	01.01
Nsn	0107002206			Access	64OSTWHOS
Access Id	AC0.010.500.733	ONT (Router)		Network	
Session Type	DHCP	MAC Address	06:A1:B2:C3:00:00	FAN	
Access Technology Type	BX	IP Address	10.123.123.123	Domain	1
Base Contract Element	BBCS_F (Fiber)	Last Lease Time	27. Mar. 2021 11:01:44	Node (DSLAM)	ipd-whos640-s-fa-03
Access Speed Profile	1000000 down / 1000000 up			Rack	
Service Contract Element	Best Effort on Fiber	Mass Outage		Slot Id	18
Service Speed Profile	1000000 down / 1000000 up	Affected	No	Slot Name	SFP-FE/GE Slot 18
				Type	Alcatel 7302 ISAM-FD shelf (NFXS-A)Alcatel-Lucent
				Logical Port Status	In-Service
				Physical Port Status	Installed





Service Assurance

Enhanced infrastructure information

The ISP is given the option to query an unused DBC for the location of a PreOrder (GUI + B2B).

This function is only available on existing PreOrders.

Response Log

Transaction Overview

Qualification History

Preorder/Activation Ticket

Get unused DBC on UP

Processing Analysis

Back

Modification

Reschedule

Cancel

Reset

Resume

Correct

Resolve Clean Order

Release Preorder

State Change

Disconnect DBC Log

Operate

BBCS Access

Services

Help / Contact

Logout

BB FUL SystemSuperUser

Place Order

Maintain Order

Transaction Overview

Admin Tasks

Documents

Reports

Home Page

Alternative Links

Unused DBC on UP

ISP

777710 - Testaccount WSG Team

Order Nr

77771020201012000025000000

NSN

-

Binding Id

-

Dn Office

64BOL

Cable Box

Board Nr

101

Switching Place Nr

1

Contact Type

3

Contact Nr

102

Contact Nr 2

103

Contact Nr 3

104

Contact Nr 4

105

Coordinate X

50

Coordinate Y

40

Back





Service Assurance

Enhanced Mass Outage information

The existing "Mass Outage" functionality is extended with the Root Cause field.

The following root causes are displayed:

Mass Outage and Rogue Alarms

ServicesContactHelpLogoutUSER ISP

WSG Information Services

Home Page

Reports

Data Exchange

Migration & Outage

FTTx Coverage

Clarification Ticket

Address Validation

Admin

Documents

Mass Outage Summary

Filter

ISP ID777710 - Testaccount WSG Team

Incident Period from02.04.2021 15:50

Incident Period to

NSN

Impacted DSLAM

Incident Id

Status

Apply FilterReset Filter

Details

Number Of Entries : 4

Impacted DSLAM	Incident Id	Incident Timestamp	Incident Period	Status	Root Cause		
lpd-bem640-s-fa-01	SIM-9998760241	02.04.2021 16:50:12.056	02.04.2021 16:49 - 03.04.2021 16:49	active	Mass Outage	Detail (1)	History
lpd-bem640-s-fa-01	SIM-9992715702	02.04.2021 17:17:33.768	02.04.2021 16:50 - 03.04.2021 16:50	active	Rogue Alarming	Detail (1)	History
lpd-bem640-s-fa-01	SIM-9995130635	02.04.2021 17:17:44.756	02.04.2021 17:17 - 03.04.2021 17:17	active	Maintenance	Detail (1)	History
lpd-bem640-s-fa-01	SIM-9995259846	02.04.2021 17:17:50.816	02.04.2021 17:17 - 03.04.2021 17:17	inactive	Problem	Detail (1)	History

Export options: [Excel](#)

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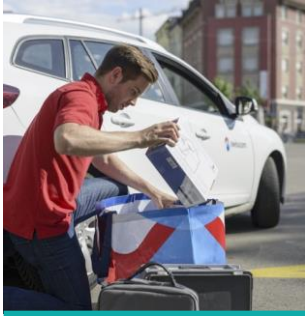
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2104	Tuesday to Wednesday	20.-21.04.2021	Mandatory	07.04.2021
mr2105	Tuesday to Wednesday	18.-19.05.2021	Optional	05.05.2021
mr2106	Tuesday to Wednesday	15.-16.06.2021	Optional	02.06.2021
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17.11.2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022



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BBCS Release Information

May 2021

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C1 Public



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contents



Service Assurance

Fiber Info

Fiber-Info data is now stored and can be retrieved and compared.

To see the previous results, the button 'Show comparison with previous results' must be activated in the Fiber-Info result.

Name	123	123
Rack	01	01
Slot Id	5	5
Slot Name	SFP/SFP+ 4	SFP/SFP+ 4
Type	SmartAX MA5800-X7Huawei Technologies	SmartAX MA5800-X7Huawei Technologies
Logical Port Status	In-Service	In-Service
Physical Port Status	Installed	Installed
Splitter		
Ratio	1:4	1:4
Cable	100976_12m	100976_12m
Status A Side	Installed	Installed
Status Z Side	Installed	Installed
		Now

☒ Show comparison with previous results

MAC Address	00:0A:00:00:00:00
IP Address	10.1.1.1
Last Lease Time	10. F
Now	





Service Assurance

Fiber Info

If 'Show comparison with previous results' is active, the current and previous status is displayed for each 'card'.

By clicking on the right arrow, the last 10 results can be viewed. By clicking on the left arrow, a more recent result can be viewed.

OLT (Fan) ✓		
Port Status	UP	DOWN
RX Power	-	-
TX Power	-	-
TX Laser Bias	14.1 uA	19.5 uA
TX Voltage	3.21 uV	5.31 uV
TX Temp	53.2 C	67.34 C
Last Downtime	10. Jan. 2021 13:02:04	10. Jan. 2021 13:02:04
Uptime	0d 00h 33m 20s	0d 00h 33m 20s
Now		↔ Apr 13, 11:36





Fiber Info

☒ Show comparison with previous results



Service Assurance

Simplification of Trouble Ticketing

In the context of further automations, the Trouble Ticketing will be simplified.

The aim is to reduce the number of error categories to a minimum. For this purpose, we have introduced two new general error categories for BBCS which will replace others in the future.

We therefore recommend using only the following topology-dependent error categories in the future if possible:

500 - BBCS SA	(renamed from 500 - Unknown)
905 - BBCS-F SA BX	(new)
925 - BBCS-F SA XGS	(new)





Service Assurance ONT Change

WSG prevents more than one pending ONT Change Order from existing for an XGS-PON connection at the same time.

I.e. if a pending ONT Change Order still exists, no further ONT Change Order can be entered for the same connection.





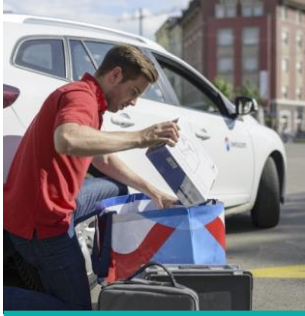
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2105	Tuesday to Wednesday	18.-19.05.2021	Optional	05.05.2021
mr2106	Tuesday to Wednesday	15.-16.06.2021	Optional	02.06.2021
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17-11-2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022



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BBCS Release Information

June 2021

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C1 Public



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Service Fulfillment

Regular Clean-Up Predecessor DB

If a Create BBCS Order (copper only) based on a location qualification (OK_STAO) is COMPLETED, then all predecessor entries with the same LLID will be deleted.

Reason: There is a high chance that an electrician will have to wire this line to another terminal and therefore the Predecessor History of this connection is no longer useful.

BBCS Access Services Help / Contact Logout Account ESP User HPE Test																			
Place Order																			
Transaction Overview																			
Documents																			
Home Page																			
Alternative Links																			
Look-up Predecessor Summary																			
	0 DN/IDN	0 Socket Id	0 Plug Id	0 Phone No	0 Location Id	0 Last Name	0 First Name	0 Company Name	0 Street	0 House No	0 Building	0 Zip	0 City	0 Additional City	0 LLID	0 Validity	0 From Date/Time	0 To Date/Time	
Quality	0101234561	-	-	0113332210	8003275	Lastname-123-Turnhaus	Firstname-123-Turnhaus	-	Turnhaus	800	Garage	3000	Bern	Adis City	333001	Yes	21. Jan. 2021	26. May 2021	
Quality	0101234561	-	-	0113332211	8003275	Lastname-123-Turnhaus	Firstname-123-Turnhaus	-	Turnhaus	800	Garage	3000	Bern	Adis City	333001	Yes	21. Jan. 2021	26. May 2021	
Quality	0101234562	-	-	0113332210	8003275	Lastname-127-Turnhaus	Firstname-127-Turnhaus	-	Turnhaus	800	Garage	3000	Bern	Adis City	333002	Yes	17. Jan. 2021	26. May 2021	
Quality	0101234562	-	-	0113332211	8003275	Lastname-127-Turnhaus	Firstname-127-Turnhaus	-	Turnhaus	800	Garage	3000	Bern	Adis City	333002	Yes	17. Jan. 2021	26. May 2021	
Quality	0101234560	-	-	0113332210	8003275	Lastname-147-Turnhaus	Firstname-147-Turnhaus	-	Turnhaus	800	Garage	3000	Bern	Adis City	333000	Yes	26. Dec. 2020	26. May 2021	
Quality	0101234560	-	-	0113332211	8003275	Lastname-147-Turnhaus	Firstname-147-Turnhaus	-	Turnhaus	800	Garage	3000	Bern	Adis City	333000	Yes	26. Dec. 2020	26. May 2021	
Quality	-	A.2301922.483	2	0113332210	8003275	Lastname-75-Turnhaus	Firstname-75-Turnhaus	-	OTO A.2301922.483 street	140	Gartenhaus	3014	OTO A.2301922.483 city	Adis OTO City	-	Yes	10. Mar. 2021	26. May 2021	
Quality	-	A.2301922.483	2	0113332211	8003275	Lastname-75-Turnhaus	Firstname-75-Turnhaus	-	OTO A.2301922.483 street	140	Gartenhaus	3014	OTO A.2301922.483 city	Adis OTO City	-	Yes	10. Mar. 2021	26. May 2021	
Quality	-	A.2301922.483	2	0113332210	8003275	Lastname-25-Turnhaus	Firstname-25-Turnhaus	-	OTO A.2301922.483 street	140	Gartenhaus	3014	OTO A.2301922.483 city	Adis OTO City	-	Yes	25. Apr. 2021	26. May 2021	
Quality	-	A.2301922.483	2	0113332211	8003275	Lastname-25-Turnhaus	Firstname-25-Turnhaus	-	OTO A.2301922.483 street	140	Gartenhaus	3014	OTO A.2301922.483 city	Adis OTO City	-	Yes	25. Apr. 2021	26. May 2021	
Quality	-	A.2301922.483	2	0113332210	8003275	Lastname-59-Turnhaus	Firstname-59-Turnhaus	-	OTO A.2301922.483 street	140	Gartenhaus	3014	OTO A.2301922.483 city	Adis OTO City	-	Yes	26. Mar. 2021	26. May 2021	
Quality	-	A.2301922.483	2	0113332211	8003275	Lastname-59-Turnhaus	Firstname-59-Turnhaus	-	OTO A.2301922.483 street	140	Gartenhaus	3014	OTO A.2301922.483 city	Adis OTO City	-	Yes	26. Mar. 2021	26. May 2021	
Back Ask Session																			





Service Fulfillment

Additional Field in Maintain Order

Im Maintain Order Summary bei BBCS Access wird das Feld Internal Reference angezeigt. Darin befinden sich zusätzliche Informationen zu den Aufträgen.

BBCS Access

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Orders Summary

Number of entries = 137

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	Order Nr	Order Type	Business Type	Internal Reference	Order State	DN / NSN	CWD
detail	77771020210527000103000000	BBCS_CREATE	New	ISP-driven ORDER	ACCEPTED	0107000244	01. Jun. 2
detail	77771020210527000098000000	BBCS_CREATE	New	ISP-driven ORDER	ACCEPTED	0107000243	01. Jun. 2
detail	77771020210527000092000000	BBCS_CREATE	New	ISP-driven ORDER	HOLDING	0101234560	24. Jun. 2
detail	77771020210527000076000000	BBCS_CREATE	New	ISP-driven ORDER	COMPLETED	0107000242	24. Jun. 2





Service Fulfillment

Additional Field in Maintain Order

The "Internal Reference" field is displayed in the Maintain Order Summary in BBCS Access. This contains additional information about the orders.

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Place Order

Maintain Order

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Alternative Links

Orders Summary

Number of entries = 137

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	Order Nr	Order Type	Business Type	Internal Reference	Order State	DN / NSN	CWD
detail	77771020210527000103000000	BBCS_CREATE	New	ISP-driven ORDER	ACCEPTED	0107000244	01. Jun. 2
detail	77771020210527000098000000	BBCS_CREATE	New	ISP-driven ORDER	ACCEPTED	0107000243	01. Jun. 2
detail	77771020210527000092000000	BBCS_CREATE	New	ISP-driven ORDER	HOLDING	0101234560	24. Jun. 2
detail	77771020210527000076000000	BBCS_CREATE	New	ISP-driven ORDER	COMPLETED	0107000242	24. Jun. 2





Service Assurance Fiber Info

A trouble ticket can now be created directly in the Fiber Info with the button 'Create Ticket'.

For BX SubscriberLines, a 'Reconfigure Line' can also be executed in the Fiber Info. The 'Reconfigure Line' is not available for XGS-PON as it would impact several access lines.

Fiber Info

General Information

ISP Id	777710	777710
OTO Id	A.597.304.865	A.597.304.865
OTO Plug Number	1	1
Nsn	0107000069	0107000069
Access Id	AC1.790.303.169	AC1.790.303.169
Session Type	DHCP	DHCP
Access Technology Type	BX	BX
Base Contract Element	BBCS_F (Fiber)	BBCS_F (Fiber)
Access Speed Profile	1000000 down / 1000000 up	1000000 down / 1000000 up
Service Contract Element	Best Effort on Fiber	Best Effort on Fiber
Service Speed Profile	1000000 down / 1000000 up	1000000 down / 1000000 up
Now		↔ May 28, 11:38

Access Information

General

Gala Id OTO	102440073	102440073
Flat Id	01.01	01.01
Access Network	79UNEUNE	79UNEUNE
Central Office	-	-
Device Location	-	-

FAN

Domain	01	01
Name	ipd-une790-s-flt-12	ipd-une790-s-flt-12
Port	port 0/1/4	port 0/1/4
Rack	01	01
Slot Id	5	5
Slot Name	SFP/SFP+ 4	SFP/SFP+ 4
Connector	port 0/1/4 LC/PC	port 0/1/4 LC/PC
Type	SmartAX MA5800-X7Huawei Technologies	SmartAX MA5800-X7Huawei Technologies

Now↔ May 28, 11:39

Mass Outage

AffectedNo

OLT (Fan)

Port Status	DOWN	DOWN
RX Power	-12.38 dBm	-12.38 dBm
TX Power	-5.83 dBm	-5.83 dBm
Now		↔ May 28, 11:38

ONT (Router)

MAC Address	A4:5D:A1:EA:AB:F7	A4:5D:A1:EA:AB:F7
IP Address	100.77.88.150	100.77.88.150
Last Lease Time	24. Apr. 2018 03:36:00	24. Apr. 2018 03:36:00
Now		↔ May 28, 11:39

Reconfigure

Create Ticket

Show comparison with previous results





Service Assurance

Fiber Info

If 'Show comparison with previous results' is active, the current and previous status is displayed for each 'card'.

By clicking on the right arrow, the last 10 results can be viewed. By clicking on the left arrow, a more recent result can be viewed.

OLT (Fan) ✓		
Port Status	UP	DOWN
RX Power	-	-
TX Power	-	-
TX Laser Bias	14.1 uA	19.5 uA
TX Voltage	3.21 uV	5.31 uV
TX Temp	53.2 C	67.34 C
Last Downtime	10. Jan. 2021 13:02:04	10. Jan. 2021 13:02:04
Uptime	0d 00h 33m 20s	0d 00h 33m 20s
Now		↔ Apr 13, 11:36





Service Assurance

Fiber Info

Example of the overall view

Fiber Info

General Information			Mass Outage	
ISP Id	777710	777710	Affected	No
OTO Id	A.123.123.123	A.123.123.123		
OTO Plug Number	1	1		
Nsn	0101234567	0101234567		
Access Id	AC0.123.456.789	AC0.123.456.789		
Session Type	DHCP	DHCP		
Access Technology Type	XGS-PON	XGS-PON		
Base Contract Element	BBCS_F (Fiber)	BBCS_F (Fiber)		
Access Speed Profile	100000 up / 100000 down	100000 up / 100000 down		
Service Contract Element	Best Effort on Fiber	Best Effort on Fiber		
Service Speed Profile	10000 up / 10000 down	10000 up / 10000 down		
Now		↔ Apr 15, 11:09		
Access Information			Rogue Alarm	
General				
Gaia Id OTO	102440073	102440073		
Flat Id	01.01	01.01		
Access Network	79UNEUNE	79UNEUNE		
Central Office	79UNE	79UNE		
Device Location	UNE	UNE		
FAN				
Domain	01	01		
Name	123	123		
Rack	01	01		
Slot Id	5	5		
Slot Name	SFP/SFP+ 4	SFP/SFP+ 4		
Type	SmartAX MA5800-X7Huawei Technologies	SmartAX MA5800-X7Huawei Technologies		
Logical Port Status	In-Service	In-Service		
Physical Port Status	Installed	Installed		
Splitter				
Ratio	1:4	1:4		
Cable	100976_12m	100976_12m		
Status A Side	Installed	Installed		
Status Z Side	Installed	Installed		
Now		↔ Apr 13, 11:36		
OLT (Fan)			ONT (Router)	
Port Status	UP	DOWN		
RX Power	-	-		
TX Power	-	-		
TX Laser Bias	14.1 uA	19.5 uA		
TX Voltage	3.21 uV	5.31 uV		
TX Temp	53.2 C	67.34 C		
Last Downtime	10. Jan. 2021 13:02:04	10. Jan. 2021 13:02:04		
Uptime	0d 00h 33m 20s	0d 00h 33m 20s		
Now		↔ Apr 13, 11:36		
RX Power	-5 dBm	-5.44 dBm		
TX Power	-2.3 dBm	-2.5 dBm		
MAC Address	06:A1:B2:C3:00:00	06:A1:B2:C3:00:00		
IP Address	10.123.123.123	10.123.123.123		
Last Lease Time	10. Feb. 2021 12:10:05	10. Feb. 2021 12:10:05		
Now		↔ Mar 13, 11:36		

Show comparison with previous results





Service Assurance

Simplification of Trouble Ticketing

In the context of further automations, the Trouble Ticketing will be simplified.

The aim is to reduce the number of error categories to a minimum. For this purpose, we have introduced two new general error categories for BBCS which will replace others in the future.

We therefore recommend using only the following topology-dependent error categories in the future if possible:

500 - BBCS SA	(renamed from 500 - Unknown)
905 - BBCS-F SA BX	(new)
925 - BBCS-F SA XGS	(new)





Service Assurance ONT Change

WSG prevents more than one pending ONT Change Order from existing for an XGS-PON connection at the same time.

I.e. if a pending ONT Change Order still exists, no further ONT Change Order can be entered for the same connection.





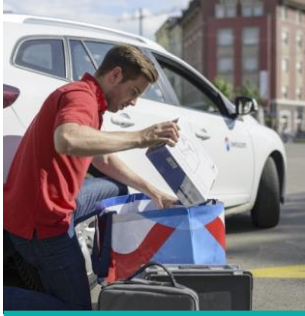
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2106	Tuesday to Wednesday	15.-16.06.2021	Optional	02.06.2021
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17-11-2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022



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BBCS Release Information

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Service Fulfillment Enhanced Create Order

In the use case "Create BBCS-F" with TechChange and predecessor FBC, for synchronization with the termination (or relocation) the coordination is improved:

Qualification: If an FBC cancellation (or move) exists, the earliest fulfilment time slot corresponds to the "Deactivation date" + 1 working day and the cancellation date is displayed in the qualification result.

Order: WSG periodically checks for any existing termination (or relocation) and adjusts the switching date on the Create Order if needed.

Prereject/Reject: If no termination order is detected in WSG 14 days after CWD, the order is prerejected and can be modified by the ISP. After a further 10 days without modification of the order, it is rejected.





Service Assurance Creation of Preorder ticket

In regions where Swisscom cannot offer direct appointment booking, the creation of a PreOrder ticket is also possible without previous appointment booking.

Note: The logic was generally implemented for tickets with activation code. Therefore, it also applies to XGS-PON tickets.





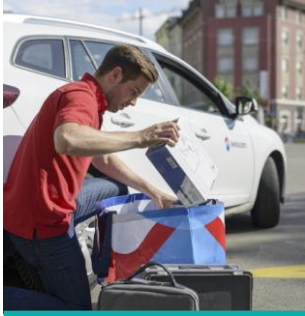
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17-11-2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022
mr2202	Tuesday to Wednesday	22.-23.02.2022	Optional	09.02.2022
mr2203	Tuesday to Wednesday	22.-23.03.2022	Optional	09.03.2022
mr2204	Tuesday to Wednesday	19.-20.04.2022	Mandatory	06.04.2022
mr2205	Tuesday to Wednesday	17.-18.05.2022	Optional	04.05.2022



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BBCS Release Information

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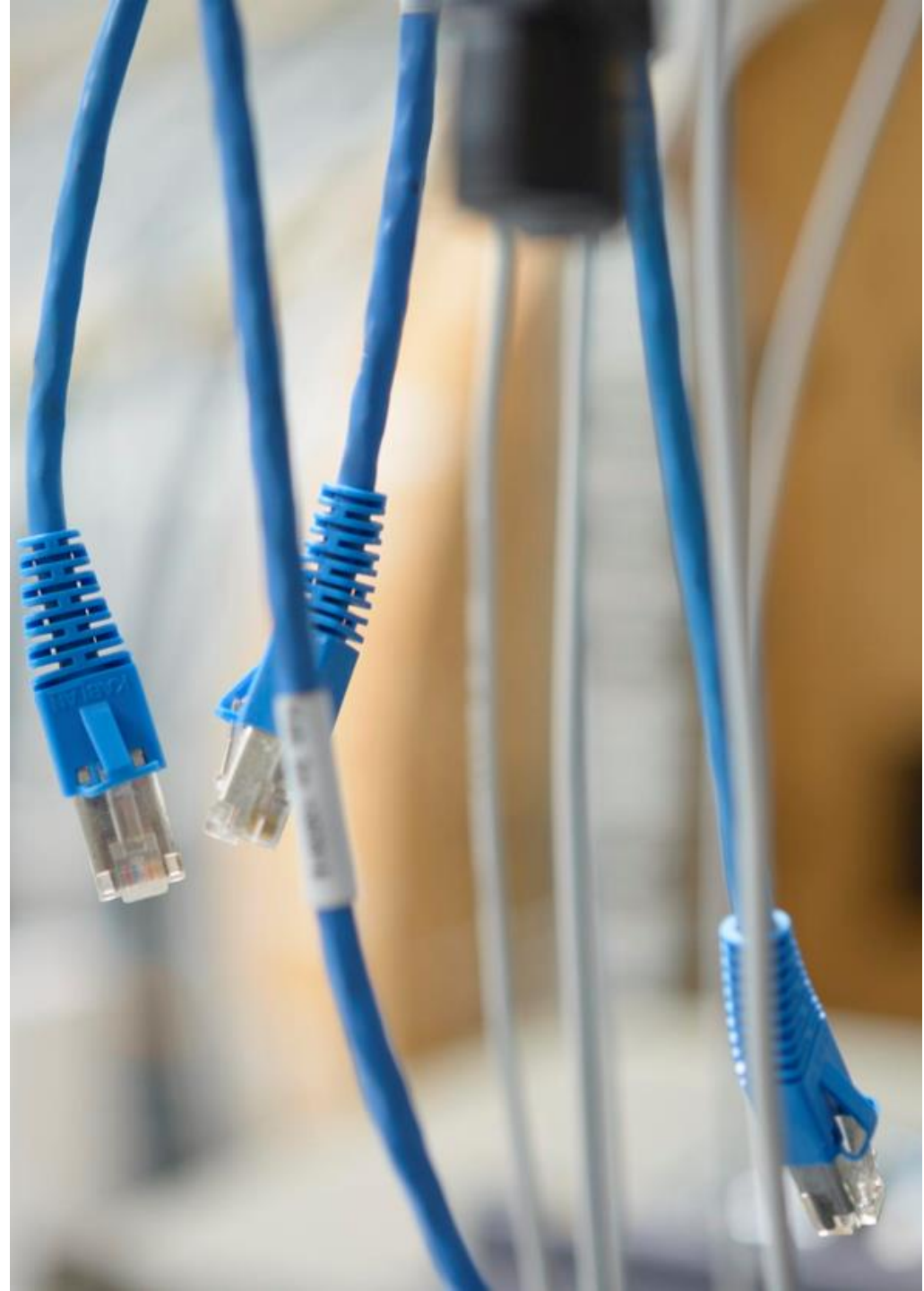
contents



WSG

TDM Phase Out clean up (Phase III)

The TDM phase out was completed at the beginning of 2020. Because of this, fields and functions that are no longer required are removed from WSG.





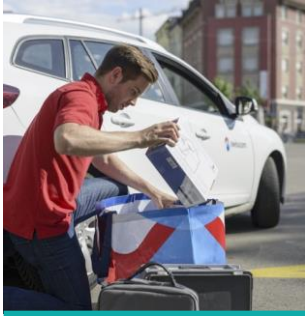
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17-11-2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022
mr2202	Tuesday to Wednesday	22.-23.02.2022	Optional	09.02.2022
mr2203	Tuesday to Wednesday	22.-23.03.2022	Optional	09.03.2022
mr2204	Tuesday to Wednesday	19.-20.04.2022	Mandatory	06.04.2022
mr2205	Tuesday to Wednesday	17.-18.05.2022	Optional	04.05.2022
mr2206	Tuesday to Wednesday	21.-22.06.2022	Optional	08.06.2022



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BBCS Release Information

September 2021

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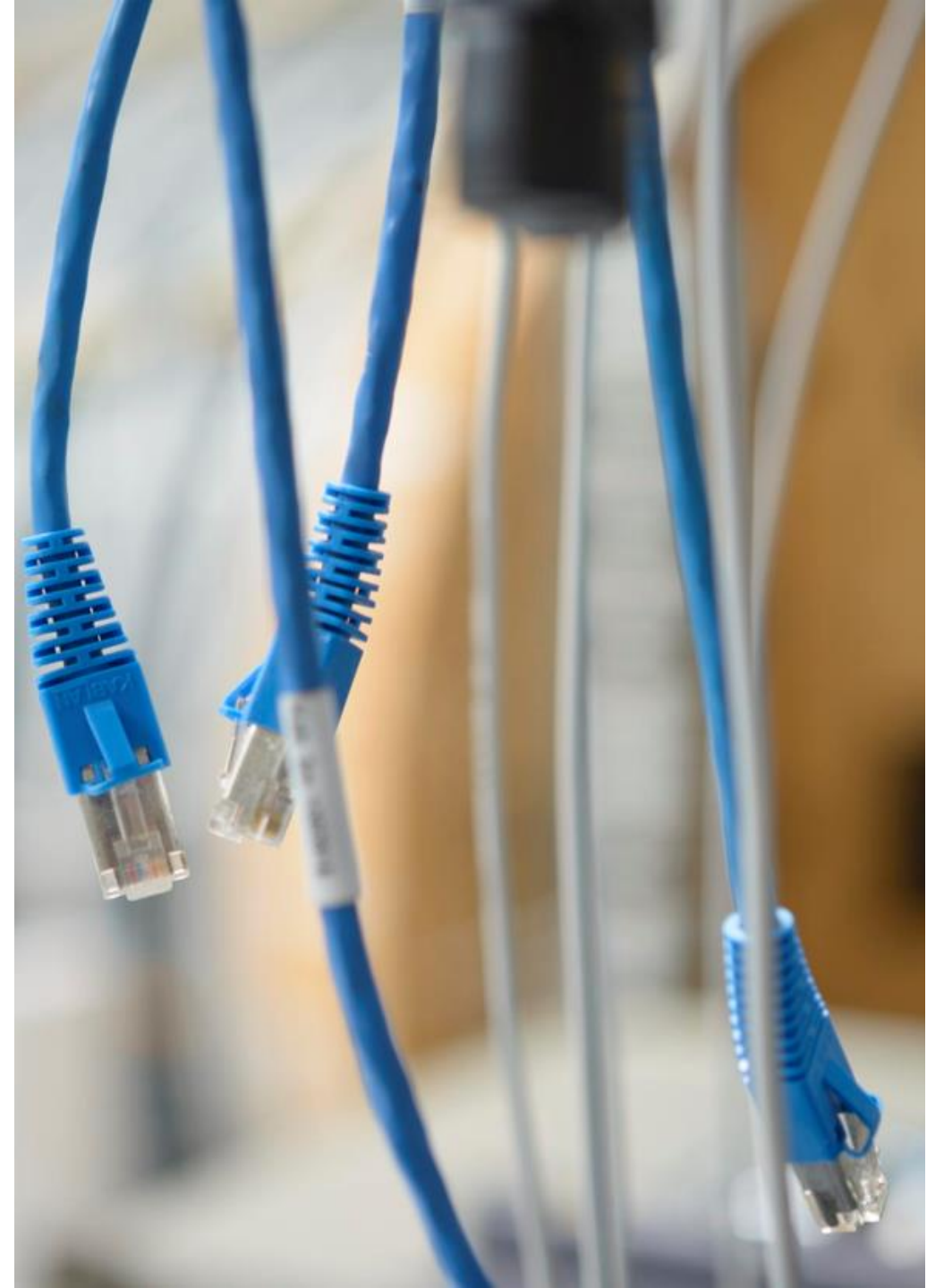
WSG

Upgrade Testsystem

To ensure the test environment is up to date, the installation windows are adjusted as follows:

- Daily between 08:00 and 09:00 a.m.

Please note that upgrades will only be carried out as required.





Service Fulfillment FIO Appointment Booking

Due to the complexity of meeting the deadlines of our installation partners and the low demand for the FIO Appointment function, we will no longer offer this option with the November 2021 release.

This optimization will enable us to respond even better to the needs of your end customers as well as improving the efficiency of our installation partners.





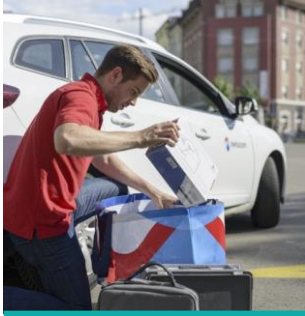
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2109	Tuesday to Wednesday	21.-22.09.2021	Optional	08.09.2021
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17-11-2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022
mr2202	Tuesday to Wednesday	22.-23.02.2022	Optional	09.02.2022
mr2203	Tuesday to Wednesday	22.-23.03.2022	Optional	09.03.2022
mr2204	Tuesday to Wednesday	19.-20.04.2022	Mandatory	06.04.2022
mr2205	Tuesday to Wednesday	17.-18.05.2022	Optional	04.05.2022
mr2206	Tuesday to Wednesday	21.-22.06.2022	Optional	08.06.2022
mr2207	Tuesday to Wednesday	19.-20.07.2022	Optional	06.07.2022



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BBCS Release Information

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Service Fulfillment

New behaving of CREATE order

30 days after CWD / EDD, WSG will change the status of a CREATE Order from HOLDING to PRE_REJECTED. Comment:

Missing Disconnect of predecessor - Order exceeded the time-limit....

The FDA then has 10 days to adjust the order.

5 days before the order is set to CANCELLED, the following comment appears:

Order will expire in 5 days.

After this period, the order will be set to CANCELLED.





Service Fulfillment

Additional response in CREATE order

In the CREATE order of BBCS-F, the disconnect date is announced in the PROCESSING status in the Response field.

Response: "Disconnect date is known: dd.mm.yyyy"

#	User Name	Order State	DN (STNR) / NSN	Response	BB Type	Speed Profile Nr	Responsible User	Kind Of Problem	Responsible User Comment	Comment	Customer Wish Date	Estimated Due Date / Time Start	Estimated Due Date / Time End	Transaction Date / Time
Detail	Batch	ACCEPTED	0107000253	Ready for Activation	XGS-PON	-	-	-	-	-	06. Oct. 2021	08. Oct. 2021 08:01:00	08. Oct. 2021 16:01:00	30. Sep. 2021 11:49:29.557
Detail	cope	ACCEPTED	0107000253	OrderComplete, OrderStatus: succeeded	XGS-PON	-	-	-	-	-	06. Oct. 2021	08. Oct. 2021 08:01:00	08. Oct. 2021 16:01:00	30. Sep. 2021 11:49:21.547
Detail	cope	ACCEPTED	0107000253	Sent to Backend	XGS-PON	-	-	-	-	-	06. Oct. 2021	08. Oct. 2021 08:01:00	08. Oct. 2021 16:01:00	30. Sep. 2021 11:48:37.765
Detail	WSG Backend	PROCESSING	0107000253	Disconnect date is known: 07.10.2021	XGS-PON	-	-	-	-	-	06. Oct. 2021	08. Oct. 2021 08:01:00	08. Oct. 2021 16:01:00	30. Sep. 2021 11:48:37.136
Detail	WSG Backend	PROCESSING	0107000253	Disconnect date is known: 07.10.2021	XGS-PON	-	-	-	-	-	06. Oct. 2021	06. Oct. 2021 08:01:00	06. Oct. 2021 16:01:00	30. Sep. 2021 11:48:36.337
Detail	WSG Backend	PROCESSING	0107000253	Disconnect date not known yet. - Waiting for 1 h	XGS-PON	-	-	-	-	-	06. Oct. 2021	06. Oct. 2021 08:01:00	06. Oct. 2021 16:01:00	30. Sep. 2021 10:48:30.559
Detail	Poi	PROCESSING	0107000253	-	XGS-PON	-	-	-	-	-	06. Oct. 2021	06. Oct. 2021 08:01:00	06. Oct. 2021 16:01:00	30. Sep. 2021 10:48:27.133
Detail	Batch	CHECKED	0107000253	-	XGS-PON	-	-	-	-	-	06. Oct. 2021	06. Oct. 2021 08:01:00	06. Oct. 2021 16:01:00	30. Sep. 2021 10:48:28.557
Detail	Account SSU HPE Test	ENTERED	0107000253	-	XGS-PON	-	-	-	-	-	06. Oct. 2021	06. Oct. 2021 08:01:00	06. Oct. 2021 16:01:00	30. Sep. 2021 10:48:11.247





Service Fulfillment FIO Appointment Booking

Due to the complexity of meeting the deadlines of our installation partners and the low demand for the FIO Appointment function, we will no longer offer this option with the November 2021 release.

This optimization will enable us to respond even better to the needs of your end customers as well as improving the efficiency of our installation partners.





VLINe-ID

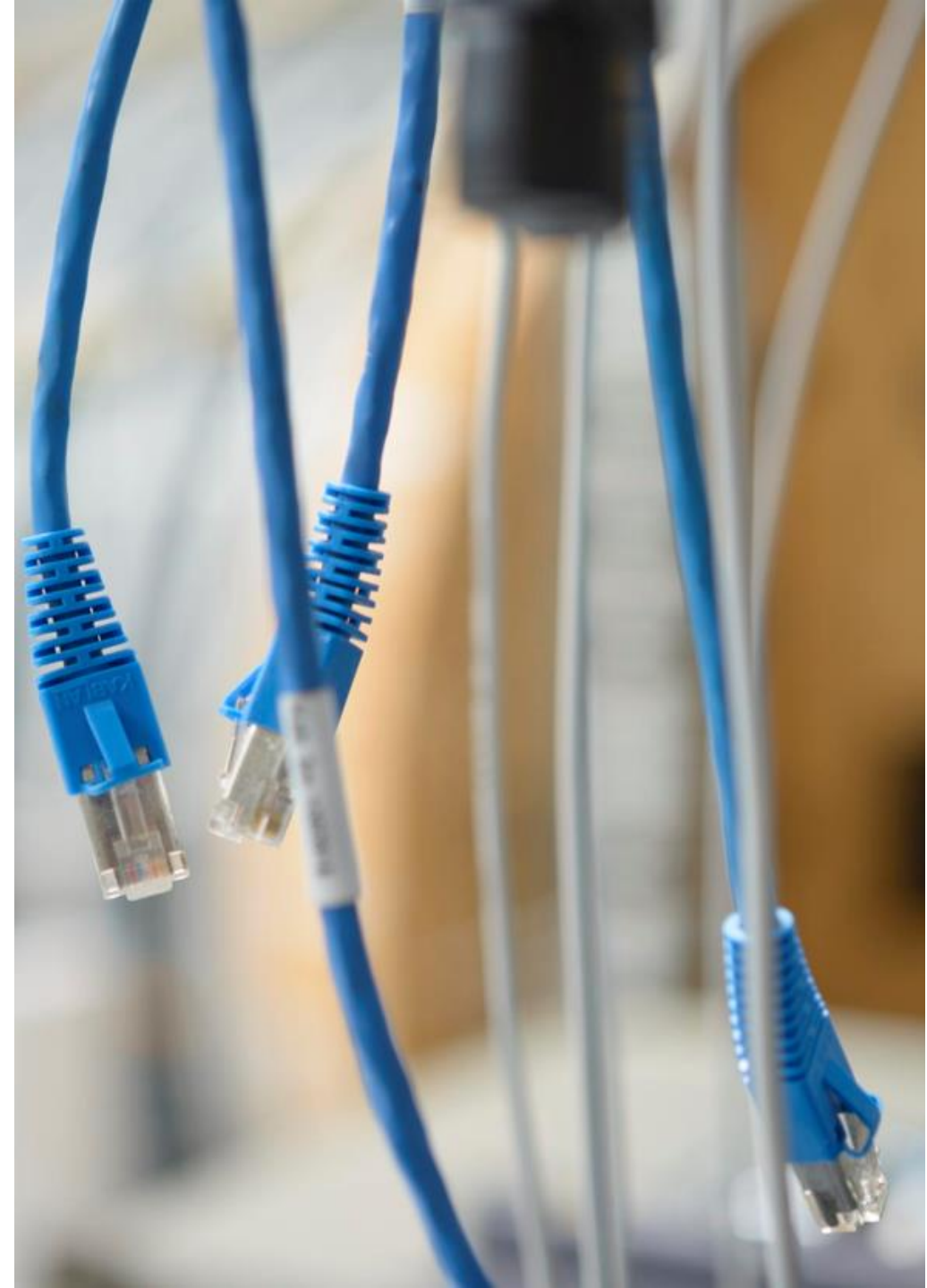
Definition of Prefix

Due to the substitution of the EAP and WARP platforms by SULTAN, corrections must be made in the allocation of VLINE IDs.

In future, the VLINE-ID will be defined as follows:

VLINE-ID Prefix: 1 = Copper based BBCS access,
 2 = Fiber based BBCS access

The change will only become active with the next renewal of the session (CoA). Swisscom does not force any interruptions on the existing sessions.





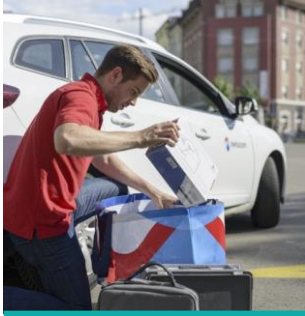
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2110	Tuesday to Wednesday	19.-20.10.2021	Optional	06.10.2021
mr2111	Tuesday to Wednesday	16.-17.11.2021	Mandatory	03.11.2021
mr2201	Tuesday to Wednesday	25.-26.01.2022	Optional	12.01.2022
mr2202	Tuesday to Wednesday	22.-23.02.2022	Optional	09.02.2022
mr2203	Tuesday to Wednesday	22.-23.03.2022	Optional	09.03.2022
mr2204	Tuesday to Wednesday	19.-20.04.2022	Mandatory	06.04.2022
mr2205	Tuesday to Wednesday	17.-18.05.2022	Optional	04.05.2022
mr2206	Tuesday to Wednesday	21.-22.06.2022	Optional	08.06.2022
mr2207	Tuesday to Wednesday	19.-20.07.2022	Optional	06.07.2022
mr2208	Tuesday to Wednesday	23.-24.08.2022	Optional	10.08.2022



Contact information



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BBCS Release Information

November 2021

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C1 Public



1. Service Fulfillment
2. Release Dates

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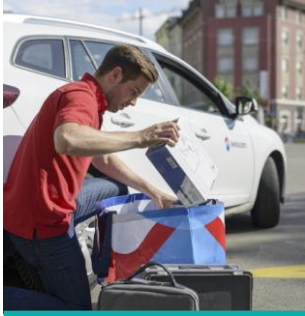
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